THE NATIONAL HEALTH SERVICE (GENERAL DENTAL SERVICES CONTRACTS) REGULATIONS 2005

PART 1
GENERAL

1. Citation, commencement and application
2. Interpretation

PART 2
CONTRACTORS

3. Conditions: introductory
4. General prescribed conditions relating to all contracts
5. Additional prescribed conditions relating to contracts with dental corporations
6. Reasons
7. Appeal

PART 3
PRE-CONTRACT DISPUTE RESOLUTION

8. Pre-contract disputes

PART 4
HEALTH SERVICE BODY STATUS

9. Health service body status
PART 5
CONTRACTS: REQUIRED TERMS

10. Parties to the contract
11. NHS contracts
12. Contracts with individuals practising in partnership
13. Duration
14. Mandatory services
15. Additional services
16. Services: general
17. Units of dental activity
18. Units of orthodontic activity
19. Under provision of units of dental activity or units of orthodontic activity
20. Domiciliary services and sedation services
21. Finance
22. Fees, charges and financial interests of the contractor
23. Arrangements on termination
24. Other contractual terms

PART 6
TRANSITIONAL PROVISION

25. Commencement of contract
   Signature

SCHEDULE 1 — ADDITIONAL SERVICES
   PART 1 — ADVANCED MANDATORY SERVICES, DOMICILIARY SERVICES AND SEDATION SERVICES
   1. Provision of advanced mandatory services, domiciliary services and sedation services by the contractor
   2. Referral services
   3. Sedation services
   PART 2 — ORTHODONTIC SERVICES
   4. Patients to whom orthodontic services may be provided
   5. Orthodontic course of treatment
   6. Orthodontic treatment plans
   7. Monitoring outcomes
   8. Completion of orthodontic courses of treatment

SCHEDULE 2 — PROVISION OF SERVICES: UNITS OF DENTAL ACTIVITY AND UNITS OF ORTHODONTIC ACTIVITY
   PART 1 — UNITS OF DENTAL ACTIVITY
   1. (1) Where the contractor provides a banded course of treatment,...
   2. Where the contractor provides a charge exempt course of treatment,...
   PART 2 — UNITS OF ORTHODONTIC ACTIVITY
   3. (1) Where the contractor provides an orthodontic course of treatment...

SCHEDULE 3 — OTHER CONTRACTUAL TERMS
   PART 1 — PATIENTS
1. Persons to whom mandatory services or additional services are to be provided
2. Patient preference of practitioner
3. Violent patients
4. Patients who refuse to pay NHS charges prior to the commencement of, or during, treatment
5. Irrevocable breakdown in relationship between contractor and patient

PART 2 — PROVISION OF SERVICES

6. Course of treatment
7. Treatment plans
8. Completion of courses of treatment
9. Referral to another contractor, a hospital or other relevant service provider for advanced mandatory, domiciliary or sedation services
10. Mixing of services provided under the contract with private services
11. Repair or replacement of restorations
12. Premises, facilities and equipment
13. Telephone services
14. National Institute for Clinical Excellence guidance
15. Infection control
16. Treatment under general anaesthesia: prohibition

PART 3 — SUPPLY OF DRUGS AND PRESCRIBING

17. General
18. Supply of drugs
19. Issue of prescription forms
20. Excessive prescribing

PART 4 — PERSONS WHO PERFORM SERVICES

21. Dental practitioners
22. Dental care professionals
23. Performers: further requirements
24. Conditions for employment and engagement: dental practitioners performing dental services
25. Conditions for employment and engagement: persons performing dental services other than dental practitioners
26. Conditions for employment and engagement: all persons performing dental services
27. Conditions for employment or engagement: persons assisting in the provision of services under the contract
28. Training
29. Level of skill
30. Appraisal and assessment
31. Sub-contracting of clinical matters

PART 5 — RECORDS, INFORMATION, NOTIFICATIONS AND RIGHTS OF ENTRY

32. Patient records
33. Confidentiality of personal data
34. Patient information
35. Provision of and access to information: Primary Care Trust
36. Requests for information from Patients' Forums
37. Inquiries about prescriptions and referrals
38. Notification of a course of treatment, orthodontic course of treatment etc.
39. Annual report and review
40. Notification to the Primary Care Trust
41. Notice provisions specific to a contract with a dental corporation
42. Notice provisions specific to a contract with two or more individuals practising in partnership
43. Notification to patients following a variation of the contract
44. Entry and inspection by the Primary Care Trust
45. Entry and inspection by members of Patients' Forums
46. Entry and inspection by the Commission for Healthcare Audit and Inspection

PART 6 — COMPLAINTS
47. Complaints procedure
48. Making of complaints
49. Period for making complaints
50. Further requirements for complaints procedures
51. Co-operation with investigations
52. Provision of information

PART 7 — DISPUTE RESOLUTION
53. Local resolution of contract disputes
54. Dispute resolution: non-NHS contracts
55. NHS dispute resolution procedure
56. Determination of dispute
57. Interpretation of Part 7

PART 8 — MID-YEAR REVIEW OF ACTIVITY UNDER CONTRACTS
58. Mid-year reviews
59. Action the Primary Care Trust can take following a mid-year review

PART 9 — VARIATION AND TERMINATION OF CONTRACTS
60. Variation of a contract: general
61. Variation of a contract: activity under the contract
62. Variation provisions specific to a contract with an individual dental practitioner
63. Variation provisions specific to a contract with two or more individuals practising in partnership
64. Termination by agreement
65. Termination on the death of an individual dental practitioner
66. Termination by the contractor
67. Late payment notices
68. Termination by the Primary Care Trust: general
69. Termination by the Primary Care Trust: no longer eligible to enter into and breach of conditions of the contract
70. Termination by the Primary Care Trust for the provision of untrue etc. information
71. Termination by the Primary Care Trust on grounds of suitability etc.
72. Termination by the Primary Care Trust: patient safety and material financial loss
73. Termination by the Primary Care Trust: remedial notices and breach notices
74. Termination by the Primary Care Trust: additional provisions specific to contracts with two or more individuals practising in partnership and dental corporations
75. Contract sanctions
76. Contract sanctions and the NHS dispute resolution procedure
77. Termination and the NHS dispute resolution procedure

PART 10 — MISCELLANEOUS
78. Evidence of exemption under the Act
79. Clinical governance arrangements
80. Quality assurance system
81. Insurance: negligent performance
82. Public liability insurance
83. Gifts
84. Compliance with legislation and guidance
85. Third party rights
86. Signing of documents

SCHEDULE 4 — PATIENT INFORMATION LEAFLET
1. The name of the contractor.
2. In the case of a contract with a partnership—
3. In the case of a contract with a dental corporation—...
4. The full name of each person performing services under the...
5. In the case of each person performing dental services under...
6. Whether the contractor undertakes the teaching or training of persons...
7. The address of each of the practice premises.
8. The contractor’s telephone and fax numbers and the address of...
9. Whether the practice premises have suitable access for disabled patients...
10. How to request services as a patient.
11. The rights of a patient to express a preference of...
12. The services available under the contract.
13. The normal surgery days and hours of the practice.
14. The arrangements for dental services for the hours and days...
15. If the services in paragraph 14 are not provided by...
16. The telephone number of NHS Direct and details of NHS...
17. How patients may make a complaint or comment on the...
18. The rights and responsibilities of the patient, including keeping appointments....
19. The action that may be taken where a patient is...
20. Details of who has access to patient information (including information...
21. The name, postal and website address and telephone number of...

Explanatory Note