The agreement

4.—(1) An electricity supplier may not recover sums specified in regulation 3(1) by means of a prepayment meter unless it has previously entered into an agreement with the customer which complies with paragraphs (2) and (4), and, where applicable, regulations 5 and 6.

(2) The agreement must state in writing—
   (a) the name of the customer;
   (b) any charges that the customer will be required to pay in addition to those recovered under regulation 3; and
   (c) that the electricity supplier warrants that he has, orally, provided the customer with details as required under paragraph (3).

(3) The details required by this paragraph are—
   (a) other means of payment available to the customer;
   (b) the operation of the prepayment meter, particularly as regards the recovery of debt and charging for ongoing consumption; and
   (c) the implications of failing to make any payments in full or in part when they fall due under the agreement.

(4) The agreement must include written terms to the following effect—
   (a) that the customer can give a notice of cancellation to the electricity supplier;
   (b) where notice of cancellation is given, the agreement shall be treated as if it had not been made;
   (c) notice of cancellation can be given orally or in writing and must be given within seven working days beginning with the day on which the customer receives written terms of the agreement; and
   (d) either party can terminate the agreement on provision of 30 days' oral or written notice.