

**2003 No. 519**

**LOCAL GOVERNMENT, ENGLAND AND WALES  
POLICE, ENGLAND AND WALES**

**The Police Authorities (Best Value) Performance Indicators  
Order 2003**

<i>Made - - - - -</i>	<i>6th March 2003</i>
<i>Laid before Parliament</i>	<i>10th March 2003</i>
<i>Coming into force - -</i>	<i>1st April 2003</i>

The Secretary of State, in exercise of the powers conferred upon him by section 4(1)(a) of the Local Government Act 1999<sup>(a)</sup> (having regard to the definition in section 1(1)(d)), and having consulted, in accordance with section 4(3) of that Act, persons appearing to him to represent police authorities and such other persons as he thought fit, hereby makes the following Order:

**Citation and commencement**

1. This Order may be cited as the Police Authorities (Best Value) Performance Indicators Order 2003 and shall come into force on 1st April 2003.

**Performance indicators**

2. The performance indicators by reference to which the performance of each police authority in England and Wales can be measured in exercising their functions are hereby specified in—

- (a) Schedule 1 (citizen focus);
- (b) Schedule 2 (reducing crime);
- (c) Schedule 3 (investigating crime);
- (d) Schedule 4 (promoting safety and security);
- (e) Schedule 5 (helping the public); and
- (f) Schedule 6 (resource usage).

**Revocation**

3. The Police Authorities (Best Value) Performance Indicators Order 2002<sup>(b)</sup> is hereby revoked.

Home Office  
6th March 2003

*John Denham*  
Minister of State

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(a) 1999 c. 27: the modifications to Part I of this Act for Wales do not apply in relation to police authorities (see sections 1(1)(d) and 29(2)(a)).  
(b) S.I. 2002/694.

**SCHEDULE 1**  
**CITIZEN FOCUS**

Article 2

<i>Indicator number</i>	<i>Description of Indicator</i>
PBV 1	Quality of service surveys showing— (a) percentage of the public satisfied with the time taken to answer a 999 call from a member of the public, (b) percentage of the public satisfied with the arrival time of an officer dealing with an immediate response incident, (c) percentage of the public satisfied with police action in response to 999 calls, (d) percentage of victims satisfied with police initial response to a report of violent crime, (e) percentage of victims satisfied with police initial response to a report of burglary to a dwelling, (f) percentage of victims of road traffic collisions satisfied with the police service at the scene of the collision, and (g) percentage of victims of racist incidents satisfied with the police service when dealing with the incident.
PBV 2	Public reassurance and quality of life as identified by— (a) percentage of residents surveyed who said that they feel ‘fairly safe’ or ‘very safe’ after dark whilst outside in the local authority area, and (b) percentage of residents surveyed who said that they feel ‘fairly safe’ or ‘very safe’ during the day whilst outside in the local authority area.

**SCHEDULE 2**  
**REDUCING CRIME**

Article 2

<i>Indicator number</i>	<i>Description of Indicator</i>
PBV 3	Using the British Crime Survey, the level of crime.
PBV 4	(a) Percentage of domestic violence incidents where there was a power of arrest, in which an arrest was made relating to the incident, and (b) of these, what percentage involved partner-on-partner violence.

**SCHEDULE 3**  
**INVESTIGATING CRIME**

Article 2

<i>Indicator number</i>	<i>Description of Indicator</i>
PBV 5	(a) Number of Police and Criminal Evidence Act 1984 (PACE) stop/searches of minority ethnic persons per 1,000 population compared with the number of PACE stop/searches of white persons per 1,000 population; and (b) percentage of PACE stop/searches of minority ethnic persons leading to arrest compared with the percentage of PACE stop/searches on white people leading to arrest.
PBV 6	Percentage of recorded racially-aggravated crimes detected.
PBV 7	(a) Number of offenders charged, reported for summons or cautioned for supply offences in respect of Class A drugs per 1,000 population; and (b) of the overall figure of (a) above, the number which related to cocaine, and (c) of the overall figure of (a) above, the number which related to heroin.
PBV 8	(a) Working with CPS and the courts to narrow the justice gap by increasing the number of notifiable/recorded offences that result in a caution/conviction or taken into consideration by a court (TIC), and (b) percentage of notifiable offences for which a person has been charged, reported for summons, cautioned or the offence has been TIC.

SCHEDULE 4

Article 2

PROMOTING SAFETY AND SECURITY

<i>Indicator number</i>	<i>Description of Indicator</i>
PBV 9	Using the British Crime Survey, the fear of crime.
PBV 10	Using the British Crime Survey, feelings of public safety.
PBV 11	Number of road traffic collisions involving death or serious injury per 1,000 population.

SCHEDULE 5

Article 2

HELPING THE PUBLIC

<i>Indicator number</i>	<i>Description of Indicator</i>
PBV 12	Percentage of occasions on which the police meet immigration service requests for assistance in the removal of immigration offenders.
PBV 13	Percentage of police officers in operational posts.

SCHEDULE 6

Article 2

RESOURCE USAGE

<i>Indicator number</i>	<i>Description of Indicator</i>
PBV 14	Percentage of minority ethnic police officers in the force compared with the percentage of minority ethnic population of working age.
PBV 15	Number of working days lost through sickness by (a) police officers and (b) civilian employees.
PBV 16	Number of medical retirements of (a) police officers per 1,000 officers and (b) civilian employees per 1,000 employees.

## EXPLANATORY NOTE

*(This note is not part of the Order)*

Part I of the Local Government Act 1999 imposes requirements on police authorities, and other authorities, to secure continuous improvement in the way in which their functions are exercised, having regard to a combination of economy, efficiency and effectiveness. Section 4(1) of that Act confers a power on the Secretary of State to specify by Order best value performance indicators applicable to local authorities, police authorities and other authorities.

Article 2 of this Order specifies that the performance indicators set out in Schedules 1 to 6 of this Order are to be included in the indicators by which a police authority's performance can be measured.

The performance indicators set out in Schedules 1 to 6 are not the only indicators which are applicable to police authorities. The Local Government (Best Value) Performance Indicators and Performance Standards Order 2003 provides for further performance indicators, some of which are applicable to police authorities in addition to the indicators set out in this Order.

Article 3 of this Order revokes the Police Authorities (Best Value) Performance Indicators Order 2002.

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