

SCHEDULE

Regulation 2

Amendments to the Consumer Protection (Distance Selling) Regulations 2000

- 1.—(1) Regulation 8 (written and additional information) is amended as follows.
 - (2) In paragraph (2)(b)—
 - (a) the word “and” at the end of sub-paragraph (i) is omitted; and
 - (b) after sub-paragraph (ii) there is inserted—
 - “(iii) in the case of a contract for the supply of services, information as to how the right to cancel may be affected by the consumer agreeing to performance of the services beginning before the end of the seven working day period referred to in regulation 12;”.
 - (3) Paragraph (3) is omitted.
- 2.—(1) Regulation 12 (cancellation period in the case of contracts for the supply of services) is amended as follows.
 - (2) In paragraph (3)—
 - (a) before the words “Where a supplier” there is inserted “Subject to paragraph (3A)”; and
 - (b) after the words “in regulation 8(2)” the words “and (3)” are omitted.
 - (3) After paragraph (3) there is inserted—
 - “(3A) Where the performance of the contract has begun with the consumer’s agreement before the expiry of the period of seven working days beginning with the day after the day on which the contract was concluded and the supplier has not complied with regulation 8 on or before the day on which performance began, but provides to the consumer the information referred to in regulation 8(2) in good time during the performance of the contract, the cancellation period ends—
 - (a) on the expiry of the period of seven working days beginning with the day after the day on which the consumer receives the information; or
 - (b) if the performance of the contract is completed before the expiry of the period referred to in sub-paragraph (a), on the day when the performance of the contract is completed.”.
 - (4) In paragraph (4) for the words “neither paragraph (2) nor (3) applies” there is substituted “none of paragraphs (2) to (3A) applies”.
- 3.—(1) Regulation 13 (exceptions to the right to cancel) is amended as follows.
 - (2) For paragraph (1)(a) there is substituted—
 - “(a) for the supply of services if the performance of the contract has begun with the consumer’s agreement—
 - (i) before the end of the cancellation period applicable under regulation 12(2); and
 - (ii) after the supplier has provided the information referred to in regulation 8(2).”.