
STATUTORY INSTRUMENTS

2013 No. 722

**The Localism Act 2011 (Commencement
No. 2 and Transitional Provisions) Order 2013**

Transitional provisions in relation to complaints against a social landlord

- 3.—(1) This article applies to a complaint which, before the commencement date—
- (a) was duly made to a housing ombudsman under a scheme approved by the Secretary of State under paragraph 3 of Schedule 2 to the Housing Act 1996; and
 - (b) has not yet been determined by the ombudsman.
- (2) Where this article applies, a complaint is deemed to be duly made in accordance with paragraphs 7A, 7B and 7C of Schedule 2 to the Housing Act 1996 (as inserted by section 180(1) of the Act).