#### **EXPLANATORY MEMORANDUM TO**

### THE HOUSING (APPROVAL OF CODES OF MANAGEMENT PRACTICE) (STUDENT ACCOMMODATION) (ENGLAND) ORDER 2006 2006 No. 646

and

## THE HOUSES IN MULTIPLE OCCUPATION (SPECIFIED EDUCATIONAL ESTABLISHMENTS) (ENGLAND) REGULATIONS 2006 2006 No. 647

1. This explanatory memorandum has been prepared by The Office of the Deputy Prime Minister ("ODPM") and is laid before Parliament by Command of Her Majesty.

#### 2. Description

2.1 The above named Order approves the attached three codes of practice laying down standards of conduct and practice to be followed with regard to the management of houses in multiple occupation (HMOs) and other buildings that are occupied solely or principally by persons who occupy them for the purpose of undertaking a full-time educational course. The codes mentioned in article 2(2)(a) and (b) of the Order are codes for premises where owners or landlords are the educational establishments providing the courses. The third code mentioned in article 2(2)(c) relates to the management of buildings that the educational establishments may or may not own, but in respect of which they do not have full management responsibility or control. Each code lists in its schedule the buildings that are managed in conformity with the code.

2.2 The above mentioned Regulations specify certain educational establishments managing or having control; of buildings which are not HMOs for the purpose of the Housing Act 2004 ("the Act") (excluding Part 1 of the Act, which deals with housing conditions). The combined effect of these two instruments is that the buildings managed by the specified establishments and listed in the schedules of the codes referred to in article 2(2)(a) and (b) of the Order are not HMOs for the purposes of the Act (except Part 1), and in consequence, will not be subject to mandatory licensing by the local housing authority for the district in which they are located under part 2 of the Act.

# **3.** Matters of special interest to the Joint Committee on Statutory Instruments

3.1 None.

## 4. Legislative Background

4.1 Under section 233(1) of the Act the "appropriate national authority" may by order approve a code of practice (whether prepared by that authority or another person) laying down standards of conduct and practice to be followed with regard to the management of houses in multiple occupation or of excepted accommodation. Excepted accommodation is defined in section 233(9) of the Act as being such description of living accommodation falling within any provision of Schedule 14 (buildings which are not HMOs for the purposes of provisions other than Part 1) as is specified in such an order.

4.2 Under section 233(2) of the Act, before approving a code of practice the appropriate national authority must take reasonable steps to consult persons involved in the management of premises of these kinds, persons occupying such premises, or persons whom the authority considers represent the interests of such persons. Details of the consultation undertaken are given at paragraph 7.

4.3 Under section 233(3) of the Act the appropriate national authority may only approve a code of practice if it is satisfied that the code has been published (whether by the authority or by another person) in a manner that the authority considers appropriate for the purpose of bringing the code to the attention of those likely to be affected by it, or if it is satisfied that arrangements have been made for the code to be so published. Publication arrangements are described at paragraph 7.

4.4 The Order approves the three codes named in article 2(2) of the Order.

4.5 Schedule 14 to the Act describes the buildings which are not houses in multiple occupation for any purpose of the Act other than those of Part 1. This includes in paragraph 4 of that Schedule any building which is occupied solely or principally by persons who occupy it for the purpose of undertaking a full-time course of further or higher education at an educational establishment specified by the appropriate national authority, or at an establishment of a description specified by the appropriate national authority, and where the person managing or having control of it is the educational establishment in question or a person of a description specified by the appropriate specified by the appropriate for the purpose of the establishment in question or a person of a description specified by the appropriate for the purpose of the establishment in for the purposes of paragraph 4 of Schedule 14.

4.6 By virtue of section 261(1) of the Act the Secretary of State is the appropriate national authority for statutory instruments in relation to England. This is the first time the powers contained in section 233 or in paragraph 4 of Schedule 14 to the Act have been exercised in relation to England.

## 5. Extent

5.1 This instrument applies to England .

## 6. European Convention on Human Rights

6.1 As these instruments are subject to negative resolution procedure and do not amend primary legislation, no statement is required.

## 7. Policy background

7.1 The Act seeks to improve the physical conditions in the private rented housing sector. A particular focus, through its licensing provisions, is to improve the management of HMOs.

7.2 Student housing was a significant issue in debates during the Act's passage through Parliament. Almost two thirds of all students live in the private rented sector, indeed many continue to rent after university. However, just over a third of students are thought to live in purpose built accommodation provided by the university or a commercial provider. If HMOs can be difficult to manage then student halls of residence offer management challenges of even greater complexity. That is why a code of management practice was seen to be needed well before changes to the Housing Bill provided for the approval of codes of practice for student accommodation. However, paragraph 4 of Schedule 14 to the Act, which (subject to regulations) excepts specific kinds of student accommodation from the HMO definition of the Act, recognises that a balance needs to be struck. Whilst there is a clear need to improve the standards in student accommodation, this has to be balanced with the additional costs that would fall to higher education establishments were they to be required to license all their halls of residence and other accommodation provided by the establishment.

7.3 The two codes written by Accredited Network UK/Unipol are closely based upon a code that was first published by them in November 2004. All three codes have been developed by the code writers throughout 2005 following extensive consultation with main stakeholders, including student representatives and providers of student accommodation, and in liaison with ODPM. ODPM conducted a written consultation over a four week period, which was reduced from the usual 12 week period due to the extensive consultation that had already taken place by the code writers. ODPM consulted the groups that the code writers had consulted and local authority and landlord representatives. At the end of the consultation period ODPM continued taking the views of main stakeholders, in particular, the national Union of Students, who had raised concerns on behalf of its members.

7.4 There was no opposition to the principle of approving codes designed specifically for the management of student accommodation. However, there was initially strong opposition by the National Union of Students to the content of some parts of the UUK code. Following the responses to the consultation in September the authors of these codes have developed their codes further to ensure they meet the concerns of the stakeholders, in particular the National Union of Students. The changes made to the UUK code resulted in it reflecting more closely the content of the ANUK code.

7.5 ANUK and UUK have, of their own volition, agreed a protocol on the mutual development of their codes that could lead to their convergence in 3 years. They will have representation on each others' management committees and the NUS and the ODPM will also be represented on these committees. The parties involved in the drafting these codes, including the NUS, generally

accept that, at present, these codes are the best that can be achieved. They also accept that there is scope for the further development of these codes. The Government's response to the consultation outlines areas in which improvements should, in future, be addressed by their review processes. The Government seeks annual reviews of these codes on matters marked for further improvement. The ODPM will carry out a full review on whether the codes are robust and coherent after 3 years (as part of its review of licensing).

7.6 The codes will be published on the respective websites of Universities UK (UUK), the Accreditation Network UK (ANUK) and Unipol. Each contain a schedule listing the properties that are being managed in compliance with the code as at 20th February 2006. Paper copies of the codes will be made available by the code writers on request. Both ANUK and UUK plan to issue leaflets publicising their respective codes with a view to bringing them to the attention of those likely to be affected by them. All three codes require the persons managing student accommodation to provide student tenants, who are the principal beneficiaries of these codes, with full information about the existence and operation of the code relevant to their buildings. The UUK code requires this to be done at the start of a student's tenancy the ANUK code requires it to be done through the letting and marketing materials and tenant information provided to potential or existing tenants. The Secretary of State is, therefore, reasonably satisfied that arrangements have been made for the codes to be published in a manner that is appropriate for the purpose of bringing them to the attention of those likely to be affected by them.

#### 8. Impact

8.1 The purpose of developing these codes of practice is to reduce the regulatory impact of licensing on larger student accommodation. By agreeing to comply with a code of practice certain student accommodation may be excepted from the HMO definition and therefore will not be subject to mandatory licensing under Part 2 of the Act. For commercial undertakings that comply with a code of practice there is the prospect of lower costs and less direct regulation under licensing.

8.3 No regulatory impact assessment has been provided as the impact on the public sector of complying with a code of practice is estimated to be very significantly less than £5m. In any one year the number of students (at whatever stage in their studies) that are accommodated in University maintained property is in the region of 300,000. The number of students accommodated in privately maintained halls of residence is in the region of 100,000. This gives a total of 400,000 students or bed spaces. If all this accommodation had to be licensed at anywhere near the indicative maximum licensing fee of £180 for 5 years (or £36 per year) the total cost could be £14.4m. But for property that is managed and controlled by a higher educational establishment the costs of complying with a code of practice are estimated at only £0.70 per bed space. So for 300,000 bed spaces the total cost would be only £210,000.

8.6 However, for privately maintained property that is managed in compliance with an approved code, but subject to licensing, a significantly reduced licensing fee would be justified. That would reflect the fact that the local authority could rely to a considerable extent on compliance to the code of practice. Therefore if the licensing fee were reduced to say £10 per bedroom and the accreditation fee of £0.70, the total annual cost for 100,000 bed spaces would be little over £1m.

## 9. Contact

9.1 John Daniels of the Office of the Deputy Prime Minister Tel: 020 7944 3553 or e-mail: John.daniels@odpm.gsi.gov.uk can answer any queries regarding the instrument.





20 February 2006

Universities UK/SCOP Code of Practice for the Management of Student Housing

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#### Introduction, Purpose and Scope

#### Introduction

i) This Code has been prepared primarily to assist managers, and anyone involved in the management, of student accommodation by setting out the main elements of good management practice. It covers, among other matters, health and safety, maintenance and repair, and relationships between managers and student tenants. It also should assist students in understanding both the standards and procedures applying to their accommodation and their obligations as tenants or licensees.

ii) The Standing Conference of Principals (SCOP), the Association of University Directors of Estates (AUDE), the Association for Student Residential Accommodation (ASRA), the Conference of University Business Officers (CUBO), the University Safety and Health Association (USHA), the Association of University Heads of Administration (AUHA), the Association of University Chief Security Officers (AUCSO) and the Association of Managers of Student Services (AMOSSHE) have cooperated in the preparation of the Code. The Office of the Deputy Prime Minister, the National Union of Students (NUS) and the Accreditation Network UK (ANUK) have been consulted during its preparation.

iii) This Code has been designed having regard to the particular characteristics of student housing, and to management practice, in the higher education sector. Where appropriate it may serve also as the code for further education establishments (FEEs). In considering signing up to this Code FEEs, like higher education establishments (HEEs), will need to ensure that their management practice (for example with respect to complaints procedures) is compatible with the Code. All the provisions of this Code will apply to FE accommodation except insofar as other legislation, notably with regard to students aged under 18, specifically applies.

iv) Administration arrangements for this Code are set out in Section 8. These are intended to serve the overall purposes of the Code – helping to maintain and enhance standards and to set out clearly what students may expect of their accommodation and its management. They also provide mechanisms for identifying, and helping remedy, any shortcomings in management of student accommodation. Where audit and/or complaints indicate a persistent management failure an HEE (or FEE) may be deemed to be no longer compliant with the Code.

#### Purpose

v) Arrangements for the management of student accommodation vary considerably between HEEs and a range of professional HE bodies is involved in giving information and advice on one or other aspect of housing provision and management. The Code, therefore, is intended to meet a recognised need in the HE and FE sectors for a "source document" covering a broad range of issues pertaining to HE residential accommodation. It outlines best practice and provides bench marks for the management - and quality - of student housing in the sector.

vi) It is intended to serve also as the approved code of practice for HE and FE "managed and controlled" accommodation under the Housing Act 2004 which, among other provisions, introduces a system of licensing for houses in multiple occupation (HMOs). The national authority (the Secretary of State in England or the National Assembly for Wales) may "except" from the definition of an HMO, for the purposes of licensing, accommodation managed or controlled by higher or further education

establishments<sup>1</sup> where the accommodation is used solely or principally by persons for the purpose of undertaking a full time course of further or higher education. They may be excepted on the basis that each establishment and its buildings so excepted would be managed in conformity with an approved code of practice.

vii) The Act further provides<sup>2</sup> that the national authority may approve one or more codes of practice laying down standards of conduct and practice to be followed with regard to the management of HMOs or of accommodation excepted from the definition of an HMO.

viii) Formal accreditation to a code is a matter for those managing a code and is a voluntary undertaking for those managers of accommodation who so commit to the code. As is the case for codes of practice approved under other legislation, approval of a code under Section 233 of the Housing Act 2004 does not have the effect of making a breach of that code an offence nor does breach create a civil liability. However, the code may be used as evidence of good practice by a court or tribunal.

ix) Regulations to be made under the Act are to except student accommodation which is "managed and controlled" in conformity with an approved code. In this context managed and controlled by a higher or further education establishment is taken to mean that the establishment carries the main responsibility for repair and maintenance and for the day to day landlord and tenant relationship. Annex A explains the method by which a determination should be made of which buildings are managed and controlled for the purpose of this Code. The method will be subject to an early review.

x) There is much variety in student housing in HE and FE estates. It ranges from historic buildings to buildings of the 21<sup>st</sup>. century and, for example, from accommodation built and equipped specifically for a college style and culture to that provided to meet demand for more independent living. This has practical implications for the specification of best management practice. It requires a generic approach rather than an overly detailed specification and, of necessity, a local as well as a national dimension. This Code, therefore, indicates *the main principles which should be observed and the essential requirements which must be met* in order to meet the criteria for formal accreditation (see Section 8 of this Code).

xi) As experience is gained in implementing the Housing Act 2004, particularly with regard to codes of practice, this Code will be amended. In making amendments regard will be had to changes in regulatory requirements, and to developing requirements and standards within the HE and FE sectors.

#### Scope

xii) Higher (and further) education establishments have distinctive management arrangements including independent governing bodies. They are subject to both internal and external independent audit. The relationship between university or college authorities and students as tenants, or licensees, therefore differs in some important respects from the landlord/tenant relationship in the privately rented sector. Moreover a range of statutory requirements applies to HE provided student housing, some general but some specific. The scope of this Code therefore reflects the particular circumstances of HEEs. It has been developed from established procedures

<sup>&</sup>lt;sup>1</sup> Under section 254(5) and Schedule 14, paragraph 4.

<sup>&</sup>lt;sup>2</sup> Section 233

and good practice in the HE sector. It takes account also of other codes designed to have a wider application.

xiii) This Code applies in England and Wales and only to student accommodation managed and controlled by HEEs, or by further education establishments.

xiv) The Code has been prepared having regard to the requirements for licensed houses in multiple occupation under the Housing Act 2004. Codes provide greater detail and advice on best practice. However as the relevant ODPM consultation paper states, codes are not intended to set new or higher physical standards than those in that legislation "other than for aspirational purposes".<sup>3</sup>

xv) This Code has both "mandatory" and aspirational elements. The basic requirements are those that would need to be met were the relevant properties to be subject to licensing under the Act. They are concerned with fire safety, maintenance of gas and electricity installations, water supply and drainage, toilets, sinks, washbasins, installations for storing food, disposal of refuse and litter, maintenance of common areas (e.g. yards, gardens), windows and ventilation, repair of internal structure and post boxes. Additional basic requirements are that tenants are to be advised on action to be taken in case of emergencies and that managers must be allowed reasonable access to the premises.

xvi) A number of other matters that pertain to the quality of student accommodation and its management are included also. As with the basic requirements, the intention is to indicate best management practice of student housing in the sector.

xvii) Some HE and FE accommodation will not fall within the definition of an HMO. Other accommodation may constitute a house in multiple occupation and not be compliant with the Code and not subject to licensing. Some, for one reason or another, may require to be licensed (see Section 8 and Annex B). It is possible that some may be subject to proposals for additional licensing.

xviii) It should be noted that while HE or FE accommodation that is managed in compliance with the Code may be exempt from licensing under the Housing Act, such accommodation is not exempt from the provisions on housing standards in Part 1 of the Act. The new approach to assessing housing conditions (the Housing, Health and Safety Rating System, HHSRS) applies to all housing – including local authority housing<sup>4</sup>.

xix) Annex B gives a brief outline of the principal provisions of the Housing Act 2004 relevant to student accommodation managed and controlled by HEEs.

xxi) It is the intention that, in principle, this Code should apply to all the student housing managed and controlled by a higher education establishment. However some of the provisions of the Code will not be applicable to certain small off-street individual properties leased by HEEs from private providers and these should be excluded from the list of buildings in the Schedule. (See Annex A to this Code for the full definition). There will be some variation, moreover, in the extent to which the

<sup>&</sup>lt;sup>3</sup> See ODPM Consultation paper (November 2004): *Licensing in the Private Rented Sector* p.47

<sup>&</sup>lt;sup>4</sup> See the Housing Health and Safety Rating System (England) Regulations 2005

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Code applies. For example, weekly fire alarm tests would not be appropriate in the case of small buildings. And in certain circumstances the requirements of other legislation e.g. on listed buildings may not permit full compliance. The buildings listed in the Schedule should be those solely or principally occupied by students undertaking a full time course of further or higher education and which are managed and controlled by the education establishment providing the course.

# **Code of Practice**

## 1. General

1.1 This Code assumes an establishment's compliance with all statutory requirements under the housing, building, planning, disability discrimination, equal opportunities, data protection and other relevant legislation. As noted in paragraph iii) of this Code, the provisions of this Code will apply to FE accommodation except insofar as other legislation, notably with regard to students aged under 18, applies. Some references are made in the text to specific requirements where this may be helpful to accommodation managers. As is the case in some other codes, the word "must" is generally used to indicate a statutory requirement.

1.2 The Code should be read in conjunction with the establishment's regulations, rules, codes and other local documentation relevant to the subject matter of this Code. HEEs should ensure that their documentation provides evidence of compliance with the Code.

1.3 HEEs should ensure that student representatives are fully involved in review, complaints and other procedures integral to the administration of this Code.

#### 2. Health and safety standards and procedures

2.1 Student residences and their contents as supplied by an HEE must meet the requirements of all relevant health and safety regulations and codes of practice. Certain special circumstances (e.g. legislation relating to listed buildings) may justify a partial relaxation of these requirements.

2.2 HEEs should make an analysis of the risk of such events as fire, outbreak of disease or major breakdown and develop procedures for dealing with them. The analysis and the procedures should be documented (e.g. in risk registers) and should be available for inspection by residents.

2.3 Students should be given clear advice on what action is to be taken in the event of an emergency e.g. first aid provision, means of calling an ambulance. They should be provided with contact details for emergencies and informed of procedures for reporting accidents or safety defects.

#### 2A. Fire safety

#### Prevention

2.4 Information and advice should be provided to students at the beginning of their period of occupation on such matters as:

- Their role in the avoidance of fire risks
- Cooking
- Electrical safety particularly voltage differences
- The dangers of using candles or storing flammable material

- Disciplinary action that may be taken if fire alarms or fire fighting equipment is mis -used
- Fire extinguishers

Essential information should be posted in kitchens and communal areas and this, together with more general information, should be available in printed form and/or on web sites.

### **Detection and alarm**

2.5 Fire safety systems must be maintained in working order and regularly tested in accordance with regulations relating to each particular piece of equipment and each building type. The design and detail of systems in existing buildings will be determined in accordance with a fire safety risk assessment and in consultation with the fire authority or local authority as appropriate.

Specifically:

- Fire alarm systems should be tested weekly at pre-arranged times (but see paragraph xxi) of this Code)
- A record of fire alarm testing and inspection should be maintained
- At the beginning of their period of occupation students should be provided with information on fire safety and good practice. Advice on action to be taken in case of fire including fire containment procedures should be prominently displayed
- Any fire extinguishing equipment provided should be properly maintained

#### Escape

2.6 The means of fire escape – internal and external – should be maintained and be available at all times. The design and detail of systems in existing buildings will be determined in accordance with a fire safety risk assessment and in consultation with the fire authority or local authority as appropriate. Safety systems such as:

- Emergency lighting
- Emergency secondary power supplies such as generators and battery back up systems
- Fire door integrity including door closures
- Automatic door release mechanisms
- Emergency escape ironmongery such as push bars

should be regularly tested in accordance with the appropriate British Standard.

2.7 Fire evacuation practices should be conducted at the beginning of each academic year in accordance with arrangements for particular buildings and fire detection systems agreed with the local fire authority. A record should be maintained.

2.8 So as to ensure safe evacuation of properties in the event of fire, safe access and egress must be maintained – including corridors, landings, stairs and hallways.

2.9 Students with disabilities should make themselves known at the beginning of their first term or as soon as otherwise practicable so that they may be advised of any

special arrangements (e.g. personal evacuation plans) which are in place for them in case of fire or other emergency.

## **2B.** Electricity and gas supplies

2.10 Except in the case of emergencies or essential maintenance, electricity and gas supplies and lighting must be maintained without interruption. Gas and electrical installations must be properly maintained and tested in accordance with gas safety regulations and British Standards.

2.11 Instructions should be provided on the safe operation of all gas or electrically operated equipment.

## **Gas Installations**

2.12 All gas supplies, distribution pipe work and gas fired appliances must comply with the relevant gas safety regulations.

2.13 All gas appliances must have an annual gas safety check undertaken by a CORGI registered gas installer. A copy of the safety certificate must be available in accordance with the regulations.

2.14 Where students need to operate controls for gas fired central heating or hot water systems, simple and precise instructions for their safe and efficient use must be available.

# **Electrical Installations**

2.15 All new electrical installations including fixed equipment must be installed and all existing installations maintained in accordance with the most recent version of the Institute of Electrical Engineers (IEE) Regulations.

2.16 All building electrical installations must be inspected and tested in accordance with the IEE Regulations, currently at least every 5 years, and the results recorded in an appropriate register.

# **Electric Heating**

2.17 Where rooms are provided with fixed electric heating, instructions on the use of the equipment should be available.

# **Portable Appliance Testing (PAT)**

2.18 All portable appliances supplied by an HEE, or used in the premises by HEE staff, should be inspected and maintained in accordance with an establishment's PAT policy. Where arrangements exist for the testing of students' personal electrical equipment these should be set down in the PAT policy.

2.19 It will be a requirement in every tenancy or licensing agreement for the student to maintain a reasonably safe environment for the HEE's employees who may have to enter the premises e.g. ensuring that cables to personal electrical equipment are safe.

2.20 There should be a procedure for dealing with any potentially dangerous personal electrical equipment. This might include labelling as unsafe, an instruction to remove, or in extreme cases, for example if there is a risk of fire or electrocution, removal to safe keeping or disabling. In such circumstances HEIs should inform the students concerned.

## Water Supplies

2.21 All premises must be provided with hot and cold water to appropriately marked taps. Any cold water supply that is not drinkable should be clearly identified.

#### Waste water

2.22 All waste water must be removed via an appropriate trapped connection to the sewerage system.

## Water Hygiene

2.23 Hot and cold water services must be installed, monitored and maintained in accordance with HSE and statutory public health requirements.

## Lighting

2.24 Lighting should be provided in accordance with the Chartered Institution of Building Services Engineers (CIBSE) recommendations. In study bedrooms the recommended level of illumination may be achieved by the use of local task lighting.

### **2C** Security

### **Building and room security**

2.25 Students' accommodation should be secure against intrusion. Subject to local risk assessment, main entrance and individual bedroom doors should be lockable, the main entrance door being accessible by all student tenants of the building and bedroom doors accessible only by the student occupant. Arrangements for access in the event of lost keys etc should be set out in the students' welcome pack or equivalent.

2.26 All ground and first floor windows must be securable by the student. In any event windows should not present a safety hazard and, subject to local risk assessment, all windows should be fitted with stops to prevent over-opening.

## Security staff

2.27 Security staff should be appropriately identified. Staff should be subject to vetting under the relevant legislation. Security staff accessing bedrooms in the absence of the student should be required to keep a log recording the reason for access.

#### **Security Plan**

2.28 HEEs should have a security plan which identifies the general approach to security matters. The plan should include procedures in the event of an emergency e.g. bomb alert, summoning ambulance.

## CCTV

2.29 Wherever student residences are monitored by CCTV this will be advised in the foyer or on the external entrance to the building. Installation and operation will be in accordance with the relevant legislation.

# **2D** Kitchen facilities, food storage, washing facilities, furnishing, cleaning routines and other matters

## Kitchen

2.30 Where provided, all kitchen facilities should be maintained in good order and repair with all equipment supplied in working order. Facilities for the preparation, cooking and storage of food should be appropriate to the number of students using the facilities. Users' instructions should be available.

# Food storage

2.31 Cold storage provision should be made available within self-catering properties and where necessary students should have the means to lock and secure this so as to prevent pilfering.

# Bathroom, toilet and shower areas

2.32 These areas should be provided with adequate ventilation and slip-resistant flooring. All sanitary ware should be in good working order and free from cracks and breaks. All toilets should be provided with fitted toilet seat. Shower curtains or screens should be provided as appropriate.

## **En-suite facilities**

2.33 Where provided, these should comprise sanitary ware located within a study bedroom or between two adjacent single study bedrooms for the sole use of the resident(s) of the room(s). The facility, although contained in the room, should have external ventilation and an entrance door fitted making it a self contained unit.

# **Furnishing quality**

2.34 Décor and furnishings should be in good order with regular checks taken on defects and refurbishment programmes. All furnishings provided must conform to the relevant regulations. All bedrooms should be fitted as a minimum with bed, mattress, worktop, chair, curtains/blind, drawers/shelving, wardrobe and waste receptacle.

# Cleaning

2.35 Students should be advised of cleaning schedules. These should include property cleaning and student responsibility for cleaning of property. All rooms should be prepared for the start of occupancy in accordance with a service level statement (See paragraph 5.2).

## Laundry facilities

2.36 Where provided, these should be in good working order. Instructions, including fault reporting and emergency procedures, should be available.

# Energy

2.37 When consistent with safety considerations and in the light of local risk assessment, lights in public areas should be governed by time control switches. HEEs should encourage users to switch off lights and electrical devices when they are not required. [See Environmental Quality, Section 4, below]

## Post / Mail

2.38 Arrangements for mail should be set out in the students' welcome pack or similar induction material. Personal items of mail should be received on site and there should be facilities for collection by, or distribution to, residents. Local agreements with Royal Mail may be in place for the delivery of letters and parcels. All distribution and collection details should be clearly displayed within the property. At

the end of the contract period all uncollected or undeliverable mail should be returned, as far as is practicable, to sender.

## 3. Maintenance and repair regimes

### **Approved contractors**

3.1 Where an HEE is directly responsible for repairs and maintenance these should be carried out by appropriately identified HEE employed staff or external contractors from the HEE's approved list.

### **Response times**

3.2 A service level statement (SLS) or equivalent, on reporting and rectification of building defects should be available. The SLS should set down response times in the priority categories – emergency, urgent and non urgent. (See paragraph 5.2)

### Maintenance

3.3 All maintenance works should be undertaken so as to minimise inconvenience to residents. This will not always be possible with unplanned (reactive) maintenance. For planned maintenance 7 days notice should normally be given to residents; endeavours should be made to avoid sensitive periods such as examinations. For urgent work the minimum notice should be 24 hours unless an emergency requires immediate action.

### **Construction quality**

3.4 All properties must be constructed, altered or refurbished, and maintained, in accordance with the appropriate building, planning and housing legislation. The relevant approval notices and certificates should be available for inspection by prior arrangement.

#### **Grounds maintenance**

3.5 All planting and fences around residences should be maintained to be tidy and to minimise opportunities for concealment of intruders. Principal pathways and car parks should be hard paved (or have another suitable surface) and should be illuminated appropriately for the environment.

#### Litter clearance

3.6 Grounds should be cleared of rubbish and litter on a regular basis as provided in the relevant service level statement, or equivalent. Students will be expected to behave responsibly and to avoid causing, or adding to, litter.

#### Snow and ice clearance policies

3.7 Policies on snow and ice clearance should specify expected clearance times and should be displayed in a communal area and/or on the appropriate web site.

## 4. Environmental Quality

#### **Energy Efficiency**

4.1 Adequate heating, hot water and ventilation should be provided, as appropriate, for each bedroom, social space, kitchen and shower/bath room. Minimum internal air temperatures and hot water temperatures should be identified in an HEE's energy management policy. Students should be encouraged to be environmentally responsible in their consumption of energy and water.

# **Refuse Collection**

4.2 Provision must be made for the collection of all domestic refuse generated from residences. Details should be set out in a refuse management plan and notices on collection arrangements should be placed in appropriate common areas.

# Recycling

4.3 Where local authority or private recycling schemes exist every effort should be made to encourage residents to take advantage of these provided it is viable to do so. Details of recycling arrangements should be contained in the HEE's environmental policy.

## **Car Parking**

4.4 Students should be advised of car parking policies. Where relevant, arrangements regarding car parking should be set down in the HEE's transport policy. This policy should also contain information on the availability of bicycle and motor cycle parking and on public transport.

# Good neighbour policy

4.5 Students should be encouraged to be mindful of the proximity of neighbours both within properties and in the wider community.

# 5. Landlord and tenant relationship

# 5A Policies and Procedures

5.1 HEEs should have clear and coherent policies and procedures in place on the relationship between managers, as landlords, and students, as tenants or licensees. These should be made available, in summary form, to all prospective residents in advance of students entering into a contractual relationship with the HEE for residential accommodation.

5.2 Policies and procedures should include information on:

- Application for, and allocation of, residential accommodation
- **Charges for accommodation:** how accommodation charges for each academic session are determined, and which body within the establishment has responsibility for setting charges
- **Collection of charges:** including any additional costs that may be incurred by a resident e.g. late payment charges, debt pursuance charges, debt arrears penalties; and any discounts that may be available and the terms under which these are offered
- Service level statements (SLSs) or equivalent: should set out such matters as cleaning schedules and response times for dealing with building defects. Student welcome packs, or similar induction material, may contain outline information on SLSs but in any event should specify where the details can be accessed by students (e.g. on a website).
- **Damage deposits** / caution fees: how any scheme operated by the HEE is administered and specifically: how much, when/how to be paid, what they are used for, and when/how balances are to be returned
- Termination and cancellation of a residential contract

- **Complaints** involving in the first instance the HEE's accommodation service, a right of appeal on unresolved issues using the establishment's complaints procedure within which there should be provision for student representation. Students should be made aware that they may, if necessary, refer complaints to external bodies including the Office of the Independent Adjudicator and the UUK Code Management Committee – see Section 8 and Annex C of this Code
- **Inventories:** availability, in each room, at the start of the period of residence
- Access to study bedrooms stipulating who has access, prior notice of entry and reasons for access
- **Defect reporting / maintenance** : defect reporting procedures including who to contact and intended timescales for rectification
- Non residents / guests: access by non-residents and/or guests

5.3 Information on the respective roles and responsibilities of the HEE and students should be readily available at the commencement and end of any contract period.

#### 5B Communication between management and student

## Advance Information

5.4 So that students may make informed decisions on their choice of accommodation HEEs should provide clear and accurate information to prospective residents. This should be as comprehensive as possible and include:

- A statement on eligibility to apply for accommodation
- Application forms appropriate to the type(s) of accommodation available
- The application process for residential accommodation
- Number of rooms available of different types
- Charges applicable to each room type and payment terms
- Length of the contract period for each room type
- Any allocations policy that may be in operation
- The terms of residency that apply including landlord and tenant/licensee obligations
- Availability, if any, of parking bays and cycle storage

#### **Induction Briefing**

5.5 HEEs should provide an induction briefing and/or issue a welcome pack or other induction literature at the beginning of occupation. This should advise students that their accommodation is covered by this Code. It should also include specific advice on issues such as health, safety (e.g. fire evacuation procedures) and welfare matters and guidance on communal living.

#### Management structure and contact details

5.6 At the commencement of occupancy HEEs should provide information on the management structure for residential accommodation, together with contact details of

duty officers / wardens / security staff, student representatives and also, as appropriate, any central accommodation office, maintenance office or halls office.

# **Insurance liabilities**

5.7 HEEs should provide a statement outlining the extent of their own insurance liabilities in respect of a student's belongings and personal items.

# 5C Contractual Relationship

5.8 The nature of the contractual relationship between an HEE as landlord and students as tenants or licensees should be set out as clearly and concisely as possible.

# **Residential contract**

5.9 HEEs should provide an appropriate contract which the HEE (as landlord) and the student (as tenant or licensee) will enter into.

5.10 The contract should include, or make reference to any specific terms of residency that may apply. The HEE should provide the student with a copy of the contract.

5.11 The student handbook, or similar, should set out clearly what each party can reasonably expect of each other as regards conduct, communication, behaviour and mutual respect.

# 6. Student Support

## Welfare

6.1 HEEs should ensure that there is provision for students seeking welfare or financial advice or counselling related, in particular, to their accommodation - with reference, as appropriate, to the student union.

6.2 HEEs should ensure that there are arrangements for out of hours emergency support (e.g. through provision of personal tutors, wardens or other pastoral provision or security staff).

# Health

6.3 HEEs should encourage registration with the local health service or a local GP or, where these exist, with their own medical services. They should have procedures in place to deal with notifiable diseases.

# 7. Anti Social Behaviour and Disciplinary Procedures

7.1 Properties should be managed so as to help prevent, or deal effectively with, any anti-social behaviour<sup>5</sup> by tenants or their visitors. Where necessary, a response strategy should be prepared in liaison with the police and other agencies.

# Conduct

7.2 Students should be encouraged to act in a fit and proper manner at all times and have consideration for their neighbours - both their fellow students and the local community.

# Behaviour

7.3 Students should be made aware of the HEE's code of behaviour and disciplinary procedures. Any behaviour bringing the HEE's name into disrepute may be dealt with

<sup>&</sup>lt;sup>5</sup> The term anti social behaviour is used here in a general and not a specific statutory sense.

under disciplinary procedures; other authorities may be notified of offending conduct if necessary.

# Care of premises and their surroundings

7.4 Students should be encouraged to make every effort to ensure that their property and its immediate surroundings are used in a manner that retains it in the general condition of their first occupation.

# 8. Administration of, and compliance with, the Code

8.1 HEEs are long established, self-managing organizations. Independent governing bodies oversee their management. All establishments are subject to regular, independent, internal audit on which reports are made to governing bodies. In addition it is a requirement that establishments' independent external auditors review all aspects of their management. Findings on the quality of management are included in an HEE's annual report.

8.2 HEEs have well-established internal mechanisms for dealing with complaints from students on accommodation issues. Students may have recourse to certain external complaints procedures.

8.3 Given the existing framework of HEE management, establishments will be the primarily accountable bodies for the operation of the Code. In addition there is a need for a coordinating body and a body to oversee its operation and deal with issues concerning compliance or non-compliance with the Code. The functions of **the coordinating body (Universities UK/SCOP)** will include updating the code and drawing together establishments' reports, stakeholder feedback and other forms of monitoring. All establishments signed up to this Code are required to instruct their internal auditors to review an establishment's operation of this Code as part of their annual work. The UUK Code Managing Committee (see below) will consider cases of alleged non-compliance and may make more general provision for independent checks on compliance. If the circumstances justify such action, it may decide that an HEE is no longer compliant with the Code in respect of some or all of its student accommodation. Any such a decision would be made public. Annex D to this Code outlines the audit and compliance process.

8.4 **Universities UK/SCOP** will have overall responsibility for administering the Code of Practice. This will involve the following:

- **Maintaining a full record** of all establishments who have signed up to the Code, and the buildings covered by the Code for each establishment and ensuring that the record is publicly available.
- Liaison with ANUK to ensure satisfactory management of the dual-code arrangement in the sector this will include membership of the ANUK management committee

8.5 An independent standing committee, **the UUK/SCOP Code Managing Committee,** will have representation from relevant stakeholder groups including: university and college senior management; the Association of Colleges (AoC); specialist professions in the HE and FE sectors; the NUS; ODPM; ANUK; and local authorities. The Committee will oversee the operation of the Code and issue guidance as necessary on day to day management issues. It will conduct an **annual review** of the Code taking account of HEEs' experience, audit findings, complaints raising issues with regard to compliance with the Code and reports from other bodies (see below). In order to ensure that the Code is operated effectively and updated as appropriate, establishments will be asked to provide summary information to the Committee as follows:

- Significant complaints made by students to establishments which relate to nonobservance of the code of practice. It is suggested that "significant" in this context, refers to complaints that have escalated to a senior body within the establishment, or have been referred to the Office of the Independent Adjudicator (see Annex C).
- The relevant section of auditors' reports, management's response and the timescale for addressing auditors' recommendations.

8.6 In addition the Committee will seek reports from institutions on any complaints involving breaches of the code that have been reported directly to them or to external bodies.

8.7 Having regard to the reports of these bodies, audit reports and complaints submitted to it, the Committee will consider cases of alleged non-compliance and if necessary undertake further investigation. The Committee may make proposals to help remedy any identified defects in an HEE's management of its student accommodation. In cases of serious or persistent management failure the Committee may decide that an HEE is no longer compliant with the Code in respect of some or all of its student accommodation. In such a case the fact that a building has been removed from the Schedule must be brought to the attention of the local housing authority in whose area the building is situated.

8.8 Adoption of the Code by **an establishment** involves the following responsibilities:

- The establishment should submit to UUK a list of all the buildings which it manages or controls which are covered by the Code. This list should be updated by the establishment, and UUK notified, on an annual basis.
- These buildings should meet the standards, and accord with the procedures, set out in the Code and in relevant legislation.
- There may be some student residential accommodation which is managed and controlled by an HEE which does not comply with this Code and falls within the scope of mandatory licensing. It is a condition of accreditation within this Code that the establishment licenses this accommodation with their local authority.
- Establishments should ensure that an appropriate complaints mechanism is in place and that this mechanism is suitably integrated into wider complaints mechanisms in the institution. All such mechanisms should allow for student representation. Establishments are required (on request, in the context of periodic review of the Code) to supply, anonymised as regards student complainants, summary information to Universities UK on any significant complaints relating to the institution's operation of the Code.
- Establishments are required to ensure that their internal auditors include the establishment's management of its student accommodation in relation to the Code within the scope of their audit. Internal auditors should review an establishment's operation of this Code as part of their annual work. The relevant section of

auditors' reports, management's response and the timescale for addressing auditors' recommendations should be sent to Universities UK.

• There may be isolated cases where audit and/or complaints processes and/or local inspections reveal significant systemic failure in the management of student accommodation. In this event some or all of an establishment's buildings will be removed from the list in the Schedule to the Code; and if any or all of such buildings would otherwise be subject to mandatory licensing the establishment must seek licence(s) from the relevant local authority.

#### Annex A What is "managed and controlled"?

It is necessary to determine whether student accommodation is managed and controlled by an *educational establishment* or, in partnership with an HEE, by another *provider*. A method has been developed for the ANUK Code of Standards for Larger Developments for this purpose and the UUK/SCOP Code adopts that method. As noted in the Code itself (paragraph ix) this is subject to review.

The method allots points, reflecting perceived relative importance, to each element of management and control.

The elements are as follows:

*Marketing* – reflects who is responsible for promoting and letting the building. If the development is an underwritten or formal nomination arrangement this would clearly be the educational establishment. Informal arrangements between educational establishments and a private supplier, where the supplier is also marketing the building directly would result in marketing being undertaken by the provider. 1 point

**Rent Collection** – reflects who collects the rent. 1 point

*Tenancy* – This reflects who the student tenant signs their tenancy with, the educational establishment or another provider. This is an important matter since it sets the legal framework for the whole letting. 6 points

*Hard Facilities Management (FM)* – means the maintenance and replacement of the infrastructure of the building and its associated plant/equipment and buildings systems and can extend to the estate where the building is situated (including grounds and gardens). 2 points

*Soft Facilities Management (FM)* – means the services that are provided to the students occupying the building. There are seven questions related to aspects of those services:

*Cleaning* – who undertakes the cleaning, either of the residences or the communal areas? 1 point

*Security* – who undertakes the security, particularly out of hours security? Often this work is shared between a provider and an educational establishment, in which case points would be awarded to both. 1 point

*Repairs* – who undertakes any day to day repairs within the building? 1 point

*Health and Safety Routines* – who is responsible for health and safety routines: testing fire alarms, servicing safety equipment, undertaking a risk analysis of the building? 1 point

*Out of Hours Services* – who would deal with out of hours emergencies in respect of the building, for example, a power outage, a plumbing leak. This does not cover out of hours services to students offered under tenancy relations or residential cover? 1 point

*Tenancy Relations* – who would deal with tenant issues and support, for example, students wishing to leave, inter-tenant friction, noise and anti social behaviour, mental health problems? 2 points

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**Residential Cover** – who provides over night residential cover to deal with tenant issues that occur overnight? This excludes security related matters dealt with above. 1 point

The answer to the questions can be yes, responsible; no, not responsible; both are responsible.

The higher overall score determines whether an *educational establishment* or another *provider* has control and management of the building.

Whether a building is managed and controlled by an educational establishment can thus be determined by reference to the table below.

			Provider		Educational Establishment	
	Available	Who		Points		Points
Marketing	1	Both	yes	1	yes	1
Rent Collection	1	Both	yes	1	yes	1
Tenancy	6	Both	yes	6	yes	6
Hard FM	2	Both	yes	2	yes	2
Soft FM						
Cleaning	1	Both	yes	1	yes	1
Security	1	Both	yes	1	yes	1
Repairs	1	Both	yes	1	yes	1
Health and Safety						
Routines	1	Both	yes	1	yes	1
Out of Hours Services	1	Both	yes	1	yes	1
<b>Tenancy Relations</b>	2	Both	yes	2	yes	2
<b>Residential Cover</b>	1	Both	yes	1	yes	1
Total Points				18		18

Name of Building: .....

Where the number of points under "educational establishment" exceeds that of a "provider" the building is deemed to be managed and controlled by the HEE/FEE.

#### "Head leased" properties

Notwithstanding this calculation "head leased" properties shall not be considered "managed and controlled" by the HEE, and will therefore not be considered as being exempt from licensing. "Head leased" is defined as a small off-street property converted to accommodate 10 or fewer tenants and leased for not more than 3 years by the institution from a private provider.

Note this annex is included so as provide managers with a simplified account of the legal context for codes of practice. Some sections of the fact sheets on the Act produced by the ODPM are incorporated directly. The Annex is NOT an authoritative statement of the law.

## **Housing standards**

- 1. The Act (Part 1) replaces the former test of "fitness" with a new system for assessing housing conditions the Housing Health and Safety Rating System (HHSRS). The system may be applied to any type of dwelling. There is no exemption for HE controlled or managed housing or, indeed, for any other category of housing.
- 2. HHSRS is an evidence-based risk assessment of risks to health and safety in residential premises. The purpose of the assessment is to provide objective information upon which local authorities can base decisions on enforcement.
- 3. HHSRS provides a rating for each of twenty nine categories of housing hazard. It does *not* provide a single rating for the dwelling as a whole or, in the case of houses in multiple occupation, for the building as a whole. The rating is expressed though a numerical score. Assessment is based on the risk to the *potential occupant who is most vulnerable to that hazard*. For example, stairs constitute a greater risk to the elderly, so for assessing hazards relating to stairs they are considered the most vulnerable group.
- 4. Action by authorities, ranging from an improvement notice to a demolition order, will be based on a three-stage consideration: (a) the hazard rating determined under HHSRS; (b) whether the authority has a duty or power to act, determined by the presence of a hazard above or below a threshold prescribed by regulations; and (c) the authority's judgement as to the most appropriate course of action to deal with the hazard.
- 5. Authorities are advised to take account of the vulnerability of the *actual* (rather than potential) occupant in deciding the best course of action.

## Licensing of houses in multiple occupation (HMOs)

- 6. Part 2 of the Act is concerned with licensing of houses in multiple occupation the requirement for these to be licensed, procedures for grant or refusal of licenses and related matters. There is a new definition of a house in multiple occupation (HMO): in essence a house or flat occupied by more than one household where the households share one or more basic amenities. (Section 254) Certain categories of housing which would meet these criteria may be excluded from the definition however. Such categories are, in the terms of the Act, "excepted accommodation". (Section 254(5) and Schedule 14) see paragraphs 11ff. below.
- 7. Licensing will be mandatory for larger, higher risk HMOs, in general those of three storeys or more and occupied by five or more people comprising two or more households. This reflects the Government's policy objective of

concentrating on housing where the risk to occupants' health and safety is greatest.

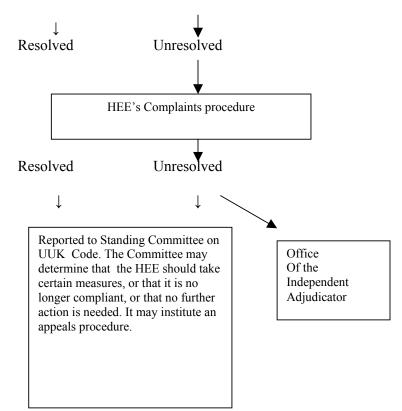
- 8. The Act provides that the appropriate national authority may by order prescribe descriptions of HMOs that are to be licensed.
- 9. Part 3 of the Act provides for selective licensing. A local housing authority may make a licensing scheme providing certain conditions are met and subject to approval by the national authority. One of the conditions is: "An area is experiencing a significant and persistent problem caused by anti-social behaviour and that some or all private sector landlords in the area are not taking appropriate action to combat the problem and the LHA is satisfied the introduction of licensing, when combined with other measures taken by the LHA or in conjunction with others, will lead to a reduction or elimination of the problem".
- 10. HE accommodation excepted from general licensing provisions will be excepted also from selective licensing.

### **Codes of practice**

- 11. The national authority may except from the definition of an HMO, for the purposes of licensing, accommodation managed and controlled by higher or further education establishments where the accommodation is used solely or principally by persons for the purpose of undertaking a full time course of further or higher education. (Section 254(5) and Schedule 14, paragraph 4). Regulations will specify "a particular educational establishment or a particular description of educational establishments" that will not be treated as HMOs.
- 12. "Exception" is on the basis that each establishment and its buildings so excepted will be managed in conformity with an approved code of practice. (Section 233). Codes set out standards of conduct and practice to be followed with regard to the management of HMOs or of accommodation excepted from the definition of HMO.
- 13. In the absence of these provisions many buildings occupied by students and managed and controlled by HEEs would be liable to licensing (paragraphs 6-10 above). The Act's provisions on housing standards however do apply to all forms of student housing (paragraphs 1-5 above).

#### Annex C C

**Complaints procedure** 



Complaint made to HEE's accommodation service

### Annex D Audit and compliance process

#### Within the higher education establishment

- 1. Auditors include the establishment's management of its student accommodation, in relation to this Code, within the scope of their audit.
- 2. Audit report on management of accommodation is reviewed by the governing body.
- 3. In cases where non-compliance with the Code is identified an action plan is prepared setting out how deficiencies are to be remedied

#### **UUK/SCOP Code Management Committee**

- 4. Receives, from all HEEs and FEEs signatory to this Code, the relevant section of auditors' reports, management's response and the timescale for addressing auditors' recommendations
- 5. Examines cases of non-compliance identified in auditors' reports
- 6. Receives information on complaints referred to a senior body within an HEE.
- 7. Commissions and receives reports on complaints that have been referred directly to the UUK/SCOP Code or to external bodies.

#### Action by the Committee

- 8. In the light of information and reports received (3-5 above) the Committee may:
  - Determine that no further action is needed
  - Make proposals to the HEE on steps to be taken to remedy identified defects in accommodation management
  - Make independent checks on compliance
  - Determine that the establishment is no longer in compliance with the Code in respect of one or more of the buildings listed in the Schedule to the Code

#### Schedule of Buildings to which this Code applies

Anglia Ruskin University, Chelmsford: Student Village, 52 Ransomes Way Anglia Ruskin University, 115 Cavendish Road, 115 Cavendish Road Anglia Ruskin University, Chelmsford: Student Village, 62 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 61 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 60 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 59 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 58 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 57 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 56 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 55 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 64 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 53 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 65 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 51 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 50 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 49 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 48 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 47 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 46 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 45 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 44 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 43 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 54 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 77 Ransomes Way Anglia Ruskin University, 011 Collier Road, 011 Collier Road Anglia Ruskin University, 001 Stockwell Street, 001 Stockwell Street Anglia Ruskin University, 001 Collier Road, 001 Collier Road Anglia Ruskin University, Chelmsford: Student Village, 85 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 84 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 83 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 82 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 81 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 80 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 63 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 78 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 40 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 76 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 75 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 74 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 73 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 72 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 70 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 68 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 67 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 66 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 79 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 5 Ransomes Way Anglia Ruskin University, Chelmsford: Student Village, 110 Rectory Lane

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Anglia Ruskin University, 035 Tenison Road, 035 Tenison Road Anglia Ruskin University, 031 Collier Road, 031 Collier Road Anglia Ruskin University, 003 Stockwell Street, 003 Stockwell Street Anglia Ruskin University, 003 Collier Road, 003 Collier Road Anglia Ruskin University, 003 Antwerp Cottages, 003 Antwerp Cottages Anglia Ruskin University, 037 Collier Road, 037 Collier Road Aston University, Aston Triangle, Vauxhall House Aston University, Aston Triangle, Lawrence Tower Aston University, Aston Triangle, Stafford Tower Aston University, Aston Triangle, Dalton Tower Aston University, Aston Triangle, Gem House Aston University, Aston Triangle, Bishop Ryder House Aston University, Aston Triangle, Old Cross House Aston University, Aston Triangle, Lakeside Residences Bath Spa University, Sion Hill, Somerset Place Bath Spa University, Newton Park, Corston Lodge Bath Spa University, Newton Park, Hungerford House Bath Spa University, Newton Park, Temple House Bath Spa University, Newton Park, Temple Court Bath Spa University, Newton Park, Sydney Court Bath Spa University, Newton Park, Nevill Court Bath Spa University, Newton Park, Pope Court Bath Spa University, Newton Park, Langton Court Bath Spa University, Newton Park, Harington Court Bath Spa University, Newton Park, Hiscocks Court Bath Spa University, Newton Park, Hungerford Court Bishop Grosseteste College, Main Campus, Nelson Hall Bishop Grosseteste College, Main Campus, Constance Stewart Hall Bishop Grosseteste College, Main Campus, Wickham Hall Bournemouth University, Flatted accommodation (Halls), Cranborne House Bournemouth University, Halls of Residence, Hurn House Bournemouth University, Flatted accommodation & Studio flats, Winterbourne House Bournemouth University, Shared houses & Studio flats, Student Village Bournemouth University, Flatted accommodation, Abbotsbury House Brunel University, Oak Lane Cottage Brunel University, Borough Road House Brunel University, Osterley Campus, Southwark House Brunel University, Gate House Brunel University, The Cottage Brunel University, Stockwell Brunel University, Keith Park Road Estate, Tedder Close Brunel University, Keith Park Road Brunel University, Portal Close Brunel University, Isambard Flats 87-135 Brunel University, VCs House Brunel University, Lancaster Annexe Brunel University, Bishop, Bishop Brunel University, Rowan Hall Brunel University, College Hall Brunel University, Runnymede Campus, Bradley Hall

Brunel University, Isambard Flats 136-155 Brunel University, Isambard Flats 35-86 Brunel University, block 7 Brunel University, block 6 Brunel University, block 5 Brunel University, block 4 Brunel University, block 3 Brunel University, block 2 Brunel University, Phase V, block 1 Brunel University, St Margarets Brunel University, Isambard Close, Isambard Flats 1-34 Brunel University, Clifton Brunel University, Marshall Hall Brunel University, Scrivens Hall Brunel University, President Hall Brunel University, Williams Hall Brunel University, Refectory Brunel University, Lacy Brunel University, Old Halls, Chepstow Halls Brunel University, Kilmorey Brunel University, Saltash Brunel University, Faraday Hall, Faraday Hall Brunel University, Mill Hall, Mill Hall Brunel University, Fleming Hall, Fleming Hall Brunel University, Galbraith Hall, Galbraith Hall Brunel University, Presidents Flat Brunel University, Mews Cottage Brunel University, Reed Hall Buckinghamshire Chilterns University College, High Wycombe, John North Buckinghamshire Chilterns University College, High Wycombe, Brook Street Buckinghamshire Chilterns University College, Chalfont Campus, St Peters 8-12 Buckinghamshire Chilterns University College, Chalfont Campus, St Peters 1-7 Buckinghamshire Chilterns University College, Chalfont Campus, St Giles Villa Buckinghamshire Chilterns University College, Chalfont Campus, St Giles Court Buckinghamshire Chilterns University College, Chalfont Campus, St Giles Quad Canterbury Christ Church University, Northgate, Lanfranc Canterbury Christ Church University, Parham Road Student Village, 04-07 Freeman Court Canterbury Christ Church University, Oaten Hill, 35 Oaten Hill Canterbury Christ Church University, College Road Houses, Holmes Court Canterbury Christ Church University, College Road Houses, College Court Canterbury Christ Church University, Parham Road Student Village, 10 Freeman Court Canterbury Christ Church University, Parham Road Student Village, 09 Freeman Court Canterbury Christ Church University, Parham Road Student Village, 08 Freeman Court Canterbury Christ Church University, Parham Road Student Village, 17 Rigby Court Canterbury Christ Church University, Parham Road Student Village, 03 Freeman Court Canterbury Christ Church University, Parham Road Student Village, 02 Freeman Court Canterbury Christ Church University, Parham Road Student Village, 18 Rigby Court Canterbury Christ Church University, St Martins, 2 Priory Cottage Canterbury Christ Church University, Pin Hill, Carey Canterbury Christ Church University, Monastery Street Houses, 27 Monastery Street

Canterbury Christ Church University, Monastery Street Houses, 25 Monastery Street Canterbury Christ Church University, Broadstairs, Northwood Court Canterbury Christ Church University, Parham Road Student Village, 16 Rigby Court Canterbury Christ Church University, Parham Road Student Village, 01 Freeman Court Canterbury Christ Church University, Havelock Street Houses, 33 Havelock Street Canterbury Christ Church University, North Holmes Road Houses, 25 North Holmes Road Canterbury Christ Church University, St Martins Terrace Houses, 10 St Martins Terrace Canterbury Christ Church University, St Martins Terrace Houses, 09 St Martins Terrace Canterbury Christ Church University, Vernon Place, 7 Vernon Place Canterbury Christ Church University, Havelock Street Houses, 48 Havelock Street Canterbury Christ Church University, Havelock Street Houses, 47 Havelock Street Canterbury Christ Church University, Havelock Street Houses, 46 Havelock Street Canterbury Christ Church University, Parham Road Student Village, 21-23 Rigby Court Canterbury Christ Church University, Havelock Street Houses, 36 Havelock Street Canterbury Christ Church University, Parham Road Student Village, 19 Rigby Court Canterbury Christ Church University, Havelock Street Houses, 32 Havelock Street Canterbury Christ Church University, Pin Hill, Runcie Canterbury Christ Church University, Pin Hill, Ramsey Canterbury Christ Church University, Pin Hill, Coggan Canterbury Christ Church University, Parham Road Student Village, 04 Hamill Terrace Canterbury Christ Church University, Pin Hill, Benson Canterbury Christ Church University, Parham Road Student Village, 01 Hamill Terrace Canterbury Christ Church University, Parham Road Student Village, 20 Rigby Court Canterbury Christ Church University, Havelock Street Houses, 42 Havelock Street Canterbury Christ Church University, Parham Road Student Village, 01 Rigby Court Canterbury Christ Church University, Parham Road Student Village, 07 Parham Close Canterbury Christ Church University, North Holmes Road Houses, 18 North Holmes Road Canterbury Christ Church University, Parham Road Student Village, 02 Hamill Terrace Canterbury Christ Church University, North Holmes Road Houses, 14 North Holmes Road Canterbury Christ Church University, Havelock Street Houses, 62 Havelock Street Canterbury Christ Church University, Havelock Street Houses, 57 Havelock Street Canterbury Christ Church University, Havelock Street Houses, 54 Havelock Street Canterbury Christ Church University, Parham Road Student Village, 06 Parham Close Canterbury Christ Church University, Parham Road Student Village, 01-06 Parham Court Canterbury Christ Church University, North Holmes Road Houses, 22 North Holmes Road Canterbury Christ Church University, Parham Road Student Village, 02 Rigby Court Canterbury Christ Church University, Parham Road Student Village, 03 Rigby Court Canterbury Christ Church University, Parham Road Student Village, 04 Rigby Court Canterbury Christ Church University, Parham Road Student Village, 05 Rigby Court Canterbury Christ Church University, Parham Road Student Village, 06-13 Rigby Court Canterbury Christ Church University, Parham Road Student Village, 14 Rigby Court Canterbury Christ Church University, Parham Road Student Village, 15 Rigby Court Canterbury Christ Church University, Parham Road Student Village, 08 Parham Close Canterbury Christ Church University, Parham Road Student Village, 10 Hamill Terrace Canterbury Christ Church University, Parham Road Student Village, 03 Hamill Terrace Canterbury Christ Church University, Parham Road Student Village, 05 Hamill Terrace Canterbury Christ Church University, Parham Road Student Village, 06 Hamill Terrace Canterbury Christ Church University, Parham Road Student Village, 07 Hamill Terrace Canterbury Christ Church University, North Holmes Road Houses, 17 North Holmes Road Canterbury Christ Church University, Parham Road Student Village, 09 Hamill Terrace

Canterbury Christ Church University, Parham Road Student Village, 05 Parham Close Canterbury Christ Church University, Parham Road Student Village, 11 Hamill Terrace Canterbury Christ Church University, Parham Road Student Village, 04 Parham Close Canterbury Christ Church University, Parham Road Student Village, 13 Hamill Terrace Canterbury Christ Church University, Havelock Street Houses, 52 Havelock Street Canterbury Christ Church University, Parham Road Student Village, 14-21 Hamill Terrace Canterbury Christ Church University, Parham Road Student Village, 22 Hamill Terrace Canterbury Christ Church University, Parham Road Student Village, 23 Hamill Terrace Canterbury Christ Church University, Parham Road Student Village, 24 Hamill Terrace Canterbury Christ Church University, Parham Road Student Village, 12 Hamill Terrace Canterbury Christ Church University, Parham Road Student Village, 08 Hamill Terrace Christ's College, University of Cambridge, Cambridge Sites, 15 Devonshire Road Christ's College, University of Cambridge, Cambridge Sites, 17 Desonshire Road Christ's College, University of Cambridge, Cambridge Sites, 164 Huntington Road Christ's College, University of Cambridge, Cambridge Sites, 21 Sherlock Road Christ's College, University of Cambridge, Cambridge Sites, 5 Willis Road Christ's College, University of Cambridge, Cambridge Sites, 14 Devonshire Road Christ's College, University of Cambridge, Cambridge Sites, 16 St Barnabas Road Christ's College, University of Cambridge, Cambridge Sites, 66 Jesus Lane Christ's College, University of Cambridge, Domus Site, Second Court Christ's College, University of Cambridge, Domus Site, Fellows' Building Christ's College, University of Cambridge, Domus Site, W Staircase Christ's College, University of Cambridge, Domus Site, Y Staircase Christ's College, University of Cambridge, Domus Site, Stephenson Building Christ's College, University of Cambridge, Domus Site, P Staircase Christ's College, University of Cambridge, Cambridge Sites, 70 Jesus Lane Christ's College, University of Cambridge, Cambridge Sites, 69 Jesus lane Christ's College, University of Cambridge, Domus Site, O Staircase Christ's College, University of Cambridge, Cambridge Sites, 67 Jesus Lane Christ's College, University of Cambridge, Cambridge Sites, 13 Devonshire Road Christ's College, University of Cambridge, Cambridge Sites, 65 Jesus Lane Christ's College, University of Cambridge, Cambridge Sites, 64 Jesus Lane Christ's College, University of Cambridge, Cambridge Sites, 60a King Street Christ's College, University of Cambridge, Cambridge Sites, 56 King Street Christ's College, University of Cambridge, Cambridge Sites, 52 King Street Christ's College, University of Cambridge, Cambridge Sites, 50b King Street Christ's College, University of Cambridge, Cambridge Sites, 50a King Street Christ's College, University of Cambridge, Domus Site, Todd Building Christ's College, University of Cambridge, Cambridge Sites, 68 Jesus Lane Christ's College, University of Cambridge, Cambridge Sites, 12 Devonshire Road Christ's College, University of Cambridge, Cambridge Sites, 37 Glisson Road Christ's College, University of Cambridge, Cambridge Sites, 35 Glisson Road Christ's College, University of Cambridge, Cambridge Sites, 72 Jesus Lane Christ's College, University of Cambridge, Cambridge Sites, 71 Jesus Lane Christ's College, University of Cambridge, Domus Site, First Court City University, London, Walter Sickert Hall, Walter Sickert Hall City University, London, PearTree Court City University, London, Heyworth City University, London, Finsbury & Heyworth, Finsbury City University, London, Francis Rowley Court, Francis Rowley Court

Clare Hall, Cambridge, 102a Barton Road, Cambridge Clare Hall, Cambridge, Brian Pippard Building Clare Hall, Cambridge, Outside houses, 102 Barton Road, Cambridge Clare Hall, Cambridge, Robert Honeycombe Building Clare Hall, Cambridge, 9a Herschel Road Clare Hall, Cambridge, West Court (9/9a and 11 Herschel Road), 9 Herschel Road Clare Hall, Cambridge, 5b Herschel Road, 5b Herschel Road Clare Hall, Cambridge, Michael Stoker Building Clare Hall, Cambridge, Leslie Barnett House Clare Hall, Cambridge, Main Site, Elmside Clare Hall, Cambridge, 24 Eltisley Avenue Corpus Christie College, University of Cambridge, MAIN COLLEGE, ANNEXE AND FLAT Corpus Christie College, University of Cambridge, LECKHAMPTON, 90 BARTON RD Corpus Christie College, University of Cambridge, MAIN COLLEGE, LIBRARY COURT Corpus Christie College, University of Cambridge, MAIN COLLEGE, BELDAM BUILDING Corpus Christie College, University of Cambridge, MAIN COLLEGE, BENET STREET Corpus Christie College, University of Cambridge, MAIN COLLEGE, BOTOLPH COURT Corpus Christie College, University of Cambridge, MAIN COLLEGE, NEWNHAM HOUSE Corpus Christie College, University of Cambridge, MAIN COLLEGE, 6,7,8 TRUMPINGTON ST. Corpus Christie College, University of Cambridge, MAIN COLLEGE, BROOKFIELDS Corpus Christie College, University of Cambridge, LECKHAMPTON, LECKHAMPTON HOUSE Corpus Christie College, University of Cambridge, LECKHAMPTON, GEORGE THOMPSON BUILDI Corpus Christie College, University of Cambridge, LECKHAMPTON, 8 SELWYN GARDENS Corpus Christie College, University of Cambridge, MAIN COLLEGE, NEW COURT Corpus Christie College, University of Cambridge, LECKHAMPTON, 17 CRANMER RD Corpus Christie College, University of Cambridge, LECKHAMPTON, 19 CRANMER RD Corpus Christie College, University of Cambridge, LECKHAMPTON, 21 CRANMER RD Corpus Christie College, University of Cambridge, LECKHAMPTON, 23 CRANMER RD Corpus Christie College, University of Cambridge, LECKHAMPTON, 25 CRANMER RD Corpus Christie College, University of Cambridge, LECKHAMPTON, 7 SELWYN GARDENS Corpus Christie College, University of Cambridge, LECKHAMPTON, 88 BARTON RD Corpus Christie College, University of Cambridge, MAIN COLLEGE, OLD COURT Corpus Christie College, University of Cambridge, LECKHAMPTON, 15 CRANMER RD Coventry University, University Managed House, 27 Clements Street Coventry University, University Managed House, 165 Earlsdon Avenue North Coventry University, University Managed House, 34 Enfield Road Coventry University, University Managed House, 17 Gulson Road Coventry University, University Managed House, 58 Cheveral Avenue Coventry University, University Managed House, 53 St Michaels Road Coventry University, University Managed House, 81 Chandos Street Coventry University, University Managed House, 86 St Georges Road Coventry University, University Managed House, 151 Terry Road Coventry University, University Managed House, 127 Wyley Road Coventry University, University Managed House, 119 Villiers Street Coventry University, University Managed House, 7 Villiers Street Coventry University, University Managed House, 6 Chandos Street Coventry University, University Managed House, 36 Carmelite Road Coventry University, University Managed House, 21 Caldecote Road Coventry University, University Managed House, 6 Caldecote Road Coventry University, University Managed House, 14 St Agatha's Road

Coventry University, University Managed House, 13/15 Manor House Coventry University, University Managed House, 12 Catherine Street Coventry University, University Managed House, 31 Melbourne Road Coventry University, University Managed House, 96 Broomfield Road Coventry University, University Owned House, 9 Spencer Road Coventry University, University Managed House, 2 Irving Road Coventry University, University Managed House, 32 Kensington Road Coventry University, University Managed House, 54 King Richard Street Coventry University, University Managed House, 40 King Richard Street Coventry University, University Managed House, 65 Lower Ford Street Coventry University, University Managed House, 17/19 Manor Road Coventry University, University Managed House, 212 Humber Avenue Coventry University, University Managed House, 40 South Avenue Coventry University, University Managed House, 28 Melville Road Coventry University, University Managed House, 86 Northfield Road Coventry University, University Managed House, 131 Northfield Road Coventry University, University Managed House, 97 Radford Road Coventry University, University Managed House, 15 Ribble Road Coventry University, University Managed House, 17 Ribble Road Coventry University, University Managed House, 36 Sandy Lane Coventry University, University Managed House, 13/15 Manor House Coventry University, University Owned House, 72 St Margaret Road Coventry University, University Managed, Raglan Court Coventry University, University Owned House, 100 Holyhead Road Coventry University, University Owned House, 2 King Richard Street Coventry University, University Owned House, 20 Lower Holyhead Road Coventry University, University Owned House, 24 Lower Holyhead Road Coventry University, University Owned House, 2 Grantham Street Coventry University, University Owned House, 20 Spencer Avenue Coventry University, University Owned House, 56 Earlsdon Avenue South Coventry University, University Managed House, 147 Cheveral Avenue Coventry University, University Owned House, 3 Westminster Road Coventry University, University Owned House, 17 Westminster Road Coventry University, University Owned House, 24 Westminster Road Coventry University, University Owned House, 25 Westminster Road Coventry University, University Owned House, 36 Westminster Road Coventry University, University Owned House, 14 Meriden Street Coventry University, University Owned House, 41 Coundon Road Coventry University, University Owned - Catered, Priory Hall Coventry University, University Owned - Catered, Ouadrant Hall Coventry University, University Owned - Self Catered, Singer Hall Coventry University, University Owned - Self Catered, Caradoc Hall Coventry University, University Owned House, 67 Barras Lane Coventry University, University Owned House, 96 Holyhead Road Coventry University, University Owned House, 2 Brighton Street Coventry University, University Owned House, 34 Earlsdon Avenue South Coventry University, University Owned House, 2 Westminster Road Coventry University, University Owned House, 17 Earlsdon Avenue South Coventry University, University Managed House, 178 Broomfield Road Coventry University, University Owned House, 36 Earlsdon Avenue South Coventry University, University Owned House, 48/50 Earlsdon Avenue South Coventry University, University Owned House, 50/52 Earlsdon Avenue South Coventry University, University Owned House, 71 Barras Lane Coventry University, University Managed, Sherbourne House Coventry University, University Managed, Apollo House Coventry University, University Managed, Radford Road Coventry University, University Managed, Lynden House Cranfield University, Block 2 Cranfield University, 1-12 Reynolds Close (12x3 bedroom houses) Cranfield University, 2, Brian May Grove Cranfield University, 1, Brian May Grove Cranfield University, 9, Don Butler Close Cranfield University, 8, Don Butler Close Cranfield University, 7, Don Butler Close Cranfield University, 6, Don Butler Close Cranfield University, 5, Don Butler Close Cranfield University, Block 4 Cranfield University, Cranfield Campus, LANCHESTER HALL Cranfield University, Block 6 Cranfield University, 4, Brian May Grove Cranfield University, Block 3 Cranfield University, 5, Brian May Grove Cranfield University, Block 1 Cranfield University, 21, The Crescent Cranfield University, 5, Stringfellow Close Cranfield University, 4, Don Butler Close Cranfield University, 3, Don Butler Close Cranfield University, 2, Don Butler Close Cranfield University, Cranfield Campus, MITCHELL HALL Cranfield University, 4-16a, Prince Philip Ave (14x 2/3/4 bed houses) Cranfield University, 1, Don Butler Close Cranfield University, 19-22 Prince Philip Ave ( $4x \frac{2}{3}/4$  bed houses) Cranfield University, 1,2, Royce Road (2x 4 bedroom houses) Cranfield University, Block 5 Cranfield University, Cottage 24b (2 bedrooms) Cranfield University, Block 14 Cranfield University, Block 15 Cranfield University, Block 16 Cranfield University, Cranfield Campus, 11, The Crescent Cranfield University, Block 11 Cranfield University, Block 7 Cranfield University, Block 6 Cranfield University, Block 5 Cranfield University, Flemming House (self contained flat) Cranfield University, Flemming House Cranfield University, Dawson House Cranfield University, 3, Brian May Grove Cranfield University, Silsoe Campus, Rosewarne House Cranfield University, Block 13 Cranfield University, Cottage 24a (3 bedrooms)

Cranfield University, Silsoe Campus, The Lodge (2 bedrooms) Cranfield University, Self contained flat 2nd floor Cranfield University, 24-38,41-44 2nd floor Cranfield University, Self contained flat 1st floor Cranfield University, 1-6, 9-23 1st floor Cranfield University, Silsoe Campus, CRICK HALL Cranfield University, 9, Brian May Grove Cranfield University, 8, Brian May Grove Cranfield University, 7, Brian May Grove Cranfield University, 6, Brian May Grove Cranfield University, Watson House Cranfield University, 8, Inns Lane Cranfield University, 2-8, College Road (7x2 bedroom houses) Cranfield University, 1-8 The Crescent 8x2 bedroom houses) Cranfield University, 9, The Crescent (multiple occupancy) Cranfield University, 13-19 The Crescent (7x2 bedroom houses) Cranfield University, 23-30 The Crescent (8x2 bedroom houses) Cranfield University, 2-12 East Road (11x2 bedroom houses) Cranfield University, 1-4 The Green (4x3/4 bedroom houses) Cranfield University, 2-12 Henson Close (11x3 bedroom houses) Cranfield University, 1-10,12,14, Handley Page Close(12x3/4 bed) Cranfield University, 1-24 Mitchell Road (24x3 bedroom houses) Cranfield University, 1, Prince Philip Ave. (2bedroom house) Cranfield University, 10, West Road Cranfield University, 9, Inns Lane Cranfield University, 9, West Road Cranfield University, 7, Inns Lane Cranfield University, 6, Inns Lane Cranfield University, 5, Inns Lane Cranfield University, 4d, Inns Lane (self contained flat) Cranfield University, 4, Inns Lane Cranfield University, 3, Inns Lane Cranfield University, 2, Inns Lane Cranfield University, Silsoe Campus, 1, Inns Lane Cranfield University, Cranfield Campus, Fedden House Flats (Accomm for couples) Cranfield University, 1,2, West Road (2x 3 bedroom houses) Cranfield University, 6-8 Stringfellow Close (3x 3 bedroom houses) Cranfield University, 1-4 Stringfellow Close (4x3 bedroom houses) Cranfield University, 3, Prince Philip Ave. (multiple occupancy) Cranfield University, 1, The Drive Cranfield University, 9, Doug Harris Way Cranfield University, 8, Doug Harris Way Cranfield University, 7, Doug Harris Way Cranfield University, 6, Doug Harris Way Cranfield University, 5, Doug Harris Way Cranfield University, 4, Doug Harris Way Cranfield University, 3, Doug Harris Way Cranfield University, Cranfield Campus, Cayley Lodge (VC accomm) Cranfield University, 1, Doug Harris Way Cranfield University, 8, West Road

Cranfield University, 2, The Drive Cranfield University, 3, The Drive Cranfield University, 3/4 West Road Cranfield University, 5, The Drive Cranfield University, 6, The Drive Cranfield University, 7. The Drive Cranfield University, 8, The Drive Cranfield University, 9, The Drive Cranfield University, 10, The Drive Cranfield University, 4, The Drive Cranfield University, 2, Doug Harris Way Cranfield University, 7, West Road Cranfield University, 6, West Road Cumbria Institute of the Arts, Brampton Road Campus, Halls of residence Darwin College, University of Cambridge, Hostel, 49A Newnham Road Darwin College, University of Cambridge, Main Site, Newnham Grange Darwin College, University of Cambridge, Main Site, Rayne Building Darwin College, University of Cambridge, Main Site, Old Granary Darwin College, University of Cambridge, Hostel, 2 Newnham Terrace Darwin College, University of Cambridge, Hostel, 9 Newnham Terrace Darwin College, University of Cambridge, Hostel, 3 Newnham Terrace Darwin College, University of Cambridge, Hostel, 11 Newnham Terrace Darwin College, University of Cambridge, Hostel, 12 Newnham Terrace Darwin College, University of Cambridge, Hostel, The Malting House Darwin College, University of Cambridge, Hostel (Leased), 29 Barton Road Darwin College, University of Cambridge, Hostel, 10 Barton Road Darwin College, University of Cambridge, Hostel, Frank Young House Darwin College, University of Cambridge, Hostel, 5 Wordsworth Grove Darwin College, University of Cambridge, Hostel, 10 Newnham Terrace Darwin College, University of Cambridge, Hostel, 2 Summerfield Darwin College, University of Cambridge, Hostel, Gwen Raverat House Darwin College, University of Cambridge, Hostel, 45A Newnham Road De Montfort University, Grange Court - Leicester, Grange Court De Montfort University, New Wharf Hall - Leicester, New Wharf Hall of Residence De Montfort University, Waterway Gardens - Leicester, Waterway Gardens De Montfort University, Caves Lane -Bedford, Caves Lane De Montfort University, Lansdowne Campus - Bedford, Lansdowne Hall of Residence De Montfort University, Polhill Campus - Bedford, Polhill Hall of Residence De Montfort University. Bede Hall - Leicester. Bede Hall of Residence Edge Hill College of Higher Education, Forest Court, Elm Edge Hill College of Higher Education, Forest Court, Rowan Edge Hill College of Higher Education. Back Hostels, Eleaner Rathbone Edge Hill College of Higher Education, Back Hostels, Margaret Bain Edge Hill College of Higher Education, Back Hostels, Katherine Fletcher Edge Hill College of Higher Education, Back Hostels, Lady Openshaw Edge Hill College of Higher Education, Main Building, Lady Margaret Edge Hill College of Higher Education, Main Building, John Dalton Edge Hill College of Higher Education, Main Building, Stanley Edge Hill College of Higher Education, Back Hostels, E M Butterworth Edge Hill College of Higher Education, Forest Court, Willow

Edge Hill College of Higher Education, Milton House, Milton House Edge Hill College of Higher Education, Forest Court, Oak Edge Hill College of Higher Education, Forest Court, Maple Edge Hill College of Higher Education, Forest Court, Larch Edge Hill College of Higher Education, Forest Court, Holly Edge Hill College of Higher Education. Forest Court. Cedar Edge Hill College of Higher Education, Forest Court, Ash Edge Hill College of Higher Education, Forest Court, Beech Edge Hill College of Higher Education, Main Building, Clough Fitzwilliam College, University of Cambridge, 3 Benson St. Fitzwilliam College, University of Cambridge, 1 Benson St. Fitzwilliam College, University of Cambridge, 128 Huntingdon Road, Fitzwilliam College, University of Cambridge, 18 Canterburry St, Fitzwilliam College, University of Cambridge, 82 Canterburry Street, Fitzwilliam College, University of Cambridge, 12 Eachard Road, Fitzwilliam College, University of Cambridge, 1 Glisson Road, Fitzwilliam College, University of Cambridge, 8 Huntingdon Road, Fitzwilliam College, University of Cambridge, 92 Huntingdon Road, Fitzwilliam College, University of Cambridge, 94 Huntingdon Road, Fitzwilliam College, University of Cambridge, 122 Huntingdon, Fitzwilliam College, University of Cambridge, Huntingdon Rd, Fitzwilliam College, University of Cambridge, 63 Windsor Road, Fitzwilliam College, University of Cambridge, 4 Westfield Road, Fitzwilliam College, University of Cambridge, 89 Oxford Road, Fitzwilliam College, University of Cambridge, 87 Oxford Road, Fitzwilliam College, University of Cambridge, 77 Oxford Road, Fitzwilliam College, University of Cambridge, 75 Oxford Road, Fitzwilliam College, University of Cambridge, 138 Huntingdon Road, Goldsmiths College (University of London), Dean House, Dean House Goldsmiths College (University of London), Surrey House Annexe, Surrey House Annexe Goldsmiths College (University of London), Surrey House, Surrey House Goldsmiths College (University of London), Loring Hall, Loring Hall Goldsmiths College (University of London), Chesterman House, Chesterman House Goldsmiths College (University of London), Raymont Hall, Raymont Hall Goldsmiths College (University of London), Batavia Mews, Batavia Mews Gonville and Cauis College, University of Cambridge, Harvey Road, Harvey Road Gonville and Cauis College, University of Cambridge, 28 Ferry Path, 28 Ferry Path Gonville and Cauis College, University of Cambridge, Drosier Road, Drosier Road Gonville and Cauis College, University of Cambridge, Fitzwilliam Road, Fitzwilliam Road Gonville and Cauis College, University of Cambridge, Glisson Road, Glisson Road Gonville and Cauis College, University of Cambridge, Grange Road, Grange Road Gonville and Cauis College, University of Cambridge, Green Street, Green Street Gonville and Cauis College, University of Cambridge, Hardwick Street, Hardwick Street Gonville and Cauis College, University of Cambridge, Kings Parade, Kings Parade Gonville and Cauis College, University of Cambridge, Mill Road, Mill Road Gonville and Cauis College, University of Cambridge, Mortimer Road, Mortimer Road Gonville and Cauis College, University of Cambridge, St Paul's Road, St Paul's Road Gonville and Cauis College, University of Cambridge, St Barnabas Road, St Barnabas Road Gonville and Cauis College, University of Cambridge, Rose Crescent, Rose Crescent Gonville and Cauis College, University of Cambridge, Harvey Court, K Harvey

Gonville and Cauis College, University of Cambridge, Gresham Road, Gresham Road Gonville and Cauis College, University of Cambridge, Main site, Tree Court Gonville and Cauis College, University of Cambridge, Harvey Court, Newnham Cottage Gonville and Cauis College, University of Cambridge, Harvey Court, Finella Gonville and Cauis College, University of Cambridge, Harvey Court, Springfield Gonville and Cauis College, University of Cambridge, Harvey Court, Harvey Court Gonville and Cauis College, University of Cambridge, Main site, St Mary's Court Gonville and Cauis College, University of Cambridge, Main site, St Michael's Court Gonville and Cauis College, University of Cambridge, Main site, Caius Court Gonville and Cauis College, University of Cambridge, Main site, Gonville Court Gonville and Cauis College, University of Cambridge, Chesterton Road, Chesterton Road Harper Adams University College, House, 65 Broadway Newport Harper Adams University College, House, 4 NPI Drive Edgmond Harper Adams University College, House, 3 NPI Drive Edgmond Harper Adams University College, House, 2 NPI Drive Edgmond Harper Adams University College, House, 1 NPI Drive Edgmond Harper Adams University College, House, 17 Boughey Road Newport Harper Adams University College, House, Flatt Farm Flatt Road Edgmond Harper Adams University College, House, 8 Newtown Edgmond Harper Adams University College, House, 9 Flatt Road Edgmond Harper Adams University College, House, 6 Mentone Crescent Edgmond Harper Adams University College, House, 3 Flatt Road Edgmond Harper Adams University College, House, 4 Flatt Road Edgmond Harper Adams University College, House, 5 Flatt Road Edgmond Harper Adams University College, House, 6 Flatt Road Edgmond Harper Adams University College, House, 8 Flatt Road Edgmond Harper Adams University College, House, 5 Newtown Edgmond Harper Adams University College, House, 10 Flatt Road Edgmond Harper Adams University College, House, 11 Flatt Road Edgmond Harper Adams University College, House, 12 Flatt Road Edgmond Harper Adams University College, House, 14 Flatt Road Edgmond Harper Adams University College, House, 7 Flatt Road Edgmond Harper Adams University College, Hall of Residence, Boughey Harper Adams University College, House, 15 Flatt Road Edgmond Harper Adams University College, House, 3 Silverdale Edgmond Harper Adams University College, House, 14 Newtown Edgmond Harper Adams University College, Hall of Residence, Bradford Harper Adams University College, Hall of Residence, Harris Harper Adams University College, Hall of Residence, Gloucester Harper Adams University College, Hall of Residence, Ward Harper Adams University College, House, 7 Newtown Edgmond Harper Adams University College, House, 6 Newtown Edgmond Imperial College London, Wye Campus, Harwood New House (Annex) - 039B Imperial College London, Wye Campus, Harwood Old House - 039A Imperial College London, Wye Campus, Old Flying Horse - 034 Imperial College London, Wye Campus, Old Vic Laundry - 047 Imperial College London, Wye Campus, 5 The Green - 036B Imperial College London, Wye Campus, Wolfson House - 042 Imperial College London, Wye Campus, Withersdane Hall - Stage II - 058 Imperial College London, Wye Campus, Old Vicarage - 037

Imperial College London, Wye Campus, 3 The Green - 036A Imperial College London, Wye Campus, Withersdane Hall - Old House - 060 Imperial College London, Wye Campus, Withersdane Hall - Stage 1 - 057 Imperial College London, Wye Campus, Withersdane Hall - Stage III - 059 Imperial College London, Wye Campus, 4 Orchard Cottages 1614 Imperial College London, Wye Campus, Admin Offices - 045B Imperial College London, Wye Campus, Guinness Laboratories - 045P Imperial College London, Wye Campus, Lecture Rooms - 045D Imperial College London, Wye Campus, Lecture Rooms (No2) - 045E Imperial College London, Wye Campus, Old Agriculture - 045F Imperial College London, Wye Campus, Old Ouad - 045G Imperial College London, Wye Campus, Squires Hall - 033 Imperial College London, Evelyn Gardens, Fisher Hall Imperial College London, Silwood Park, South Wood - Building 3 Imperial College London, Evelyn Gardens, Holbein House Imperial College London, Silwood Park, Silwood Park Farm Imperial College London, Silwood Park, South Lodge Imperial College London, Silwood Park, Brian Flowers Imperial College London, Silwood Park, John Smith Imperial College London, Silwood Park, Mary Flowers Imperial College London, Silwood Park, Residential Huts Imperial College London, Silwood Park, East Lodge Imperial College London, Silwood Park, South Wood - Building 2 Imperial College London, Clayponds, Houses+Flats 87-100 Imperial College London, Silwood Park, Visitors Lodge Imperial College London, Silwood Park, William Penney Hall Imperial College London, Beit Quadrangle, Beit Quad (East) Imperial College London, Beit Quadrangle, Beit Quad (North) Imperial College London, Beit Quadrangle, Beit Quad (South) Imperial College London, Beit Quadrangle, Beit Quad (West) Imperial College London, Evelyn Gardens, Bernard Sunley Imperial College London, Silwood Park, South Wood - Building 1 Imperial College London, Clayponds, Houses 109-112 Imperial College London, Wye Campus, Lloyds Bank Hall - 062 Imperial College London, Evelyn Gardens, Southwell Hall Imperial College London, Charing Cross Residences, 28-32 Pembridge Gardens Imperial College London, Charing Cross Residences, Pembridge Gardens Annexe Imperial College London, Clayponds, Flats 129-134 Imperial College London, Clayponds, Flats 15-63 Imperial College London, Clayponds, Flats 7-14 Imperial College London, Silwood Park, Silwood Lodge Imperial College London, Clayponds, Houses 107-108 Imperial College London, Charing Cross Residences, Parsons House Imperial College London, Clayponds, Houses 1-2 Imperial College London, Clayponds, Houses 135-138 Imperial College London, Clayponds, Houses 3-6 Imperial College London, Clayponds, Houses 79-81 Imperial College London, Clayponds, Houses 82-86 Imperial College London, Clayponds, Houses+Flats 113-128 Imperial College London, Clayponds, Houses+Flats 64-78

Imperial College London, Clayponds, Houses 101-106 Imperial College London, Wye Campus, 5 Withersdane Hall Cottages - 157G Imperial College London, Wye Campus, 6 Amage Road - 1536 Imperial College London, Wye Campus, 7 Amage Road - 1537 Imperial College London, Wye Campus, Coldharbour (Beagle Bungalow) -154 Imperial College London, Wye Campus, Edward Partridge House - 066 Imperial College London, Wye Campus, 63 Scotton Street - 155 Imperial College London, Wye Campus, 10 Withersdane Hall Cottages - 157M Imperial College London, Wye Campus, CEAS - 061 Imperial College London, Wye Campus, 5 Amage Road - 1525 Imperial College London, Wye Campus, 4 Withersdane Hall Cottages - 157F Imperial College London, Wye Campus, 1a/b Withersdane Hall Cottages - 157 Imperial College London, Wye Campus, 6 Withersdane Hall Cottages - 157H Imperial College London, Wye Campus, 7 Withersdane Hall Cottages - 157J Imperial College London, Wye Campus, 8 Withersdane Hall Cottages - 157K Imperial College London, Wye Campus, 9 Withersdane Hall Cottages - 157L Imperial College London, Wye Campus, Bernard Sunley Hall - 062B Imperial College London, Wye Campus, Garden Hall - 062C Imperial College London, Wye Campus, Dunstan Skilbeck Hall - 062A Imperial College London, Wye Campus, 2a/b Withersdane Hall Cottages - 157 Imperial College London, Princes Gardens, 46 Princes Gardens Imperial College London, Evelyn Gardens, Willis Jackson Hall Imperial College London, Wye Campus, 3 Withersdane Hall Cottages - 157E Imperial College London, Wye Campus, 4 Amage Road - 1524 Imperial College London, South Kensington Campus, 170 Queens Gate Imperial College London, Princes Gardens, 13 Princes Gardens Imperial College London, Princes Gardens, 15 Princes Gardens Imperial College London, Princes Gardens, 47 Princes Gardens Imperial College London, Princes Gardens, 8 Princes Gardens Imperial College London, Princes Gardens, Weeks Hall Imperial College London, Wye Campus, 2 Amage Road -1522 Imperial College London, Sussex Gardens, Wilson House Imperial College London, Princes Gardens, 14 Princes Gardens Imperial College London, Secret Garden, The Cottage Imperial College London, Princes Gardens, Princes Gate Mews Imperial College London, Princes Gardens, Linstead Hall Imperial College London, Princes Gardens, Garden Hall Imperial College London, Princes Gardens, 9 Princes Gardens Keele Univesity, HAWTHORNS HALL, HOUSE 4 Keele Univesity, HAWTHORNS HALL, Y BLOCK Keele Univesity, HORWOOD HALL, A BLOCK Keele Univesity, HAWTHORNS HALL, TEMPLAR HOUSE Keele Univesity, HORWOOD HALL, B BLOCK Keele Univesity, HAWTHORNS HALL, X BLOCK/HOUSE 1/HOUSE 2 Keele Univesity, HAWTHORNS HALL, HOUSE 3 (HOUSE ADJ. A BLK) Keele Univesity, HAWTHORNS HALL, Z BLOCK Keele Univesity, HAWTHORNS HALL, HOUSE 5 Keele Univesity, HAWTHORNS HALL, HOUSE 6 (BUNGALOW ADJ. T BLK) Keele Univesity, HAWTHORNS HALL, A/B FLAT Keele Univesity, HAWTHORNS HALL, C/D FLAT

Keele Univesity, HAWTHORNS HALL, E/F FLAT Keele Univesity, HAWTHORNS HALL, G/H FLAT Keele Univesity, HAWTHORNS HALL, J/K FLAT Keele Univesity, HOLLY CROSS, HOLLY CROSS Keele Univesity, HAWTHORNS HALL, W BLOCK Keele Univesity, HAWTHORNS HALL, L/M FLAT Keele Univesity, HAWTHORNS HALL, J BLOCK Keele Univesity, HAWTHORNS HALL, A BLOCK Keele Univesity, HORWOOD HALL, X BLOCK Keele Univesity, HAWTHORNS HALL, B BLOCK Keele Univesity, HORWOOD HALL, C BLOCK Keele Univesity, HAWTHORNS HALL, D BLOCK Keele Univesity, HAWTHORNS HALL, E BLOCK Keele Univesity, HAWTHORNS HALL, F BLOCK Keele Univesity, HAWTHORNS HALL, C BLOCK Keele Univesity, HAWTHORNS HALL, H BLOCK Keele Univesity, HAWTHORNS HALL, V BLOCK Keele Univesity, HAWTHORNS HALL, K BLOCK Keele Univesity, HAWTHORNS HALL, L BLOCK Keele Univesity, HAWTHORNS HALL, M BLOCK Keele Univesity, HAWTHORNS HALL, N BLOCK Keele Univesity, HAWTHORNS HALL, P BLOCK Keele Univesity, HAWTHORNS HALL, S BLOCK Keele Univesity, HAWTHORNS HALL, T BLOCK Keele Univesity, HAWTHORNS HALL, G BLOCK Keele Univesity, HORWOOD HALL, Z11 BLOCK Keele Univesity, HORWOOD HALL, Z2 BLOCK Keele Univesity, HORWOOD HALL, Z3 BLOCK Keele Univesity, HORWOOD HALL, Z4 BLOCK Keele Univesity, HORWOOD HALL, Z5 BLOCK Keele Univesity, HORWOOD HALL, Z6 BLOCK Keele Univesity, HORWOOD HALL, Z7 BLOCK Keele Univesity, HORWOOD HALL, Z8 BLOCK Keele Univesity, HORWOOD HALL, V BLOCK Keele Univesity, HORWOOD HALL, Z10 BLOCK Keele Univesity, HORWOOD HALL, Z18 BLOCK Keele Univesity, HORWOOD HALL, Z12 BLOCK Keele Univesity, HORWOOD HALL, Z13 BLOCK Keele Univesity, HORWOOD HALL, Z14 BLOCK Keele Univesity, HORWOOD HALL, Z15 BLOCK Keele Univesity, BARNES HALL, BARNES FLAT 4 Keele Univesity, HAWTHORNS HALL, O BLOCK Keele Univesity, HORWOOD HALL, Z17 BLOCK Keele Univesity, HORWOOD HALL, Z9 BLOCK Keele Univesity, HORWOOD HALL, O BLOCK Keele Univesity, HORWOOD HALL, E BLOCK Keele Univesity, HORWOOD HALL, F BLOCK Keele Univesity, HORWOOD HALL, G BLOCK Keele Univesity, HORWOOD HALL, H BLOCK Keele Univesity, HORWOOD HALL, J BLOCK

Keele Univesity, HORWOOD HALL, K BLOCK Keele Univesity, HORWOOD HALL, L BLOCK Keele Univesity, HORWOOD HALL, Z1 BLOCK Keele Univesity, HORWOOD HALL, N BLOCK Keele Univesity, HORWOOD HALL, Y BLOCK Keele Univesity, HORWOOD HALL, P BLOCK Keele Univesity, HORWOOD HALL, Q BLOCK Keele Univesity, HORWOOD HALL, R BLOCK Keele Univesity, HORWOOD HALL, S BLOCK Keele Univesity, HORWOOD HALL, T BLOCK Keele Univesity, HORWOOD HALL, Z16 BLOCK Keele Univesity, HORWOOD HALL, W BLOCK Keele Univesity, HORWOOD HALL, D BLOCK Keele Univesity, HORWOOD HALL, M BLOCK Keele Univesity, BARNES HALL, B BLOCK Keele Univesity, BARNES HALL, L BLOCK Keele Univesity, LINDSAY HALL, P BLOCK Keele Univesity, LINDSAY HALL, S BLOCK (SNEYD HOUSE) Keele Univesity, LINDSAY HALL, T BLOCK (HARROWBY HOUSE) Keele Univesity, LINDSAY HALL, TAYLOR HOUSE Keele Univesity, LINDSAY HALL, HOLLY LODGE Keele Univesity, LINDSAY HALL, HOUSE 82 Keele Univesity, THE OAKS, A BLOCK Keele Univesity, LINDSAY HALL, L BLOCK Keele Univesity, BARNES HALL, A BLOCK Keele Univesity, LINDSAY HALL, K BLOCK Keele Univesity, BARNES HALL, C BLOCK Keele Univesity, BARNES HALL, D BLOCK Keele Univesity, BARNES HALL, E BLOCK Keele Univesity, BARNES HALL, F BLOCK Keele Univesity, BARNES HALL, G BLOCK Keele Univesity, BARNES HALL, H BLOCK Keele Univesity, BARNES HALL, J BLOCK Keele Univesity, BARNES HALL, K BLOCK Keele Univesity, THE OAKS, B BLOCK Keele Univesity, LINDSAY HALL, B BLOCK Keele Univesity, HAWTHORNS HALL, R BLOCK Keele Univesity, BARNES HALL, BARNES FLAT 3 Keele Univesity, HORWOOD HALL, Z19 BLOCK Keele Univesity, HORWOOD HALL, Z20 BLOCK Keele Univesity, HORWOOD HALL, Z21 BLOCK Keele Univesity, HORWOOD HALL, I BLOCK Keele Univesity, HORWOOD HALL, BUNGALOW ADJ. E BLOCK (98) Keele Univesity, HORWOOD HALL, HOUSE 99 Keele Univesity, LINDSAY HALL, N BLOCK Keele Univesity, LINDSAY HALL, A BLOCK Keele Univesity, LINDSAY HALL, O BLOCK Keele Univesity, LINDSAY HALL, C BLOCK Keele Univesity, LINDSAY HALL, D BLOCK Keele Univesity, LINDSAY HALL, E BLOCK

Keele Univesity, LINDSAY HALL, F BLOCK Keele Univesity, LINDSAY HALL, G BLOCK Keele Univesity, LINDSAY HALL, H BLOCK Keele Univesity, LINDSAY HALL, I BLOCK Keele Univesity, LINDSAY HALL, J BLOCK Keele Univesity, LINDSAY COURT, LINDSAY COURT Keele Univesity, BARNES HALL, BUNGALOW 1 (ADJ. A BLOCK) Keele Univesity, BARNES HALL, N BLOCK Keele Univesity, LINDSAY HALL, M BLOCK Keele Univesity, BARNES HALL, BARNES FLAT 1 Keele Univesity, BARNES HALL, NEWCASTLE LODGE Keele Univesity, BARNES HALL, BUNGALOW 2 (ADJ. DAY NURSERY) Keele Univesity, BARNES HALL, BARNES FLAT 2 Keele Univesity, BARNES HALL, X BLOCK Keele Univesity, BARNES HALL, W BLOCK Keele Univesity, BARNES HALL, P BLOCK Keele Univesity, BARNES HALL, BUNGALOW 3 (ADJ. LFA's) Keele Univesity, BARNES HALL, O BLOCK Keele Univesity, BARNES HALL, V BLOCK Keele Univesity, BARNES HALL, Q BLOCK Keele Univesity, BARNES HALL, R BLOCK Keele Univesity, BARNES HALL, S BLOCK Keele Univesity, BARNES HALL, T BLOCK Keele Univesity, BARNES HALL, U BLOCK Kings College London, Hampstead Campus, Rosalind Franklin Hall Kings College London, Stamford Street Apartments, Stamford Street Apartments Kings College London, Hampstead Campus, Kidderpore Halls Kings College London, Hampstead Campus, Oueen Mother Hall Kings College London, Hampstead Campus, Lady Chapman Hall Kings College London, Hampstead Campus, Maynard Hall Kings College London, Great Dover Street Apartments, Great Dover Street Apartments 52 - 116 Kings College London, Hampstead Campus, Lord Cameron Hall Kings College London, Hampstead Campus, Dudin Brown Hall Kings College London, King's College Hall, Cameron Block Kings College London, King's College Hall, Danehurst Block Kings College London, King's College Hall, Platanes Block Kings College London, Wolfson House, Wolfson House Kings College London, Brian Creamer House, Brian Creamer House Kings College London, The Rectory Student House, The Rectory Student House Kings College London, Great Dover Street Apartments, Great Dover Street Apartments 1 - 51 Kings College London, Brian Creamer House, The Lodge Kingston University, Housing Management Service Property, 12 Howard Road Kingston University, Housing Management Service Property, 51 Mill Street Kingston University, Housing Management Service Property, 73a Surbiton Road Kingston University, Housing Management Service Property, 157 Maple Road Kingston University, Housing Management Service Property, 15 Linkfield Kingston University, Housing Management Service Property, 73 Lingfield Avenue Kingston University, Housing Management Service Property, 100 Kings Road Kingston University, Housing Management Service Property, 5 Northcote Road Kingston University, Housing Management Service Property, 21 Howard Road

Kingston University, Housing Management Service Property, 8 Milner Road Kingston University, Housing Management Service Property, 26 East Road Kingston University, Housing Management Service Property, 166a Ewell Road Kingston University, Housing Management Service Property, 13 Etwell Place Kingston University, Housing Management Service Property, 112 Douglas Road Kingston University, Housing Management Service Property, 16 Chumleigh Walk Kingston University, Housing Management Service Property, 2 Beechwood Close Kingston University, Housing Management Service Property, 40 Avenue Road Kingston University, Housing Management Service Property, 24a Keswick Avenue Kingston University, Housing Management Service Property, 110 Surbiton Hill Park Kingston University, Housing Management Service Property, 9 The Retreat Kingston University, Housing Management Service Property, 27 Villiers Close Kingston University, Housing Management Service Property, 28 Villiers Close Kingston University, Housing Management Service Property, 10 Waters Road Kingston University, Housing Management Service Property, 69a Surbiton Road Kingston University, Housing Management Service Property, 65a Surbiton Road Kingston University, Housing Management Service Property, 26 Southsea Road Kingston University, Housing Management Service Property, 25 Southsea Road Kingston University, Housing Management Service Property, 24 Southsea Road Kingston University, Housing Management Service Property, 24 Southsea Road Kingston University, Housing Management Service Property, 24 Lower Marsh Lane Kingston University, Housing Management Service Property, 13 St Leonard's Road Kingston University, Housing Management Service Property, 12 Alston Close Kingston University, Housing Management Service Property, 12 Orchard Close Kingston University, Housing Management Service Property, 20 Sussex Place Kingston University, Housing Management Service Property, 30 Robin Hood Way Kingston University, Housing Management Service Property, 119 Robin Hood Way Kingston University, Housing Management Service Property, 41A Old London Road Liverpool Hope University, Hope Park, Austin Liverpool Hope University, Hope Park, Angela Liverpool Hope University, Hope Park, Wesley Liverpool Hope University, Hope Park, Teresa Liverpool Hope University, Hope Park, Newman Liverpool Hope University, Hope Park, Hilda Constance Allen London School of Economics, 90 Rosebery Avenue, London, Myddelton Wing London School of Economics, 178 High Holborn, London, High Holborn Residence London School of Economics, 90 Rosebery Avenue, London, Rosebery Hall London School of Economics, 1 - 9 Patina Walk, London, Silver Walk London School of Economics, 141 - 143 Drury Lane, London, Grosvenor House London School of Economics, Anson and Carleton Road, Anson Flats London School of Economics, Anson and Carleton Road, Carleton Flats London School of Economics, 24 Sumner Street, London, Bankside House London School of Economics, 11 Gainsford Street, London, Butlers Wharf London School of Economics, 159 Great Dover Street, London, Great Dover Street Residence London School of Economics, Northumberland House, London, Northumberland House London School of Economics, 1 - 7 Endsleigh Place, London, Passfield Hall London School of Economics, 18 - 24 Fitzroy Street, London, Carr-Saunders Hall London South Bank University, New Kent Road Residence London South Bank University, David Bomberg House London South Bank University, McLaren House

London South Bank University, Dante Road Residence Loughborough University, Elvyn Richards Hall, 5b Loughborough University, Elvvn Richards Hall, 5b Loughborough University, Elvyn Richards Hall, 5c Loughborough University, Elvyn Richards Hall, 5c Loughborough University, Elvvn Richards Hall, 5d Loughborough University, Elvyn Richards Hall, 5d Loughborough University, Towers Hall (WEST), 1 Loughborough University, Towers Hall (WEST), 2 Loughborough University, Towers Hall (WEST), 3 Loughborough University, Towers Hall (WEST), 13 Loughborough University, Towers Hall (WEST), 9 Loughborough University, Towers Hall (WEST), 12 Loughborough University, Elvyn Richards Hall, 5a Loughborough University, Towers Hall (WEST), 11 Loughborough University, Elvyn Richards Hall, 4d Loughborough University, Towers Hall (WEST), 10 Loughborough University, Towers Hall (WEST), 4 Loughborough University, Towers Hall (WEST), 5 Loughborough University, Towers Hall (WEST), 6 Loughborough University, Towers Hall (WEST), 7 Loughborough University, Towers Hall (WEST), 8 Loughborough University, Towers Hall (WEST), 14 Loughborough University, Elvyn Richards Hall, 4c Loughborough University, Elvyn Richards Hall, 3e Loughborough University, Elvyn Richards Hall, 3e Loughborough University, Elvyn Richards Hall, 3e Loughborough University, Elvyn Richards Hall, 4a Loughborough University, Elvyn Richards Hall, 4a Loughborough University, Elvyn Richards Hall, 4a Loughborough University, Elvyn Richards Hall, 4b Loughborough University, Elvyn Richards Hall, 4b Loughborough University, Elvyn Richards Hall, 4b Loughborough University, Elvyn Richards Hall, 4d Loughborough University, Elvyn Richards Hall, 4c Loughborough University, Elvyn Richards Hall, 5a Loughborough University, Butter Court, F Loughborough University, Butter Court, E Loughborough University, Butter Court, D Loughborough University, Towers Hall (EAST), 1 Loughborough University, Elvyn Richards Hall, 4d Loughborough University, Towers Hall (WEST), 15 Loughborough University, Elvyn Richards Hall, 4e Loughborough University, Elvyn Richards Hall, 4e Loughborough University, Elvyn Richards Hall, 4e Loughborough University, Elvyn Richards Hall, 4c Loughborough University, Willam Morris Hall, C Loughborough University, Towers Hall (WEST), 19 Loughborough University, Willam Morris Hall, New Block K Loughborough University, Willam Morris Hall, New Block J

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Manchester Metropolitan University, Oxford Court, Oxford Court Manchester Metropolitan University, Wilmslow Park, Wilmslow Park Manchester Metropolitan University, Mill Point, Mill Point Manchester Metropolitan University, Loxford Tower, Loxford Tower Manchester Metropolitan University, Booth Hall, Booth Hall Manchester Metropolitan University, Crewe Campus, Harley Hall Manchester Metropolitan University, Barlow Hall Manchester Metropolitan University, Alsager Campus, Emberton Hall Manchester Metropolitan University, Kellett Hall Manchester Metropolitan University, Davenport Hall New Hall, University of Cambridge, New Hall, Clover House, 69a Storeys Way New Hall, University of Cambridge, New Hall, Buckingham House New Hall, University of Cambridge, New Hall, Old Block New Hall, University of Cambridge, New Hall, New Block New Hall, University of Cambridge, New Hall, 68 Huntingdon Road New Hall, University of Cambridge, New Hall, 70 Huntingdon Road New Hall, University of Cambridge, New Hall, 30 Halifax Road New Hall, University of Cambridge, New Hall, Hammond House, 69b Storeys Way New Hall, University of Cambridge, New Hall, 36 Huntingdon Road New Hall, University of Cambridge, New Hall, Beaufort House, 57 Storeys Way New Hall, University of Cambridge, New Hall, The Bungalow, 65 Storeys Way New Hall, University of Cambridge, New Hall, 40 Huntingdon Road New Hall, University of Cambridge, New Hall, Canning & Eliza Building New Hall, University of Cambridge, New Hall, Grove Lodge, Huntingdon Road Newman College of Higher Education, Adjacent to Campus, 42 Genners Lane Newman College of Higher Education, Newman College Campus, Littlemore Hall- B Block Newman College of Higher Education, Newman College Campus, Maryvale Hall- C Block Newman College of Higher Education, Newman College Campus, Oxford Hall- D Block Newman College of Higher Education, Adjacent to Campus, 3 Newman College Close Newman College of Higher Education, Newman College Campus, Edgbaston Hall- A Block Newman College of Higher Education, Adjacent to Campus, 1 Newman College Close Newnham College, University of Cambridge, Graduate Rooms, Rosalind Franklin Building D, Newnham Newnham College, University of Cambridge, Graduate Rooms, Whitstead, 4 Barton Road, Cambridge Newnham College, University of Cambridge, Graduate Rooms, Eva Smith, 16 Grange Road, Cambridge Newnham College, University of Cambridge, Graduate Rooms, Carmefield, 6 Wordsworth Grove, Camb Newnham College, University of Cambridge, Graduate Rooms, 2 Wordsworth Grove, Cambridge Newnham College, University of Cambridge, Graduate Rooms, Rosalind Franklin Building E, Newnham Newnham College, University of Cambridge, Graduate Rooms, Rosalind Franklin Building C, Newnham Newnham College, University of Cambridge, Graduate Rooms, Rosalind Franklin Building B, Newnham Newnham College, University of Cambridge, Graduate Rooms, Rosalind Franklin Building A, Newnham Newnham College, University of Cambridge, Undergraduate Rooms, Peile, Newnham College Newnham College, University of Cambridge, Undergraduate Rooms, Kennedy, Newnham College Newnham College, University of Cambridge, Undergraduate Rooms, Clough, Newnham College Newnham College, University of Cambridge, Undergraduate Rooms, Sidgwick, Newnham College Newnham College, University of Cambridge, Undergraduate Rooms, Fawcett, Newnham College Newnham College, University of Cambridge, Undergraduate Rooms, Old Hall, Newnham College, Newnham College, University of Cambridge, Undergraduate Rooms, Strachey, Newnham College Northumbria University, Coach Lane Campus Halls, Monchester Northumbria University, Newcastle City, The Larches Northumbria University, Newcastle City Campus, Claude Gibb Hall

Northumbria University, Newcastle City Campus, Lovaine Hall Northumbria University, Newcastle City Campus, Lovaine Flats Northumbria University, Newcastle City, Glenamara House Northumbria University, Newcastle City, Stephenson Building Northumbria University, Newcastle City, Garth Heads Northumbria University, Newcastle City, Marleen Court Northumbria University, Coach Lane Campus Halls, Coach Lane Houses Northumbria University, Newcastle City, Camden Court Northumbria University, Coach Lane Campus Halls, Rothbury Hall Northumbria University, Newcastle City, Albion House Northumbria University, Newcastle City, Clapham House Northumbria University, Newcastle City, Rubicon House Northumbria University, Coach Lane Campus Halls, Finchale Northumbria University, Coach Lane Campus Halls, Hadrian Northumbria University, Coach Lane Campus Halls, Lindisfarne Northumbria University, Newcastle City, Knoll Court Oxford Brookes University, Cheney Student Village, Block G Oxford Brookes University, Cheney Student Village, Block N Oxford Brookes University, Cheney Student Village, Block A Oxford Brookes University, Cheney Student Village, Block B Oxford Brookes University, Cheney Student Village, Block C Oxford Brookes University, Cheney Student Village, Block D Oxford Brookes University, Cheney Student Village, Block E Oxford Brookes University, Cheney Student Village, Block F Oxford Brookes University, Cheney Student Village, Block H Oxford Brookes University, Cheney Student Village, Block J Oxford Brookes University, Cheney Student Village, Block K Oxford Brookes University, Cheney Student Village, Block U Oxford Brookes University, Cheney Student Village, Block M Oxford Brookes University, Cheney Student Village, Block P Oxford Brookes University, Cheney Student Village, Block R Oxford Brookes University, Cheney Student Village, Block S Oxford Brookes University, Cheney Student Village, Block T Oxford Brookes University, Cheney Student Village, Block L Pembroke College, University of Cambridge, Pembroke College, Pembroke College Hall Peterhouse, University of Cambridge, MAIN SITE, WILLIAM STONE BUILDING Peterhouse, University of Cambridge, MAIN SITE, FEN COURT Peterhouse, University of Cambridge, MAIN SITE, LITTLE ST MARY'S HOSTEL Peterhouse, University of Cambridge, MAIN SITE, GISBORNE COURT Peterhouse, University of Cambridge, MAIN SITE, NOAH'S ARK Peterhouse, University of Cambridge, MAIN SITE, OLD COURT Peterhouse, University of Cambridge, MAIN SITE, THE HOSTEL Peterhouse, University of Cambridge, MAIN SITE, ST PETER'S TERRACE Queen Mary, University of London, Flats A-C, 64 Romford Road Queen Mary, University of London, Student Village, Maurice Court Queen Mary, University of London, Stocks Court Queen Mary, University of London, Maynard House Queen Mary, University of London, Varey House Queen Mary, University of London, Lindop House Oueen Mary, University of London, Ifor Evans Place

Queen Mary, University of London, Hatton House Queen Mary, University of London, 45 Philpot Street Oueen Mary, University of London, Flover House Queen Mary, University of London, Dawson Hall Queen Mary, University of London, Selincourt House Queen Mary, University of London, Lodge House Queen Mary, University of London, Student Village, Creed Court Queen Mary, University of London, Chapman House Queen Mary, University of London, 394 Bancroft Road Queen Mary, University of London, 1d Tredegar Square Oueen Mary, University of London, 29 Strahan Road Queen Mary, University of London, 404 Bancroft Road Queen Mary, University of London, 398 Bancroft Road Oueen Mary, University of London, 396 Bancroft Road Queen Mary, University of London, 392 Bancroft Road Queen Mary, University of London, 384 Bancroft Road Queen Mary, University of London, 99 Arbery Road Queen Mary, University of London, 97 Arbery Road Queen Mary, University of London, 95 Arbery Road Queen Mary, University of London, Albert Stern House Queen Mary, University of London, 2 Alderney Road Queen Mary, University of London, Chesney House Queen Mary, University of London, Student Village, Lynden House Queen Mary, University of London, Student Village, Pooley House Queen Mary, University of London, Student Village, France House Queen Mary, University of London, 388 Bancroft Road Queen Mary, University of London, Student Village, Beaumont Court Roehampton University, Main Residential Complex, Halls of Residence Royal Agricultural College, Royal Agricultural College, Field Barn Royal Agricultural College, Royal Agricultural College, Old House Royal Agricultural College, Royal Agricultural College, 80 Jarvis Quarry Royal Agricultural College, Royal Agricultural College, 79 Jarvis Quarry Royal Agricultural College, Royal Agricultural College, The Steddings Royal Agricultural College, Royal Agricultural College, Main Building Royal Agricultural College, Royal Agricultural College, Coad Court Royal Agricultural College, Royal Agricultural College, Coad Court Royal Agricultural College, Royal Agricultural College, Woodland 1 Royal Agricultural College, Royal Agricultural College, Jubilee Lodge Royal Agricultural College, Royal Agricultural College, George Wing Royal Agricultural College, Royal Agricultural College, Bledisloe Court Royal Agricultural College, Royal Agricultural College, Dairy Cottage Royal Agricultural College, Royal Agricultural College, Woodland 2 Royal Agricultural College, Royal Agricultural College, West Lodge Royal Agricultural College, Royal Agricultural College, Garden House Royal College of Music, Royal College of Music Student Residence, College Hall Royal Holloway, University of London, Runnymede One Royal Holloway, University of London, Founder's, Founder's Hall Royal Holloway, University of London, Highfield Court Royal Holloway, University of London, Kingswood, Kingswood One Royal Holloway, University of London, New Halls, Williamson

Royal Holloway, University of London, Wedderburn Royal Holloway, University of London, Penrose Court Royal Holloway, University of London, Runnymede Two Royal Holloway, University of London, Reid Royal Holloway, University of London, Kingswood Two Royal Holloway, University of London, Victorian Houses, Beeches Royal Holloway, University of London, Chestnuts Royal Holloway, University of London, Elm Lodge Royal Holloway, University of London, Gowar Ruskin College, Oxford, Ruskin College, Walton Street Ruskin College, Oxford, Ruskin College, Dunstan Road Ruskin College, Oxford, Ruskin College, Stoke Place Selwyn College, University of Cambridge, Hostels, 21 West Road Selwyn College, University of Cambridge, Hostels, 23 Grange Road Selwyn College, University of Cambridge, Hostels, Selwyn Close Selwyn College, University of Cambridge, Hostels, 37 Selwyn Gardens Selwyn College, University of Cambridge, Hostels, 41 Selwyn Road Selwyn College, University of Cambridge, Hostels, 37 Selwyn Road Selwyn College, University of Cambridge, Hostels, 28 Fulbrooke Road Selwyn College, University of Cambridge, Hostels, 18 Fulbrooke Road Selwyn College, University of Cambridge, Hostels, White Cottage, Sidgwick Ave Selwyn College, University of Cambridge, Hostels, 23 West Road Selwyn College, University of Cambridge, Hostels, 21 Grange Road Selwyn College, University of Cambridge, Hostels, 20 Fulbrooke Road Selwyn College, University of Cambridge, Hostels, 29 Grange Road Selwyn College, University of Cambridge, Hostels, 17 West Road Selwyn College, University of Cambridge, Main Site, Old Court Selwyn College, University of Cambridge, Main Site, Ann's Court Selwyn College, University of Cambridge, Main Site, Cripps Court Selwyn College, University of Cambridge, Hostels, 25 Grange Road Selwyn College, University of Cambridge, Hostels, 31 Grange Road Selwyn College, University of Cambridge, Hostels, 38 Grange Road Selwyn College, University of Cambridge, Hostels, 40 Grange Road Selwyn College, University of Cambridge, Hostels, 42 Grange Road Sheffield Hallam University, Bramall Court, Bramall Court Sheffield Hallam University, Psalter House, Psalter House Sheffield Hallam University, Norfolk Park Student Village, Norfolk Park Units Sheffield Hallam University, Norfolk Park Student Village, Norfolk Park Houses Sheffield Hallam University, Woodville Hall, Woodville Hall Flats Sheffield Hallam University, Woodville Hall, Woodville Hall Sheffield Hallam University, Marshall Hall, Marshall Hall Flats Sheffield Hallam University, Charlotte Court, Charlotte Court Sheffield Hallam University, Broomgrove Hall, Broomgrove Hall Flats Sheffield Hallam University, Broomgrove Hall, Broomgrove Hall Sheffield Hallam University, Marshall Hall, Marshall Hall Southampton Solent University, Block Hawthorne Southampton Solent University, Block Fuchsia Southampton Solent University, Hamblemeads Hall of Residence, Southampton Solent University, Block Elm Southampton Solent University, Blythe Hall of Residence,

Southampton Solent University, Kimber Hall of Residence, Kimber Hall of Residence Southampton Solent University, Block Dahlia Southampton Solent University, Block Camellia Southampton Solent University, Block Berberis Southampton Solent University, Lucia Foster Welch Hall of Residence, Block Almond Southampton Solent University, Block D Southampton Solent University, Hamwic Hall of Residence, Hamwic Hall of Residence Southampton Solent University, Shackleton Hall of Residence, Southampton Solent University, Block C Southampton Solent University, David Moxon Annex Southampton Solent University, Chantry Hall of Residence, Chantry Hall of Residence Southampton Solent University, Deanery Hall of Residence, Block A Southampton Solent University, Block B Southampton Solent University, Block C Southampton Solent University, Emily Davies Hall of Residence, Block A Southampton Solent University, Block B St George's University of London, Halls of Residence, House 28 St George's University of London, Halls of Residence, House 22 St George's University of London, Halls of Residence, House 19 St George's University of London, Halls of Residence, House 20 St George's University of London, Halls of Residence, House 21 St George's University of London, Halls of Residence, House 17 St George's University of London, Halls of Residence, House 23 St George's University of London, Halls of Residence, House 24 St George's University of London, Halls of Residence, House 25 St George's University of London, Halls of Residence, House 27 St George's University of London, Halls of Residence, House 18 St George's University of London, Halls of Residence, House 26 St George's University of London, Halls of Residence, House 16 St John's College Durham, 7 South Bailey, St John's College Durham, St John's College, 23 North Bailey St John's College Durham, Brockwell A) St John's College Durham, Marshall B St John's College Durham, St Margaret's Garth, Crossgate, Durham, Marshall A St John's College Durham, 3 St Margaret's Mews, St John's College Durham, 25 Church Street, St John's College Durham, Brockwell D) St John's College Durham, 15 South Bailey, St John's College Durham, 11 South Bailey, St John's College Durham, Cranmer Hall St John's College Durham, Cruddas House St John's College Durham. Haughton House St John's College Durham, Linton House & Wing St John's College Durham, 28 North Bailey St John's College Durham, 35a The Avenue, St John's College Durham, Harvey C) St John's College Durham, Victoria F) St John's College Durham, Victoria E) St John's College Durham, Victoria D) St John's College Durham, Victoria C)

St John's College Durham, Victoria B) St John's College Durham, Victoria A) St John's College Durham. Brockwell C) St John's College Durham, Harvey D ) St John's College Durham, Marshall C St John's College Durham, Harvey B) St John's College Durham, Harvey A) St John's College Durham, Gannister B St John's College Durham, Gannister A St John's College Durham, Brockwell F) St John's College Durham, Brockwell E) St John's College Durham, Harvey E St John's College Durham, Brockwell B) St Martin's College, Fairfield Hall St Martin's College, St Martin's College, Carlisle, Carrock St Martin's College, Wansfell St Martin's College, Springfield St Martin's College, The Howes St Martin's College, Helvellyn St Martin's College, Heathfield St Martin's College, Gregory St Martin's College, Greenbank North St Martin's College, St Martin's College, Ambleside, Ashfield St Martin's College, The Crescent St Martin's College, Beechfield St Martin's College, Mill Hall St Martin's College, Hornby St Martin's College, Gressingham St Martin's College, Sarah Witham St Martin's College, St Martin's College, Lancaster, William Thompson St Martin's College, Greenbank South St Martin's College, Waddell St Mary's University College Twickenham, Lady Frances Court, Old House 2 St Mary's University College Twickenham, Lady Frances Court, Graham Hall St Mary's University College Twickenham, Lady Frances Court, Wiseman Hall St Mary's University College Twickenham, Lady Frances Court, Doyle Hall St Mary's University College Twickenham, Lady Frances Court, St Mary's University College Twickenham, Lady Frances Court, Clive 'S' Hall St Mary's University College Twickenham, Lady Frances Court, Clive 'T' Hall St Mary's University College Twickenham, Lady Frances Court, Clive 'U' Hall St Mary's University College Twickenham, Lady Frances Court, St Mary's University College Twickenham, Lady Frances Court, Cashin Hall St Mary's University College Twickenham, Lady Frances Court, Cronin Hall St Mary's University College Twickenham, Lady Frances Court, De Marillac Hall St Mary's University College Twickenham, Lady Frances Court, Old House 1 St Mary's University College Twickenham, 16 Strawberry Hill Road, 16 Strawberry Hill Road St Mary's University College Twickenham, Lady Frances Court, Old House 3 St Mary's University College Twickenham, Waldegrave Park Halls, No 5 St Mary's University College Twickenham, Waldegrave Park Halls, No 9 St Mary's University College Twickenham, Waldegrave Park Halls, No 13

St Mary's University College Twickenham, Waldegrave Park Halls, No 15 St Mary's University College Twickenham, Waldegrave Park Halls, No 17 St Mary's University College Twickenham, Waldegrave Park Halls, No 19 St Mary's University College Twickenham, Waldegrave Park Halls, No 33 St Mary's University College Twickenham, Waldegrave Park Halls, No 35 St Mary's University College Twickenham, St Mary's Hall, St Mary's Hall St Mary's University College Twickenham, Lady Frances Court, Staffordshire University, Beaconside Village, 1 - 8 Portal Road Staffordshire University, Leek Road Halls, Aynsley Hall Staffordshire University, Leek Road Halls, Spode Hall Staffordshire University, Leek Road Halls, Wedgwood Hall Staffordshire University, Leek Road Halls, Coalport Hall Staffordshire University, Leek Road Houses, House 1 - 32 Staffordshire University, Clarice Cliff Court, Clarice Cliff Court Staffordshire University, Beaconside Village, 1 - 16, 18 & 20 Tedder Road Staffordshire University, Beaconside Village, 1 - 27 Trenchard Avenue (odd nos. only) Staffordshire University, Leek Road Halls, Royal Doulton Hall Staffordshire University, Beaconside Village, 2 - 28 Newall Avenue (even nos. only) Staffordshire University, TOTAL, Staffordshire University, Carlton House, Carlton House Staffordshire University, Cromwell Court, Cromwell Court Staffordshire University, Caledonia Court, Caledonia Court Staffordshire University, Sovereign House, Sovereign House Staffordshire University, Stafford Court, Stafford Court Staffordshire University, Stafford Court, Yarlet Staffordshire University, Leek Road Halls, Minton Hall Thames Valley University, Reading Campus, Reading Campus Hall of Residence The Arts Institute at Bournemouth, Main Residential Complex, Halls of Residence The College of St Mark & St John, House 20 The College of St Mark & St John, House 19 The College of St Mark & St John, House 2 The College of St Mark & St John, Village, House 1 The College of St Mark & St John, DIX The College of St Mark & St John, KAY-SHUTTLEWORTH The College of St Mark & St John, House 28 The College of St Mark & St John, COLERIDGE The College of St Mark & St John, CLARK The College of St Mark & St John, HUDSON The College of St Mark & St John, TUFNELL The College of St Mark & St John, House 30 The College of St Mark & St John, House 38 The College of St Mark & St John, House 37 The College of St Mark & St John, House 3 The College of St Mark & St John, House 36 The College of St Mark & St John, House 35 The College of St Mark & St John, House 34 The College of St Mark & St John, House 33 The College of St Mark & St John, House 26 The College of St Mark & St John, House 31 The College of St Mark & St John, House 22

The College of St Mark & St John, House 29 The College of St Mark & St John, House 21 The College of St Mark & St John. House 27 The College of St Mark & St John, Halls of Residence, CROMWELL The College of St Mark & St John, House 25 The College of St Mark & St John, House 24 The College of St Mark & St John, House 23 The College of St Mark & St John, House 32 The College of St Mark & St John, House 13 The College of St Mark & St John, House 4 The College of St Mark & St John, House 5 The College of St Mark & St John, House 6 The College of St Mark & St John, House 7 The College of St Mark & St John, House 8 The College of St Mark & St John, House 9 The College of St Mark & St John, House 10 The College of St Mark & St John, House 11 The College of St Mark & St John, House 12 The College of St Mark & St John, House 14 The College of St Mark & St John, House 15 The College of St Mark & St John, House 16 The College of St Mark & St John, House 17 The College of St Mark & St John, House 18 The Norwich School of Art and Design, Halls of Residence, Beechcroft The Norwich School of Art and Design, Flatted accommodation, Nicholas Mews The University of Birmingham, The Vale Village, Eden Tower (266 study bedrooms in a catered hall The University of Birmingham, The Vale Village, Hampton Wing (132 study bedrooms in a catered hall) The University of Birmingham, The Vale Village, Maple Bank (87 self contained flats) The University of Birmingham, The Vale Village, Mason Hall (515 study bedrooms in a catered hall) The University of Birmingham, The Vale Village, Shackleton (127 self contained majority en suite flats) The University of Birmingham, The Vale Village, Tennis Court (138 self contained flats) The University of Birmingham, Pritchatts Park Village, Ashcroft (33 self contained flats) The University of Birmingham, The Vale Village, Elgar Court (40 self contained en suite flats) The University of Birmingham, Pritchatts Park Village, Hunter Court (64 self contained en suite flats) The University of Birmingham, Selly Oak Village, Jarratt Hall (129 self contained en suite flats) The University of Birmingham, Pritchatts Park Village, Oakley Court (21 self contained flats) The University of Birmingham, Pritchatts Park Village, Pritchatts House (12 self contained flats) The University of Birmingham, Pritchatts Park Village, Pritchatts Road Houses (3,7,9, and 11) (59 study The University of Birmingham, Pritchatts Park Village, Queens Hospital Close (53 self contained en suite The University of Birmingham, Pritchatts Park Village, The Spinney (6 houses and 12 flats) The University of Birmingham, Selly Oak Village, Manor House (317 study bedrooms in a catered hall) The University of Birmingham, Pritchatts Park Village, The Beeches (48 self contained flats) The University of Birmingham, The Vale Village, Aitken Wing (23 self contained flats) The University of Bolton, Main Residential Complex, Halls of Residence The University of Hull, Kirkella House The University of Hull, Needler Hall, Needler Hall The University of Hull, The Lawns, Downs Hall The University of Hull, Taylor Court, Barton House The University of Hull, Beverley House The University of Hull, Brandesburton House

The University of Hull, Brantingham House The University of Hull, Brough House The University of Hull. Cottingham House The University of Hull, Reckitt Hall The University of Hull, Ferriby House The University of Hull. Ferens Hall The University of Hull, Lincoln House The University of Hull, Skidby House The University of Hull, Walkington House The University of Hull, Cayley Hall (Scarborough Campus), Block A The University of Hull, Block B The University of Hull, Block C The University of Hull, Block D The University of Hull, Block E The University of Hull, Block F The University of Hull, Filey Road Annex, The University of Hull, Driffield House The University of Hull, Morgan Hall The University of Hull, Lambert Hall The University of Hull, Grant Hall The University of Hull, Thwaite Hall, Thwaite Hall The University of Hull, Nicholson Hall and Bungalows The University of Liverpool, Precinct Residences, Melville Grove The University of Liverpool, Carnatic Site, Dale Hall The University of Liverpool, Precinct Residences, Mulberry Court Couple/Family rooms The University of Liverpool, Precinct Residences, Philharmonic Court Couple/Family rooms The University of Liverpool, Carnatic Site, McNair Hall The University of Liverpool, Carnatic Site, Rankin Hall The University of Liverpool, Carnatic Site, Morton House The University of Liverpool, Precinct Residences, Mulberry Court Single Study Rooms The University of Liverpool, Greenbank Site, Derby and Rathbone Hall The University of Liverpool, Greenbank Site, Roscoe and Gladstone Hall The University of Liverpool, Precinct Residences, Philharmonic Court Single study bedrooms The University of Liverpool, Carnatic Site, Lady Mountford House The University of Liverpool, Carnatic Site, Salisbury Hall The University of Manchester, Newman The University of Manchester, More The University of Manchester, ALLEN HALL, Main The University of Manchester, Sycamore Court The University of Manchester, LAMBERT HALL, Lambert Hall The University of Manchester, LADYBARN HOUSE, Ladybarn House The University of Manchester, Phillips Court The University of Manchester, OPAL GARDENS, Brotherton Court The University of Manchester, Teilhard The University of Manchester, Maple Court The University of Manchester, CHESHIRE HUNT(JODRELL BANK), Farmhouse The University of Manchester, HULME HALL, Birley The University of Manchester, Wardens Lodge The University of Manchester, Christie The University of Manchester, West Wing

The University of Manchester, Sutherland The University of Manchester, FAIRFIELD HALL, Fairfield Hall The University of Manchester, GROSVENOR PLACE, Grosvenor Place The University of Manchester, GROSVENOR STREET BUILDING, Grosvenor Street Building The University of Manchester, HARDY FARM RESIDENCES, Hardy Farm Residences The University of Manchester, HORNIMAN HOUSE, Horniman House The University of Manchester, Little Court The University of Manchester, OPAL HALL, Opal Hall The University of Manchester, Houldsworth The University of Manchester, Williams Court The University of Manchester, Hulme Hall House The University of Manchester, Oaklands The University of Manchester, Plymouth The University of Manchester, Chestnut Court The University of Manchester, OAK HOUSE, Beech Court The University of Manchester, Holly Court The University of Manchester, MOBERLY HALL, Moberly Hall The University of Manchester, LINTON HOUSE, Linton House The University of Manchester, WHITWORTH PARK, Aberdeen House The University of Manchester, Greenwood The University of Manchester, The White House The University of Manchester, Lees Cottage The University of Manchester, Lees Wing The University of Manchester, Mary Worthington The University of Manchester, Ward The University of Manchester, BOWDEN COURT, Block 2 The University of Manchester, Block 3 The University of Manchester, BRIAN REDHEAD COURT, Main Block The University of Manchester, New Block The University of Manchester, OWENS PARK, Green Court The University of Manchester, The Lodge The University of Manchester, ASHBURNE HALL, Lees Annexe The University of Manchester, BURKHARDT HOUSE, Burkhardt House The University of Manchester, CANTERBURY COURT, East Wing The University of Manchester, Mall The University of Manchester, CHANDOS HALL, Chandos Hall The University of Manchester, DALTON ELLIS HALL, Ewings The University of Manchester, Fiddes The University of Manchester, Graham The University of Manchester, Main Hall The University of Manchester, Kilburn Court The University of Manchester, BROOMCROFT HOUSE, The Cottage The University of Manchester, Garstang House The University of Manchester, WRIGHT ROBINSON HALL, Wright Robinson The University of Manchester, Green Core The University of Manchester, Red Core The University of Manchester, Silver Core The University of Manchester, Yellow Core The University of Manchester, Acomb House The University of Manchester, VAUGHAN HOUSE, Vaughan House

The University of Manchester, Dilworth House The University of Manchester, Woodthorpe The University of Manchester, Learnington House The University of Manchester, WOOLTON HALL, Ashley The University of Manchester, Cavendish The University of Manchester, Lindsay The University of Manchester, Morley The University of Manchester, Spencer The University of Manchester, Derby House The University of Manchester, Block 3 The University of Manchester, Tower The University of Manchester, Tree Court The University of Manchester, Burleigh House The University of Manchester, RICHMOND PARK, Poplar Court The University of Manchester, Willow Court The University of Manchester, RONSON HALL, Ronson Hall The University of Manchester, WESTON HALL, Blue Core The University of Manchester, Block 2 The University of Manchester, Bungalow The University of Manchester, ST ANSELM HALL, Dewar Wing The University of Manchester, Manor Wing The University of Manchester, Schuster House The University of Manchester, Summerfield Wing The University of Manchester, The Lodge The University of Manchester, ST GABRIELS HALL, Main Building The University of Manchester, SHEAVYN HOUSE, Block 1 The University of Manchester, Thorncliffe House The University of Nottingham, Melton Hall, Main Building The University of Nottingham, Lenton & Wortley Hall, Block 6 The University of Nottingham, Lenton & Wortley Hall, Block 7 The University of Nottingham, Lenton & Wortley Hall, Block 8 The University of Nottingham, Lenton & Wortley Hall, Block 9 The University of Nottingham, Lenton & Wortley Hall, Block 10 The University of Nottingham, Lenton & Wortley Hall, Block 11 The University of Nottingham, Sherwood Hall, N Block The University of Nottingham, Hugh Stewart Hall, P Block The University of Nottingham, Lenton & Wortley Hall, Block 3 The University of Nottingham, Southwell Hall, Main Building The University of Nottingham, Newark Hall, Main Building The University of Nottingham, Willoughby Hall, Main Building The University of Nottingham, Willoughby Hall, Extension The University of Nottingham. Sherwood Hall, O Block The University of Nottingham, Hugh Stewart Hall, O Block The University of Nottingham, Hugh Stewart Hall, W Block The University of Nottingham, Hugh Stewart Hall, M Block The University of Nottingham, Hugh Stewart Hall, N Block The University of Nottingham, Hugh Stewart Hall, Q Block The University of Nottingham, Hugh Stewart Hall, R Block The University of Nottingham, Hugh Stewart Hall, S Block The University of Nottingham, Hugh Stewart Hall, T Block

The University of Nottingham, Lenton & Wortley Hall, Block 5 The University of Nottingham, Hugh Stewart Hall, V Block The University of Nottingham, Lenton & Wortley Hall, Block 4 The University of Nottingham, Hugh Stewart Hall, X Block The University of Nottingham, Hugh Stewart Hall, Y Block The University of Nottingham, Hugh Stewart Hall, Z Block The University of Nottingham, Lenton & Wortley Hall, Wortley House The University of Nottingham, Lenton & Wortley Hall, Block 1 The University of Nottingham, Lenton & Wortley Hall, Block 2 The University of Nottingham, Sherwood Hall, M Block The University of Nottingham, Hugh Stewart Hall, U Block The University of Nottingham, Nightingale Hall, West Wing The University of Nottingham, Lincoln Hall, Gainsborough House The University of Nottingham, Sherwood Hall, B Block The University of Nottingham, Lincoln Hall, Harlaxton House The University of Nottingham, Sherwood Hall, A Block The University of Nottingham, Lincoln Hall, Ingoldsby House The University of Nottingham, Lincoln Hall, Jerusalem House The University of Nottingham, Sherwood Hall, North Wing The University of Nottingham, Rutland Hall, K Block The University of Nottingham, Lincoln Hall, Enderby House The University of Nottingham, Nightingale Hall, South West Wing The University of Nottingham, Nightingale Hall, North West Wing The University of Nottingham, Nightingale Hall, North East Wing The University of Nottingham, Nightingale Hall, Central Area The University of Nottingham, Lincoln Hall, Maltby House The University of Nottingham, Lincoln Hall, Langworth House The University of Nottingham, Rutland Hall, Main Building The University of Nottingham, Sherwood Hall, C Block The University of Nottingham, Sherwood Hall, L Block The University of Nottingham, Sherwood Hall, K Block The University of Nottingham, Sherwood Hall, J Block The University of Nottingham, Sherwood Hall, H Block The University of Nottingham, Sherwood Hall, G Block The University of Nottingham, Sherwood Hall, E&F Block The University of Nottingham, Lincoln Hall, Fulbeck House The University of Nottingham, Lenton & Wortley Hall, Block 12 The University of Nottingham, Derby Hall, Matlock House The University of Nottingham, Lenton & Wortley Hall, Lenton Hurst The University of Nottingham, Lincoln Hall, Aveland House The University of Nottingham, Lincoln Hall, Belton House The University of Nottingham, Lincoln Hall, Covenham House The University of Nottingham, Lincoln Hall, Dunton House The University of Nottingham, Hugh Stewart Hall, L Block The University of Nottingham, Lincoln Hall, Kesteven House The University of Nottingham, Sherwood Hall, D Block The University of Nottingham, Cripps Hall, V Block The University of Nottingham, Cripps Hall, H Block The University of Nottingham, Ancaster Hall, Eresby Court The University of Nottingham, Derby Hall, Bakewell House

The University of Nottingham, Florence Boot Hall, Main Building The University of Nottingham, Cripps Hall, G Block The University of Nottingham, Hugh Stewart Hall, K Block The University of Nottingham, Derby Hall, Chesterfield House The University of Nottingham, Cripps Hall, Guest Block The University of Nottingham, Cavendish Hall, Chatsworth Building The University of Nottingham, Cripps Hall, W Block The University of Nottingham, Cavendish Hall, Hardwick Building The University of Nottingham, Cripps Hall, U Block The University of Nottingham, Cripps Hall, T Block The University of Nottingham, Cripps Hall, S Block The University of Nottingham, Cripps Hall, R Block The University of Nottingham, Cripps Hall, L Block The University of Nottingham, Cripps Hall, K Block The University of Nottingham, Cripps Hall, J Block The University of Nottingham, Cripps Hall, I Block The University of Nottingham, Cripps Hall, F Block The University of Nottingham, Derby Hall, Grindleford House The University of Nottingham, Hugh Stewart Hall, J Block The University of Nottingham, Hugh Stewart Hall, H Block The University of Nottingham, Hugh Stewart Hall, F Block The University of Nottingham, Hugh Stewart Hall, First Block The University of Nottingham, Florence Boot Hall, West Wing The University of Nottingham, Florence Boot Hall, East Wing The University of Nottingham, Cripps Hall, E Block The University of Nottingham, Derby Hall, Longnor House The University of Nottingham, Ancaster Hall, Main Building The University of Nottingham, Derby Hall, Hartington House The University of Nottingham, Derby Hall, Ashbourne House The University of Nottingham, Derby Hall, Froggatt House The University of Nottingham, Derby Hall, Edale House The University of Nottingham, Derby Hall, Derwent House The University of Nottingham, Cripps Hall, D Block The University of Nottingham, Cripps Hall, C Block The University of Nottingham, Cripps Hall, B Block The University of Nottingham, Cripps Hall, A Block The University of Nottingham, Cavendish Hall, Main Building The University of Nottingham, Derby Hall, Ible House The University of Reading, St Patrick's, 16 Northcourt Avenue The University of Reading, Sherfield, Block P The University of Reading, Sherfield, Block R The University of Reading, Sherfield, Block S The University of Reading, Sibly, Main building The University of Reading, St Patrick's, Pearsons Court The University of Reading, Windsor, Greenow The University of Reading, St Patrick's, Northcourt House The University of Reading, Windsor, Main Building The University of Reading, St Patrick's, 18 Northcourt Avenue (Chedworth) The University of Reading, St Patrick's, Creighton Court The University of Reading, Wantage, Old Court

The University of Reading, Wantage, New Court The University of Reading, Wells, Main building The University of Reading, Wells, Student flats The University of Reading, St Patrick's, New Court The University of Reading, Hillside /Martindale, Hillside House The University of Reading, Sherfield, Block N The University of Reading, Bulmershe, Addington The University of Reading, Bulmershe, Blackstone The University of Reading, Bulmershe, Blagrave The University of Reading, Bulmershe, Grey The University of Reading, Bulmershe, Highwood The University of Reading, Bulmershe, Loudon The University of Reading, Bulmershe, Repton The University of Reading, Bulmershe, Farringdon The University of Reading, Bulmershe, Hollins The University of Reading, Bulmershe, Huntley The University of Reading, Bulmershe, Mitford The University of Reading, Bulmershe, Penn The University of Reading, Sherfield, Block M The University of Reading, Sherfield, Block D The University of Reading, Sherfield, Block K The University of Reading, Sherfield, Block J The University of Reading, Sherfield, Block H The University of Reading, Sherfield, Block G The University of Reading, Bulmershe, Winchcombe The University of Reading, Sherfield, Block E The University of Reading, Childs, Main building plus extension The University of Reading, Sherfield, Block C The University of Reading, Sherfield, Block B The University of Reading, Sherfield, Block A The University of Reading, Hillside /Martindale, Martindale Court The University of Reading, Hillside /Martindale, Hillside Court The University of Reading, Sherfield, Block L The University of Reading, Sherfield, Block F The University of Salford, Bramall Court, Floors Ground to Level 5 (inclusive) The University of Salford, Castle Irwell Student Village, House 90 The University of Salford, Castle Irwell Student Village, House 100 The University of Salford, Castle Irwell Student Village, House 81 The University of Salford, Castle Irwell Student Village, House 82 The University of Salford, Castle Irwell Student Village, House 83 The University of Salford, Castle Irwell Student Village, House 84 The University of Salford, Castle Irwell Student Village, House 85 The University of Salford, Castle Irwell Student Village, House 86 The University of Salford, Castle Irwell Student Village, House 87 The University of Salford, Castle Irwell Student Village, House 79 The University of Salford, Castle Irwell Student Village, House 89 The University of Salford, Castle Irwell Student Village, House 78 The University of Salford, Castle Irwell Student Village, House 91 The University of Salford, Castle Irwell Student Village, House 92 The University of Salford, Castle Irwell Student Village, House 93

The University of Salford, Castle Irwell Student Village, House 94 The University of Salford, Castle Irwell Student Village, House 95 The University of Salford, Castle Irwell Student Village, House 96 The University of Salford, Castle Irwell Student Village, House 97 The University of Salford, Castle Irwell Student Village, House 98 The University of Salford, Castle Irwell Student Village, House 56 The University of Salford, Castle Irwell Student Village, House 88 The University of Salford, Castle Irwell Student Village, House 67 The University of Salford, Castle Irwell Student Village, House 57 The University of Salford, Castle Irwell Student Village, House 58 The University of Salford, Castle Irwell Student Village, House 59 The University of Salford, Castle Irwell Student Village, House 60 The University of Salford, Castle Irwell Student Village, House 61 The University of Salford, Castle Irwell Student Village, House 62 The University of Salford, Castle Irwell Student Village, House 63 The University of Salford, Castle Irwell Student Village, House 64 The University of Salford, Castle Irwell Student Village, House 80 The University of Salford, Castle Irwell Student Village, House 66 The University of Salford, Castle Irwell Student Village, House 101 The University of Salford, Castle Irwell Student Village, House 68 The University of Salford, Castle Irwell Student Village, House 69 The University of Salford, Castle Irwell Student Village, House 70 The University of Salford, Castle Irwell Student Village, House 71 The University of Salford, Castle Irwell Student Village, House 73 The University of Salford, Constantine Court, House 17 The University of Salford, Castle Irwell Student Village, House 75 The University of Salford, Castle Irwell Student Village, House 76 The University of Salford, Castle Irwell Student Village, House 77 The University of Salford, Castle Irwell Student Village, House 65 The University of Salford, Horlock Court, House 10 The University of Salford, Castle Irwell Student Village, House 99 The University of Salford, Horlock Court, House 3 The University of Salford, Horlock Court, House 4 The University of Salford, Horlock Court, House 5 The University of Salford, Eddie Colman Court, Ground Floor to Level 15 (inclusive) The University of Salford, Horlock Court, House 6 The University of Salford, John Lester Court, Ground Floor to Level 15 (inclusive) The University of Salford, Horlock Court, House 7 The University of Salford, Horlock Court, House 1 The University of Salford, Horlock Court, House 9 The University of Salford, Castle Irwell Student Village, Block 165 - 170 The University of Salford, Horlock Court, House 11 The University of Salford, Horlock Court, House 12 The University of Salford, Horlock Court, House 13 The University of Salford, Horlock Court, House 14 The University of Salford, Constantine Court, House 15 The University of Salford, Constantine Court, House 16 The University of Salford, Constantine Court, House 20 The University of Salford, Constantine Court, House 19 The University of Salford, Constantine Court, House 18

The University of Salford, Horlock Court, House 8 The University of Salford, Castle Irwell Student Village, House 114 The University of Salford, Castle Irwell Student Village, House 102 The University of Salford, Castle Irwell Student Village, House 103 The University of Salford, Castle Irwell Student Village, House 104 The University of Salford, Castle Irwell Student Village, House 105 The University of Salford, Castle Irwell Student Village, House 106 The University of Salford, Castle Irwell Student Village, House 107 The University of Salford, Castle Irwell Student Village, House 108 The University of Salford, Castle Irwell Student Village, House 109 The University of Salford, Horlock Court, House 2 The University of Salford, Castle Irwell Student Village, House 112 The University of Salford, Castle Irwell Student Village, House 72 The University of Salford, Castle Irwell Student Village, House 116 The University of Salford, Castle Irwell Student Village, Block 117 - 122 The University of Salford, Castle Irwell Student Village, Block 123 - 128 The University of Salford, Castle Irwell Student Village, Block 129 - 134 The University of Salford, Castle Irwell Student Village, Block 135 - 140 The University of Salford, Castle Irwell Student Village, Block 141 - 146 The University of Salford, Castle Irwell Student Village, Block 147 - 152 The University of Salford, Castle Irwell Student Village, Block 153 - 158 The University of Salford, Castle Irwell Student Village, Block 159 - 164 The University of Salford, Castle Irwell Student Village, House 110 The University of Salford, Castle Irwell Student Village, House 19 The University of Salford, Constantine Court, House 21 The University of Salford, Castle Irwell Student Village, House 13 The University of Salford, Castle Irwell Student Village, House 14 The University of Salford, Castle Irwell Student Village, House 15 The University of Salford, Castle Irwell Student Village, House 16 The University of Salford, Castle Irwell Student Village, House 26 The University of Salford, Castle Irwell Student Village, House 18 The University of Salford, Castle Irwell Student Village, House 10 The University of Salford, Castle Irwell Student Village, House 74 The University of Salford, Castle Irwell Student Village, House 21 The University of Salford, Castle Irwell Student Village, House 55 The University of Salford, Castle Irwell Student Village, House 23 The University of Salford, Castle Irwell Student Village, House 24 The University of Salford, Castle Irwell Student Village, House 25 The University of Salford, Castle Irwell Student Village, House 17 The University of Salford, Castle Irwell Student Village, House 4 The University of Salford, Castle Irwell Student Village, House 27 The University of Salford, Bramall Court, Level 6 to Level 10 (inclusive) The University of Salford, Bramall Court, Level to Level 15 (inclusive) The University of Salford, Matthias Court, Gound Floor to Level 6 (inclusive) The University of Salford, Matthias Court, Level 7 to Level 15 (inclusive) The University of Salford, Castle Irwell Student Village, House 1 The University of Salford, Castle Irwell Student Village, House 12 The University of Salford, Castle Irwell Student Village, House 3 The University of Salford, Castle Irwell Student Village, House 11 The University of Salford, Castle Irwell Student Village, House 5

The University of Salford, Castle Irwell Student Village, House 6 The University of Salford, Castle Irwell Student Village, House 7 The University of Salford, Castle Irwell Student Village, House 8 The University of Salford, Castle Irwell Student Village, House 9 The University of Salford, Castle Irwell Student Village, House 22 The University of Salford, Castle Irwell Student Village, House 2 The University of Salford, Castle Irwell Student Village, House 42 The University of Salford, Castle Irwell Student Village, House 29 The University of Salford, Castle Irwell Student Village, House 30 The University of Salford, Castle Irwell Student Village, House 31 The University of Salford, Castle Irwell Student Village, House 32 The University of Salford, Castle Irwell Student Village, House 33 The University of Salford, Castle Irwell Student Village, House 34 The University of Salford, Castle Irwell Student Village, House 35 The University of Salford, Castle Irwell Student Village, House 36 The University of Salford, Castle Irwell Student Village, House 37 The University of Salford, Castle Irwell Student Village, House 38 The University of Salford, Castle Irwell Student Village, House 39 The University of Salford, Castle Irwell Student Village, House 28 The University of Salford, Castle Irwell Student Village, House 41 The University of Salford, Castle Irwell Student Village, House 44 The University of Salford, Castle Irwell Student Village, House 43 The University of Salford, Castle Irwell Student Village, House 45 The University of Salford, Castle Irwell Student Village, House 20 The University of Salford, Castle Irwell Student Village, House 47 The University of Salford, Castle Irwell Student Village, House 48 The University of Salford, Castle Irwell Student Village, House 49 The University of Salford, Castle Irwell Student Village, House 50 The University of Salford, Castle Irwell Student Village, House 51 The University of Salford, Castle Irwell Student Village, House 52 The University of Salford, Castle Irwell Student Village, House 53 The University of Salford, Castle Irwell Student Village, House 54 The University of Salford, Castle Irwell Student Village, House 40 The University of Salford, Castle Irwell Student Village, House 46 The University of Sheffield, Ranmoor House, Hall of Residence, Ranmoor House The University of Sheffield, 30 Taptonville Road, 30 Taptonville Road The University of Sheffield, Sorby Hall of Residence, Sorby Hall of Residence The University of Sheffield, Sorby Hall of Residence, Annexe - Paddock Villa The University of Sheffield, Sorby Hall of Residence, Annexe The University of Sheffield, Ranmoor House, Hall of Residence, Ranmoor Annexe The University of Sheffield, Sorby Hall of Residence, Annexe - Wardens House The University of Sheffield, Sorby Hall of Residence, Annexe - Gate House The University of Sheffield, Earnshaw Hall of Residence, Earnshaw Hall of Residence The University of Sheffield, Tapton Hall of Residence, Tapton Hall of Residence The University of Sheffield, Halifax Hall of Residence, Annexe The University of Sheffield, Halifax Hall of Residence, Halifax Hall of Residence The University of Sheffield, 31-53 Taptonville Road, 31-53 Taptonville Road The University of Sheffield, Stephenson Hall of Residence, Annexe - Oakbourne House The University of Sheffield, Stephenson Hall of Residence, Annexe - Upper Beechwood The University of Sheffield, Stephenson Hall of Residence, Annexe - lower Beechwood

The University of Sheffield, Stephenson Hall of Residence, Annexe - Heatherleigh The University of Sheffield, Stephenson Hall of Residence, Annexe - Endcliffe Hurst The University of Sheffield. Stephenson Hall of Residence. Annexe - carrisbrook Court The University of Sheffield, Stephenson Hall of Residence, Stephenson Hall of Residence The University of Sheffield, Halifax Hall of Residence, Annexe - Gate House The University of Sheffield, Halifax Hall of Residence, Annexe - Oakholme Lodge The University of Sheffield, Halifax Hall of Residence, Annexe - Jonus Court The University of Sheffield, Tapton Hall of Residence, Annexe - Hallamgate The University of Sheffield, 8 Endcliffe Crescent, 8 Endcliffe Crescent The University of Sheffield, Broad Lane Court, Broad Lane Court The University of Sheffield, Mappin Court, Mappin Court The University of Sheffield, St Georges Flats, St Georges Flats The University of Sheffield, 42-44 Red Lane, 42-44 Red Lane The University of Sheffield, 18 Oakholme road, 18 Oakholme road The University of Sheffield, 26 Endcliffe Crescent, 26 Endcliffe Crescent The University of Sheffield, 24 Endcliffe Crescent, 24 Endcliffe Crescent The University of Sheffield, 22 Endcliffe Crescent, 22 Endcliffe Crescent The University of Sheffield, 14 Endcliffe Crescent, 14 Endcliffe Crescent The University of Sheffield, 12 Endcliffe Crescent, 12 Endcliffe Crescent The University of Sheffield, Woodvale Flats, Woodvale Flats The University of Sheffield, Crewe Flats, Crewe Flats The University of Sheffield, Crescent Flats, Crescent Flats The University of Sheffield, 27a Endcliffe Avenue, 27a Endcliffe Avenue The University of Sheffield, 27 Endcliffe Avenue, 27 Endcliffe Avenue The University of Sheffield, 25 Endcliffe Avenue, 25 Endcliffe Avenue The University of Sheffield, 23 Endcliffe Avenue, 23 Endcliffe Avenue The University of Sheffield, Endcliffe Vale Flats, Endcliffe Vale Flats The University of Sheffield, 21 Endcliffe Avenue, 21 Endcliffe Avenue The University of Sheffield, 19 Endcliffe Avenue, 19 Endcliffe Avenue The University of Sheffield, 17 Endcliffe Avenue, 17 Endcliffe Avenue The University of Sheffield, 15 Endcliffe Avenue, 15 Endcliffe Avenue The University of Sheffield, 5/7 Clarkson Street, 5/7 Clarkson Street The University of Sheffield, 10 Endcliffe Crescent, 10 Endcliffe Crescent The University of Warwick, Heronbank The University of Warwick, On campus, Rootes Residences The University of Warwick, International House The University of Warwick, Benefactors The University of Warwick, Whitefields The University of Warwick, Tocil The University of Warwick, Claycroft The University of Warwick, Lakeside The University of Warwick. Westwood The University of Warwick, Hurst The University of Warwick, Cryfield The University of Warwick, Redfern The University of Warwick, Jack Martin The University of Warwick, Arthur Vick The University of Winchester, West Downs Campus, West Downs Student Village hse 8 The University of Winchester, West Downs Campus, West Downs Student Village hse 67 The University of Winchester, West Downs Campus, West Downs Student Village hse 54 The University of Winchester, West Downs Campus, West Downs Student Village hse 79 The University of Winchester, West Downs Campus, West Downs Student Village hse 78 The University of Winchester, West Downs Campus, West Downs Student Village hse 77 The University of Winchester, West Downs Campus, West Downs Student Village hse 76 The University of Winchester, West Downs Campus, West Downs Student Village hse 75 The University of Winchester, West Downs Campus, West Downs Student Village hse 74 The University of Winchester, West Downs Campus, West Downs Student Village hse 73 The University of Winchester, West Downs Campus, West Downs Student Village hse 72 The University of Winchester, West Downs Campus, West Downs Student Village hse 71 The University of Winchester, West Downs Campus, West Downs Student Village hse 70 The University of Winchester, West Downs Campus, West Downs Student Village hse 81 The University of Winchester, West Downs Campus, West Downs Student Village hse 68 The University of Winchester, West Downs Campus, West Downs Student Village hse 82 The University of Winchester, West Downs Campus, West Downs Student Village hse 66 The University of Winchester, West Downs Campus, West Downs Student Village hse 65 The University of Winchester, West Downs Campus, West Downs Student Village hse 64 The University of Winchester, West Downs Campus, West Downs Student Village hse 63 The University of Winchester, West Downs Campus, West Downs Student Village hse 62 The University of Winchester, West Downs Campus, West Downs Student Village hse 61 The University of Winchester, West Downs Campus, West Downs Student Village hse 60 The University of Winchester, West Downs Campus, West Downs Student Village hse 59 The University of Winchester, West Downs Campus, West Downs Student Village hse 58 The University of Winchester, West Downs Campus, West Downs Student Village hse 57 The University of Winchester, West Downs Campus, West Downs Student Village hse 56 The University of Winchester, West Downs Campus, West Downs Student Village hse 6 The University of Winchester, West Downs Campus, West Downs Student Village hse 69 The University of Winchester, West Downs Campus, West Downs Student Village hse 95 The University of Winchester, West Downs Campus, West Downs Student Village hse 108 The University of Winchester, West Downs Campus, West Downs Student Village hse 107 The University of Winchester, West Downs Campus, West Downs Student Village hse 106 The University of Winchester, West Downs Campus, West Downs Student Village hse 105 The University of Winchester, West Downs Campus, West Downs Student Village hse 104 The University of Winchester, West Downs Campus, West Downs Student Village hse 103 The University of Winchester, West Downs Campus, West Downs Student Village hse 102 The University of Winchester, West Downs Campus, West Downs Student Village hse 101 The University of Winchester, West Downs Campus, West Downs Student Village hse 100 The University of Winchester, West Downs Campus, West Downs Student Village hse 99 The University of Winchester, West Downs Campus, West Downs Student Village hse 98 The University of Winchester, West Downs Campus, West Downs Student Village hse 80 The University of Winchester, West Downs Campus, West Downs Student Village hse 96 The University of Winchester, West Downs Campus, West Downs Student Village hse 53 The University of Winchester, West Downs Campus, West Downs Student Village hse 94 The University of Winchester, West Downs Campus, West Downs Student Village hse 93 The University of Winchester, West Downs Campus, West Downs Student Village hse 92 The University of Winchester, West Downs Campus, West Downs Student Village hse 91 The University of Winchester, West Downs Campus, West Downs Student Village hse 90 The University of Winchester, West Downs Campus, West Downs Student Village hse 89 The University of Winchester, West Downs Campus, West Downs Student Village hse 88 The University of Winchester, West Downs Campus, West Downs Student Village hse 87 The University of Winchester, West Downs Campus, West Downs Student Village hse 86

The University of Winchester, West Downs Campus, West Downs Student Village hse 85 The University of Winchester, West Downs Campus, West Downs Student Village hse 84 The University of Winchester, West Downs Campus, West Downs Student Village hse 83 The University of Winchester, West Downs Campus, West Downs Student Village hse 97 The University of Winchester, West Downs Campus, West Downs Student Village hse 11 The University of Winchester, West Downs Campus, West Downs Student Village hse 55 The University of Winchester, West Downs Campus, West Downs Student Village hse 23 The University of Winchester, West Downs Campus, West Downs Student Village hse 22 The University of Winchester, West Downs Campus, West Downs Student Village hse 21 The University of Winchester, West Downs Campus, West Downs Student Village hse 20 The University of Winchester, West Downs Campus, West Downs Student Village hse 19 The University of Winchester, West Downs Campus, West Downs Student Village hse 18 The University of Winchester, West Downs Campus, West Downs Student Village hse 17 The University of Winchester, West Downs Campus, West Downs Student Village hse 16 The University of Winchester, West Downs Campus, West Downs Student Village hse 15 The University of Winchester, West Downs Campus, West Downs Student Village hse 14 The University of Winchester, West Downs Campus, West Downs Student Village hse 25 The University of Winchester, West Downs Campus, West Downs Student Village hse 12 The University of Winchester, West Downs Campus, West Downs Student Village hse 26 The University of Winchester, West Downs Campus, West Downs Student Village hse 10 The University of Winchester, West Downs Campus, West Downs Student Village hse 9 The University of Winchester, West Downs Campus, West Downs Student Village hse 7 The University of Winchester, West Downs Campus, West Downs Student Village hse 5 The University of Winchester, West Downs Campus, West Downs Student Village hse 4 The University of Winchester, West Downs Campus, West Downs Student Village hse 3 The University of Winchester, West Downs Campus, West Downs Student Village hse 2 The University of Winchester, West Downs Campus, West Downs Student Village hse 1 The University of Winchester, King Alfred Campus, St Swithuns Lodge The University of Winchester, King Alfred Campus, Beech Glade Hall The University of Winchester, King Alfred Campus, St Elizabeth Hall The University of Winchester, King Alfred Campus, Alwyn Hall The University of Winchester, West Downs Campus, West Downs Student Village hse 13 The University of Winchester, West Downs Campus, West Downs Student Village hse 39 The University of Winchester, West Downs Campus, West Downs Student Village hse 52 The University of Winchester, West Downs Campus, West Downs Student Village hse 51 The University of Winchester, West Downs Campus, West Downs Student Village hse 50 The University of Winchester, West Downs Campus, West Downs Student Village hse 49 The University of Winchester, West Downs Campus, West Downs Student Village hse 48 The University of Winchester, West Downs Campus, West Downs Student Village hse 47 The University of Winchester, West Downs Campus, West Downs Student Village hse 46 The University of Winchester, West Downs Campus, West Downs Student Village hse 45 The University of Winchester, West Downs Campus, West Downs Student Village hse 44 The University of Winchester, West Downs Campus, West Downs Student Village hse 43 The University of Winchester, West Downs Campus, West Downs Student Village hse 42 The University of Winchester, West Downs Campus, West Downs Student Village hse 24 The University of Winchester, West Downs Campus, West Downs Student Village hse 40 The University of Winchester, West Downs Campus, West Downs Student Village hse 38 The University of Winchester, West Downs Campus, West Downs Student Village hse 37 The University of Winchester, West Downs Campus, West Downs Student Village hse 36 The University of Winchester, West Downs Campus, West Downs Student Village hse 35

The University of Winchester, West Downs Campus, West Downs Student Village hse 34 The University of Winchester, West Downs Campus, West Downs Student Village hse 33 The University of Winchester, West Downs Campus, West Downs Student Village hse 32 The University of Winchester, West Downs Campus, West Downs Student Village hse 31 The University of Winchester, West Downs Campus, West Downs Student Village hse 30 The University of Winchester, West Downs Campus, West Downs Student Village hse 29 The University of Winchester, West Downs Campus, West Downs Student Village hse 28 The University of Winchester, West Downs Campus, West Downs Student Village hse 27 The University of Winchester, West Downs Campus, West Downs Student Village hse 41 The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE Q The University of York, HALIFAX COLLEGE INGRAM COURT, HOUSE E The University of York, HALIFAX COLLEGE AINSTY COURT, HOUSE B The University of York, HALIFAX COLLEGE AINSTY COURT, HOUSE D The University of York, HALIFAX COLLEGE FAMILY HOUSING, HALIFAX COLLEGE FAMILY 1 The University of York, HALIFAX COLLEGE HICKLETON COURT, HOUSE A The University of York, HALIFAX COLLEGE HICKLETON COURT, HOUSE B The University of York, HALIFAX COLLEGE HICKLETON COURT, HOUSE C The University of York, HALIFAX COLLEGE HICKLETON COURT, HOUSE D The University of York, HALIFAX COLLEGE INGRAM COURT, HOUSE A The University of York, HALIFAX COLLEGE INGRAM COURT, HOUSE B The University of York, JAMES COLLEGE, BLOCK E The University of York, HALIFAX COLLEGE INGRAM COURT, HOUSE D The University of York, GOODRICKE COLLEGE, BLOCK B The University of York, HALIFAX COLLEGE INGRAM COURT, HOUSE F The University of York, HALIFAX COLLEGE INGRAM COURT, HOUSE G The University of York, HALIFAX COLLEGE INGRAM COURT, HOUSE H The University of York, HALIFAX COLLEGE INGRAM COURT, HOUSE I The University of York, HALIFAX COLLEGE INGRAM COURT, HOUSE J The University of York, HALIFAX COLLEGE INGRAM COURT, HOUSE K The University of York, HALIFAX COLLEGE IRWIN COURT, HOUSE A The University of York, HALIFAX COLLEGE IRWIN COURT, HOUSE B The University of York, HALIFAX COLLEGE LINDLEY COURT, HOUSE A The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE J The University of York, HALIFAX COLLEGE INGRAM COURT, HOUSE C The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE Y The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE K The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE L The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE M The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE N The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE P The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE R The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE S The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE T The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE U The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE V The University of York, GOODRICKE COLLEGE, BLOCK D The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE X The University of York, GOODRICKE COLLEGE, BLOCK C The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE Z The University of York, HOLGATES HALL, HOLGATES HALL

The University of York, JAMES COLLEGE, BLOCK A The University of York, JAMES COLLEGE, BLOCK B The University of York, JAMES COLLEGE, BLOCK C The University of York, JAMES COLLEGE, BLOCK D The University of York, FULFORD ROAD, No. 65-67 The University of York, FULFORD ROAD, No. 212-214 The University of York, GOODRICKE COLLEGE, BLOCK A The University of York, JAMES COLLEGE, BLOCK F The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE W The University of York, VANBRUGH COLLEGE, BLOCK A The University of York, PROVOSTS HOUSES, WENTWORTH PROVOSTS HOUSE The University of York, SCARCROFT ROAD YORK, No. 1 The University of York, SPRING LANE HOUSING, No.1 The University of York, SPRING LANE HOUSING, No.2 The University of York, SPRING LANE HOUSING, No.3 The University of York, SPRING LANE HOUSING, No.4 The University of York, SPRING LANE HOUSING, No.5 The University of York, SPRING LANE HOUSING, No.6 The University of York, SPRING LANE HOUSING, No.7 The University of York, HALIFAX COLLEGE LINDLEY COURT, HOUSE B The University of York, SPRING LANE HOUSING, No.9 The University of York, PROVOSTS HOUSES, DERWENT PROVOSTS HOUSE The University of York, VANBRUGH COLLEGE, BLOCK B The University of York, VANBRUGH COLLEGE, BLOCK C The University of York, VICE CHANCELLORS HOUSE, VICE CHANCELLORS HOUSE The University of York, WALMGATE YORK, No 50-54 The University of York, WENTWORTH COLLEGE, BLOCK A The University of York, WENTWORTH COLLEGE, BLOCK B The University of York, WENTWORTH COLLEGE, BLOCK C The University of York, WENTWORTH COLLEGE, BLOCK D The University of York, YARBURGH WAY, No.11 The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE O The University of York, SPRING LANE HOUSING, No.8 The University of York, HALIFAX COLLEGE LINDLEY COURT, HOUSE G The University of York, JAMES COLLEGE, BLOCK G The University of York, JAMES COLLEGE, BLOCK H The University of York, JAMES COLLEGE, BLOCK J The University of York, JAMES COLLEGE, BLOCK K The University of York, JAMES COLLEGE, BLOCK L The University of York, JAMES COLLEGE, BLOCK M The University of York, KINGS MANOR, FLAT A The University of York, LANGWITH COLLEGE, BLOCK A The University of York, LANGWITH COLLEGE, BLOCK B The University of York, LANGWITH COLLEGE, BLOCK C The University of York, PROVOSTS HOUSES, VANBRUGH PROVOSTS HOUSE The University of York, HALIFAX COLLEGE LINDLEY COURT, HOUSE H The University of York, PROVOSTS HOUSES, GOODRICKE PROVOSTS HOUSE The University of York, HALIFAX COLLEGE LINDLEY COURT, HOUSE F The University of York, HALIFAX COLLEGE LINDLEY COURT, HOUSE E The University of York, HALIFAX COLLEGE LINDLEY COURT, HOUSE D

The University of York, HALIFAX COLLEGE LINDLEY COURT, HOUSE C The University of York, LANGWITH COLLEGE, BLOCK D The University of York, LANGWITH COLLEGE, BLOCK E The University of York, LANGWITH COLLEGE, BLOCK F The University of York, MAIN STREET HESLINGTON, No. 37 The University of York, PROVOSTS HOUSES, ALCUIN PROVOSTS HOUSE The University of York, HALIFAX COLLEGE AINSTY COURT, HOUSE A The University of York, HALIFAX COLLEGE LINDLEY COURT, HOUSE I The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE A The University of York, ALCUIN COLLEGE, BLOCK K The University of York, HALIFAX COLLEGE YOUNGER COURT, HOUSE D The University of York, HALIFAX COLLEGE YOUNGER COURT, HOUSE E The University of York, HALIFAX COLLEGE YOUNGER COURT, HOUSE F The University of York, HALIFAX COLLEGE YOUNGER COURT, HOUSE G The University of York, HALIFAX COLLEGE YOUNGER COURT, HOUSE H The University of York, HALIFAX COLLEGE YOUNGER COURT, HOUSE B The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE B The University of York, HALIFAX COLLEGE YOUNGER COURT, HOUSE A The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE B The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE C The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE D The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE E The University of York, ALCUIN COLLEGE, BLOCK F The University of York, ALCUIN COLLEGE, BLOCK H The University of York, ALCUIN COLLEGE, BLOCK J The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE A The University of York, HALIFAX COLLEGE WOOD COURT, HOUSE E The University of York, HALIFAX COLLEGE WOOD COURT, HOUSE A The University of York, HALIFAX COLLEGE LINDLEY COURT, HOUSE K The University of York, HALIFAX COLLEGE AINSTY COURT, HOUSE C The University of York, HALIFAX COLLEGE LINDLEY COURT, HOUSE J The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE I The University of York, HALIFAX COLLEGE WOOD COURT, HOUSE B The University of York, HALIFAX COLLEGE YOUNGER COURT, HOUSE C The University of York, HALIFAX COLLEGE WOOD COURT, HOUSE D The University of York, ALCUIN COLLEGE, BLOCK G The University of York, HALIFAX COLLEGE WOOD COURT, HOUSE F The University of York, HALIFAX COLLEGE WOOD COURT, HOUSE G The University of York, HALIFAX COLLEGE WOOD COURT, HOUSE H The University of York, HALIFAX COLLEGE WOOD COURT, HOUSE I The University of York, HALIFAX COLLEGE WOOD COURT, HOUSE J The University of York, HALIFAX COLLEGE WOOD COURT, HOUSE K The University of York, HALIFAX COLLEGE WOOD COURT, HOUSE L The University of York, HALIFAX COLLEGE WOOD COURT, HOUSE C The University of York, EDENS COURT, HOUSE E The University of York, DERWENT COLLEGE, BLOCK D The University of York, ALCUIN COLLEGE, BLOCK L The University of York, DERWENT COLLEGE, BLOCK F The University of York, ALCUIN COLLEGE, BLOCK E The University of York, EDENS COURT, SYCAMORE COTTAGE

The University of York, EDENS COURT, HOUSE A The University of York, EDENS COURT, HOUSE B The University of York. DERWENT COLLEGE, BLOCK C The University of York, EDENS COURT, HOUSE D The University of York, DERWENT COLLEGE, BLOCK E The University of York, EDENS COURT, HOUSE F The University of York, EDENS COURT, HOUSE G The University of York, EDENS COURT, HOUSE H The University of York, FAIFAX HOUSE, FAIFAX HOUSE The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE F The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE G The University of York, HALIFAX COLLEGE ST LAWRENCE COURT, HOUSE H The University of York, EDENS COURT, HOUSE C The University of York, ALCUIN COLLEGE, BLOCK M The University of York, ALCUIN COLLEGE, BLOCK Q The University of York, EDENS COURT, EDENS COTTAGE The University of York, ALCUIN COLLEGE, BLOCK P The University of York, DERWENT COLLEGE, BLOCK B The University of York, AMBROSE STREET, No.1 The University of York, AMBROSE STREET, THE STABLES The University of York, ALCUIN COLLEGE, BLOCK R The University of York, BLAKENEY PLACE, No.2 The University of York, BLAKENEY PLACE, No.16 The University of York, BLAKENEY PLACE, No.17 The University of York, CATHERINE HOUSE, CATHERINE HOUSE The University of York, CONSTANTINE HOUSE, CONSTANTINE HOUSE The University of York, DANUM ROAD, No.101 The University of York, DERWENT COLLEGE, BLOCK A The University of York, ALCUIN COLLEGE, BLOCK N Trinity & All saints - Leeds, Fountains Hall (Part catered - shared bathroom facilities) Trinity & All saints - Leeds, Trinity & All Saints Campus, Rievaulx Hall (Part catered - shared bathroom Trinity & All saints - Leeds, Shrewsbury Hall (Part catered - shared bathroom facilities) Trinity & All saints - Leeds, Jervaulx Hall (Part catered - shared bathroom facilities) Trinity & All saints - Leeds, Norwich Hall (Part catered - shared bathroom facilities) Trinity & All saints - Leeds, St. Albans Hall (Part catered - shared bathroom facilities) Trinity & All saints - Leeds, Whitby (Self - catered - shared bathroom facilities) Trinity & All saints - Leeds, Ripon Hall (Self - catered - shared bathroom facilities) Trinity & All saints - Leeds, Kirkstall Hall (Part-catered - Ensuite Facilities University College for the Creative Arts, University College at Canterbury, Riverdale House University College for the Creative Arts, University College at Rochester, Doust Way University College for the Creative Arts, University College at Farnham, Friars Field University College for the Creative Arts, University College at Epsom, 8-10 Woodcote Side University College for the Creative Arts, University College at Maidstone, Westree Court University College for the Creative Arts, University College at Epsom, 30, 32, 34 & 36A Worple Road University College for the Creative Arts, University College at Canterbury, Parham Close University College for the Creative Arts, University College at Canterbury, Ian Dury House University College for the Creative Arts, University College at Farnham, Student Village at Castle Field University College for the Creative Arts, University College at Farnham, Main Hall University of Bath, Westwood, Quarry Terrace University of Bath, Thornbank Gardens, Beech House

University of Bath, Pulteney Court, Pulteney Court Block B University of Bath, Pulteney Court, Pulteney Court Block D University of Bath. Norwood. Norwood House University of Bath, Thornbank Gardens, Oak House University of Bath, Westwood, Mendip Terrace University of Bath. Pultenev Court. Pultenev Court Block A University of Bath, Westwood, Conygre Terrace University of Bath, Westwood, Polden Court University of Bath, Eastwood C, Marlborough Court University of Bath, Westwood, Quantock Terrace University of Bath, Westwood, Wolfson Terrace University of Bath, Westwood, Derhill Terrace University of Bath, Westwood, Cotswold Terrace University of Bath, Pulteney Court, Pulteney Court Block C University of Bath, Eastwood Houses, Numbers 1-51 University of Bath, Thornbank Gardens, Cedar House University of Bath, Eastwood C, Solsbury Court University of Bath, The Lodge, The Lodge University of Bath, Carpenter House, Carpenter House University of Bath, Westwood, Brendon Court University of Bath, Thornbank Gardens, Maple House University of Bath, John Wood Complex, John Wood Main Building University of Bath, Osborne House, Osborne House University of Bath, Clevelands Complex, Canal Wharf University of Bath, Clevelands Complex, Clevelands Building University of Bath, John Wood Complex, John Wood Court Blocks KA - KF University of Brighton, 12 Blocks University of Brighton, Ashdown House University of Brighton, Glynde Block University of Brighton, Welkin Halls of Residence, Berwick Block University of Brighton, 1 Block University of Brighton, 6 Blocks University of Brighton, 2 Blocks University of Brighton, 2 Blocks University of Brighton, Jevington Block University of Brighton, Block E University of Brighton, Phoenix Halls of Residence, Block A University of Brighton, Block B University of Brighton, Selsey University of Brighton, Block D University of Brighton, 10 Blocks University of Brighton, Varley Halls of Residence, Balcombe University of Brighton, Chailey University of Brighton, Ditchling University of Brighton, Kingston Close University of Brighton, Chalvington Close University of Brighton, Moulsecoomb Place Halls, Tilstone Close University of Brighton, Culpepper Close University of Brighton, Great Wilkins Halls of Residence, Block A University of Brighton, Block B

University of Brighton, Block C University of Brighton, Framfield University of Brighton, Block C University of Bristol, Student House, 61/63 St Michaels Hill University of Bristol, Student House, 71 St Michaels Hill University of Bristol, Student House, 30 - 33 St Michaels Park University of Bristol, Student House, Winkworth House University of Bristol, Student House, 67 Woodland Road University of Bristol, Student House, 77 Woodland Road University of Bristol, Student House, 79 Woodland Road University of Bristol, The Hawthorns, Main Building University of Bristol, Student House, 97 Woodland Road University of Bristol, University Hall of Residence, Flats 43 - 46 University of Bristol, Clifton Hill House Hall of Residence, South Wing University of Bristol, Durdham Hall of Residence, Houses CD University of Bristol, Hiatt Baker Hall of Residence, Blocks ABC and Library Block University of Bristol, Hiatt Baker Hall of Residence, Blocks DEF University of Bristol, Hiatt Baker Hall of Residence, Main Building University of Bristol, University Hall of Residence, Flats 1 - 12 University of Bristol, University Hall of Residence, Flats 13 - 24 University of Bristol, Churchill Hall of Residence, Houses KL University of Bristol, University Hall of Residence, Flats 31 - 42 University of Bristol, Churchill Hall of Residence, Houses IJ University of Bristol, University Hall of Residence, Flats 47 - 58 University of Bristol, University Hall of Residence, Flats 59 - 66 University of Bristol, Wills Hall of Residence, Houses A - N University of Bristol, Wills Hall of Residence, Houses UVW University of Bristol, Wills Hall of Residence, Houses XYZ University of Bristol, Clifton Hill House Hall of Residence, Old Clifton University of Bristol, Clifton Hill House Hall of Residence, Callander House University of Bristol, Clifton Hill House Hall of Residence, Fry Wing University of Bristol, University Hall of Residence, Flats 25 - 30 University of Bristol, Badock Hall of Residence, Unit 5 University of Bristol, Student House, Hillside/Woodside University of Bristol, Student House, 53 St Michaels Hill University of Bristol, Badock Hall of Residence, Main Building Annexe University of Bristol, Badock Hall of Residence, Old Library Building University of Bristol, Badock Hall of Residence, Unit 1 University of Bristol, Badock Hall of Residence, Unit 2 University of Bristol, Badock Hall of Residence, Unit 3 University of Bristol, Churchill Hall of Residence, The Holmes University of Bristol. Badock Hall of Residence. Unit 4a University of Bristol, Durdham Hall of Residence, Houses AB University of Bristol, Badock Hall of Residence, Unit 6 University of Bristol, Badock Hall of Residence, Unit 7 University of Bristol, Badock Hall of Residence, Unit 8 University of Bristol, Badock Hall of Residence, Unit 9 University of Bristol, Badock Hall of Residence, Unit 10 University of Bristol, Churchill Hall of Residence, Houses AB University of Bristol, Churchill Hall of Residence, Houses CDE

University of Bristol, Churchill Hall of Residence, Houses FGH University of Bristol, Badock Hall of Residence, Unit 4 University of Bristol. Student House. Northwell House University of Bristol, Student House, 16 Osborne Villas University of Bristol, Student House, 2 Rodney Place University of Bristol. Student House, 115 Oueens Road University of Bristol, Student House, 121 Redland Road University of Bristol, Student House, 30 - 35 Richmond Terrace University of Bristol, Student House, 14 Osborne Villas University of Bristol, Student House, 13 Osborne Villas University of Bristol, Student House, 12 Osborne Villas University of Bristol, Goldney Hall of Residence, Goldney House University of Bristol, Student House, 11 Osborne Villas University of Bristol, Churchill Hall of Residence, Houses MPOR University of Bristol, Student House, 9 Osborne Villas University of Bristol, Student House, 5 Osborne Villas University of Bristol, Manor Hall of Residence, 3 Tottenham Place University of Bristol, Goldney Hall of Residence, Goldney Court University of Bristol, Goldney Hall of Residence, Linbury Court University of Bristol, Manor Hall of Residence, Main Building University of Bristol, Manor Hall of Residence, Manor House University of Bristol, Manor Hall of Residence, Sinclair House University of Bristol, Student House, 8 Osborne Villas University of Bristol, Manor Hall of Residence, 2 Tottenham Place University of Bristol, Manor Hall of Residence, 4 Tottenham Place University of Bristol, Student House, 43/45 St Michaels Hill University of Bristol, The Hawthorns, Clifton Wing University of Bristol, Student House, 51 St Michaels Hill University of Bristol, Student House, 75b Jacobs Wells Road University of Bristol, Manor Hall of Residence, Richmond House University of Buckingham, Hunter Street, Hailsham House University of Buckingham, Verney Park, Caine House University of Buckingham, Verney Park, Paulley House University of Buckingham, Verney Park, Bateman House University of Buckingham, Hunter Street, Beloff House University of Buckingham, Hunter Street, Hutber House University of Buckingham, Hunter Street, Mitre Court University of Buckingham, Hunter Street, Bishps Court University of Buckingham, Hunter Street, Sunley Building University of Buckingham, Verney Park, Harris House University of Central England in Birmingham, Oscott Road, 40 Oscott Road University of Central England in Birmingham, Oscott Road, 45 Oscott Road University of Central England in Birmingham, Oscott Road, 44 Oscott Road University of Central England in Birmingham, Oscott Road, 43 Oscott Road University of Central England in Birmingham, Oscott Road, 48 Oscott Road University of Central England in Birmingham, Oscott Road, 41 Oscott Road University of Central England in Birmingham, Oscott Road, 53 Oscott Road University of Central England in Birmingham, Oscott Road, 35 Oscott Road University of Central England in Birmingham, Oscott Road, 42 Oscott Road University of Central England in Birmingham, Oscott Road, 74 Oscott Road University of Central England in Birmingham, Oscott Road, 49 Oscott Road University of Central England in Birmingham, Oscott Road, 51 Oscott Road University of Central England in Birmingham, Oscott Road, 61 Oscott Road University of Central England in Birmingham, Oscott Road, 65 Oscott Road University of Central England in Birmingham, Oscott Road, 62 Oscott Road University of Central England in Birmingham, Oscott Road, 64 Oscott Road University of Central England in Birmingham, Oscott Road, 34 Oscott Road University of Central England in Birmingham, Oscott Road, 66 Oscott Road University of Central England in Birmingham, Oscott Road, 16 Oscott Road University of Central England in Birmingham, Oscott Gardens, Bridgeman House University of Central England in Birmingham, Oscott Gardens, Anstey House University of Central England in Birmingham, The Coppice, Elm House University of Central England in Birmingham, Oscott Road, 60 Wellhead Lane University of Central England in Birmingham, Oscott Gardens, Gimson House University of Central England in Birmingham, Oscott Gardens, Shenstone House University of Central England in Birmingham, Oscott Gardens, Saint Margarets House University of Central England in Birmingham, Oscott Gardens, Leasowes House University of Central England in Birmingham, Oscott Gardens, Hobbs House University of Central England in Birmingham, Oscott Gardens, Squire House University of Central England in Birmingham, Oscott Road, 33 Oscott Road University of Central England in Birmingham, Oscott Road, 18 Oscott Road University of Central England in Birmingham, Oscott Road, 21 Oscott Road University of Central England in Birmingham, Oscott Road, 22 Oscott Road University of Central England in Birmingham, Oscott Road, 23 Oscott Road University of Central England in Birmingham, Oscott Road, 24 Oscott Road University of Central England in Birmingham, Oscott Road, 25 Oscott Road University of Central England in Birmingham, Oscott Road, 27 Oscott Road University of Central England in Birmingham, Oscott Road, 31 Oscott Road University of Central England in Birmingham, Oscott Road, 32 Oscott Road University of Central England in Birmingham, Oscott Gardens, Webster House University of Central England in Birmingham, Hamstead Campus, Cedar House University of Central England in Birmingham, Hamstead Campus, Baytree House University of Central England in Birmingham, Hamstead Campus, Cypress House University of Central England in Birmingham, Hamstead Campus, Larch House University of Central England in Birmingham, Hamstead Campus, Almond House University of Central England in Birmingham, Hamstead Campus, Beechwood House University of Central England in Birmingham, Hamstead Campus, Hazel House University of Central England in Birmingham, Hamstead Campus, Acacia House University of Central England in Birmingham, Hamstead Campus, Aspen House University of Central England in Birmingham, Westbourne Campus, Calthorpe Hall University of Central England in Birmingham, Hamstead Campus, Juniper House University of Central England in Birmingham, Hamstead Campus, Willow House University of Central England in Birmingham, Hamstead Campus, The Lodge University of Central England in Birmingham, Cambrian Hall, Cambrian Hall A,B,C,D Blocks University of Central England in Birmingham, Westbourne Campus, Mariemont Hall University of Central England in Birmingham, Westbourne Campus, Westmount Hall University of Central England in Birmingham, The Coppice, Beech House University of Central England in Birmingham, Hamstead Campus, Rowan House University of Central England in Birmingham, The Coppice, Holly House University of Central England in Birmingham, The Coppice, Yew House

University of Central England in Birmingham, The Coppice, Willow House University of Central England in Birmingham, The Coppice, Sycamore House University of Central England in Birmingham. The Coppice, Rowan House University of Central England in Birmingham, The Coppice, Oak House University of Central England in Birmingham, The Coppice, Larch House University of Central England in Birmingham, The Coppice, Chestnut House University of Central England in Birmingham, The Coppice, Ash House University of Central England in Birmingham, Westbourne Campus, Oakmount Hall University of Central England in Birmingham, Hamstead Campus, Hamstead Hall University of Central Lancashire, Main Residential Complex, Halls of Residence University of Derby, HALL OF RESIDENCE, LAVERSTOKE COURT University of Derby, HALL OF RESIDENCE, HIGH PEAK HALLS University of Derby, HALL OF RESIDENCE, LONSDALE HALL University of Derby, HALL OF RESIDENCE, PRINCESS ALICE COURT University of Derby, HALL OF RESIDENCE, PEAK COURT University of Derby, HALL OF RESIDENCE, SIR PETER HILTON COURT University of Derby, HALL OF RESIDENCE, NUNNERY COURT University of Derby, HALL OF RESIDENCE, ST. CHRISTOPHERS COURT University of Durham, Collingwood College, Wearmouth University of Durham, Collingwood College, Egremont University of Durham, Collingwood College, Greystoke University of Durham, Collingwood College, Jarrow University of Durham, St Cuthbert's Society, 65 Gilesgate University of Durham, Collingwood College, Barnard University of Durham, Collingwood College, Penrith University of Durham, Collingwood College, Sizergh University of Durham, St Cuthbert's Society, The Barn University of Durham, Collingwood College, Otterburn University of Durham, St Cuthbert's Society, 59 Claypath University of Durham, St Cuthbert's Society, 10 Waddington Street University of Durham, St Cuthbert's Society, 9 Dryburn Hill University of Durham, Collingwood College, Kendal University of Durham, St Cuthbert's Society, 43 Hawthorne Terrace University of Durham, St Cuthbert's Society, 46 Kepier Crescent University of Durham, St Cuthbert's Society, 14 Neville Terrace University of Durham, St Cuthbert's Society, 2 The Sidings University of Durham, St Cuthbert's Society, 6 The Sidings University of Durham, St Cuthbert's Society, 2 Stockton Road University of Durham, St Cuthbert's Society, 20 St Johns Road University of Durham, St Cuthbert's Society, 21 St Giles Close University of Durham, St Cuthbert's Society, 2 Wanless Terrace University of Durham. St Cuthbert's Society. Webster House University of Durham, St Cuthbert's Society, 17 Whinney Hill University of Durham, St Cuthbert's Society, 8 South Bailey University of Durham, Collingwood College, Lilburn University of Durham, Hild & Bede College, Manor Cottage incl Lodge University of Durham, St Cuthbert's Society, 3 St Giles Close University of Durham, Van Mildert College, Wear University of Durham, Collingwood College, Corbridge University of Durham, Hild & Bede College, Bede Gym (incl. Flat)

University of Durham, Hild & Bede College, Bede Main Building University of Durham, Hild & Bede College, Belvederes (Old & New) University of Durham, Hild & Bede College, Charles Stranks House University of Durham, Hild & Bede College, Christopher University of Durham, Hild & Bede College, Gables University of Durham, Hild & Bede College, Grove House University of Durham, Hild & Bede College, Hild Gym University of Durham, Hild & Bede College, Hild Main Building University of Durham, Hild & Bede College, Manor House University of Durham, Hild & Bede College, Thorp House University of Durham, Hild & Bede College, Ravensworth Terrace, 3 - 7 University of Durham, Van Mildert College, Tees University of Durham, Collingwood College, Hexham University of Durham, Van Mildert College, Tyne University of Durham, Van Mildert College, Middleton University of Durham, Van Mildert College, Tunstall University of Durham, Van Mildert College, Main Building University of Durham, Van Mildert College, Deerness University of Durham, St Aidan's College, Main Building (Curves, Straights + The Extension) University of Durham, St Aidan's College, Old Houses University of Durham, St Aidan's College, New Houses University of Durham, St Aidan's College, Windmill Hill (Bungalows) University of Durham, St Aidan's College, Windmill Hill University of Durham, Collingwood College, York University of Durham, St Cuthbert's Society, 12 South Bailey University of Durham, Collingwood College, Alnwick University of Durham, Van Mildert College, Derwent University of Durham, Trevelvan College, House 1 University of Durham, George Stephenson, Barker University of Durham, Ustinov College, Howlands Farm Block 1A University of Durham, Ustinov College, Howlands Farm Block 1 University of Durham, Ustinov College, Howlands Farm Cypress University of Durham, Ustinov College, Howlands Farm Cycas University of Durham, Ustinov College, Howlands Farm Cherry University of Durham, Ustinov College, Howlands Farm Chestnut University of Durham, Ustinov College, Howlands Farm Cedar University of Durham, Ustinov College, Howlands Farm Boxtree University of Durham, Ustinov College, Howlands Farm Birch University of Durham, Ustinov College, Howlands Farm Alder University of Durham, Ustinov College, Keenan House University of Durham, Ustinov College, Brackenbury University of Durham, St Mary's College, Williamson Building South Centre Wing University of Durham, Trevelyan College, Block E University of Durham, St Mary's College, Williamson Building South East Wing University of Durham, St Mary's College, 1 West Court House University of Durham, St Mary's College, 2 West Court House University of Durham, Trevelyan College, Block A University of Durham, Trevelyan College, Block B University of Durham, Ustinov College, Palatine House University of Durham, Trevelvan College, Block D

University of Durham, Trevelyan College, House 3 University of Durham, Trevelyan College, Block F University of Durham, Trevelvan College, Block G University of Durham, Trevelyan College, Block H University of Durham, Trevelyan College, Block J University of Durham, Trevelyan College, Block K University of Durham, George Stephenson College, Cowey University of Durham, Trevelyan College, Block C University of Durham, Queens Campus, 33 Oxford Road University of Durham, George Stephenson College, Bellamy University of Durham, Queens Campus, 11 Grange Road University of Durham, Queens Campus, 13 Grange Road University of Durham, Queens Campus, 24 Grove Street University of Durham, Queens Campus, 25 Havelock Street University of Durham, Queens Campus, 9 Cambridge Road University of Durham, Queens Campus, 23 Lanehouse road University of Durham, Queens Campus, 7 Cambridge Road University of Durham, Queens Campus, 53 Oxford Road University of Durham, Queens Campus, 13 Teesdale Terrace University of Durham, Queens Campus, 16 Walter Street University of Durham, Business School, Mill Hill Lane University of Durham, Collingwood College, Richmond University of Durham, St Cuthbert's Society, 12A South Bailey University of Durham, Queens Campus, 17 Lanehouse Road University of Durham, John Snow College, Fairbridge University of Durham, Queens Campus, 35 Vicarage Avenue University of Durham, George Stephenson College, Griffiths University of Durham, George Stephenson College, James University of Durham, George Stephenson College, Laming University of Durham, John Snow College, Backhouse University of Durham, Queens Campus, 45 Dixon Street University of Durham, John Snow College, Craggs University of Durham, George Stephenson College, Cooper University of Durham, John Snow College, Garbutt University of Durham, John Snow College, Harewood University of Durham, John Snow College, Richardson University of Durham, John Snow College, Rokeby University of Durham, Queens Campus, 100 Camden Street University of Durham, Queens Campus, 34 Cambridge Road University of Durham, John Snow College, Bolton University of Durham, Grey College, Holgate House University of Durham, St Cuthbert's Society, 26 North Bailey University of Durham, Hatfield College, Hatfield Cottage University of Durham, Hatfield College, H Stairs Pace Block University of Durham, Hatfield College, F Stairs Pace Block University of Durham, Hatfield College, Gate House University of Durham, Hatfield College, Kitchen Block University of Durham, Hatfield College, D Stairs University of Durham, Hatfield College, C Stairs University of Durham, Hatfield College, B Stairs Melville Building University of Durham, Hatfield College, A Stairs Melville Building University of Durham, Hatfield College, Bailey House University of Durham, Hatfield College, Church Street University of Durham, Hatfield College, Palmers Garth University of Durham, Hatfield College, J Stairs University of Durham. St Cuthbert's Society. Fontevn Court University of Durham, St Mary's College, Williamson Building South West Wing University of Durham, St Cuthbert's Society, 27 North Bailey University of Durham, Queens Campus, 20 Walter Street University of Durham, St Cuthbert's Society, Observatory House University of Durham, St Cuthbert's Society, 13 South Bailey University of Durham, Grey College, Oswald University of Durham, St Cuthbert's Society, Fisher House University of Durham, Grey College, Hollingside University of Durham, St Cuthbert's Society, Parsons Field Court University of Durham, Grey College, 2 Bucks Hill University of Durham, Grey College, 3 Bucks Hill University of Durham, Grey College, Elvet Block University of Durham, Grey College, Fountains Cottage University of Durham, Hatfield College, G Stairs Pace Block University of Durham, St Cuthbert's Society, Observatory Cottage University of Durham, St Mary's College, Fergusson Building East Wing University of Durham, University College, Bailey Court Block D University of Durham, University College, The Castle University of Durham, Hatfield College, K Stairs Jevons Block University of Durham, University College, 40 Claypath University of Durham, Hatfield College, E Stairs Pace Block University of Durham, University College, Bailey Court Block C University of Durham, St Mary's College, Fergusson Building West Wing University of Durham, University College, 24 The Avenue University of Durham, St Mary's College, Fergusson Building North Wing University of Durham, St Mary's College, Fergusson Building Mews University of Durham, St Mary's College, Williamson Building Centre University of Durham, St Mary's College, Williamson Building West Wing University of Durham, St Mary's College, Williamson Building East Wing University of Durham, St Mary's College, Williamson Building Underpass University of Durham, University College, Field House Albert Street University of Durham, Hatfield College, Rectory University of Durham, Hatfield College, L Stairs Jevons Block University of Durham, University College, 1B Union Place University of Durham, Hatfield College, M Stairs Jevons Block University of Durham, University College, Bailey Court Block B University of Durham, University College, Moatside Block P University of Durham, University College, Moatside Block Q University of Durham, University College, Moatside Block R University of Durham, University College, 2 Cosins Hall University of Durham, University College, Monyers Garth University of Durham, University College, 3 Owengate University of Durham, University College, 4 Owengate University of Durham, University College, 5 Owengate

University of Durham, University College, 6 Owengate University of Durham, University College, Moatside Block S University of East Anglia, University Plain, Browne House University of East Anglia, University Plain, Suffolk Terrace University of East Anglia, University Plain, Paston House University of East Anglia, University Plain, Orwell Close University of East Anglia, University Plain, Norfolk Terrace University of East Anglia, University Plain, Nelson Court University of East Anglia, University Plain, Kett House University of East Anglia, University Plain, Waveney Terrace University of East Anglia, University Plain, Colman House University of East Anglia, University Plain, Wolfson Close University of East Anglia, University Plain, Constable Terrace University of East Anglia, University Village, Larch House University of East Anglia, University Village, Yew House University of East Anglia, University Village, Willow House University of East Anglia, University Village, Oak House University of East Anglia, University Plain, Victory House University of East Anglia, University Village, Hawthorn House University of East Anglia, University Village, Elm House University of East Anglia, University Village, Courtyard B University of East Anglia, University Village, Courtyard A University of East Anglia, University Village, Beech House University of East Anglia, Norwich City Centre, Mary Chapman Court University of East Anglia, University Village, Ash House University of East Anglia, University Village, Pine House University of East London, Longbridge Road Campus, Marely Hall University of East London, Docklands Campus, Kwame House University of East London, Docklands Campus, Felix House University of East London, Docklands Campus, Clare house University of East London, Docklands Campus, Ailsa House University of East London, Longbridge Road Campus, Shepherd Hall University of East London, Docklands Campus, Jamilla House University of East London, Longbridge Road Campus, Redbridge Hall University of Essex, The Houses, Josephine Butler House University of Essex, The Houses, Isaac Rebow House University of Essex, The Houses, Anne Knight House University of Essex, Wolfson Court, Wolfson Court University of Essex, Towers, William Morris Tower University of Essex, Towers, Rayleigh Tower University of Essex, Towers, Eddington Tower University of Essex, The Houses, Swaynes House University of Essex, Towers, Keynes Tower University of Essex, The Houses, Thomas Hopper House University of Essex, University Quays, Hawkins Quay University of Essex, University Quays, Matthews Quay University of Essex, University Quays, Sainty Quay University of Essex, Avon Way House, Avon Way House University of Essex, The Houses, Richard Woods House University of Essex, South Courts, Brightlingsea Court

University of Essex, Towers, Bertrand Russell Tower University of Essex, Towers, Tawney Tower University of Essex. South Courts. Alresford Court University of Essex, South Courts, Frinton Court University of Essex, South Courts, Harwich Court University of Essex. South Courts, Manningtree Court University of Essex, South Courts, Rowhedge Court University of Essex, South Courts, Thaxted Court University of Essex, South Courts, Walton Court University of Exeter, Holland Hall, Block D University of Exeter, St Luke's Halls, South Cloisters University of Exeter, Lafrowda, Helford House B Block University of Exeter, Holland Hall, Block A University of Exeter, St Luke's Halls, Old Nancherrow University of Exeter, Nash Grove, B Block University of Exeter, St Luke's Halls, New Nancherrow University of Exeter, St Luke's Halls, College House University of Exeter, Mardon Hall, University of Exeter, Lafrowda, Tamar House D Block University of Exeter, Holland Hall, Block E University of Exeter, Lafrowda, Veryan House K Block University of Exeter, Holland Hall, Block C University of Exeter, Holland Hall, Block B University of Exeter, Holland Hall, Block F University of Exeter, Lafrowda, Crantock House E Block University of Exeter, Lafrowda, Crantock House F Block University of Exeter, Lafrowda, Caradon House G Block University of Exeter, Lafrowda, Vervan House J Block University of Exeter, Lafrowda, Pencarrow House L Block University of Exeter, Lafrowda, Pencarrow House M Block University of Exeter, Lafrowda, Zennor House N Block University of Exeter, Rowe House, Y and Z Block University of Exeter, Rowe House, W and X Block University of Exeter, Rowe House, S and T Block University of Exeter, Lafrowda, Penwith House R Block University of Exeter, Lafrowda, Penwith House Q Block University of Exeter, Lafrowda, Zennor House P Block University of Exeter, Nash Grove, A Block University of Exeter, Lafrowda, Caradon House H Block University of Exeter, Rowancroft House, Rowancroft House University of Exeter, Duryard Halls, Duryard Mews University of Exeter, Durvard Halls, Murray Lodge\* University of Exeter, Duryard Halls, Murray House\* University of Exeter, Duryard Halls, Jessie Montgomery House\* University of Exeter, Duryard Halls, Hetherington Lodge\* University of Exeter, 2 Haldon View Terrace, 2 Haldon View Terrace University of Exeter, 20 Heavitree Road, 20 Heavitree Road University of Exeter, Hope Hall, St Germans University of Exeter, The Triangle, The Triangle University of Exeter, Westholme, Westholme

University of Exeter, Rowancroft Court Houses, Rowancroft Court Houses University of Exeter, Rowancroft Mews, Rowancroft Mews University of Exeter, Nash Grove, C Block University of Exeter, Lafrowda, Tamar House C Block University of Exeter, Duryard Halls, Hetherington House\* University of Exeter, Kilmorie Hall, Z Block University of Exeter, Lopes Hall, Pennsylvania Court E Block University of Exeter, Lopes Hall, Pennsylvania Court D Block University of Exeter, Lopes Hall, Pennsylvania Court C Block University of Exeter, Lopes Hall, Pennsylvania Court B Block University of Exeter, Lopes Hall, Pennsylvania Court A Block University of Exeter, Lopes Hall, Ransom Pickard University of Exeter, Duryard Halls, Moberly University of Exeter, Kilmorie Hall, D Block University of Exeter, Hope Hall, Main House University of Exeter, Kilmorie Hall, C Block University of Exeter, Kilmorie Hall, B Block University of Exeter, Kilmorie Hall, A Block University of Exeter, Kilmorie Hall, SB Block University of Exeter, Hope Hall, Lazenby University of Exeter, Lopes Hall, Pennsylvania Court F Block University of Exeter, Lopes Hall, Main House University of Exeter, Nash Grove, D Block University of Exeter, King Edward Court, Double Bedroom Flat (7) University of Exeter, King Edward Court, Single Bedroom Flat (1) University of Exeter, Bonhay House, Bonhay House University of Exeter, Cedar Lodge, Cedar Lodge University of Exeter, Clydesdale Rise, A Block University of Exeter, Clydesdale Rise, B Block University of Exeter, Clydesdale Rise, C Block University of Exeter, Elmbrook Cottage, Elmbrook Cottage University of Exeter, Elmbrook House, Elmbrook House University of Exeter, Clydesdale Court Flats, 3 Bedroom Flat (4) University of Exeter, Higher Hoopern Cottage, Higher Hoopern Cottage University of Exeter, Lafrowda Cottage, Lafrowda Cottage University of Exeter, 70 Pennsylvania Road, 70 Pennsylvania Road University of Exeter, Lafrowda, Helford House A Block University of Exeter, Kingdom Mews Flats, Kingdom Mews Flats University of Exeter, Kingdom Mews Houses, Kingdom Mews Houses University of Exeter, Brunel Close Flats, Brunel Close Flats University of Exeter, Brunel Close Houses, Brunel Close Houses University of Exeter, Belfield House, Belfield House University of Exeter, Belfield Lodge, Belfield Lodge University of Exeter, Elizabethan, Elizabethan University of Exeter, Garden Hill House, Garden Hill House University of Exeter, St German's, Christow University of Exeter, Nash Grove, E Block University of Exeter, Nash Grove, F Block University of Exeter, St German's, Widecombe University of Exeter, Clydesdale Court Flats, 2 Bedroom Flat (8)

University of Exeter, St German's, Lydford University of Exeter, George House, George House University of Exeter, Cook Mews, Cook Mews University of Exeter, Llewellyn Mews, Llewellyn Mews University of Exeter, King Edward Studios, University of Exeter, St German's, Chagford University of Exeter, James Owen Court, A Block University of Exeter, Clydesdale Court Flats, 1 Bedroom Flats (4) University of Exeter, James Owen Court, G Block University of Exeter, James Owen Court, F Block University of Exeter, James Owen Court, E Block University of Exeter, James Owen Court, D Block University of Exeter, James Owen Court, C Block University of Exeter, James Owen Court, B Block University of Kent, Darwin Houses, Malthus University of Kent, Darwin Houses, Bindloe University of Kent, Darwin Houses, Hutton University of Kent, Darwin Houses, Harris University of Kent, Darwin Houses, Finch University of Kent, Darwin Houses, Iguana University of Kent, Darwin Houses, Bethray University of Kent, Darwin Houses, Abingdon University of Kent, Darwin Houses, Wallace University of Kent, Darwin Houses, Paley University of Kent, Darwin Houses, Jemmy Button University of Kent, Darwin Houses, Tile Kiln University of Kent, Darwin Houses, Keeling University of Kent, Darwin Houses, Port Louis University of Kent, Darwin Houses, Wilberforce University of Kent, Darwin Houses, Wormstone University of Kent, Eliot College, Eliot College University of Kent, Eliot/Becket Court, Becket Court University of Kent, Hothe Court, Hothe Court University of Kent, Darwin Houses, Lyell University of Kent, Parkwood Courts, Bishopden Court University of Kent, Darwin Houses, Wedgewood University of Kent, Parkwood Courts, Bossenden Court University of Kent, Beverley Farmhouse, Beverley Farmhouse University of Kent, Keynes College, Keynes College University of Kent, Parkwood Courts, Marley Court University of Kent, Parkwood Courts, Clowes Court University of Kent, Darwin Houses, Barrington University of Kent, Parkwood Courts, Ellenden Court University of Kent, Parkwood Courts, Farthings Court University of Kent, Parkwood Courts, Grimshill Court University of Kent, Parkwood Courts, Homestall Court University of Kent, Parkwood Courts, Kemsdale Court University of Kent, Darwin Houses, Keith Lucas University of Kent, Tyler Court, Block C University of Kent, Woodlands, Woodlands

University of Kent, Tyler Court, Block B University of Kent, Parkwood Courts, Nickle Court University of Kent, Parkwood Courts, Purchas Court University of Kent, Tyler Court, Block A University of Kent, Rutherford College, Rutherford College University of Kent, Parkwood Courts, Willows Court University of Kent, Parkwood Courts, Tudor Court University of Kent, Parkwood Courts, Thornden Court University of Kent, Parkwood Courts, Lypeatt Court University of Kent, Darwin College, Darwin College University of Kent, Darwin Houses, Huxley University of Kent, Darwin Houses, Fitzroy University of Kent, Darwin Houses, Down University of Kent, Darwin Houses, Beagle University of Kent, Darwin Houses, Barr University of Kent, Parkwood Courts, Denstead Court University of Kent, Darwin Houses, Aphra Beha University of Kent, Brotherhood Close, Brotherhood Close University of Kent, Parkwood Courts, Stock Court University of Leicester, Digby Hall, Red Block University of Leicester, Elms Road Houses, House Q University of Leicester, Elms Road Houses, House P University of Leicester, Elms Road Houses, House N University of Leicester, Elms Road Houses, House M University of Leicester, Elms Road Houses, House L University of Leicester, Elms Road Houses, House K University of Leicester, Elms Road Houses, House J University of Leicester, Gilbert Murray Hall, Fields House University of Leicester, Elms Road Houses, House C University of Leicester, Elms Road Houses, House B University of Leicester, Elms Road Houses, House R University of Leicester, Mary Gee Houses, 105 Ratcliffe Road University of Leicester, Elms Road Houses, House H University of Leicester, Gilbert Murray Hall, Lowesby University of Leicester, Gilbert Murray Hall, Gilbert Murray House University of Leicester, Gilbert Murray Hall, Launde University of Leicester, Elms Road Houses, House E University of Leicester, Elms Road Houses, House D University of Leicester, Elms Road Houses, House F University of Leicester, Gilbert Murray Hall, Skeffington University of Leicester, Elms Road Houses, House G University of Leicester, Gilbert Murray Hall, Somerby University of Leicester, Gilbert Murray Hall, Stapleford University of Leicester, Gilbert Murray Hall, Stoughton Leys University of Leicester, Elms Road Houses, House A University of Leicester, Beaumont Hall, Rocklands University of Leicester, Digby Hall, Yellow Block University of Leicester, Mary Gee Houses, 103 Ratcliffe Road University of Leicester, Digby Hall, White Block University of Leicester, Stamford Hall, Bowder Court CC

University of Leicester, Digby Hall, Green Block University of Leicester, Digby Hall, Blue Block University of Leicester, Digby Hall, Black Block University of Leicester, Beaumont Hall, The Coppice University of Leicester, Beaumont Hall, The Coppice Lodge University of Leicester, Digby Hall, Digby "Porter's" Lodge University of Leicester, Beaumont Hall, Warden's Lodge University of Leicester, Digby Hall, Hastings House University of Leicester, Beaumont Hall, Beaumont House University of Leicester, Beaumont Hall, New Court - Block 8 University of Leicester, Beaumont Hall, New Court - Block 7 University of Leicester, Beaumont Hall, New Court - Block 6 University of Leicester, Beaumont Hall, Old Court - Block 5 University of Leicester, Beaumont Hall, Old Court - Block 4 University of Leicester, Beaumont Hall, Old Court - Block 3 University of Leicester, Beaumont Hall, Old Court - Block 2 University of Leicester, Beaumont Hall, Old Court - Block 1 University of Leicester, Beaumont Hall, Porter's Lodge University of Leicester, Nixon Court, Nixon Court Block C University of Leicester, Elms Road Houses, House T University of Leicester, Elms Road Houses, House U University of Leicester, Elms Road Houses, House V University of Leicester, Elms Road Houses, 32 Elms Road University of Leicester, Elms Road Houses, 34 Elms Road University of Leicester, Clare Houses, A Block University of Leicester, Clare Houses, B Block University of Leicester, Clare Houses, 20 Elms Road University of Leicester, Clare Houses, Woodlawn University of Leicester, Digby Hall, Digby House University of Leicester, Nixon Court, Nixon Court Block B University of Leicester, Elms Road Houses, House S University of Leicester, Nixon Court, Nixon Court Block D University of Leicester, Nixon Court, Nixon Court Block E University of Leicester, Gilbert Murray Hall, Clivedon University of Leicester, Gilbert Murray Hall, Bredon University of Leicester, Digby Hall, Staff Flats University of Leicester, Digby Hall, Southmeads University of Leicester, Digby Hall, The Knoll University of Leicester, Digby Hall, Inglewood University of Leicester, Digby Hall, Highgrove University of Leicester, Nixon Court, Nixon Court Block A University of Leicester, Freemen's Common, House CC University of Leicester, Freemen's Common, House F University of Leicester, Freemen's Common, House G University of Leicester, Freemen's Common, House H University of Leicester, Freemen's Common, House J University of Leicester, Freemen's Common, House K University of Leicester, Freemen's Common, House L University of Leicester, Freemen's Common, House M University of Leicester, Freemen's Common, House N

University of Leicester, Freemen's Common, House P University of Leicester, Freemen's Common, House Q University of Leicester, Freemen's Common, House R University of Leicester, Freemen's Common, House RR University of Leicester, Freemen's Common, House BB University of Leicester, Freemen's Common, House C University of Leicester, Freemen's Common, House DD University of Leicester, Freemen's Common, House EE University of Leicester, Freemen's Common, House FF University of Leicester, Freemen's Common, House GG University of Leicester, Freemen's Common, House HH University of Leicester, Freemen's Common, House JJ University of Leicester, Freemen's Common, House KK University of Leicester, Freemen's Common, House LL University of Leicester, Freemen's Common, House MM University of Leicester, Freemen's Common, House NN University of Leicester, Freemen's Common, House PP University of Leicester, Stamford Hall, Bowder Court AA University of Leicester, Freemen's Common, House AA University of Leicester, Villiers Hall, Treroose University of Leicester, Stamford Hall, Kent House University of Leicester, Stamford Hall, Bowder Court II University of Leicester, Stamford Hall, Bowder Court HH University of Leicester, Stamford Hall, Bowder Court GG University of Leicester, Stamford Hall, Bowder Court FF University of Leicester, Stamford Hall, Bowder Court EE University of Leicester, Stamford Hall, Rosenfels House University of Leicester, Stamford Hall, Shirley House University of Leicester, Stamford Hall, Shirley Lodge University of Leicester, Stamford Hall, Spinneys House University of Leicester, Villiers Hall, Ashcroft House University of Leicester, Villiers Hall, The Beeches University of Leicester, Freemen's Common, House E University of Leicester, Villiers Hall, Wighton University of Leicester, Freemen's Common, House D University of Leicester, Salisbury Houses, 16 Salisbury Road University of Leicester, Salisbury Houses, 75 Regent Road University of Leicester, Salisbury Houses, 118 Regent Road University of Leicester, Salisbury Houses, 120 Regent Road University of Leicester, Salisbury Houses, 136 Regent Road University of Leicester, Salisbury Houses, 138 Regent Road University of Leicester, Salisbury Houses, John Frears House University of Leicester, Salisbury Houses, 1 Lancaster Place University of Leicester, Salisbury Houses, 51 Lancaster Place University of Leicester, Freemen's Common, House A University of Leicester, Freemen's Common, House B University of Leicester, Freemen's Common, House SS University of Leicester, Villiers Hall, Howard House University of Leicester, Stamford Hall, Lasdun South J University of Leicester, Freemen's Common, House OO

University of Leicester, Mary Gee Houses, Block HH University of Leicester, Mary Gee Houses, Block JJ University of Leicester, Mary Gee Houses, Block KK University of Leicester, Mary Gee Houses, Block LL University of Leicester, Mary Gee Houses, Block MM University of Leicester, Mary Gee Houses, Block NN University of Leicester, Mary Gee Houses, Block PP University of Leicester, Mary Gee Houses, Block QQ University of Leicester, Mary Gee Houses, Block RR University of Leicester, Mary Gee Houses, 34 Knighton Drive University of Leicester, Stamford Hall, Bowder Court DD University of Leicester, Mary Gee Houses, Block FF University of Leicester, Stamford Hall, Bowder Court BB University of Leicester, Mary Gee Houses, Block EE University of Leicester, Stamford Hall, Lasdun South I University of Leicester, Stamford Hall, Lasdun South H University of Leicester, Stamford Hall, Lasdun North Tutor Block University of Leicester, Stamford Hall, Lasdun North G University of Leicester, Stamford Hall, Lasdun North F University of Leicester, Stamford Hall, Lasdun North E University of Leicester, Stamford Hall, Lasdun North D University of Leicester, Stamford Hall, Lasdun North C University of Leicester, Stamford Hall, Lasdun North B University of Leicester, Stamford Hall, Lasdun North A University of Leicester, Stamford Hall, Lasdun North LA University of Leicester, Gilbert Murray Hall, Withcote University of Leicester, Stamford Hall, Kent Lodge University of Leicester, Mary Gee Houses, Block L University of Leicester, Freemen's Common, House TT University of Leicester, Freemen's Common, House UU University of Leicester, Freemen's Common, House VV University of Leicester, Mary Gee Houses, Block A University of Leicester, Mary Gee Houses, Block B University of Leicester, Mary Gee Houses, Block C University of Leicester, Mary Gee Houses, Block D University of Leicester, Mary Gee Houses, Block E University of Leicester, Mary Gee Houses, Block F University of Leicester, Mary Gee Houses, Block G University of Leicester, Mary Gee Houses, Block H University of Leicester, Mary Gee Houses, Block GG University of Leicester, Mary Gee Houses, Block K University of Leicester, Mary Gee Houses, Block S University of Leicester, Mary Gee Houses, Block DD University of Leicester, Mary Gee Houses, Block CC University of Leicester, Mary Gee Houses, Block BB University of Leicester, Mary Gee Houses, Block AA University of Leicester, Mary Gee Houses, Block V University of Leicester, Mary Gee Houses, Block J University of Leicester, Mary Gee Houses, Block T University of Leicester, Gilbert Murray Hall, Wistow

University of Leicester, Mary Gee Houses, Block R University of Leicester, Mary Gee Houses, Block Q University of Leicester, Mary Gee Houses, Block P University of Leicester, Mary Gee Houses, Block N University of Leicester, Mary Gee Houses, Block M University of Leicester, Mary Gee Houses, Block U University Of Lincoln, Brayford Pool, Court 6 University Of Lincoln, Brayford Pool, Court 5 University Of Lincoln, Brayford Pool, Court 8 University Of Lincoln, Brayford Pool, Court 1 University Of Lincoln, Brayford Pool, Court 2 University Of Lincoln, Brayford Pool, Court 4 University Of Lincoln, Brayford Pool, Court 7 University Of Lincoln, Brayford Pool, Court 9 University Of Lincoln, Brayford Pool, Court 10 University Of Lincoln, Brayford Pool, Court 11 University Of Lincoln, Brayford Pool, Court 16 University Of Lincoln, Brayford Pool, Court 13 University Of Lincoln, Brayford Pool, Court 14 University Of Lincoln, Brayford Pool, Court 15 University Of Lincoln, Riseholme Park Campus, Wordsworth Hall University Of Lincoln, Riseholme Park Campus, Harvey Hall University Of Lincoln, Riseholme Park Campus, Chaplin Hall University Of Lincoln, Brayford Pool, Court 17 University Of Lincoln, Brayford Pool, Court 12 University Of Lincoln, Brayford Pool, Court 3 University of Luton, Lester Hall University of Luton, Wellington Street, 99-109 Wellington Street, Picton Hall University of Luton, Waterloo Hall University of Luton, University Hall, 71 Park Street, LUTON, University Hall University of Luton, Viscount Hall University of Luton, Cavalier Hall University of Luton, Rutland Hall, 54 Crawley Green Rd LUTON, Rutland Hall University of Luton, James Court, Arthur Street, LUTON, James Court University of Luton, Eaton Green Court, Eaton Green Rd, LUTON, Hunting Hall University of Luton, John Street, 48-54 John Street, LUTON, Lawrence Hall University of Luton, Manor Court, Manor Road, LUTON, Victor Hall University of Luton, 2nd Building University of Luton, Johnson Hall University of Luton, Guildford Hall, 80-94 Guildford Street, LUTON, Guildford Hall University of Luton, Velox Hall University of Luton, Bute Court, Bute Street, LUTON, Barlow Hall University of Luton, Deeley Hall University of Luton, Hudson Hall University of Luton, Paget Hall University of Luton, Scott Hall University of Luton, Stanier Hall University of Luton, Stephenson Hall University of Luton, Liddle Hall University of Luton, Fowler Hall

University of Newcastle Upon Tyne, Main Residential Complex, Halls of Residence University of Plymouth, Exmouth, Tracy University of Plymouth, Plymouth, Robbins University of Plymouth, Exmouth, Clinton University of Plymouth, Exmouth, Russell University of Plymouth, Exmouth, Peverell University of Plymouth, Exmouth, Grenville University of Plymouth, Exmouth, Fortescue University of Plymouth, Exmouth, Edgcumbe University of Plymouth, Exmouth, Cary University of Plymouth, Exmouth, Giffard University of Plymouth, Plymouth, Gilwell University of Plymouth, Exmouth, Dunsinane University of Plymouth, Plymouth, St Thomas University of Plymouth, Plymouth, Pilgrim University of Plymouth, Plymouth, St Teresa University of Plymouth, Plymouth, 8 Endsleigh Place University of Plymouth, Exmouth, Kempston University of Plymouth, Plymouth, Radnor University of Plymouth, Exmouth Headlease, 31 Albion Street University of Plymouth, Exmouth Headlease, 17 Clarence road University of Plymouth, Exmouth Headlease, 1 Clarence Road University of Plymouth, Exmouth, Langstone Bungalow University of Plymouth, Plymouth, 16 Kirkby Place University of Plymouth, Exmouth, Fulford University of Plymouth, Exmouth, St Olans University of Plymouth, Exmouth, Seacroft Hall University of Plymouth, Exmouth, Tamar University of Plymouth, Exmouth, Seaview University of Plymouth, Exmouth, Secroft Lodge University of Plymouth, Exmouth, Courtney University of Plymouth, Exmouth Headlease, 6 Raleigh Road University of Plymouth, Exeter, Northernhay University of Portsmouth, Southsea, Rees Hall University of Portsmouth, Langstone Student Village, Trust Block University of Portsmouth, Langstone Student Village, Langstone Flats University of Portsmouth, Langstone Student Village, Barnard Tower University of Portsmouth, Langstone Student Village, St James Block University of Portsmouth, Southsea, Burrell House University of Portsmouth, Langstone Student Village, White Block University of Portsmouth, Langstone Student Village, Dymond Block University of Portsmouth, Langstone Student Village, A Block University of Portsmouth, Guildhall Halls, James Watson Hall University of Portsmouth, Guildhall Halls, Margaret Rule Hall University of Portsmouth, Guildhall Halls, Trafalgar Hall University of Portsmouth, Guildhall Halls, Bateson Hall University of Portsmouth, Guildhall Halls, Harry Law Hall University of Portsmouth, Langstone Student Village, Kerr Block University of Portsmouth, Langstone Student Village, B - H Blocks University of Southampton, B Block

University of Southampton, R Block University of Southampton, Q Block University of Southampton, New Terraces University of Southampton, J Block University of Southampton, H Block University of Southampton, G Block University of Southampton, M Block University of Southampton, F Block University of Southampton, E Block University of Southampton, D Block University of Southampton, Shaftesbury Properties University of Southampton, B Block University of Southampton, Old Terrace University of Southampton, A Block University of Southampton, K Block University of Southampton, New Courts University of Southampton, Cedar Court University of Southampton, Beech Court University of Southampton, Ash Court University of Southampton, Hartley Grove University of Southampton, 6 Hulse Road, Southampton University of Southampton, St. Margaret's House University of Southampton, Southampton University of Southampton, K Block University of Southampton, C Block University of Southampton, F Block University of Southampton, L Block University of Southampton, M Block University of Southampton, N Block University of Southampton, P Block University of Southampton, O Block University of Southampton, R Block University of Southampton, S Block University of Southampton, Montefiore 1 University of Southampton, A Block University of Southampton, B Block University of Southampton, Montefiore 2 University of Southampton, S Block University of Southampton, D Block University of Southampton, T Block University of Southampton, G Block University of Southampton, H Block University of Southampton, Montefiore 3 University of Southampton, E Block University of Southampton, J Block University of Southampton, K Block University of Southampton, L Block University of Southampton, M Block University of Southampton, A Block University of Southampton, Richard Newitt Courts

University of Southampton, 38 - 44 Archers Road, Southampton University of Southampton, C Block University of Southampton, W Block University of Southampton, 18 - 20 Shaftesbury Avenue, Highfield University of Southampton, R Block University of Southampton, O Block University of Southampton, P Block University of Southampton, N Block University of Southampton, Connaught Hall University of Southampton, Wessex Lane, Swaythling Southampton, University of Southampton, Main Building University of Southampton, J Building University of Southampton, C Block University of Southampton, B Block University of Southampton, T Block University of Southampton, South Hill Hall University of Southampton, Montefiore 4 University of Southampton, A Wing University of Southampton, Chamberlain Hall University of Southampton, Brunei House University of Southampton, Beechmount House University of Southampton, Glen Eyre Road, Bassett, Southampton, University of Southampton, H Block University of Southampton, G Block University of Southampton, F Block University of Southampton, E Block University of Southampton, D Block University of Southampton, C Block University of Southampton, A Block University of Southampton, Easton Lane, Winnall, Winchester University of Southampton, Romero Hall University of Southampton, Wolfe House University of Southampton, Aubrey House University of Southampton, Omdurman Road, Highfield, Southampton University of Southampton, Highfield Hall University of Southampton, 118 Burgess Road, Highfield, Southampton University of Southampton, (Flats on Top Floor of Commercial Svcs Bldg) University of Southampton, Gower Building University of Southampton, C Block University of Southampton, 15 - 17 Archers Road, Southampton University of Southampton, Gateley Hall University of Southampton, S Block University of Southampton, A Block (Curved) University of Southampton, L Block University of Southampton, Erasmus Park University of Southampton, C Block University of Southampton, B Block University of Southampton, B Wing University of Southampton, A Block University of Southampton, Bassett Green Road, Bassett, Southampton

University of Southampton, Bencraft Court University of Southampton, South Stoneham House (Tower) University of Southampton, X Block University of Southampton, W Block University of Southampton, V Block University of Southampton, B Block (Straight) University of Sunderland, Panns Bank, Douglas Court University of Sunderland, Hart Court University of Sunderland, Scotia Quay, Allen House University of Sunderland, Forge, Jobling House University of Sunderland, Marr House University of Sunderland, Clanny House, Blocks 1-9 University of Sunderland, Precinct, Precinct University of Sunderland, Russell House University of Sunderland, Clanny House, Blocks 10-14 University of Surrey, Stag Hill Court, Stag Hill Court University of Surrey, Manor Park (from September 2006), Manor Park University of Surrey, Hazel Farm, Hazel Farm University of Surrey, Twyford Court, Twyford Court University of Surrey, University Court, University Court University of Surrey, Cathedral Court, Cathedral Court University of Surrey, Surrey Court, Surrey Court University of Surrey, Battersea Court, Battersea Court University of Surrey, Guildford Court, Guildford Court University of Sussex, Falmer Campus, Brighthelm University of Sussex, Falmer Campus, East Slope University of Sussex, Falmer Campus, Lewes Court University of Sussex, Falmer Campus, Kent House University of Sussex, Falmer Campus, Lancaster House University of Sussex, Falmer Campus, Norwich University of Sussex, Falmer Campus, Kulikundis University of Sussex, Falmer Campus, York House University of Sussex, Falmer Campus, Park Village University of Sussex, Kings Road University of Sussex, Holland House University of Teeside, Main Campus, Parkside Flat 30 University of Teeside, Main Campus, Parkside West Houses 1 to 16 University of Teeside, Main Campus, Woodland Halls 5 to 7 University of Teeside, Main Campus, Woodland Halls 1 to 4 University of Teeside, Main Campus, King Edward's Square House 21 University of Teeside, Main Campus, King Edward's Square House 19 University of Teeside, Main Campus, King Edward's Square Houses 4 to 11 University of Teeside, Main Campus, Parkside Halls of Residence University of Teeside, Main Campus, Parkside East Houses 17 to 22 University of Teeside, Main Campus, King Edward's Square House 12 University of Teeside, Main Campus, King Edward's Square House 14 University of Teeside, Main Campus, King Edward's Square Houses 15 to 18 University of Teeside, Main Campus, Parkside East Houses 24 to 29 University of Teeside, Main Campus, Parkside East Flat 23 University of the Arts London, Brooke Hall, Brooke Hall

University of the Arts London, Cordwainers Court, Cordwainers Court University of the Arts London, Sunlight Apartments, Sunlight Apartments University of the Arts London, Furzedown Hall, Tower University of the Arts London, Furzedown Hall, A/B block University of the Arts London, Walden Street, No's 33 - 39 Walden Street (odd numbers) University of the Arts London, Furzedown Hall, Cedars hall University of the West of England, Bristol, St Matthias Campus, Bishop Monk University of the West of England, Bristol, Frenchay Campus, Carroll Court University of the West of England, Bristol, Brecon Court (completion September 2006) University of the West of England, Bristol, Cotswold Court (completion September 2006) University of the West of England, Bristol, Mendip Court (completion September 2006) University of the West of England, Bristol, Quantock Court (completion September 2006) University of the West of England, Bristol, Elsa Nunn University of the West of England, Bristol, Glenside Campus, Glenside Campus Accommodation University of Westminster, Marylebone, Marylebone Hall of Residence University of Westminster, Furnival, Furnival House Hall of Residence University of Westminster, Harrow, Harrow Halls of Residence University of Westminster, International, International House Hall of Residence University of Westminster, Alexander Fleming, Alexander Fleming Halls of Residence University of Westminster, Wigram, Wigram House Hall of Residence University of Wolverhampton, University Of Wolverhampton (Telford Campus), Newport Halls University of Wolverhampton, University Of Wolverhampton (North Road), Northumberland House University of Wolverhampton, University Of Wolverhampton (Walsall Campus), B Block (Caldmore Ha University of Wolverhampton, University Of Wolverhampton (Compton Campus), Codsall Halls University of Wolverhampton, University Of Wolverhampton (Compton Campus), Bantock Halls University of Wolverhampton, University Of Wolverhampton (Compton Campus), Albrighton Halls University of Wolverhampton, University Of Wolverhampton (Randall Lines), Flat 2 University of Wolverhampton, University Of Wolverhampton (Randall Lines), Flat 1 University of Wolverhampton, University Of Wolverhampton (Randall Lines), Randall Lines House University of Wolverhampton, University Of Wolverhampton (North Road), Yorkshire House University of Wolverhampton, University Of Wolverhampton (North Road), Wiltshire House University of Wolverhampton, University Of Wolverhampton (North Road), Vatersay House University of Wolverhampton, University Of Wolverhampton (North Road), Usk House University of Wolverhampton, University Of Wolverhampton (North Road), Tyrone House University of Wolverhampton, University Of Wolverhampton (North Road), Surrey House University of Wolverhampton, University Of Wolverhampton (Compton Campus), Flat 2 University of Wolverhampton, University Of Wolverhampton (Lomas Street), Hereford House University of Wolverhampton, University Of Wolverhampton (Lomas Street), Argyll House University of Wolverhampton, University Of Wolverhampton (Lomas Street), Bedford House University of Wolverhampton, University Of Wolverhampton (Lomas Street), Cumberland House University of Wolverhampton, University Of Wolverhampton (Lomas Street), Durham House University of Wolverhampton, University Of Wolverhampton (Lomas Street), Essex House University of Wolverhampton, University Of Wolverhampton (North Road), Powys House University of Wolverhampton, University Of Wolverhampton (Lomas Street), Gloucester House University of Wolverhampton, University Of Wolverhampton (North Road), Oxford House University of Wolverhampton, University Of Wolverhampton (Lomas Street), Inverness House University of Wolverhampton, University Of Wolverhampton (North Road), Jersey House University of Wolverhampton, University Of Wolverhampton (North Road), Kent House University of Wolverhampton, University Of Wolverhampton (North Road), Lancashire House University of Wolverhampton, University Of Wolverhampton (North Road), Middlesex House

University of Wolverhampton, University Of Wolverhampton (Compton Campus), Flat 6 University of Wolverhampton, University Of Wolverhampton (Lomas Street), Flint House University of Wolverhampton, University Of Wolverhampton (Walsall Campus), A Block (Palfrey Halls) University of Wolverhampton, University Of Wolverhampton (Walsall Campus), Flat 10 University of Wolverhampton, University Of Wolverhampton (Walsall Campus), Flat 6 University of Wolverhampton, University Of Wolverhampton (Walsall Campus), Flat 5 University of Wolverhampton, University Of Wolverhampton (Walsall Campus), Flat 4 University of Wolverhampton, University Of Wolverhampton (Walsall Campus), Flat 3 University of Wolverhampton, University Of Wolverhampton (Walsall Campus), Flat 1 University of Wolverhampton, University Of Wolverhampton (Walsall Campus), Q Block (Gorway) University of Wolverhampton, University Of Wolverhampton (Walsall Campus), P Block (Gorway) University of Wolverhampton, University Of Wolverhampton (Walsall Campus), N Block (Gorway) University of Wolverhampton, University Of Wolverhampton (Walsall Campus), M Block (Gorway) University of Wolverhampton, University Of Wolverhampton (Walsall Campus), F Block (Fullbrook Ha University of Wolverhampton, University Of Wolverhampton (Walsall Campus), E Block (Chuckery Ha University of Wolverhampton, University Of Wolverhampton (Compton Campus), Flats 1 University of Wolverhampton, University Of Wolverhampton (Walsall Campus), C Block (Highgate Ha University of Wolverhampton, University Of Wolverhampton (Telford Campus), Grinshill Halls University of Wolverhampton, University Of Wolverhampton (Telford Campus), Atcham Halls University of Wolverhampton, University Of Wolverhampton (Telford Campus), Bridgnorth Halls University of Wolverhampton, University Of Wolverhampton (Telford Campus), Clun Halls University of Wolverhampton, University Of Wolverhampton (Telford Campus), Dawley Halls University of Wolverhampton, University Of Wolverhampton (Telford Campus), Ellesmere Halls University of Wolverhampton, University Of Wolverhampton (Walsall Campus), D Block (Bentley Hall University of Wolverhampton, University Of Wolverhampton (Telford Campus), Ford Halls University of Wolverhampton, University Of Wolverhampton (Walsall Campus), Flat 11 University of Wolverhampton, University Of Wolverhampton (Telford Campus), Highley Halls University of Wolverhampton, University Of Wolverhampton (Telford Campus), Ironbridge Halls University of Wolverhampton, University Of Wolverhampton (Telford Campus), Jackfield Halls University of Wolverhampton, University Of Wolverhampton (Telford Campus), Kinlet Halls University of Wolverhampton, University Of Wolverhampton (Telford Campus), Ludlow Halls University of Wolverhampton, University Of Wolverhampton (Telford Campus), Minsterley Halls University of Worcester, University of Worcester, Teme University of Worcester, University of Worcester, Berrow University of Worcester, University of Worcester, Wyvern University of Worcester, University of Worcester, Windrush University of Worcester, University of Worcester, Ankerdine University of Worcester, University of Worcester, Chandler (East) University of Worcester, University of Worcester, Chandler (West) University of Worcester, University of Worcester, Edward Elgar University of Worcester, University of Worcester, Malvern University of Worcester, University of Worcester, Severn University of Worcester, University of Worcester, William Morris University of Worcester, University of Worcester, Wulfstan University of Worcester, University of Worcester, Abberley Writtle College, Maddison Halls of Residence, Maddison 1 Writtle College, Harvey Halls of Residence, Harvey 1 Writtle College, Strutt, Strutt Writtle College, Gill, Gill Writtle College, Dent, Dent

Writtle College, Harvey Halls of Residence, Harvey 3 Writtle College, Harvey Halls of Residence, Harvey 2 Writtle College, Tabor Halls of Residence, Tabor 3 Writtle College, Tabor Halls of Residence, Tabor 2 Writtle College, Tabor Halls of Residence, Tabor 1 Writtle College, Maddison Halls of Residence, Maddison 2 Writtle College, Hamilton Halls of Residence, Hamilton 2 Writtle College, Hamilton Halls of Residence, Hamilton 1 Writtle College, Maddison Halls of Residence, Maddison 3 York St John College, GRANGE, BOYLE York St John College, GRANGE, WELCH York St John College, GRANGE, BALDWIN York St John College, LORD MAYORS WALK, BLOCK C York St John College, CITY RESIDENCE, CITY York St John College, LIMES COURT, LIMES HOUSES York St John College, LORD MAYORS WALK, BLOCK I York St John College, LORD MAYORS WALK, BLOCK H York St John College, LORD MAYORS WALK, BLOCK G York St John College, LORD MAYORS WALK, BLOCK F York St John College, GRANGE, ROBINSON York St John College, LORD MAYORS WALK, BLOCK D York St John College, GRANGE, CRUSE York St John College, LORD MAYORS WALK, BLOCK B York St John College, LORD MAYORS WALK, BLOCK A York St John College, GRANGE, ST MARY'S York St John College, GRANGE, MUIR York St John College, GRANGE, LANG York St John College, GRANGE, GRANGE HOUSE York St John College, LORD MAYORS WALK, BLOCK E Balliol College, University of Oxford, Broad Street Main Site Balliol College, University of Oxford, Holywell Manor Graduate Centre Balliol College, University of Oxford, Martin Building Balliol College, University of Oxford, Dellal Building Balliol College, University of Oxford, Jowett Walk Buildings Balliol College, University of Oxford, 256 Iffley Road Brasenose College, University of Oxford, Old Quad Brasenose College, University of Oxford, New Quad Brasenose College, University of Oxford, Amsterdam Brasenose College, University of Oxford, New Stairs Brasenose College, University of Oxford, St Mary's Brasenose College, University of Oxford, Heberdeen Brasenose College, University of Oxford, Stamford House Brasenose College, University of Oxford, Frewin Hall Brasenose College, University of Oxford, Frewin Staircases Brasenose College, University of Oxford, Frewin Hall Annex Brasenose College, University of Oxford, John Wesley Hall Flats Brasenose College, University of Oxford, 18D Shoe Lane Brasenose College, University of Oxford, Graduate Annexe Brasenose College, University of Oxford, 3 Kings Cross Road Christ Church, University of Oxford, Blue Boar Quad

Christ Church, University of Oxford, Canonry Christ Church, University of Oxford, Canterbury Quad Christ Church, University of Oxford, Meadow Building Christ Church, University of Oxford, Old Library Christ Church, University of Oxford, Peckwater Quad Christ Church, University of Oxford, St Aldgates Quad Christ Church, University of Oxford, Tom Quad Christ Church, University of Oxford, Abbey Road Christ Church, University of Oxford, Woodstock Road Christ Church, University of Oxford, Liddell Building Christ Church, University of Oxford, Stapleton Road Christ Church, University of Oxford, Park End Street Christ Church, University of Oxford, Cripley Road Corpus Christi College, University of Oxford, Main Ouad and Old Lodgings Corpus Christi College, University of Oxford, Fellows' Building Corpus Christi College, University of Oxford, Thomas Building Corpus Christi College, University of Oxford, New Building Corpus Christi College, University of Oxford, Kybald Twychen Corpus Christi College, University of Oxford, Magpie Lane Corpus Christi College, University of Oxford, Beam Hall Corpus Christi College, University of Oxford, Banbury Road Corpus Christi College, University of Oxford, Boulter Street Corpus Christi College, University of Oxford, Chilswell Road Corpus Christi College, University of Oxford, Iffley Road Corpus Christi College, University of Oxford, Park Town Corpus Christi College, University of Oxford, Walton Street Corpus Christi College, University of Oxford, Warwick Street Corpus Christi College, University of Oxford, Woodstock Road Exeter College, University of Oxford, Woodstock Road Exeter College, University of Oxford, Stapledon House Exeter College, University of Oxford, Stapledon House Annexe Exeter College, University of Oxford, Exeter House Exeter College, University of Oxford, Exeter House Annex Exeter College, University of Oxford, Exeter College on Turl Street Green College, University of Oxford, Doll Building Green College, University of Oxford, Walton Building Green College, University of Oxford, Observers House Green College, University of Oxford, St Margaret's Road Green College, University of Oxford, Bradmore Road Green College, University of Oxford, Lord Napier House Harris Manchester College, University of Oxford, Wrigley Harris Manchester College, University of Oxford, Morrison Harris Manchester College, University of Oxford, Rathmel Harris Manchester College, University of Oxford, Brunner Harris Manchester College, University of Oxford, Wedgewood and Bentley Harris Manchester College, University of Oxford, Alister Hardy Harris Manchester College, University of Oxford, Hesket House Harris Manchester College, University of Oxford, Warrington Harris Manchester College, University of Oxford, 30 Holywell Hertford College, University of Oxford, Main College Site

Hertford College, University of Oxford, Abingdon House Hertford College, University of Oxford, Warnock House Hertford College, University of Oxford, Hertford College Graduate Centre Hertford College, University of Oxford, Banbury Road Hertford College, University of Oxford, Winchester Road Hertford College, University of Oxford, Woodstock Road Hertford College, University of Oxford, Western Road Hertford College, University of Oxford, Abingdon Road Jesus College, University of Oxford, Jesus College Main Site Jesus College, University of Oxford, Ship Street Jesus College, University of Oxford, Stevens Close Jesus College, University of Oxford, Woodstock Road Jesus College, University of Oxford, Old Sports Pavilion Jesus College, University of Oxford, Hugh Price House Jesus College, University of Oxford, Thelwall House Jesus College, University of Oxford, Leoline Jenkins House Jesus College, University of Oxford, Hazel Court Keble College, University of Oxford, Arco Keble College, University of Oxford, Sloane Robinson Keble College, University of Oxford, Liddon Quad Keble College, University of Oxford, Pusey Quad Keble College, University of Oxford, De Breyne Quad Keble College, University of Oxford, Hayward Quad Keble College, University of Oxford, Acland Kellogg College, University of Oxford, Bradmore Road Lady Margaret Hall, University of Oxford, Old Old Hall Lady Margaret Hall, University of Oxford, New Old Hall Lady Margaret Hall, University of Oxford, Eleanor Lodge Lady Margaret Hall, University of Oxford, Wordsworth Lady Margaret Hall, University of Oxford, Talbot Lady Margaret Hall, University of Oxford, Toynbee Lady Margaret Hall, University of Oxford, Deneke Lady Margaret Hall, University of Oxford, Sutherland Lady Margaret Hall, University of Oxford, Kathleen Lea Lady Margaret Hall, University of Oxford, Wolfson West Lady Margaret Hall, University of Oxford, Wolfson North Lady Margaret Hall, University of Oxford, Fyfield Road Lady Margaret Hall, University of Oxford, Norham Mews Linacre College, University of Oxford, Main Site Linacre College, University of Oxford, Abraham Building Linacre College, University of Oxford, Bamborough Building Linacre College, University of Oxford, Ursula Hicks House Linacre College, University of Oxford, The Beeches Linacre College, University of Oxford, The Rhodes Building Linacre College, University of Oxford, Peter Holloway House Linacre College, University of Oxford, Bradmore Road Linacre College, University of Oxford, Walton Street Linacre College, University of Oxford, West Grove Hernes Road Lincoln College, University of Oxford, Main Site Lincoln College, University of Oxford, Lincoln House/Staircase 15

Lincoln College, University of Oxford, Mitre and Staircase 16 Lincoln College, University of Oxford, Bear Lane Lincoln College, University of Oxford, Lincoln Hall Lincoln College, University of Oxford, Lincoln/EPA Centre Lincoln College, University of Oxford, Divinity Road Lincoln College, University of Oxford, Warneford Road Lincoln College, University of Oxford, Marlborough Road Lincoln College, University of Oxford, St John Street Magdalen College, University of Oxford, Longwall Street Magdalen College, University of Oxford, Longwall Cottage Magdalen College, University of Oxford, School House Magdalen College, University of Oxford, Longwall House Magdalen College, University of Oxford, Longwall Annex Magdalen College, University of Oxford, High Street Magdalen College, University of Oxford, Cowley Place Magdalen College, University of Oxford, Gatehouse Magdalen College, University of Oxford, Rose Lane Magdalen College, University of Oxford, Professor's House Magdalen College, University of Oxford, Waynflete Building Magdalen College, University of Oxford, St Clements Magdalen College, University of Oxford, St John's Quad Magdalen College, University of Oxford, Chaplain's Quad Magdalen College, University of Oxford, St Swithun's Quad Magdalen College, University of Oxford, Longwall Quad Magdalen College, University of Oxford, Grove Quad Magdalen College, University of Oxford, Cloister Quad Magdalen College, University of Oxford, New Building Magdalen College, University of Oxford, Holywell Ford Quad Magdalen College, University of Oxford, Daubeny Building Mansfield College, University of Oxford, Ablethorpe Mansfield College, University of Oxford, Rhodes Wolfson Mansfield College, University of Oxford, Juxon Street Mansfield College, University of Oxford, Regent Street Mansfield College, University of Oxford, John Marsh Building Mansfield College, University of Oxford, Hands Building Mansfield College, University of Oxford, Garden Building Merton College, University of Oxford, Fellows' Quad Merton College, University of Oxford, Front Quad Merton College, University of Oxford, Grove Merton College, University of Oxford, Mob Ouad Merton College, University of Oxford, Rose Lane Buildings Merton College, University of Oxford, St Albans Ouad Merton College, University of Oxford, Merton Street Merton College, University of Oxford, Grove House Merton College, University of Oxford, Holywell Buildings Merton College, University of Oxford, Holywell Street Merton College, University of Oxford, Manor Place Merton College, University of Oxford, Iffley Road New College, University of Oxford, New Buildings Staircases 1 to 12 New College, University of Oxford, Holywell Cottages

New College, University of Oxford, Morris Cottages New College, University of Oxford, Longwall New College, University of Oxford, Sacher Building New College, University of Oxford, Old Buildings Staircases New College, University of Oxford, New College Lane New College, University of Oxford, Bodicote House New College, University of Oxford, Savile House Staircases New College, University of Oxford, Warham House New College, University of Oxford, Weston Buildings Nuffield College, University of Oxford, Nuffield College New Road Nuffield College, University of Oxford, Walton Street Nuffield College, University of Oxford, George Street Mews Nuffield College, University of Oxford, Stephenson House Oriel College, University of Oxford, Main Site Staircases Oriel College, University of Oxford, Island Site Staircases Oriel College, University of Oxford, Oriel College Flats Oriel College, University of Oxford, Alfred Street Oriel College, University of Oxford, Magpie Lane Oriel College, University of Oxford, James Melon Hall Oriel College, University of Oxford, Rectory Road Oriel College, University of Oxford, David Paterson House Oriel College, University of Oxford, Goldie Wing Oriel College, University of Oxford, Larmenier House Pembroke College, University of Oxford, Sir Geoffery Arthur Building Pembroke College, University of Oxford, Alexandra Road Pembroke College, University of Oxford, Hillview Road Pembroke College, University of Oxford, Bannister Building Pembroke College, University of Oxford, Main Site The Queen's College, University of Oxford, Main College High Street The Queen's College, University of Oxford, Queens Lane Quad The Queen's College, University of Oxford, Florey Building The Queen's College, University of Oxford, Cardo Building The Queen's College, University of Oxford, St Aldgates House The Queen's College, University of Oxford, Oxley Wright The Queen's College, University of Oxford, College House The Queen's College, University of Oxford, College House St Anne's College, University of Oxford, Ruth Deech Building St Anne's College, University of Oxford, Gatehouse St Anne's College, University of Oxford, Woodstock Road St Anne's College, University of Oxford, Bevington Road St Anne's College, University of Oxford, Trenanmon House St Anne's College, University of Oxford, Banbury Road St Anne's College, University of Oxford, Walton St Anne's College, University of Oxford, Rayne St Anne's College, University of Oxford, Claire Polley St Anne's College, University of Oxford, Robert Saunders House St Anne's College, University of Oxford, Winchester Road St Antony's College, University of Oxford, Church Walk St Antony's College, University of Oxford, Winchester Road St Antony's College, University of Oxford, Woodstock Road

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Wadham College, University of Oxford, Merifield Block C Wadham College, University of Oxford, Merifield Block D Wadham College, University of Oxford, Merifield Block E Wadham College, University of Oxford, Merifield Block F Wolfson College, University of Oxford, Main Building Wolfson College, University of Oxford, M Block Wolfson College, University of Oxford, Robin Gandy North Wolfson College, University of Oxford, Robin Gandy South Wolfson College, University of Oxford, Garford Road Wolfson College, University of Oxford, Chadlington Road Wolfson College, University of Oxford, The Annexe Wolfson College, University of Oxford, Linton Road Worcester College, University of Oxford, Main College Site Worcester College, University of Oxford, Worcester House Worcester College, University of Oxford, Mitchell Building Worcester College, University of Oxford, Worcester Street Worcester College, University of Oxford, Worcester Place Worcester College, University of Oxford, The Canal Building Worcester College, University of Oxford, Walton Street Worcester College, University of Oxford, Beaumont Street Worcester College, University of Oxford, The Franks Building Worcester College, University of Oxford, Gloucester house Flats Worcester College, University of Oxford, Nelson Street Worcester College, University of Oxford, Richmond Road Blackfriars Hall, University of Oxford, St John Street Blackfriars Hall, University of Oxford, Cardigan Street Campion Hall, University of Oxford, Campion Hall on Brewer Street Grevfriars Hall, University of Oxford, Scotus House Greyfriars Hall, University of Oxford, Brindisi House St Stephen's House, University of Oxford, St Stephen's House Main Site St Stephen's House, University of Oxford, Moberly Close St Benet's Hall, University of Oxford, St Benet's Hall Main Site Wycliffe Hall, University of Oxford, Main Building Wycliffe Hall, University of Oxford, Norham Gardens Regents Park College, University of Oxford, Main Block Regents Park College, University of Oxford, Balding Block Regents Park College, University of Oxford, Vinson Regents Park College, University of Oxford, Angus House Regents Park College, University of Oxford, Gould House Regents Park College, University of Oxford, Wheeler Robinson House Regents Park College, University of Oxford, Kingston Road Regents Park College, University of Oxford, Banbury Road Regents Park College, University of Oxford, Stanley Road

# CODE OF STANDARDS FOR LARGER DEVELOPMENTS



# Code of Standards for Larger Developments

for student accommodation not managed and controlled by educational establishments







Finalised for approval on 20th February 2006

2006

# The National Code of Standards for Larger Developments

# for student accommodation NOT managed and controlled by educational establishments

# 2006

This Code establishes a set of specific standards with particular relevance to larger developments tenanted by students. The definition of "larger development" is a development where in excess of 15 students live in one building in rooms off a central corridor, in cluster flats, or in self contained flats.

Larger developments have particular needs and procedures relating to their ongoing management and this Code reflects their specialist status as an important part of the student accommodation supply.

# The purpose of the National Code is to enable property owners, managers and tenants to agree a set of undertakings about how they wish to do business with one another.

This Code relates specifically to accommodation providers excluding educational establishments. In situations where accommodation is provided in partnership with an educational establishment, the determination of whether the accommodation is managed and controlled by the educational establishment is decided by the outcome of the calculations to be found in Annex 1 of the Code.

The criteria in the Code have been chosen to reflect a balance of common sense obligations and responsibilities between the managers of larger student accommodation buildings and tenants and set benchmark standards which are achievable by managers without significant expenditure of time and money and without prejudice to their respective legal rights.

# **Compliance with the Code will ensure that:**

- Both managers and tenants enjoy the benefit of good standards of housing management and practice.
- Misunderstandings and disputes are reduced.
- Where problems do occur they are promptly resolved.

In all cases the fact that a supplier has agreed to comply with the Code will be made explicit on property advertisements and tenant information and the Code will be actively and positively promoted amongst students searching for housing.

The Code enjoys the support of the National Union of Students (NUS), Office of the Deputy Prime Minister, The Accreditation Network UK (ANUK), The Association for Student Residential Accommodation (ASRA), Chartered Institute of Environmental Health Officers (CIEH), Conference of University Business Officers (CUBO), UniversitiesUK, its secretariat is based at Unipol Student Homes. The business and service reputation of those that maintain compliance will be enhanced in contrast to those that either, choose not to operate within the Code or, fail to honour their agreement to work within it.

Adoption of the Code by an accommodation provider is **voluntary**. Making a commitment to abide by the Code is a serious matter and a failure to meet such a commitment is a breach of faith. The National Code Committee of Management undertakes a number of compliance tests for the purpose of ascertaining compliance

with the Code and tenants can complain where they feel a breach has occurred. Information showing that owners are not complying with the Code is in the public domain and will remain accessible for three years, even if the owners leaves, or is removed, from the Code.

The secretariat for the ANUK/Unipol National Code of Standards and the Committee of Management is based at Unipol Student Homes, 155-157 Woodhouse Lane, Leeds LS2 3ED and the National Code Administrator can be contacted there.

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Registered Charity No 1063492

# **EQUAL OPPORTUNITIES**

- 1.0 Managers will ensure that all accommodation allocation procedures comply with any existent equal opportunities policies that apply to their organisation. Where these do not exist, owners will ensure that no person or group of persons applying for accommodation will be treated less favourably than any other person or group of persons because of their race, colour, ethnic or national origin, gender, disability, appearance, age, marital status, sexual orientation or social status.
- 1.01 As part of its commitment to assist those with disabilities, it is agreed that charges for rooms adapted for use by students with disabilities do not exceed the normal room rate for that development.

# MARKETING PRIOR TO LETTING PROPERTY TO TENANTS

- 2.00 All property details are reported accurately without misrepresentation to prospective tenants. This will include details provided in prospectuses, brochures and Websites. Where a development is being promoted in a University prospectus then the details will make clear if the operator of the scheme is not the University and will state clearly the management organisation charged with both tenant and building responsibilities;
- 2.01 All prospective tenants are informed about any contractual terms under which the property is offered, including those relating to any fees payable in addition to rent, such as booking fees, utility charges, deposits, insurance, Web or telephone costs;
- 2.02 Where a booking fee is charged that fee is a standard published fee for all tenants and information will be provided on: the cost of the fee, the nature of the reservation being made, arrangements for cancelling the booking and returning the fee, the point at which the fee would not be returned if a tenancy was not entered into, the manner in which the booking fee will be returned to the tenant when a tenancy is entered into. In all cases a receipt will be given to a tenant for the booking fee and the conditions of levying and returning, or not returning, that fee will be stated on that receipt;
- 2.03 No other monies for deposits or rent are demanded prior to the signing and exchange of any letting agreement;
- 2.04 All tenants are provided with a written copy of the letting agreement at the time they sign that agreement or at the time that they pay any booking fee or deposit;
- 2.05 Any contracts used do not include terms that are in breach of the Unfair Terms in Contracts Regulations 1999;
- 2.06 Where a building is new, or undergoing refurbishment and the building programme is running late and where this may result in pre-let rooms not being ready for occupancy, the manager informs the future tenant at the earliest possibility of this likelihood and its consequences for them.
- 2.07 In the event that a room is not ready for occupation on the date that the tenancy

begins then a suitable alternative room is provided, by the same supplier, in an adjacent building or, in any event, in a building within half a mile of the original development. The replacement facility must provide an equivalent level of services and amenities previously contracted for. If an alternative bed is not available on the terms above then a hotel room will be secured and any amount paid for rent during the period of temporary occupancy will be refunded to the tenant by the supplier with whom the customer signed the tenancy. If no self-catering facilities are provided in any accommodation offered then breakfast and one other meal will be provided, or arrangements for receiving these meals will be provided.

# **Rent Liability**

Managers will ensure that:

- 2.08 Prospective tenants are issued with a clear statement of the rent due to be paid, including the dates, amounts and methods of payments due to be made during the contract;
- 2.09 Prospective tenants are issued with written receipts for all monies received, whether in payment for rent, deposit, utility or service charges. Where any transactions are undertaken in cash a written receipt will always be provided by the manager.

# **Contact Details for Staff**

Managers will ensure that:

- 2.10 The owner of the building, their registered office and the name, address and any email address of those responsible for the management function of the building, together with a standard notice affirming membership of this Code (supplied at the time of signing) will be clearly displayed on a fixed noticeboard located either in the entrance lobby or a common facility in the development. If there is no main lobby then this will be affixed to the wall at the bottom of the main stairwell to the building;
- 2.11 The name and contact details of all staff involved in the management of the development will be provided to tenants at the commencement of their tenancy, including the times that they will be available and specifying their duties.

### **State of Repair**

Managers will ensure that:

2.12 All tenants are provided with an up-to-date inventory of their room/flat that indicates the state of repair of fixtures and fittings at the time their tenancy commenced. If no inventory is issued, no deductions from deposits will be made at the end of the tenancy in respect of the condition of the furniture and fittings. Where a standard furniture kit is available in all rooms in a development, a list of fixtures and fittings can be provided which would allow for deposit deductions in respect of items that are found to be missing from the room at the end of the tenancy period.

### **DURING THE TENANCY**

### **Ensuring Possession**

3.00 Statutory notices requiring possession are served on existing tenants in order to mitigate any delay or hardship that may be caused to the manager or incoming tenants.

### Access

Managers will ensure that:

- 3.01 Where access is required for routine inspections, each affected tenant receives notification of the date, time and purpose of the visit not less than 24 hours in advance, except in circumstances where issuance of such notice is impractical; and that tenant privacy and entitlement to quiet enjoyment is respected;
- 3.02 Where a building is under snagging and defects procedures being undertaken by the builder and work needs to be carried out on a regular basis tenants are informed of this and the timescale for the programme of works, in advance of those works. Where practical, the contractors and their subcontractors will be escorted by a representative of the owner to ensure that access is properly ordered and that work being undertaken is not unduly disruptive of occupants. Contractors should not enter without the permission of the tenants;
- 3.03 Business is pursued in a professional, courteous and diligent manner at all times.

# Fines

Managers will ensure that:

3.04 Tenants are not subject to an internal fining system within their tenancy arrangements. Costs of any damage caused by tenants will be deducted from any deposit held or by other means sanctioned by law.

# **Repairs and Maintenance**

Managers will ensure that:

- 3.05 Tenants are provided with information about how to report any repair/maintenance issues and to whom these should be addressed;
- 3.06 The development is maintained in a way that complies with all statutory and local authority regulations relating to HMOs and/or purpose built developments;
- 3.07 Any repair or defect works that are required meet with the following performance standards

*Priority One – Emergency Repairs –* are completed within 24 hours of a report of a defect. These would be any repairs required to avoid a danger to health, a risk to the safety of residents or serious damage to buildings or residents belongings;

*Priority Two – Urgent Repairs –* are completed within five working days of report of the defect. These would be any repairs which materially affect the comfort or convenience of the residents;

*Priority Three – Non-Urgent Repairs –* are completed within 28 days of a report of a defect. These would be any repairs not falling within the above categories;

3.08 Maintenance and servicing programmes, such as gas appliance servicing, window and guttering cleaning, exterior and interior painting, are carried out in

a planned and cyclical manner and with due regard to the convenience of tenants;

- 3.09 In a building with more than three floors, notice of external window cleaning and painting is given not less that 24 hours before those activities commence;
- 3.10 Where a dispute arises between the manager and tenant/s as to when a repair has been reported then the date on which the repair was reported to the manager in writing will be the accepted date;
- 3.11 Contractors will remove all redundant materials and debris from site on completion of works in a reasonable time and will behave in a professional and courteous manner at all times.

# **Cleaning and Maintenance of Communal Areas**

Managers will ensure that:

3.12 Full details of the times for cleaning and maintaining communal areas will be provided to tenants in writing or displayed on appropriate notice boards within the development.

### **Furniture and Storage Space**

Managers will ensure that:

- 3.13 All study bedrooms contain a bed, adequate clothes storage space, a desk, chair, and curtains which are hung properly;
- 3.14 All furnishings and furniture are clean and in reasonable condition at the commencement of the tenancy and comply with the relevant fire safety legislative requirements relating to furniture and furnishings -Furniture and Furnishings (Fire) (Safety) Regulations 1988

### **Kitchen Facilities**

Managers will ensure that:

- 3.15 All kitchen facilities are designed and installed having regard to safety;
- 3.16 Food storage and preparation facilities comply with levels of provision laid down by the Local Authority for developments of this type;
- 3.17 Kitchens contain an adequate number of appropriately positioned plug sockets;
- 3.18 Kitchens are sited on the same level as the sleeping accommodation or have an adjacent dining or communal space where eating at a table can take place.

#### **Toilet and Personal Washing Facilities**

- 3.19 WC, bath and/or shower facilities comply with the levels of provision laid down by the Local Authority for developments of this type;
- 3.20 All WCs situated in tenants' rooms are properly compartmentalised, with adequate provision of natural or mechanical ventilation;
- 3.21 When a room is described as *en suite* this means that it has a bath/shower, wash basin and toilet which form a self contained amenity for the exclusive use of the tenant occupying that room and that this amenity is accessible without recourse to any corridor or passageway used by other occupants.

# Laundry Facilities

Managers will ensure that:

- 3.22 Facilities are provided for the washing and drying of clothes. Where a launderette is provided the ratio of Washer/driers to tenants should be no greater than 1:75 and consideration should be given to the possibility of machine malfunction.
- 3.23 Where a laundrette is provided within a development and that facility is provided as an amenity in the particulars of the letting at the point of establishing a tenancy, details of the organisation responsible for the management and ownership of the laundrette are displayed and information on how to report repairs supplied to the tenants. If the facility is not accessible 24 hours a day then tenants will be informed about opening times.

# Mail deliveries

Managers will ensure that:

- 3.24 Tenants are informed of procedures for the distribution of incoming mail and where it can be collected from. Tenants must be able to access their mailbox from a secure area, preferably accessible from within the building.
- 3.25 Where mail is not delivered through a letterbox into the room or flat of occupancy, then mail is delivered in conveniently located, lockable, secure, mailboxes;
- 3.26 Where the manager of the building is responsible for the distribution of mail, this is delivered on all normal Monday to Friday working days, not more than 24 hours from the time of the mail being delivered at the building. Mail received over public holidays and weekends shall be delivered not later than 24 hours after a normal working day occurs. The manager is not required to take delivery of parcels and larger items of mail, but in these circumstances notification that such items can be collected from a central depository must be given within the timescale above. Where a manager accepts parcels then notification of these items must be given to tenants within the timescale above;
  - 3.27 Tenants are informed of any mail forwarding arrangements not less than 14 days before the end of any tenancy. It is not necessary for managers to agree to forward mail but this must be made clear to tenants, in advance. Where no forwarding service is offered, undelivered mail must be returned to the sender with the notification "gone away" on each item.

# HEALTH AND SAFETY

# Housing Health and Safety Rating System

Managers will ensure that:

4.00 In consultation with the Local Authority, buildings are maintained in compliance with the requirements of Part I of the Housing Act 2004 (see appendix 3 dealing with the Housing Health and Safety Rating System).

# **Gas Appliances and Supply**

- 4.01 All means of use and supply of mains gas and alterations and repairs to gas installations must comply with the current Gas Safety (Installation and Use) Regulations;
- 4.02 All gas appliances are serviced annually by a Council of Registered Gas Installers (CORGI) engineer and verification of this servicing within the development/flat is provided to each tenant;
- 4.03 Clear written instructions for the safe use of all central heating and hot water systems are provided to the tenants.

# **Electrical Installations and Appliances**

Managers will ensure that:

- 4.04 They possess a current Periodic Inspection Report (based on Appendix 6 of BS 7671) showing that all electrical installations are in satisfactory condition. The inspection must be carried out by a competent electrical engineer (preferably National Inspection Council for Electrical Installation Contracting or Electrical Contractors Association) to show that the installation is safe and satisfactory and had been tested within the last 5 years;
- 4.05 All repairs and improvements to electrical installations comply with the current edition of the Institute of Electrical Engineers Wiring Regulations and meet with BS 7671;
- 4.06 Reasonable steps are taken to ensure that all electrical appliances provided by them are functioning effectively, in accordance with manufacturers' operational instructions and in a safe manner. Portable Appliance Testing (PAT) would be one satisfactory method of ensuring this, another would be to install circuit breakers. Appliances must be regularly visually inspected for wear and tear by the managers and any defects remedied. Tenants are provided with information about how, and to whom, any defects should be reported;
- 4.07 Instructions for the safe use of all electrical appliances are provided to the tenants and isolator switches properly labelled;
- 4.08 When a room is described as having central heating, this comprises of a heater that can be controlled within the room or flat, and adjustable by a timer that allows control over a minimum 24 hour period. An electric panel heater with an on/off or booster switch that allows a preset period of use may be regarded as electric heating.

### **Energy Efficiency**

Managers will ensure that:

- 4.09 All Developments built after 2002 are provided with a reasonable level of energy efficiency installations;
- 4.10 Tenants are given, on request, advice on how best to heat the accommodation and use hot water in an energy efficient way when using the facilities provided.

# **Fire Safety**

Managers will ensure that:

4.11 All developments are provided with properly maintained fire safety installations, and instructions on their use, necessary to enable the tenants to

safely evacuate the building in event of a fire where this is required. These will be provided with fire safety measures in accordance with current legislation and may include by way of example:

- a fire escape route with a minimum of 30 minutes fire resistance
- an automatic fire alarm system
- an emergency lighting system sited to protect the route of escape

The design and detail of the measures are determined in accordance with a fire safety risk assessment and in consideration of the local authority's HMO standards;

- 4.12 Fire alarm and detection systems are maintained in proper working order, systems are tested regularly, and an annual inspection and test of the entire system is carried out by a suitably qualified engineer;
- 4.13 A log book or certificate is kept containing information on when the testing and inspection of the fire alarm system was carried out and by whom;
- 4.14 Documentation is available to certify that the fire alarm and emergency lighting systems have received annual checks and are in proper working condition;
- 4.15 Tenants are provided with clear written guidelines on the fire safety procedures, including details of the safety measures installed, why they are there, how they operate and what to do in the event of a fire;
- 4.16 Notices containing this information is displayed in all rooms and communal areas;
- 4.17 All exit routes within the building, such as hallways, landings and staircases, so far as they are under the control of the landlord and as far as reasonably practical, are maintained safe and unobstructed to enable evacuation of the dwelling in the event of fire.

# **Security Measures**

Managers will ensure that:

- 4.18 External doors to the building are of strong, solid, safe construction and fitted with a secure locking system capable of being opened from the inside without use of a key (if an electronic system is installed then it will be programmed to open in event of a power failure). Door frames should be of a strong construction and well secured;
- 4.19 Any intercom entry systems should not allow access to the building without the tenant being able to establish the identity of the caller;
- 4.20 Ground floor and upper storey windows accessible from ground level are of sound construction and fitted with a lockable system capable of being opened from the inside without the use of a key. Occupants of ground floor rooms should be provided with specific security information;
- 4.21 The building has a security plan detailing an appropriate level of management to maintain security standards and this plan can, on request, be shown to tenants. The plan should also stipulate what security information will be supplied to tenants.

# The Environment

Managers will ensure that:

- 4.22 All developments are provided with adequate refuse disposal facilities for the number of occupants;
- 4.23 Where waste facilities are used by more than 10 tenants then a waste disposal plan exists for the building which can be consulted by tenants, on request. Tenants must be informed, not later than 24 hours of moving into the building, of waste collection arrangements. Where the local authority operates a recycling scheme, the waste disposal plan will conform to the relevant standards for recycling refuse.
- 4.24 The perimeter of all developments and any surrounding grounds are maintained in good order and are free of waste and litter as far as is reasonably practicable;
- 4.25 Where a garden area exists this is properly maintained and not be allowed to become overgrown. The path to and from all external doors will be kept in good repair and free from obstruction;
- 4.26 Where a garden or gardens exist these are retained as soft planted areas (this includes low maintenance gravelling with planting), although paths may be added. Plants and shrubs will be properly maintained and not be allowed to obstruct the pavements or other public areas surrounding the property;
- 4.27 Hedges and bushes are kept trimmed low wherever practical to avoid providing screening for criminal activities;
- 4.28 Neighbouring residents have access to and be eligible to use the complaints procedure (7.00 and 7.01). A neighbour is defined as a resident within the same or adjacent street within 200 metres of the property.

# **Communal Lighting**

Managers will ensure that:

- 4.29 All internal and external communal areas are provided with adequate safe lighting;
- 4.30 Where light switches are fitted with automatic timers they allow sufficient time for tenants to reach their rooms or to exit the building;
- 4.31 No more than five lamps fail on external lighting before those lamps are replaced and no more than three lamps fail on stairwells and corridors before those lamps should have been replaced.

# AT THE END OF THE TENANCY

#### **Deposits**

- 5.00 Deposits, where required, are administered efficiently and reasonably and are not withheld for any purpose other than for which they are levied;
- 5.01 Tenants are issued with clear written guidelines regarding the standard of cleaning and other arrangements that will be expected when the tenancy comes to an end;
- 5.02 Subject to paragraph 5.03, deposits are returned to former tenants within four weeks of the end of the tenancy;

5.03Where monies from deposits have been retained to offset costs incurred, any remaining balance is returned within the timescale set out in paragraph 5.02 together with a written statement of account providing details of all and any deductions that have been made.

# References

Managers will ensure that:

- 5.04 Following a written request from a former tenant, a reference will be provided.
- 5.05 Letters of reference are based on the performance of the named individual during the period of the tenancy only, or in the case of a joint tenancy those within the tenancy.

# DISPUTES

Where disputes arise with tenants, managers will ensure that:

- 6.00 They respond reasonably and promptly to tenants or their representatives. Where a parent of a tenant is making a complaint then the tenant will confirm in writing that this constitutes their representative;
- 6.01 They make written response to any correspondence from tenants or their representatives within three weeks of its receipt;
- 6.02 Any settlements or agreements reached are honoured within three weeks of the settlement being agreed;
- 6.03 They maintain courteous professional relations with tenants during any dispute.

# Complaints

Managers will ensure that:

- 7.00 Within four weeks of receipt of any written complaint from a tenant (or their representative) they rectify any breach of this Code of Standards or, where any allegations are contested, enter into correspondence with the tenants or their representative; (Appendix 2 describes the complaint resolution procedure
- 7.01 Where such a breach is contested, or where rectification is not made in accordance with 7.00 above, they recognise the authority of a Tribunal which will determine whether or not a breach of the code has occurred and make recommendations accordingly. In the event that such recommendations are not followed by the manager then they will be deemed to be in breach of the Code and this fact will be made public to prospective tenants. The Tribunal will have the authority to exclude any owner from the Code.

# Data Protection

All information concerning owners/managers of developments displayed on the website in relation to complaints received under this code will comply with the principles of good practice for the handling of personal data. It will be fairly and lawfully processed, contain only adequate and relevant information about the complaint, accurately reflect the details of the complaint, remain on the website for no longer than three years, be processed in accordance with the data subject's rights, and will be held securely.

The ANUK/Unipol National Code of Standards for Larger Developments is administered by Unipol Student Homes on behalf of the Code Consortium and the Committee of Management. Telephone 0113 243 0169 and ask for The National Code Administrator for further information or general enquiries. For financial enquiries please select option 3 on 0113 243 0169 for the finance section. 155-157 Woodhouse Lane, Leeds LS2 3ED www.unipol.leeds.ac.uk Registered Charity No 1063492 VAT Registration No 69884549

### ANNEX 1

# National Code of Standards for Larger Developments For student accommodation not managed and controlled by educational establishments

# Determination of Whether a Development is Managed and Controlled by an Educational establishment

Many larger student accommodation developments are undertaken in partnership between a provider of services and an educational establishment. As a result of this it can be difficult to determine whether a building is being managed and controlled by the educational establishment or by the private provider. In order to discover who the building is managed and controlled by, a framework of test questions has been developed.

12 questions are asked: the answer can be yes, responsible, no, not responsible or both are responsible. The answer to each question attracts the number of points, as follows:

Marketing -	1 point
Rent Collection -	1 point
Tenancy -	6 points
Hard FM -	2 points
Soft FM	
Cleaning -	1 point
Security -	1 point
Repairs -	1 point
Health and Safety Routines - 1	point
Out of Hours Services -	1 point
Tenancy Relations -	2 points
Residential Cover -	1 point

The points are loaded to reflect the importance of each item as determining control and management.

There are a total of 18 points in all. The headings are scored according to an educational establishment or another provider. Whoever has the higher score determines who has control and management of the building.

### For a worked example of the method of determination see below.

#### **Guidelines on Questions**

The term "educational establishment" means just that and "provider" means an organisation other than the educational establishment providing the duties and services.

*Marketing* - reflects who is responsible for promoting and letting the building. If the development is an underwritten or formal nominations arrangement this would clearly be the educational establishment. Informal arrangements between educational establishments and a private supplier, where the supplier is also marketing the building directly would result in marketing being undertaken by the provider.

Rent Collection - reflects who collects the rent.

*Tenancy* - This reflects who the student tenant signs their tenancy with, the educational establishment or another provider. This is an important matter since it sets the legal framework for the whole letting.

*HardFM* - means the maintenance and replacement of the infrastructure of the building and its associated plant/equipment and buildings systems and can extend to the estate where the building is situated (including grounds and gardens).

*Soft FM* - means the services that are provided to the students occupying the building. There are seven questions related to aspects of those services:

*Cleaning* - who undertakes the cleaning, either of the residences or the communal areas

*Security* - who undertakes the security, particularly out of hours security. Often this work is shared between a provider and an educational establishment, in which case points would be awarded to both

*Repairs* - who undertakes any day to day repairs within the building

*Health and Safety Routines* - who is responsible for health and safety routines: testing fire alarms, servicing safety equipment, undertaking a risk analysis of the building

*Out of Hours Services* - who would deal with out of hours emergencies in respect of the building, for example, a power outage, a plumbing leak. This does not cover out of hours services to students offered under tenancy relations or residential cover

*Tenancy Relations* - who would deal with tenant issues and support, for example, students wishing to leave, inter-tenant friction, noise and anti social behaviour, mental health problems

*Residential Cover* - who provides over night residential cover to deal with tenant issues that occur overnight. This excludes security related matters dealt with above.

Further guidance can be obtained from the Code Administrator at any time before applying the test questions above.

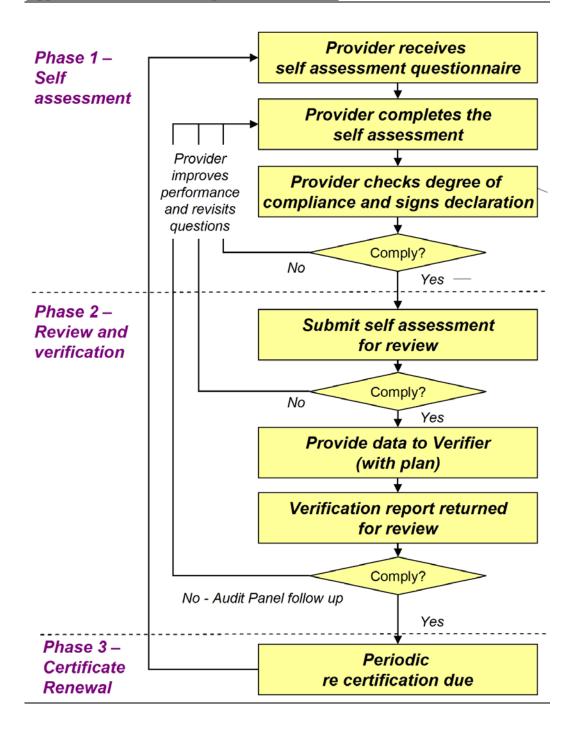
# <u>Determination of Whether Development is Managed and Controlled by an</u> <u>Educational Establishment</u>

# Name of Development/Area: Blank

			Provider		Educational Establishment	
	Available	Who	P	Points		Points
Marketing	1	Both	yes	1	yes	1
Rent Collection	1	Both	yes	1	yes	1
Tenancy	6	Both	yes	6	yes	6
Hard FM	2	Both	yes	2	yes	2
Soft FM						
Cleaning	1	Both	yes	1	yes	1
Security	1	Both	yes	1	yes	1
Repairs	1	Both	yes	1	yes	1
Health and Safety						
Routines	1	Both	yes	1	yes	1
Out of Hours Services	1	Both	yes	1	yes	1
<b>Tenancy Relations</b>	2	Both	yes	2	yes	2
<b>Residential Cover</b>	1	Both	yes	1	yes	1
Total Points				18		18

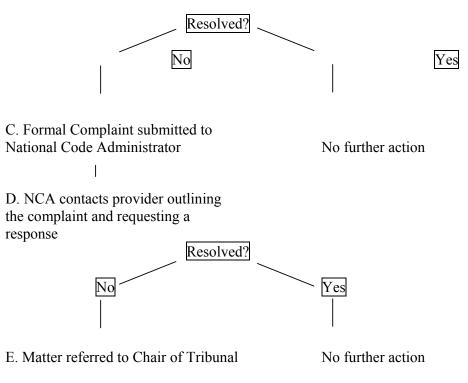
The educational establishment manages and controls a development only if it scores the most points

**Appendix 1 - Audit and Compliance Framework** 



# Appendix 2 – Complaints Procedure

- A. Breach of Code alleged
- B. Matter raised with accommodation provider



F. Chair considers the complaint and has two possible courses of action:

Chairs Ruling - Chair decides, in consultation with Vice chairs, if case is serious enough to be referred to the full tribunal. If not the Chair makes the ruling and details appear on the website

Full Tribunal – Complaint is heard by panel consisting of a maximum of nine people – Chair, two members of the consortium (at least one from NUS), three owner representatives, one person from the local authority, one person from the local student union, one person from the educational establishment (where appropriate). Owner and tenant/s will attend to state their case. Tribunal's decision will be posted on the website and remain in the public domain for three years

# Appendix 3 – Housing Health and Safety Ratings System

The condition of all housing is now catered for by Part 1 of the Housing Act 2004 and the evidence based risk assessment process of the Housing Health and Safety Rating System (HHSRS), on which local authorities must now base enforcement decisions. This applies to all types of residential premises, whether or not any amenities are shared.

Following a complaint, or for any other reason, a local authority may arrange to inspect premises to determine whether a category 1 or 2 hazard exists.

HHSRS assesses twenty-nine categories of housing hazard. Technical assessment is a two-stage process, addressing first the likelihood of an occurrence and then the range of probable harm outcomes. These two factors are combined using a standard method to give a score in respect of each hazard. HHSRS does not provide a single score for the dwelling as a whole or, in the case of multiply occupied dwellings, for the building as a whole.

The scores from different hazards cannot be meaningfully aggregated. There is no strong evidential basis for aggregating hazard scores, and to attempt to do this would make far more difficult the assessment of likelihood and spread of harm of hazards. However, the presence of a number of individual category 2 hazards may be a factor in an authority's decision to take action.

Hazards are scored in bands, from band A, the most severe, to band J. The relationship between these bands and category 1 and category 2 is prescribed in the Regulations. Category 1 hazards are those rated in bands A-C. Category 2 hazards are those rated band D and lower. Category 1 hazards trigger a local authority's duty under section 5 to take the appropriate enforcement action. Category 2 hazards can be dealt with under the authority's discretionary powers, which are set out in section 7.

The 2004 Act gives local authorities powers to intervene where they consider housing conditions to be unacceptable, on the basis of the impact of health and safety hazards on the most vulnerable potential occupant. The 2004 Act puts authorities under a general duty to take appropriate action in relation to a category 1 hazard. Where they have a general duty to act, they must take the most appropriate of the following courses of action:

- serve an improvement notice in accordance with section 11
- make a prohibition order in accordance with section 20
- serve a hazard awareness notice in accordance with section 28
- take emergency remedial action under section 40 or make an emergency prohibition order under section 43
- make a demolition order under section 265 of the Housing Act 1985 as amended
- declare a clearance area by virtue of section 289 of the 1985 Act as amended.

Schedule 1 - Developments Signed-Up to the National Code for non-Educational
Establishments (England) as of 20 <sup>th</sup> February 2006

Name of Provider	Name of Development	
CAMCAT Housing Association	Sedley Court, Cambridge	
Carlton (North Wales) Limited	Foster Hall, Bradford	
Cass and Claredale	Claredale House, London	
	Sir John Cass Hall, London	
Cherwell Housing Trust	Sinnet Court, Oxford	
CRM Limited	Laisteridge Lane, Bradford	
	Brayford Quays, Lincoln	
	Park Court, Lincoln	
	Cotton House, Nottingham	
	Leighton Hall, Preston	
Derwent Living	Brookside, Derby	
	Benjamin Russell Court, Leicester	
	Waterway Gardens, Leicester	
	Bridgeland Rd, Loughborough	
	Forest Court, Loughborough	
	Towels Mill, Loughborough	
	Byron Court, Nottingham	
	Chatterley Court, Nottingham	
	The Glasshouse, Nottingham	
	Madison Court, Nottingham	
	Royal Albert Court, Nottingham	
	Silitoe Court, Nottingham	
Domain Limited	Trinity Point, Coventry	
	Atlantic Point, Liverpool	
	Prospect Point, Liverpool	
	Mill Point, Manchester	
	Quay Point, Newcastle	
Liberty Living	Liberty Park, Coventry	
	Liberty Park, Leeds	
	Liberty Park, Leicester	
	Liberty Park, Liverpool	
	Liberty Court, Manchester	
	Liberty House, Manchester	
	Sir Charles Groves Hall, Manchester	
	Liberty Court, Newcastle	
	Liberty House, Newcastle	
	Liberty Square, Nottingham	
	Liberty Court, Sheffield	
	Liberty House, Sheffield	
	Liberty Works, Sheffield	
Mary Morris International Residences	Shire Oak Rd, Leeds	
	Roundhay Flats, Leeds	
Opal Property Group	Arkwright Hall, Bradford	
	Aspley Hall, Huddersfield	

	Little Aspley Hall, Huddersfield	
	Grosvenor House, Leicester	
	Opal Court, Leicester	
	Aigburth Park, Liverpool	
	Great Newton Hall, Liverpool	
	Opal Court, Liverpool	
	Briarfields Hall, Manchester	
	Daisy Bank, Manchester	
	Lambert & Fairfield, Manchester	
	Opal Gardens, Manchester	
	Opal Hall, Manchester	
	Oxford Court, Manchester	
	Wilmslow Park, Manchester	
	Fiveways Hall, Wolverhampton	
Servite Houses	Welkins Residences, Eastbourne	
	Lucia Foster Welch Hall, Southampton	
Shaftesbury Student Housing	Alliance House. London	
Shurtessury Student Housing	Coopers Court, London	
	Dinwiddy House, London	
	Don Gratton House	
	Manna Ash House	
	Paul Robeson House	
Spencer Properties	Headingley Halls, Leeds	
Unipol Student Homes	Wardley House, Bradford	
	Alexander Court, Leeds	
	262-280 Cardigan Rd, Leeds	
	Carlton Hill, Leeds	
	Garden House, Leeds	
	Mill Street, Leeds	
	New York Street, Leeds	
	Royal Park Flats, Leeds	
	Westfield Court, Leeds	
UNITE	Waterside Court, Bath	
	The Heights, Birmingham	
	Londonderry House, Birmingham	
	Purbeck House, Bournemouth	
	Blenheim Court, Bristol	
	Chantry Court, Bristol	
	Cherry Court, Bristol	
	Culver House, Bristol	
	Fitzharding House, Bristol	
	Hotwells House, Bristol	
	Marketgate, Bristol	
	The Rackhay, Bristol	
	UNITE House, Bristol	
	Paradise House, Coventry	
	Northernhay House, Exeter	
	Firth Point, Huddersfield	
	Finth Folint, Huddersheid	

	Snow island, Huddersfield	
	James Baillie Park, Leeds	
	Joseph Stones House, Leeds	
	The Plaza, Leeds	
	The Tannery, Leeds	
	The Grange, Leicester	
	Newarke Point, Leicester	
	St Martins House, Leicester	
	,	
	Apollo Court, Liverpool	
	Arrand House, Liverpool	
	Cambridge Court, Liverpool	
	Capital Gate, Liverpool	
	Grand Central, Liverpool	
	Larch House, Liverpool	
	66 Mount Pleasant, Liverpool	
	75/81 Mount Pleasant, Liverpool	
	Myrtle Court, Liverpool	
	Mary Branker House, London	
	Station Court, London	
	Harry French Halls, Loughborough	
	The Holt, Loughborough	
	Beechwood House, Manchester	
	Heald Court, Manchester	
	Kincardine Court, Manchester	
	New Medlock House, Manchester	
	Oxney Rd, Manchester	
	Park View, Manchester	
	Weston Court, Manchester	
	Camden Court, Newcastle	
	Magnet Court, Newcastle	
	St Peters Court, Newcastle	
	Alexandra Works, Plymouth	
	Central Point, Plymouth	
	Discovery Heights, Plymouth	
	St Teresa House, Plymouth	
	St Thomas Court, Plymouth	
	Foundary Court, Preston	
	Trinity Student Village, Preston	
	Ben Wilson Court, Salford	
	Central Quay, Sheffield	
	Devonshire Courtyard, Sheffield	
	Exchange Works, Sheffield	
	The Forge, Sheffield	
	Leadmill Point, Sheffield	
	Mercury Point, Southampton	
	Orions Point, Southampton	
	College Court, Stoke on Trent	
Universities Partnership Programme	McMillan Student Village, Greenwich	
Oniversities 1 arthership 1 rogramme	Weiwinan Student Vinage, Greenwien	

Broadgate Park, Nottingham	
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# National Code of Standards for Larger Developments

# DECLARATION

We (name of company/owner/)

of (Company Address)

Telephone contact number: Website: E-mail Address:

declare that:

I/we wish to join the Code of Standards for Larger Developments from January 1st 2006 - 31st December 2006 and that we agree to meet all the terms and conditions of the Code and abide by the regulatory mechanisms and complaints procedure as stated in the Code.

I/we wish to declare that our developments listed on the attached schedule meet with the terms and conditions of the Code

I/we agree to meet the cost of joining the Code at 0.87p (plus VAT) per bed space (NB the minimum fee for membership is  $\pounds 150$ , inc VAT), and accept that my

registration covers from the period below (as dated) to 31st December 2006 (cheques should be made payable to Unipol Student Homes).

I/we wish to declare that our developments (as listed on the attached schedule) meet with the terms and conditions of the Code.

I/we accept that it is an important part of the Code to inform tenants of our membership and each tenant will be provided with either an A5 leaflet on collecting their keys (or before) or an A3 poster will be displayed at the foot of any relevant stairwell or foyer (both are available from the National Code Administrator.

Signed:

Dated:

Name (please print): Position in Company: Telephone contact number: Website: E-mail Address:

The ANUK/Unipol National Code of Standards for Larger Developments is administered by Unipol Student Homes on behalf of the Code Consortium and the Committee of Management. Telephone 0113 243 0169 and ask for The National Code Administrator for further information or general enquiries. For financial enquiries please select option 3 on 0113 243 0169 for the finance section. 155-157 Woodhouse Lane, Leeds LS2 3ED www.unipol.leeds.ac.uk Registered Charity No 1063492 VAT Registration No 69884549

# **DECLARATION – SCHEDULE OF PROPERTIES**

Name of development	Address (including postal code)	Description of Development (number of bed spaces and number of separate buildings)	Contact Information for the Development (name, telephone number, E-mail address Website)

Signed: (please print):

Name

Position in Company: number:

Telephone contact

Website: Address E-mail

For more than three developments please copy this sheet as required. Each separate sheet should be signed.

# CODE OF STANDARDS FOR LARGER DEVELOPMENTS





for student accommodation managed and controlled by educational establishments







Finalised for approval on 20<sup>th</sup> February, 2006

# The National Code of Standards for Larger Developments

# for student accommodation managed and controlled by educational establishments

2006

# Introduction

This Code is specifically designed for student accommodation that is occupied solely or principally by persons for the purpose of undertaking a full time course of further or higher education at the establishment providing the accommodation.

The Code establishes a set of standards with particular relevance to developments tenanted by students. It covers all developments managed and controlled by educational establishments except head leased properties.

Student Accommodation has particular needs and procedures relating to its ongoing management and this Code reflects this.

# The purpose of the National Code is to enable educational establishments and students to agree a transparent and useful set of undertakings about how they wish to do business with one another.

The criteria in the Code have been chosen to reflect a balance of common sense obligations and responsibilities between the managers of student accommodation and tenants and set benchmark standards which are achievable by managers without significant expenditure of time and money and without prejudice to their respective legal rights.

# **Compliance with the Code will ensure that:**

- Both managers and tenants enjoy the benefit of good standards of housing management and practice.
- Misunderstandings and disputes are reduced.
- Where problems do occur they are promptly resolved.

In all cases the fact that an educational establishment has agreed to comply with the Code will be made explicit on letting and marketing materials and tenant information and the Code will be actively and positively promoted amongst students.

The Code enjoys the support of the National Union of Students (NUS), the Office of the Deputy Prime Minister, The Accreditation Network UK (ANUK), the Chartered Institute of Environmental Health Officers (CIEH), and UniversitiesUK, its secretariat is based at Unipol Student Homes. The customer service reputation of those that maintain compliance will be enhanced in contrast to those that either choose not to operate within such a Code or fail to honour their agreement to work within it.

Adoption of the Code by an establishment is entirely **voluntary**. Making a commitment to abide by the Code is a serious matter and a failure to meet such a commitment is a breach of faith. The National Code Committee of Management undertakes a number of verification and compliance tests for the purpose of ascertaining compliance with the Code and tenants can complain where they feel a breach has occurred.

Determination of Whether a Development is Managed and Controlled by an Educational Establishment

Many student accommodation developments are undertaken in partnership between a provider of services and an educational establishment. In order to determine whether a building is managed and controlled by an educational establishment, a framework of test questions has been developed.

The answer to each question attracts a number of points. The points are loaded to reflect the importance of each item as determining control and management. For the purposes of determining eligibility to sign this particular Code, the educational establishment must have the higher score.

The scoring system and guidelines for answering the questions can be found in annex 1 at the end of the Code.

# **Head Leased Properties**

Head leased properties are defined as off street properties converted to accommodate 10 or less tenants and leased for not more than 3 years by an educational establishment from a private landlord.

# **Legislative Implications**

By agreeing to abide by this Code, educational establishments may be exempt from HMO Licensing under the Housing Act 2004, subject to Regulations made under paragraph 4 of Schedule 14 of the Housing Act 2004.

Section 233 of the Housing Act 2004 provides that the appropriate national authority (the Secretary of State in England or The National Assembly for Wales) may by order approve a code of practice (whether prepared by that authority or another person) laying down standards of conduct and practice to be followed with regard to the management of houses in multiple occupation or of accommodation excepted from the definition of HMO for all purposes of the Housing Act 2004 other than Part 1. Approval of a code under Section 233 of the Housing Act 2004 does not have the effect of making a breach of that code an offence nor does breach create a civil liability. However, the code may be used as evidence of good practice by a court or tribunal. The Code itself in no way compromises any legal action that either the tenant or the educational establishment may wish to take separately: it provides an additional voluntary layer of rights and responsibilities.

There is a discretion for the appropriate national authority to exclude from the definition of an HMO, for the purposes of licensing, a university or other higher education establishment-managed or controlled accommodation (under section 254(5) and Schedule 14, paragraph 4 of that Act. They may be excluded on the basis that each establishment and its buildings so excluded would be managed in conformity with a code of practice approved under section 233.

This is a code which, subject to approval under section 233, is intended to apply to student accommodation managed or controlled by educational establishments that may be excepted from the definition of HMO for all purposes of the Housing Act 2004 other than Part 1.

The secretariat for the ANUK/Unipol National Code of Standards and the Committee of Management is based at Unipol Student Homes, 155-157 Woodhouse Lane, Leeds LS2 3ED and the National Code Administrator can be contacted there.

Telephone 0113 243 0169 Fax 0113 234 3549 info@unipol.leeds.ac.uk www.unipol.leeds.ac.uk or www.anuk.org.uk Registered Charity No 1063492

#### **EQUAL OPPORTUNITIES**

- 2.0 Managers will ensure that all accommodation allocation procedures comply with any existent equal opportunities policies that apply to their educational establishment. Where these do not exist, the educational establishment will ensure that no person or group of persons applying for accommodation will be treated less favourably than any other person or group of persons because of their race, colour, ethnic or national origin, gender, disability, appearance, age, marital status, sexual orientation or social status.
- 1.01 As part of its commitment to assist those with disabilities, it is agreed that charges for rooms adapted for use by students with disabilities do not exceed the normal room rate for that development.

# MARKETING PRIOR TO LETTING PROPERTY TO TENANTS

- 2.00 All property details are reported accurately without misrepresentation to prospective tenants. This will include details provided in prospectuses, brochures and Websites;
- 2.01 All prospective tenants are informed about any contractual terms under which the property is offered, including those relating to any fees payable in addition to rent, such as booking fees, utility charges, deposits, insurance, Web or telephone costs;
- 2.02 Where a booking fee is charged that fee is a standard published fee for all tenants and information will be provided on: the cost of the fee, the nature of the reservation being made, arrangements for cancelling the booking and returning the fee, the point at which the fee would not be returned if a tenancy was not entered into, the manner in which the booking fee will be returned to the tenant when a tenancy is entered into. In all cases a receipt will be given to a tenant for the booking fee and the conditions of levying and returning, or not returning, that fee will be stated on that receipt;
- 2.03 No other monies for deposits or rent are demanded prior to the signing and exchange of any letting agreement;
- 2.04 All tenants are provided with a written copy of the letting agreement at the time they sign that agreement or at the time that they pay any booking fee or deposit;
- 2.05 Any contracts used do not include terms that are in breach of the Unfair Terms in Contracts Regulations 1999;
- 2.08 Where a building is new, or undergoing refurbishment and the building programme is running late and where this may result in pre-let rooms not being ready for occupancy, the manager informs the future tenant at the earliest possibility of this likelihood and its consequences for them;
- 2.09 In the event that a room is not ready for occupation on the date that the tenancy begins then a suitable alternative room is provided, by the educational establishment, in an adjacent building or, in any event, in a building within half a mile of the original development. The replacement facility must provide an

equivalent level of services and amenities previously contracted for. If an alternative room is not available on the terms above then a hotel room will be secured and any amount paid for rent during the period of temporary occupancy will be refunded to the tenant by the educational establishment. If no self-catering facilities are provided in any accommodation offered then breakfast and one other meal will be provided, or arrangements for receiving these meals will be provided.

# **Rent Liability**

Managers will ensure that:

- 2.08 Prospective tenants are issued with a clear statement of the rent due to be paid, including the dates, amounts and methods of payments due to be made during the contract;
- 2.09 Prospective tenants are issued with written receipts for all monies received, whether in payment for rent, deposit, utility or service charges. Where any transactions are undertaken in cash a written receipt will always be provided by the manager.

# **Contact Details for Staff and Student Care**

Managers will ensure that:

- 2.10 the name, address and any email address of those responsible for the management function of the building, together with a standard notice affirming membership of this Code (supplied at the time of signing) will be clearly displayed on a fixed notice board located either in the entrance lobby or a common facility in the development. If there is no main lobby then this will be affixed to the wall at the bottom of the main stairwell to the building;
- 2.11 The name and contact details of all staff involved in the management of the development will be provided to tenants at the commencement of their tenancy, including the times that they will be available and specifying their duties.

Student care is an important part of the care package supplied to students by educational establishments. The establishment will ensure that:

- 2.12 A residential presence will be maintained in any development which houses in excess of 150 students and, where the development is larger there will be a minimum ratio of 1 residential presence for every 250 student occupants;
- 2.13 The residential presence can be a member of staff, or maybe a student, living in the premises for the period of a normal student tenancy.
- 2.14 Staff have a clear understanding of what their role is and what their duties are. Those details will have been provided to them at the point of engaging with those duties either in the form of a job description, personal specification or an agreement between the educational establishment and the person concerned. Those duties will also be made clear to student residents living within the building.
- 2.15 Staff receive at least 1 day structured training prior to commencing their responsibilities and establishments should ensure that this training includes information on who to contact in other agencies, statutory services and resources within the establishment itself. Also included in the training should be

information about anti-social behaviour: how to identify it, respond to it and refer issues to others who can deal with this.

2.16 Staff have access to back-up from on-call staff in the event of a significant emergency and are provided with names and contact numbers of those staff.

### **State of Repair**

Managers will ensure that:

2.17 All tenants are provided with an up-to-date inventory of their room/flat that indicates the state of repair of fixtures and fittings at the time their tenancy commenced. If no inventory is issued, no deductions from deposits will be made at the end of the tenancy in respect of the condition of the furniture and fittings. Where a standard furniture kit is available in all rooms in a development, a list of fixtures and fittings can be provided which would allow for deposit deductions in respect of items that are found to be missing from the room at the end of the tenancy period.

### **DURING THE TENANCY**

### **Ensuring Possession**

Managers will ensure that:

3.00 Statutory notices requiring possession are served on existing tenants in order to mitigate any delay or hardship that may be caused to the manager or incoming tenants.

### Access

Managers will ensure that:

- 3.01 Where access is required for routine inspections, each affected tenant receives notification of the date, time and purpose of the visit not less than 24 hours in advance, except in circumstances where issuance of such notice is impractical; and that tenant privacy and entitlement to quiet enjoyment is respected;
- 3.02 Where a building is under snagging and defects procedures being undertaken by the builder and work needs to be carried out on a regular basis tenants are informed of this and the timescale for the programme of works, in advance of those works. Where practical, the contractors and their subcontractors will be escorted by a representative of the educational establishment to ensure that access is properly ordered and that work being undertaken is not unduly disruptive of occupants. Contractors should not enter without the permission of the tenants;
- 3.06 Business is pursued in a professional, courteous and diligent manner at all times.

### Fines

Managers will ensure that:

Tenants are not subject to an internal fining system within their tenancy arrangements. Costs of any damage caused by tenants will be deducted from any deposit held or by other means sanctioned by law.

# **Repairs and Maintenance**

Managers will ensure that:

- 3.07 Tenants are provided with information about how to report any repair/maintenance issues and to whom these should be addressed;
- 3.06 The development is maintained in a way that complies with all statutory and local authority regulations relating to HMOs and/or purpose built developments;
- 3.07 Any repair or defect works that are required meet with the following performance standards

*Priority One – Emergency Repairs –* are completed within 24 hours of a report of a defect. These would be any repairs required to avoid a danger to health, a risk to the safety of residents or serious damage to buildings or residents belongings;

*Priority Two – Urgent Repairs –* are completed within five working days of report of the defect. These would be any repairs which materially affect the comfort or convenience of the residents;

*Priority Three – Non-Urgent Repairs –* are completed within 28 days of a report of a defect. These would be any repairs not falling within the above categories;

- 3.08 Maintenance and servicing programmes, such as gas appliance servicing, window and guttering cleaning, exterior and interior painting, are carried out in a planned and cyclical manner and with due regard to the convenience of tenants;
- 3.09 In a building with more than three floors, notice of external window cleaning and painting is given not less that 24 hours before those activities commence;
- 3.10 Where a dispute arises between the manager and tenant/s as to when a repair has been reported then the date on which the repair was reported to the manager in writing will be the accepted date;
- 3.13 Contractors will remove all redundant materials and debris from site on completion of works in a reasonable time and will behave in a professional and courteous manner at all times.

# **Cleaning and Maintenance of Communal Areas**

Managers will ensure that:

3.14 Full details of the times for cleaning and maintaining communal areas are provided to tenants in writing or displayed on appropriate notice boards within the development.

# **Furniture and Storage Space**

- 3.13 All study bedrooms contain a bed, adequate clothes storage space, a desk, chair, and curtains which are hung properly;
- 3.14 All furnishings and furniture are clean and in reasonable condition at the commencement of the tenancy and comply with the relevant fire safety legislative requirements relating to furniture and furnishings Furniture and Furnishings (Fire) (Safety) Regulations 1988.

# **Kitchen Facilities**

Managers will ensure that:

- 3.15 All kitchen facilities are designed and installed having regard to safety;
- 3.16 Food storage and preparation facilities comply with levels of provision laid down by the Local Authority for developments of this type;
- 3.17 Kitchens contain an adequate number of appropriately positioned plug sockets;
- 3.18 Kitchens are sited on the same level as the sleeping accommodation or have an adjacent dining or communal space where eating at a table can take place;.

# **Toilet and Personal Washing Facilities**

Managers will ensure that:

- 3.19 WC, bath and/or shower facilities comply with the levels of provision laid down by the Local Authority for developments of this type;
- 3.20 All WCs situated in tenants' rooms are properly compartmentalised, with adequate provision of natural or mechanical ventilation;
- 3.21 When a room is described as *en suite* this means that it has a bath/shower, wash basin and toilet which form a self contained amenity for the exclusive use of the tenant occupying that room and that this amenity is accessible without recourse to any corridor or passageway used by other occupants.

# Laundry Facilities

Managers will ensure that:

- 3.22 Facilities are provided for the washing and drying of clothes. Where a launderette is provided the ratio of Washer/driers to tenants should be no greater than 1:75 and consideration should be given to the possibility of machine malfunction.
- 3.23 Where a laundrette is provided within a development and that facility is provided as an amenity in the particulars of the letting at the point of establishing a tenancy, details of the organisation responsible for the management and ownership of the laundrette are displayed and information on how to report repairs supplied to the tenants. If the facility is not accessible 24 hours a day then tenants will be informed about opening times.

# Mail deliveries

- 3.24 Tenants are informed of procedures for the distribution of incoming mail and where it can be collected from. Tenants must be able to access their mailbox from a secure area, preferably accessible from within the building.
- 3.25 Where mail is not delivered through a letterbox into the room or flat of occupancy, then mail is delivered in conveniently located, lockable, secure, mailboxes;
- 3.26 Where the manager of the building is responsible for the distribution of mail, this is delivered on all normal Monday to Friday working days, not more than 24 hours from the time of the mail being delivered at the building. Mail received over public holidays and weekends must be delivered not later than 24 hours

after a normal working day occurs. The manager is not required to take delivery of parcels and larger items of mail, but in these circumstances notification that such items can be collected from a central depository must be given within the timescale above. Where a manager accepts parcels then notification of these items must be given to tenants within the timescale above;

3.27 Tenants are informed of any mail forwarding arrangements not less than 14 days before the end of any tenancy. It is not necessary for managers to agree to forward mail but this must be made clear to tenants, in advance. Where no forwarding service is offered, undelivered mail must be returned to the sender with the notification "gone away" on each item.

### HEALTH AND SAFETY

#### Housing Health and Safety Rating System

Managers will ensure that:

4.00 In consultation with the Local Authority, buildings are maintained in compliance with the requirements of Part I of the Housing Act 2004 (see appendix 3 dealing with the Housing Health and Safety Rating System)

#### **Gas Appliances and Supply**

Managers will ensure that:

- 4.01 All means of use and supply of mains gas and alterations and repairs to gas installations must comply with the current Gas Safety (Installation and Use) Regulations;
- 4.02 All gas appliances are serviced annually by a Council of Registered Gas Installers (CORGI) engineer and verification of this servicing within the development/flat is provided to each tenant;
- 4.03 Clear written instructions for the safe use of all central heating and hot water systems are provided to the tenants.

#### **Electrical Installations and Appliances**

Managers will ensure that:

- 4.04 They possess a current Periodic Inspection Report (based on Appendix 6 of BS 7671) showing that all electrical installations are in satisfactory condition. The inspection must be carried out by a competent electrical engineer (preferably National Inspection Council for Electrical Installation Contracting or Electrical Contractors Association) to show that the installation is safe and satisfactory and had been tested within the last 5 years;
- 4.05 All repairs and improvements to electrical installations comply with the current edition of the Institute of Electrical Engineers Wiring Regulations and meet with BS 7671;
- 4.06 Reasonable steps are taken to ensure that all electrical appliances provided by them are functioning effectively, in accordance with manufacturers' operational instructions, and in a safe manner. Portable Appliance Testing (PAT) would be one satisfactory method of ensuring this, another would be to install circuit breakers. Appliances must be regularly visually inspected for wear and tear by

the managers and any defects remedied. Tenants are provided with information about how, and to whom, any defects should be reported;

- 4.07 Instructions for the safe use of all electrical appliances are provided to the tenants and isolator switches properly labelled;
- 4.08 When a room is described as having central heating, this comprises of a heater that can be controlled within the room or flat, adjustable by a timer that allows control over a minimum 24 hour period. An electric panel heater with an on/off or booster switch that allows a preset period of use may be regarded as electric heating.

### **Energy Efficiency**

Managers will ensure that:

- 4.09 All Developments built before 2002 are provided with a reasonable level of energy efficiency installations;
- 4.10 Tenants are given, on request, advice on how best to heat the accommodation and use hot water in an energy efficient way when using the facilities provided.

#### Fire Safety

Managers will ensure that:

- 4.11 All developments are provided with properly maintained fire safety installations, and instructions for their use, necessary to enable the tenants to safely evacuate the building in event of a fire where this is required. These will be provided with fire safety measures in accordance with current legislation and may include by way of example:
  - a fire escape route with a minimum of 30 minutes fire resistance
  - an automatic fire alarm system
  - an emergency lighting system sited to protect the route of escape

The design and detail of the measures are determined in accordance with a fire safety risk assessment and in consideration of the local authority's HMO standards;

- 4.12 Fire alarm and detection systems are maintained in proper working order, systems are tested regularly, and an annual inspection and test of the entire system is carried out by a suitably qualified engineer;
- 4.13 A log book or certificate is kept containing information on when the testing and inspection of the fire alarm system was carried out and by whom;
- 4.14 Documentation is available to certify that the fire alarm and emergency lighting systems have received annual checks and are in proper working condition;
- 4.15 Tenants are provided with clear written guidelines on the fire safety procedures, including details of the safety measures installed, why they are there, how they operate and what to do in the event of a fire;
- 4.16 Notices containing this information is displayed in all rooms and communal areas;
- 4.17 All exit routes within the building, such as hallways, landings and staircases, so far as they are under the control of the landlord and as far as reasonably

practical, are maintained safe and unobstructed to enable evacuation of the dwelling in the event of fire.

# Security Measures

Managers will ensure that:

- 4.18 External doors to the building are of strong, solid, safe construction and fitted with a secure locking system capable of being opened from the inside without use of a key (if an electronic system is installed then it will be programmed to open in event of a power failure). Door frames should be of a strong construction and well secured;
- 4.19 Any intercom entry systems prevents access to the building without the tenant being able to establish the identity of the caller;
- 4.20 Ground floor and upper storey windows accessible from ground level are of sound construction and fitted with a lockable system capable of being opened from the inside without the use of a key. Occupants of ground floor rooms will be provided with specific security information;
- 4.21 The building has a security plan detailing an appropriate level of management to maintain security standards and this plan can, on request, be shown to tenants. The plan should also stipulate what security information will be supplied to tenants.

# The Environment

Managers will ensure that:

- 4.22 All developments are provided with adequate refuse disposal facilities for the number of occupants;
- 4.23 Where waste facilities are used by more than 10 tenants then a waste disposal plan exists for the building which can be consulted by tenants, on request. Tenants must be informed, not later than 24 hours of moving into the building, of waste collection arrangements. Where the local authority operates a recycling scheme, the waste disposal plan will conform to the relevant standards for recycling refuse.
- 4.24 The perimeter of all developments and any surrounding grounds are maintained in good order and are free of waste and litter as far as is reasonably practicable;
- 4.25 Where a garden area exists this is properly maintained and not be allowed to become overgrown. The path to and from all external doors will be kept in good repair and free from obstruction;
- 4.26 Where a garden or gardens exist these are retained as soft planted areas (this includes low maintenance gravelling with planting), although paths may be added. Plants and shrubs will be properly maintained and not be allowed to obstruct the pavements or other public areas surrounding the property;
- 4.27 Hedges and bushes are kept trimmed low wherever practical to avoid providing screening for criminal activities;
- 4.28 Neighbouring residents have access to and are eligible to use the complaints procedure (7.00 and 7.01). A neighbour is defined as a resident within the same or adjacent street within 200 metres of the property.

# **Communal Lighting**

Managers will ensure that:

- 4.29 All internal and external communal areas are provided with adequate safe lighting;
- 4.30 Where light switches are fitted with automatic timers they allow sufficient time for tenants to reach their rooms or to exit the building before switching off;
- 4.31 No more than five lamps fail on external lighting before those lamps are replaced and no more than three lamps fail on stairwells and corridors before those lamps should have been replaced.

# AT THE END OF THE TENANCY

### Deposits

Managers will ensure that:

- 5.00 Deposits, where required, are administered efficiently and reasonably and are not withheld for any purpose other than for which they are levied;
- 5.01 Tenants are issued with clear written guidelines regarding the standard of cleaning and other arrangements that will be expected when the tenancy comes to an end;
- 5.02 Subject to paragraph 5.03, deposits are returned to former tenants within four weeks of the end of the tenancy;
- 5.04Where monies from deposits have been retained to offset costs incurred, any remaining balance is returned within the timescale set out in paragraph 5.02 together with a written statement of account providing details of all and any deductions that have been made.

#### References

Managers will ensure that:

- 5.04 Following a written request from a former tenant, a reference will be provided.
- 5.05 Letters of reference are based on the performance of the named

individual during the period of the tenancy only, or in the case of a joint tenancy those within the tenancy.

## DISPUTES

Where disputes arise with tenants, managers will ensure that:

- 6.00 They respond reasonably and promptly to tenants or their representatives. Where a parent of a tenant is making a complaint then the tenant will confirm in writing that this constitutes their representative;
- 6.01 They make written response to any correspondence from tenants or their representatives within three weeks of its receipt;
- 6.02 Any settlements or agreements reached are honoured within three weeks of the settlement being agreed;

6.03 They maintain courteous professional relations with tenants during any dispute.

# Complaints

Managers will ensure that:

- 7.00 Within four weeks of receipt of any written complaint from a tenant (or their representative) they rectify any breach of this Code of Standards or, where any allegations are contested, enter into correspondence with the tenants or their representative; (Appendix 2 describes the complaints resolution procedure)
- 7.01 Where such a breach is contested, or where rectification is not made in accordance with 7.00 above, they recognise the authority of a Tribunal which will determine whether or not a breach of the code has occurred and make recommendations accordingly. In the event that such recommendations are not followed by the manager then they will be deemed to be in breach of the Code and this fact will be made public to prospective tenants. The Tribunal will have the authority to exclude any owner from the Code.

# Data Protection

All information concerning educational establishments operating developments displayed on the website in relation to complaints received under this code will comply with the principles of good practice for the handling of personal data. It will be fairly and lawfully processed, contain only adequate and relevant information about the complaint, accurately reflect the details of the complaint, remain on the website for no longer than three years, be processed in accordance with the data subject's rights, and will be held securely.

The ANUK/Unipol National Code of Standards for Larger Developments is administered by Unipol Student Homes on behalf of the Code Consortium and the Committee of Management. Telephone 0113 243 0169 and ask for The National Code Administrator for further information or general enquiries. For financial enquiries please select option 3 on 0113 243 0169 for the finance section,155-157 Woodhouse Lane, Leeds LS2 3ED

www.unipol.leeds.ac.uk

Registered Charity No 1063492

VAT Registration No 69884549

ANNEX 1

**National Code of Standards for Larger Developments** 

For student accommodation managed and controlled by educational establishments

# Determination of Whether a Development is Managed and Controlled by an Educational establishment

Many larger student accommodation developments are undertaken in partnership between a provider of services and an educational establishment. In order to determine whether a building is managed and controlled by an educational establishment, a framework of test questions has been developed.

12 questions are asked: the answer can be yes, responsible, no, not responsible or both are responsible. The answer to each question attracts the number of points, as follows:

Marketing -	1 point
Rent Collection -	1 point
Tenancy -	6 points
Hard FM -	2 points
Soft FM	
Cleaning -	1 point
Security -	1 point
Repairs -	1 point
Health and Safety Routines - 1	point
Out of Hours Services -	1 point
Tenancy Relations -	2 points
Residential Cover -	1 point

The points are loaded to reflect the importance of each item as determining control and management.

There are a total of 18 points in all. The headings are scored according to an educational establishment or another provider. Whoever has the higher score determines who has control and management of the building. For the purposes of determining eligibility to sign this particular Code, the educational establishment must have the higher score.

#### For a worked example of the method of determination see below.

#### **Guidelines on Questions**

The term "educational establishment" means just that and "provider" means an organisation other than the educational establishment providing the duties and services.

*Marketing* - reflects who is responsible for promoting and letting the building. If the development is an underwritten or formal nominations arrangement this would clearly be the educational establishment. Informal arrangements between educational

establishments and a private supplier, where the supplier is also marketing the building directly would result in marketing being undertaken by the provider.

Rent Collection - reflects who collects the rent.

*Tenancy* - This reflects who the student tenant signs their tenancy with, the educational establishment or another provider. This is an important matter since it sets the legal framework for the whole letting.

*HardFM* - means the maintenance and replacement of the infrastructure of the building and its associated plant/equipment and buildings systems and can extend to the estate where the building is situated (including grounds and gardens).

*Soft FM* - means the services that are provided to the students occupying the building. There are seven questions related to aspects of those services:

*Cleaning* - who undertakes the cleaning, either of the residences or the communal areas

*Security* - who undertakes the security, particularly out of hours security. Often this work is shared between a provider and an educational establishment, in which case points would be awarded to both

Repairs - who undertakes any day to day repairs within the building

*Health and Safety Routines* - who is responsible for health and safety routines: testing fire alarms, servicing safety equipment, undertaking a risk analysis of the building

*Out of Hours Services* - who would deal with out of hours emergencies in respect of the building, for example, a power outage, a plumbing leak. This does not cover out of hours services to students offered under tenancy relations or residential cover

*Tenancy Relations* - who would deal with tenant issues and support, for example, students wishing to leave, inter-tenant friction, noise and anti social behaviour, mental health problems

*Residential Cover* - who provides over night residential cover to deal with tenant issues that occur overnight. This excludes security related matters dealt with above.

Further guidance can be obtained from the Code Administrator at any time before applying the test questions above.

Head leased properties, defined as small off street properties converted to accommodate 10 or less tenants and leased for not more than 3 years by an educational establishment from a private landlord, shall not be considered as being managed and controlled by the HEE and therefore will not be exempted from licensing.

This method of ascertaining management and control of a building has been adopted by both ANUK and UUK in order to provide a consistent and sensitive gateway that allows only educational establishments who both control and manage buildings to sign this or the UUK Code. The criteria will be reviewed periodically in the light of experience and more comprehensive guidelines will be issued where problem areas become apparent.

# Determination of Whether Development is Managed and Controlled by an Educational Establishment

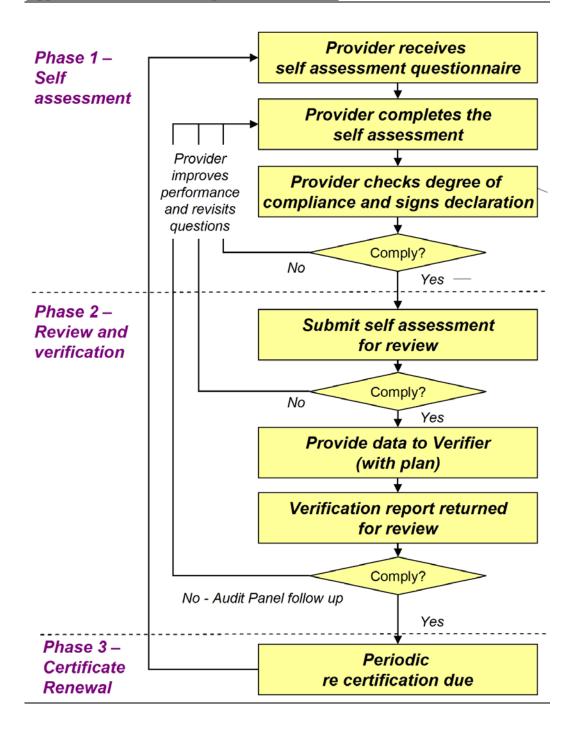
# Name of

Development/Area: Blank

			Provider		Educational Establishment	
	Available	Who		Points		Points
Marketing	1	Both	yes	1	yes	1
<b>Rent Collection</b>	1	Both	yes	1	yes	1
Tenancy	6	Both	yes	6	yes	6
Hard FM	2	Both	yes	2	yes	2
Soft FM						
Cleaning	1	Both	yes	1	yes	1
Security	1	Both	yes	1	yes	1
Repairs	1	Both	yes	1	yes	1
Health and Safety Routines	1	Both	yes	1	yes	1
Out of Hours Services	1	Both	yes	1	yes	1
<b>Tenancy Relations</b>	2	Both	yes	2	yes	2
<b>Residential Cover</b>	1	Both	yes	1	yes	1
Total Points				18		18

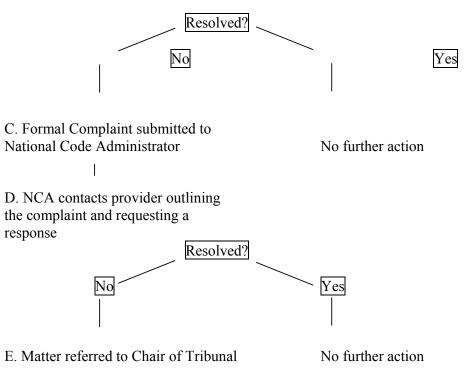
The educational establishment manages and controls a development only if it scores the most points

**Appendix 1 - Audit and Compliance Framework** 



# Appendix 2 – Complaints Procedure

- A. Breach of Code alleged
- B. Matter raised with accommodation provider



F. Chair considers the complaint and has two possible courses of action:

Chairs Ruling - Chair decides, in consultation with Vice chairs, if case is serious enough to be referred to the full tribunal. If not the Chair makes the ruling and details appear on the website

Full Tribunal – Complaint is heard by panel consisting of a maximum of nine people – Chair, two members of the consortium (at least one from the National Union of Students), three owner representatives, one person from the local authority, one person from the local student union, one person from the educational establishment (where appropriate). Owner and tenant/s will attend to state their case. Tribunal's decision will be posted on the website and remain in the public domain for three years

# Appendix 3 – Housing Health and Safety Ratings System

The condition of all housing is now subject to Part 1 of the Housing Act 2004 and the evidence based risk assessment process of the Housing Health and Safety Rating System (HHSRS), on which local authorities must now base enforcement decisions. This applies to all types of residential premises, whether or not any amenities are shared.

Following a complaint, or for any other reason, a local authority may arrange to inspect premises to determine whether a category 1 or 2 hazard exists.

HHSRS assesses twenty-nine categories of housing hazard. Technical assessment is a two-stage process, addressing first the likelihood of an occurrence and then the range of probable harm outcomes. These two factors are combined using a standard method to give a score in respect of each hazard. HHSRS does not provide a single score for the dwelling as a whole or, in the case of multiply occupied dwellings, for the building as a whole.

The scores from different hazards cannot be meaningfully aggregated. There is no strong evidential basis for aggregating hazard scores, and to attempt to do this would make far more difficult the assessment of likelihood and spread of harm of hazards. However, the presence of a number of individual category 2 hazards may be a factor in an authority's decision to take action.

Hazards are scored in bands, from band A, the most severe, to band J. The relationship between these bands and category 1 and category 2 is prescribed in Regulations made under the Act. Category 1 hazards are those rated in bands A-C. Category 2 hazards are those rated band D and lower. Category 1 hazards trigger a local authority's duty under section 5 to take the appropriate enforcement action. Category 2 hazards can be dealt with under the authority's discretionary powers, which are set out in section 7.

The 2004 Act gives local authorities powers to intervene where they consider housing conditions to be unacceptable, on the basis of the impact of health and safety hazards on the most vulnerable potential occupant. The 2004 Act puts authorities under a general duty to take appropriate action in relation to a category 1 hazard. Where they have a general duty to act, they must take the most appropriate of the following courses of action:

- serve an improvement notice in accordance with section 11
- make a prohibition order in accordance with section 20
- serve a hazard awareness notice in accordance with section 28
- take emergency remedial action under section 40 or make an emergency prohibition order under section 43
- make a demolition order under section 265 of the Housing Act 1985 as amended
- declare a clearance area by virtue of section 289 of the 1985 Act as amended.

Educational Establishment	Name of Development	
Bradford College	Doris Birdsall Halls	
Bradford University	Bradford Hall	
	Kirkstone Hall	
	Longside Hall	
	University Hall	
Leeds Metropolitan University	Kirkstall Brewery	
	Rich Hall	
	Sugarwell Court	
	Woodhouse Flats	
London Metropolitan University	The Arcade	
	James Leicester Halls	
	John Bell House	
	Tufnall Park Hall	
Plumpton College	Main Building	
	New Hostel	
Rodbaston College	All eight hostels	
The Royal Veterinary College	Northumberland Hall, Hatfield	
	Odiham Hall, Hatfield	
	College Grove, London	
University of Hertfordshire	College Lane, Hatfield	
	De Haviland Campus, Hatfield	
University of Leeds	Boddington Hall	
	Bretton Campus, Wakefield	
	Charles Morris Hall	
	Clarence Dock	
	52 Clarendon Rd	
	Devonshire Hall	
	Ellerslie Hall Henry Price Residences	
	Leodis Residences	
	The Lodge, Wakefield Lynddon Hall	
	Montague Burton Residences	
	20 North Grange Rd	
	24 North Grange Rd	
	North Hill Court Residences	
	8 North Hill Rd	
	14 North Hill Rd	
	18 North Hill Rd	
	Oxley Residences	
	Sentinel Towers	
	13/17 Shaw Lane	
	Shimmin Flats	
	7-11a Springfield Mount	

# Schedule 1 - Educational Establishment Developments Signed-Up to this National Code (England) as of 20<sup>th</sup> February 2006

13 Springfield Mount	
St Marks	
Tetley Hall	
10 Wood Lane (not flat 3)	

# National Code of Standards for Larger Developments -For student accommodation managed and controlled by educational establishments

# DECLARATION

We (Educational Establishment)

of (Establishment's Address)

Telephone contact number:

Website:

E-mail Address:

declare that:

I/we wish to join the Code of Standards for Larger Developments from January 1st 2006 - 31st December 2006 and that we agree to meet all the terms and conditions of the Code and abide by the regulatory mechanisms and complaints procedure as stated in the Code.

I/we wish to declare that our developments listed on the attached schedule meet with the terms and conditions of the Code

I/we agree to meet the cost of joining the Code at 0.87p (plus VAT) per bed space (NB the minimum fee for membership is £150, inc VAT), and accept that my registration covers from the period below (as dated) to 31st December 2006 (cheques should be made payable to Unipol Student Homes).

I/we wish to declare that our developments (as listed on the attached schedule) meet with the terms and conditions of the Code.

I/we accept that it is an important part of the Code to inform tenants of our membership and each tenant will be provided with either an A5 leaflet on collecting their keys (or before) or an A3 poster will be displayed at the foot of any relevant stairwell or foyer (both are available from the National Code Administrator.

Signed:

Dated:

Name (please print): Position in Company: Telephone contact number: Website: E-mail Address:

The ANUK/Unipol National Code of Standards for Larger Developments is administered by Unipol Student Homes on behalf of the Code Consortium and the

Committee of Management. Telephone 0113 243 0169 and ask for The National Code Administrator for further information or general enquiries. For financial enquiries please select option 3 on 0113 243 0169 for the finance section,155-157 Woodhouse Lane, Leeds LS2 3ED, www.unipol.leeds.ac.uk Registered Charity No 1063492 VAT Registration No 69884549

# **DECLARATION – SCHEDULE OF PROPERTIES**

Name of development	Address (including postal code)	Description of Development (number of bed spaces and number of separate buildings)	Contact Information for the Development (name, telephone number, E-mail address Website)

Signed: print):

Name (please

Telephone contact

Position in educational establishment: number:

Website:

E-mail Address

For more than three developments please copy this sheet as required. Each separate sheet should be signed.