Notification of refusal

9.—(1) Subject to paragraph (2), where a public sector body refuses a request for re-use, it must notify the applicant in writing of the reasons for refusal.

(2) Where a public sector body refuses a request for re-use because these Regulations do not apply to the document by virtue of regulation 5(3) it shall not be obliged to comply with regulation 8(1) or paragraph (1) of this regulation.

(3) A notification under paragraph (1) must contain a reference to the means of redress available to the applicant.

(4) Subject to paragraphs (5) and (6), where a request for re-use is refused because these Regulations do not apply to the document by virtue of regulation 5(1)(b), the notification under paragraph (1) must identify, where known, the name of the person—

(a) who owns the relevant intellectual property rights; or

(b) from whom the public sector body obtained the document.

(5) The obligation in paragraph (4) does not apply where complying with it would contravene the 1998 Act.

(6) Paragraph (4) does not apply where the public sector body providing the notification under paragraph (1) is a library (including a university library), museum or archive.