

2001 No. 724

LOCAL GOVERNMENT, ENGLAND AND WALES

**The Local Government (Best Value) Performance Indicators
and Performance Standards Order 2001**

<i>Made - - - -</i>	<i>6th March 2001</i>
<i>Laid before Parliament</i>	<i>9th March 2001</i>
<i>Coming into force</i>	<i>1st April 2001</i>

The Secretary of State, in exercise of the powers conferred upon him by sections 4(1) and (2) and 28(1)(b) of the Local Government Act 1999(a), and all other powers enabling him in that behalf, and having consulted, in accordance with section 4(3) of that Act, persons appearing to him to represent best value authorities concerned and such other persons as he thought fit, hereby makes the following Order:

Citation, commencement and interpretation

1.—(1) This Order may be cited as the Local Government (Best Value) Performance Indicators and Performance Standards Order 2001 and shall come into force on 1st April 2001.

(2) In this Order—

“the Act” means the Local Government Act 1999;

“DETR” means the Department of the Environment, Transport and the Regions;

“fire authority” means—

- (a) a fire authority constituted by a combination scheme;
- (b) a metropolitan county fire and civil defence authority;
- (c) the London Fire and Emergency Planning Authority;
- (d) The Council of the Isles of Scilly in its capacity as a fire authority; or
- (e) a county council acting as the fire authority for its area under the provisions of section 4 of the Fire Services Act 1947(b);

“highway authority” has the meaning given in section 1(2) and (3) of the Highways Act 1980(c);

“unitary council” means a district council, a county council or a London borough which is the sole principal council for its local government area;

(a) 1999 c. 27. For the application of the Act to Wales, see section 29.

(b) 1947, 10 & 11 Geo 6 c. 41.

(c) 1980 c. 66.

“principal council” means a council elected for a principal area as defined in section 270 of the Local Government Act 1972(a); and

“waste collection authority” has the same meaning as in section 30(3) of the Environmental Protection Act 1990(b).

(3) In this Order a reference to a numbered indicator in a particular Schedule is to the indicator so numbered in column 1 of that Schedule which is described in column 2 of that Schedule.

Application

2. This order applies—

(a) in relation to England, to all best value authorities; and

(b) in relation to Wales, only to authorities falling within section 1(1)(d) or (e) of the Act (police and fire authorities).

General corporate health performance indicators

3.—(1) The performance of the best value authorities specified in paragraph (2) in exercising all of their functions shall be measured by reference to indicators 1 to 16 in Schedule 1 to this Order.

(2) The best value authorities specified for the purposes of paragraph (1) are—

(a) metropolitan district councils;

(b) non-metropolitan district councils;

(c) the Council of the Isles of Scilly;

(d) London borough councils;

(e) the Common Council of the City of London in its capacity as a local authority; and

(f) unitary councils.

(3) The performance of the Greater London Authority in exercising all of those of its functions which are exercised through the Mayor shall be measured by reference to indicators 2 to 7 and 10 to 16 in Schedule 1 to this Order.

(4) The performance of Transport for London in exercising all of its functions shall be measured by reference to indicators 2, 3, 5 to 7 and 10 to 16 in Schedule 1 to this Order.

(5) The performance of the London Development Agency in exercising all of its functions shall be measured by reference to indicators 2, 3, 5 to 7 and 10 to 16 in Schedule 1 to this Order.

(6) The performance of county councils in exercising all of their functions shall be measured by reference to indicators 1 to 7 and 10 to 16 in Schedule 1 to this Order.

(7) The performance of National Park authorities and the Broads authority in exercising all of their functions shall be measured by reference to indicators 2, 3, 5, 6, 7, 11 to 14, 17 and 18 in Schedule 1 to this Order.

(8) The performance of fire authorities in exercising all of their functions shall be measured by reference to indicators 2, 3, 7, 10, 11, 14 and 19 in Schedule 1 to this Order.

(9) The performance of waste disposal authorities established under section 10 of the Local Government Act 1985(c) in exercising all of their functions shall be measured by reference to indicators 3, 5, 6 and 10 to 16 in Schedule 1 to this Order.

General police performance indicators

4. The performance of police authorities in exercising all of their functions shall be measured by reference to indicators 1 to 11 in Schedule 2 to this Order.

Performance indicators for police services

5. The performance of police authorities in exercising their functions in relation to emergency services and non-emergency policing services shall be measured by reference to indicators 1 to 21 in Schedule 3 to this Order.

(a) 1972 c. 70.

(b) 1990 c. 43.

(c) 1985 c. 51.

Performance indicators for community safety

6.—(1) The performance of the best value authorities specified in paragraph (2) in exercising their functions in relation to community safety shall be measured by reference to indicators 1 to 7 in Schedule 4 to this order.

- (2) The best value authorities specified for the purposes of paragraph (1) are;
- (a) metropolitan district councils;
 - (b) non-metropolitan district councils;
 - (c) the Council of the Isles of Scilly;
 - (d) London borough councils;
 - (e) the Common Council of the City of London in its capacity as a local authority;
 - (f) unitary councils; and
 - (g) county councils.

Performance indicators for education

7.—(1) The performance of the best value authorities specified in paragraph (2) in exercising their education functions shall be measured by reference to indicators 1 to 25 in Schedule 5 to this Order.

- (2) The best value authorities specified for the purposes of paragraph (1) are—
- (a) county councils;
 - (b) the Council of the Isles of Scilly;
 - (c) the Common Council of the City of London in its capacity as a local authority;
 - (d) London borough councils;
 - (e) metropolitan district councils; and
 - (f) unitary councils.

Performance indicators for social services

8.—(1) The performance of the best value authorities specified in paragraph (2) in exercising their social services functions shall be measured by reference to indicators 1 to 16 in Schedule 6 to this Order.

- (2) The best value authorities specified for the purposes of paragraph (1) are—
- (a) county councils;
 - (b) the Common Council of the City of London in its capacity as a local authority;
 - (c) the Council of the Isles of Scilly;
 - (d) London borough councils;
 - (e) metropolitan district councils; and
 - (f) unitary councils.

Performance indicators for housing and related services

9.—(1) The performance of the best value authorities specified in paragraph (2) in exercising their functions in relation to housing and housing related services shall be measured by reference to indicators 1 to 15 in Schedule 7 to this Order.

- (2) The best value authorities specified for the purposes of paragraph (1) are—
- (a) the Common Council of the City of London in its capacity as a local authority;
 - (b) the Council of the Isles of Scilly;
 - (c) metropolitan district councils;
 - (d) non-metropolitan district councils;
 - (e) London borough councils; and
 - (f) unitary councils.

(3) For the purposes of the indicators specified by this article “dwelling” is a building, or part of a building which forms a separate, or reasonably separate and self contained, set of premises designed to be occupied by a single household including non-permanent housing such as caravans, mobile homes and houseboats available for all year round occupation; a group of bedsits (single rooms without exclusive use of bath or toilet) sharing facilities counts as one dwelling.

Performance indicators for housing and council tax benefit

10.—(1) The performance of the best value authorities specified in paragraph (2) in exercising their functions in relation to housing benefit and council tax benefit shall be measured by reference to indicators 1 to 7 in Schedule 8 to this Order.

(2) The best value authorities specified for the purposes of paragraph (1) are—

- (a) the Common Council of the City of London in its capacity as a local authority;
- (b) the Council of the Isles of Scilly;
- (c) metropolitan district councils;
- (d) non-metropolitan district councils;
- (e) London borough councils; and
- (f) unitary councils.

Performance indicators for environmental services

11.—(1) The performance of waste disposal authorities in exercising all of their functions shall be measured by reference to indicators 1, 2, 3, 4, 5, 6 and 8 in Schedule 9 to this Order.

(2) The performance of waste collection authorities in exercising all of their functions shall be measured by reference to indicators 1, 2, 5, 6, 7, 9 and 10, in Schedule 9 to this Order.

(3) The performance of principal litter authorities in exercising their functions in respect of litter and refuse shall be measured by reference to indicator 6 in Schedule 9 to this Order.

(4) In this article “principal litter authority” shall have the same meaning as in section 86(2) of the Environmental Protection Act 1990^(a).

Performance standards for waste authorities

12.—(1) A waste authority which achieved, in the financial year beginning with 1st April 1998—

- (a) a recycling and composting rate specified in column (1) of Part I of Schedule 10 to this Order shall, in relation to indicators 1 and 2 in Schedule 9 (taken together) meet for the financial year beginning with 1st April 2003 the standard specified in the corresponding entry in column (2) of that Part;
- (b) a recycling and composting rate specified in column (1) of Part II of that Schedule shall, in relation to indicators 1 and 2 in Schedule 9 (taken together) meet for the financial year beginning with 1st April 2005 the standard specified in the corresponding entry in column (3) of that Part.

(2) For the purposes of this Article, the recycling and composting rate for an authority is that which is set out for the authority in the document published by the DETR entitled “Guidance on Municipal Waste Management Strategies”^(b) (published on 1st March 2001); and an authority which is stated in that document to have failed to supply to the DETR adequate details of its recycling and composting rates is treated for the purposes of;

- (a) sub-paragraph (1)(a) of this Article and Part I of Schedule 10 to this Order as having a recycling and composting rate of 16% or more; and
- (b) sub-paragraph (1)(b) of this Article and Part II of Schedule 10 to this Order as having a recycling and composting rate of 19% or more.

(3) For the purposes of this Article “waste authority” means a waste collection authority or a waste disposal authority.

^(a) 1990 c. 43.

^(b) “Guidance on Municipal Waste Management Strategies” is published by the DETR (5th March 2001). The document is available free of charge from: DETR, PO Box 236, Wetherby, West Yorkshire, LS23 7NB.

Performance indicators for transport

13.—(1) The performance of the best value authorities specified in paragraph (2) in exercising their transport functions shall be measured by reference to indicators 1 to 10 in Schedule 11 to this Order.

- (2) The best value authorities specified for the purposes of paragraph (1) are—
- (a) county councils;
 - (b) the Common Council of the City of London in its capacity as a local authority;
 - (c) the Council of the Isles of Scilly;
 - (d) metropolitan district councils; and
 - (e) unitary councils.

(3) The performance of London borough councils in exercising their transport functions shall be measured by reference to indicators 1, 3 to 7, 9 and 10 in Schedule 11 to this Order.

(4) The performance of Transport for London in exercising its transport functions shall be measured by reference to indicators 1 to 4 and 6 to 10 in Schedule 11 to this Order.

(5) The performance of highways authorities, with the exception of inner London borough councils, in exercising their highways functions shall, in addition to any indicators mentioned in paragraphs (1) or (3), be measured by reference to indicator 11 in Schedule 11 to this Order.

Performance indicators for planning

14.—(1) The performance of the best value authorities specified in paragraph (2) in exercising their planning functions shall be measured by reference to indicators 1 to 7 in Schedule 12 to this Order.

- (2) The best value authorities specified for the purposes of paragraph (1) are—
- (a) the Common Council of the City of London in its capacity as a local authority;
 - (b) the Council of the Isles of Scilly;
 - (c) metropolitan district councils;
 - (d) London Borough Councils;
 - (e) non-metropolitan district councils; and
 - (f) unitary councils.

(3) The performance of the best value authorities specified in paragraph (4) in exercising their planning functions shall be measured by reference to indicators 2 to 6 in Schedule 12 to this order.

- (4) The best value authorities specified for the purposes of paragraph (3) are;
- (a) county councils which are not unitary councils;
 - (b) the Broads authority; and
 - (c) National park authorities.

Performance standard for planning

15.—(1) The best value authorities specified in paragraph (2) in exercising their planning functions shall, in relation to indicator 4 in Schedule 12 to this Order, meet the standard specified in Schedule 13 to this Order.

- (2) The best value authorities specified for the purposes of paragraph (1) are;
- (a) Corby Borough Council;
 - (b) East Hampshire District Council;
 - (c) Epping Forest Borough Council;
 - (d) Guildford Borough Council;
 - (e) Harborough District Council;
 - (f) London Borough of Kingston upon Thames;
 - (g) London Borough of Lambeth;
 - (h) London Borough of Merton;

- (i) Oxford City Council;
- (j) Reading Borough Council;
- (k) Restormel Borough Council;
- (l) Sevenoaks District Council;
- (m) Trafford Metropolitan Borough Council;
- (n) Wokingham Council; and
- (o) Wychavon District Council.

Performance indicator for Environmental Health and Trading Standards

16.—(1) The performance of the best value authorities specified in paragraph (2) in exercising their environmental health and trading standards functions shall be measured by reference to the indicator contained in Schedule 14 to this Order.

- (2) The best value authorities specified for the purpose of paragraph (1) are;
 - (a) county councils;
 - (b) the Common Council of the City of London in its capacity as a local authority;
 - (c) the Council of the Isles of Scilly;
 - (d) London Borough councils;
 - (e) metropolitan district councils;
 - (f) non-metropolitan district councils; and
 - (g) unitary councils.

Performance indicators for cultural and related services

17.—(1) The performance of the best value authorities specified in paragraph (2) in exercising their functions in relation to cultural and related services shall be measured by reference to indicators 1 to 7 in Schedule 15 to this Order.

- (2) The best value authorities specified for the purposes of paragraph (1) are—
 - (a) county councils;
 - (b) the Common Council of the City of London in its capacity as a local authority;
 - (c) London borough councils;
 - (d) metropolitan district councils; and
 - (e) unitary councils.

(3) The performance of the best value authorities specified in paragraph (4) in exercising their functions in relation to cultural and related services shall be measured by reference to indicators 1, 2, 4, 6 and 7 in Schedule 15 to this Order.

- (4) The best value authorities specified for the purposes of paragraph (3) are—
 - (a) the Council of the Isles of Scilly; and
 - (b) non-metropolitan district councils.

(5) The performance of the Greater London Authority in exercising those of its functions which are exercised through the Mayor in relation to cultural and related services shall be measured by reference to indicator 2 in Schedule 15 to this Order.

Performance indicators for fire services

18. The performance of fire authorities in exercising their functions in respect of the provision of fire services shall be measured by reference to indicators 1 to 11 in Schedule 16 to this Order.

Performance indicator for community legal services

19.—(1) The performance of the best value authorities specified in paragraph (2) in exercising their functions in relation to community legal services shall be measured by reference to the indicator in Schedule 17 to this Order.

(2) The best value authorities specified for the purposes of paragraph (1) are—

- (a) county councils;
- (b) the Common Council of the City of London in its capacity as a local authority;
- (c) the Council of the Isles of Scilly;
- (d) London borough councils;
- (e) metropolitan district councils;
- (f) non-metropolitan district councils; and
- (g) unitary councils.

Revocation

20. The Local Government (Best Value) Performance Indicators Order 2000^(a) is hereby revoked.

Signed by authority of the Secretary of State

6th March 2001

Hilary Armstrong
Minister of State,
Department of the Environment,
Transport and the Regions

^(a) S.I. 2000/896.

SCHEDULE 1

Article 3

GENERAL CORPORATE HEALTH PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	The establishment of a timetable for the preparation of a community strategy(a).
2	The level (if any) of the Commission for Racial Equality's standard for local government to which the authority conforms(b).
3	The number of complaints in a financial year to the Commission for Local Government Administration that were classified as "maladministration".
4	The percentage turnout for local elections.
5	The percentage of authority buildings open to the public in which all areas are suitable for and accessible to disabled people.
6	The number of types of transactions that can be delivered electronically as a percentage of the types of transactions for which electronic delivery is legally permissible.
7	The percentage of invoices for commercial goods and services which were paid by the authority within 30 days of such invoices being received by the authority.
8	The percentage of Council Tax collected.
9	The percentage of non-domestic rates due for the financial year which were received by the authority.
10	The percentage of senior management posts filled by women.
11	The average number of working days/shifts lost due to sickness absence.
12	Persons who leave the employment of the authority voluntarily as a percentage of employees in post.
13	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force.
14	The percentage of employees retiring on grounds of ill health as a percentage of the total workforce.
15	The percentage of employees declaring that they meet the Disability Discrimination Act 1995(c) disability definition within the authority workforce compared with the percentage of the economically active disabled people in the authority's area.
16	The percentage of employees from minority ethnic communities within the authority's workforce compared with the percentage of economically active minority ethnic community population in the authority's area.

(a) See section 4 of the Local Government Act 2000 c. 22 of 2000.

(b) "Auditing Council Performance against the Commission for Racial Equality's standard for Local Government Auditing for Quality" compiled by Stella Dadzie and produced in association with the London Borough of Hammersmith and Fulham (1990) 112pp ISBN 1 85442 220 0.

(c) 1995 c. 50. For the definition of "disability" see section 1.

Indicator Number	Description of indicator
17	The number of employees declaring that they meet the Disability Discrimination Act 1995 disability definition as a percentage of the authority's workforce.
18	The percentage of employees from minority ethnic communities within the authority's workforce.
19	Percentage of minority ethnic uniformed staff and the percentage of minority ethnic community population of working age in the community.

SCHEDULE 2

Article 4

GENERAL POLICE PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	The assessment by Her Majesty's Inspectorate of Constabulary (HMIC) of the achievement by the police force of its efficiency target for the preceding year.
2	Number of complaints per 1,000 officers.
3	Percentage of complaints substantiated.
4	User satisfaction surveys in respect of the police services provided by the authority.
5	Percentage of new appointments to the police strength who are female.
6	Percentage of minority ethnic police officers in the force compared to the percentage of minority ethnic population of working age.
7	Number of working days lost through sickness per police officer and number of working days lost through sickness per civilian employee.
8	Percentage of police officers in operational posts; percentage of police officers in operational support posts; percentage of police officers in organisational support posts.
9	Number of medical retirements of police officers as a percentage of all officer numbers; number of medical retirements of civilian employees as a percentage of all civilian employees.
10	Actual net revenue expenditure per 1,000 population.
11	Percentage of Police Authority buildings open to the public which are suitable for and accessible to disabled people.

SCHEDULE 3

Article 5

POLICE SERVICES PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	Level of crime.
2	Fear of crime.
3	Feelings of public safety.
4	Total recorded crimes per 1,000 population and percentage detected.
5	Domestic burglaries per 1,000 households and percentage detected.
6	Robberies per 1,000 population and percentage detected.
7	Vehicles crimes per 1,000 population and percentage detected.
8	The number of offenders charged, reported for summons or cautioned for supply offences in respect of; <ul style="list-style-type: none"> (a) class "A" drugs (as classified for the purposes of the Misuse of Drugs Act 1971)(a) per 10,000 population; (b) of the overall figure the number of which relate to cocaine; and (c) of the overall figure the number of which relate to heroin.
9	The number of public disorder incidents per 1,000 population.
10	The percentage of all full files and percentage of full youth files provided to the Crown Prosecution Service both within pre-trial issue time guidelines, and which are fully satisfactory or sufficient to proceed. The percentage of all expedited or remand files and percentage of expedited or remand youth files which are fully satisfactory or sufficient to proceed.
11	The number of road traffic collisions involving death or serious injury per 1,000 population.
12	The percentage of responses to incidents requiring immediate response within local target response times (appropriate to rural and urban areas).
13	The percentage of 999 calls answered within local target response time.
14	The percentage of notifiable offences that were detected where a person has been charged or reported for summons or cautioned or the offence has been taken into consideration by a court.
15	The percentage of adults arrested referred to drug treatment programmes as a result of arrest referral schemes.
16	The number of Police and Criminal Evidence Act 1984 (PACE)(b) stop/searches of white persons per 1,000 population and percentage leading to arrest.
17	The number of Police and Criminal Evidence Act 1984 (PACE) stop/searches of minority ethnic persons per 1,000 population and percentage leading to arrest.

(a) 1971 c. 38. See section 2(1)(b) and the list in Part I of Schedule 2 (as amended by S.I. 1973/771, S.I. 1975/421, S.I. 1977/1234, S.I. 1979/229, S.I. 1983/765, S.I. 1984/859, S.I. 1985/1995, S.I. 1986/2230, S.I. 1989/1340, S.I. 1990/2589, S.I. 1995/1966, S.I. 1996/1300 and S.I. 1998/750).

(b) 1984, c. 60.

Indicator Number	Description of indicator
18	The percentage of reported racist incidents where further investigative action is taken and percentage of recorded racially-aggravated crimes detected.
19	The percentage of reported domestic violence incidents where there was a power of arrest, in which an arrest was made relating to the incident, and of these what percentage involved partner on partner violence.
20	The percentage of reported domestic violence incidents that involved victims of a reported domestic violence incident in the previous twelve months.
21	The percentage of domestic burglaries where the property had been burgled in the previous twelve months.

SCHEDULE 4

Article 6

COMMUNITY SAFETY PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	Domestic burglaries per 1,000 households and percentage detected.
2	Robberies per 1,000 population and percentage detected.
3	Vehicle crimes per 1,000 population and percentage detected.
4	Establishment of a corporate strategy to reduce crime and disorder in the area.
5	The number of racial incidents recorded by the authority per 100,000 population.
6	The percentage of recorded racial incidents that resulted in further action.
7	The number of domestic violence refuge places per 10,000 population which are provided or supported by the authority.

SCHEDULE 5

Article 7

EDUCATION PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	Individual schools budget as a percentage of local schools budget(a).
2	The expenditure on adult education per head of adult population.
3	Youth Service expenditure per head of population in the Youth Service target age range.
4	The percentage of primary schools with 25% or more of their places unfilled.
5	The percentage of secondary schools with 25% or more of their places unfilled.
6	The expenditure per pupil in local education authority schools in respect of nursery and primary school pupils aged under five.
7	The expenditure per pupil in local education authority schools in respect of primary school pupils aged five and over.
8	The expenditure per pupil in local education authority schools in respect of secondary school pupils aged under sixteen.
9	The expenditure per pupil in local education authority schools in respect of secondary school pupils aged sixteen or over.
10	The percentage of three-year olds receiving a good quality, free, early years education place in the voluntary, private or maintained sectors.
11	The average GCSE/GNVQ points score of fifteen year old pupils in schools maintained by the local education authority.
12	The percentage of fifteen year old pupils in schools maintained by the local education authority achieving five or more GCSEs at grades A*–C or equivalent.
13	The percentage of fifteen year old pupils in schools maintained by the local education authority achieving one or more GCSEs at grades A*–G or equivalent.
14	The percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 Mathematics test.
15	The percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 English test.
16	The percentage of adult education hours for which students attended.
17	Enrolments on adult education courses per 1,000 adult population.
18	The percentage of statements of special educational need issued by the authority in a financial year and prepared within 18 weeks, including exception cases(b).
19	The percentage of statements of special educational need issued by the authority in a financial year and prepared within 18 weeks, excluding exception cases.

(a) For the definition of “individual schools budget” and “local schools budget” see section 46 of the School standards and Framework Act 1998 and regulations made under that section.

(b) “Statement of special educational need” has the same meaning as in Part IV of the Education Act 1996 and the Education (Special Educational Needs Code of Practice) (Appointed Day) Order 1994 (S.I. 1994/1414), made under the provisions of section 158 of the Education Act 1993, which have been re-enacted by virtue of section 314 of the Education Act 1996.

Indicator Number	Description of indicator
20	The number of pupils permanently excluded during the year from all schools maintained by the local education authority per 1,000 pupils at all maintained schools.
21	The percentage of half days missed due to unauthorised absence in primary schools maintained by the local education authority.
22	The percentage of half days missed due to unauthorised absence in secondary schools maintained by the local education authority.
23	The percentage of schools maintained by the local education authority subject to special measures ^(a) .
24	The percentage of permanently excluded pupils attending alternative tuition of; (a) Under 10 hours; (b) 10 or more hours but less than 25 hours; or (c) 25 hours or more.
25	The percentage of primary school classes with more than 30 pupils in years three to six.

SCHEDULE 6

Article 8

SOCIAL SERVICES PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	The stability of placements of children looked after by the authority by reference to the percentage of children looked after on 31st March in any year with three or more placements during the year.
2	Educational qualifications of children looked after by reference to the percentage of young people leaving care aged sixteen or over with at least 1 GCSE at grades A*–G, or General National Vocational Qualification (GNVQ).
3	The percentage of those young people who were looked after on 1st April in their seventeenth year (aged sixteen), who were engaged in education, training or employment at the age of nineteen.
4	Cost of services for children looked after by the authority by reference to the gross weekly expenditure per looked after child in foster care or in a children's home.
5	Cost of intensive social care for adults and older people by reference to the average gross weekly cost of providing care for adults and elderly people.
6	Intensive home care per 1,000 population aged sixty five or over.

(a) "Requiring special measures" has the same meaning as in paragraph 9 of section 13 of the Schools Inspections Act 1996.

Indicator Number	Description of indicator
7	Older people (aged sixty five or over) helped to live at home per 1,000 population aged sixty five or over.
8	The percentage of child protection cases which should have been reviewed during the year that actually were reviewed.
9	The number of looked after children adopted during the year as a percentage of the number of children looked after at 31st March who had been looked after for 6 months or more at that date.
10	Clients receiving a scheduled review as a percentage of adult clients receiving a service.
11	The percentage of items of equipment costing less than £1,000 delivered within three weeks.
12	Users/carers who said they got help quickly.
13	The percentage of people receiving a statement of their needs and how they will be met.
14	Assessments per 1,000 population aged sixty five or over.
15	Users/carers who said that matters relating to race, culture or religion were noted.
16	The relative spend on family support by reference to the gross expenditure on children in need but not looked after by the authority, as a percentage of gross expenditure on all children's services.

SCHEDULE 7

Article 9

HOUSING PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	The proportion of unfit private sector dwellings made fit or demolished as a direct result of action by the local authority.
2	Energy Efficiency—the average “Standard Assessment Procedure (SAP)” rating of local authority owned dwellings (the procedure for determining SAP ratings is described in the document entitled “Government’s Standard Assessment Procedure for Energy Rating of Dwellings” (1998 edition)(a)).
3	The proportion of private sector dwellings which have been vacant for more than 6 months at the beginning of the financial year and which are returned into occupation or demolished during that financial year as a direct result of action by the local authority.
4	The average weekly management costs per local authority dwelling.
5	The average weekly costs of repairs per local authority dwelling.
6	Local authority rent collection and arrears; proportion of rent collected.
7	Local authority rent collection and arrears; rent arrears of current tenants as a proportion of the authority’s rent roll.
8	Local authority rent collection and arrears; rent written off as not collectable as a proportion of the authority’s rent roll.
9	The proportion of homelessness applications on which the authority makes a decision and issues written notification to the applicant within 33 working days.
10	The average reletting times for local authority dwellings let in the financial year.
11	The percentage of rent lost through local authority dwellings becoming vacant.
12	The number of local authority dwellings receiving renovation work during the financial year as a proportion of the number needing renovation work at the beginning of that financial year.
13	The percentage of urgent repairs completed within Government time limits.
14	The average time taken to complete non-urgent responsive repairs.
15	Whether the authority follow the Commission for Racial Equality Code of Practice in Rented Housing published in 1995(b).

(a) This document can be obtained free of charge from: the enquiries bureau, Building Research Establishment, Garston, Watford WD2 7RJ.

(b) The document entitled “Race Relations Code of Practice in Rented Housing, for the elimination of racial discrimination and the promotion of equal opportunities” is available from: Central Books, 99 Wallace Road, London E9 5LN. The latest version was published in 1995 (ISBN number 1–85442–034–8).

SCHEDULE 8

Article 10

HOUSING BENEFIT AND COUNCIL TAX BENEFIT PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	Security: whether the authority has a written and pro-active strategy for combating fraud and error which embraces specified initiatives including those sponsored by the Department of Social Security, which is communicated regularly to all staff.
2	The average cost of handling a Housing Benefit or Council Tax Benefit claim, taking into account differences in the types of claim received.
3	The speed of processing; the average time for processing new claims.
4	The speed of processing; the average time for processing notifications of changes of circumstances.
5	The speed of processing; the percentage of renewal claims processed on time.
6	The accuracy of processing; the percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the determination for a sample of cases checked post-determination.
7	The accuracy of processing; the percentage of recoverable overpayments (excluding Council Tax Benefit) that were recovered in the year.

SCHEDULE 9

Article 11

ENVIRONMENTAL INDICATORS

Indicator Number	Description of indicator
1	The percentage of the total tonnage of household waste arisings which have been sent for recycling.
2	The percentage of the total tonnage of household waste arisings which have been sent for composting.
3	The percentage of the total tonnage of household waste arisings which have been used to recover heat, power and other energy sources.
4	The percentage of the total tonnage of household waste arisings which have been land-filled.
5	The number of kilograms of household waste collected per head.

Indicator Number	Description of indicator
6	The cost per square kilometre of keeping relevant land and relevant highways for which the authority is responsible, clear of litter and refuse; the terms “relevant land”, “highway” and “responsible” shall have the same meaning as in section 86 of the Environmental Protection Act 1990(a).
7	The cost of waste collection per household.
8	The cost of waste disposal per tonne of municipal waste.
9	The number of collections missed per 100,000 collections of household waste.
10	The percentage of population resident in the authority’s area which are served by a kerbside collection of recyclables or within 1 kilometre radius of a recycling centre.

SCHEDULE 10

Article 12

WASTE PERFORMANCE STANDARDS

Part I

Financial year 2003/2004

Column (1) Authority’s 1998/1999 recycling and composting rate	Column (2) 2003/2004 Standard
5% or less	At least 10% of waste collected is sent for recycling or composting.
More than 5% but less than 16%	Percentage of household waste sent for recycling or composting is at least double that achieved for the financial year beginning with April 1st 1998.
16% or more(b)	At least 33% of household waste collected is sent for recycling or composting.

(a) 1990 c. 43.

(b) Including the authorities for which adequate details were not supplied—see Article 12(2).

Part 2**Financial year 2005/2006**

Column (1) Authority's 1998/1999 recycling and composting rate	Column (2) 2005/2006 Standard
6% or less	At least 18% of household waste collected, is sent for recycling or composting
More than 6% but less than 13%	Percentage of household waste sent for recycling or composting of at least treble that achieved for the financial year that commenced on the 1st April 1998.
13% or more but less than 19%	At least 36% of household waste collected, is sent for recycling or composting.
19% or more	At least 40% of household waste collected, is sent for recycling or composting.

SCHEDULE 11**Article 13****TRANSPORT PERFORMANCE INDICATORS**

Indicator Number	Description of indicator
1	The cost of highway maintenance per 100 km travelled by a vehicle on principal roads.
2	The cost per passenger journey of subsidised bus services.
3	The average cost of a working street light.
4	The condition of principal roads.
5	The condition of non-principal roads.
6	Road safety.
7	The number of days of temporary traffic controls or road closure on traffic sensitive roads caused by authority road works per kilometre of traffic sensitive road.
8	Local bus services (passenger journeys per year).
9	Damage to roads and pavements.
10	The percentage of pedestrian crossings with facilities for disabled people.
11	The percentage of total length of footpaths and other rights of way which were easy to use by members of the public.

SCHEDULE 12

Article 14

PLANNING PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	The percentage of new homes built on previously developed land.
2	Planning cost per head of population.
3	The number of advertised departures from the statutory plan approved by the authority as a percentage of total permissions granted.
4	The percentage of applications determined within 8 weeks.
5	The average time taken to determine all applications.
6	Score against a checklist of planning best practice as set out in the document published in December 2000 by the DETR entitled "Best Value Performance Indicators 2001/2002(a)".
7	The percentage of standard searches carried out in 10 working days or less.

SCHEDULE 13

Article 15

PLANNING STANDARD

That in the current financial year, at least 65% of applications must be determined within 8 weeks (calculated in accordance with indicator 4 in Schedule 12).

SCHEDULE 14

Article 16

ENVIRONMENTAL HEALTH AND TRADING STANDARDS PERFORMANCE INDICATOR

Score against a checklist of enforcement best practice for environmental health/trading as set out in the document published in December 2000 by DETR entitled "Best Value Performance Indicators 2001/2002(b)".

(a) The checklist is to be found on pages 82 to 84 of the document which is available free of charge from: DETR, free literature, PO Box 236, Wetherby, LS23 7NB.

(b) The checklist is to be found on pages 84 to 86 of this document which is available free of charge from: DETR, free literature, PO Box number 236, Wetherby, LS23 7NB.

SCHEDULE 15

Article 17

CULTURAL AND RELATED SERVICES PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	Number of pupils visiting museums and galleries in organised school groups
2	The adoption by the authority of a local cultural strategy.
3	The cost per physical visit to public libraries.
4	Spending per head of population on cultural and recreational facilities and activities.
5	The number of physical visits per 1,000 population to public library premises.
6	(a) The number of museums operated by the authority; and (b) The percentage of that figure which are registered under the museums registration scheme administered by "Resource" (Museums, Libraries and Archives Council).
7	(a) The number of visits to/usage's of museums per 1,000 population (b) The number of those visits that were in person per 1,000 population

SCHEDULE 16

Article 18

FIRE SERVICES PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	The number of calls to fire attended: (i) total calls (excluding false alarms) per 10,000 population; (ii) primary fires per 10,000 population; (iii) accidental fires in dwellings per 10,000 dwellings.
2	The number of: (i) deaths; and (ii) injuries (excluding precautionary checks); arising from accidental fires in dwellings per 100,000 population.
3	Accidental fire in dwellings confined to room of origin in major cities and classified as "A risk" according to the categories set out in Fire Service Circular 4/1985(a).

(a) The categories of fire risk "A", "B", "C" and "D" are determined by reference to the type of property which predominates in an area. The basis of these risk categories is set out in Fire Service Circular 4/1985, issued to fire authorities by the Home Office on 22 May 1985.

Indicator Number	Description of indicator
4	Accidental fire in dwellings confined to room of origin in smaller cities/larger towns and classified as “B risk” according to the categories set out in Fire Service Circular 4/1985.
5	Accidental fire in dwellings confined to room of origin in smaller towns and urban residential areas and classified as “C risk” according to the categories set out in Fire Service Circular 4/1985.
6	Accidental fire in dwellings confined to room of origin in rural village areas and classified as “D risk” according to the categories set out in Fire Service Circular 4/1985.
7	The percentage of calls to fires at which national standards for attendance were met.
8	The number of calls to malicious false alarms per 1,000 population.
9	The average time taken by fire authorities to issue fire safety certificates.
10	False alarms caused by automatic fire detection apparatus per 1,000 non-domestic properties.
11	Expenditure per head of population on the provision of fire and rescue services.

SCHEDULE 17

Article 19

COMMUNITY LEGAL SERVICE PERFORMANCE INDICATOR

Description of indicator
Whether the authority is part of a Community Legal Service Partnership.

EXPLANATORY NOTE

(This note is not part of the Order)

Part I of the Local Government Act 1999 imposes requirements on local authorities and other authorities (the best value authorities listed in section 1 of that Act) relating to economy, efficiency and effectiveness in exercise of their functions (Best Value). Section 4(1) of that Act confers a power on the Secretary of State to specify by Order best value performance indicators and standards. This Order specifies performance indicators by reference to which a best value authority's performance in exercising functions can be measured. The Order also specifies standards in respect of particular functions and particular best value authorities.

The performance indicators specified in this Order apply in respect to the best value authorities specified in articles 3 to 11, 13, 14 and 16 to 19 of the Order and in relation to authorities specified in those articles.

The performance standards specified in this Order apply in respect to the best value authorities specified in articles 12 and 15 and in relation to the best value authorities specified in those articles.

Articles 3 and Schedule 1 to the Order refer to general indicators which apply in respect of all the functions of best value authorities listed in that Article.

Article 4 and Schedule 2 to the Order refer to general police indicators which apply to police authorities in relation to all their functions.

Article 5 and Schedule 3 to the Order refer to police indicators which apply to police authorities functions in relation to emergency and non-emergency policing services.

Article 6 and Schedule 4 to the Order refer to community safety indicators which apply to the authorities listed in that article in relation to their community safety function.

Article 7 and Schedule 5 to the Order refer to education indicators which apply to the authorities listed in that article in relation to their education function.

Article 8 and Schedule 6 to the Order refer to social services indicators which apply to the authorities listed in that article in relation to their social services function.

Article 9 and Schedule 7 refer to housing and related services which applies to the authorities listed in that article in relation to their housing function.

Article 10 and Schedule 8 to the Order refer to housing benefit and council tax benefit indicators which apply to the authorities listed in that article in relation to their housing benefit and council tax benefit function.

Article 11 and Schedule 9 to the Order refer to environmental services indicators which apply to the authorities specified in that article in relation to their environmental services function.

Article 12 and Schedule 10 to the Order refer to waste standards which apply to the authorities specified in that article in relation to their waste function.

Article 13 and Schedule 11 to the Order refer to transport indicators which apply to the authorities listed in that article in relation to their transport function.

Article 14 and Schedule 12 to the Order refer to planning indicators which apply to the authorities listed in that article in relation to their planning function.

Article 15 and Schedule 13 to the Order refer to a planning standard which applies to the authorities specified in that article in relation to their planning function.

Article 16 and Schedule 14 to the Order refer to an Environmental Health and Trading Standards indicator which applies to the authorities listed in that article in relation to their Environmental Health and Trading Standards function.

Article 17 and Schedule 15 to the Order refer to cultural services indicators which apply to the authorities listed in that article in relation to their cultural services function.

Article 18 and Schedule 16 to the Order refer to fire services indicators which apply to fire authorities in England and Wales.

Article 19 and Schedule 17 to the Order refer to a community legal service indicator which applies to the authorities listed in that article in relation to their community legal services function.

This Order refers to a number of documents which are relevant to the various performance indicators. Details of how to obtain copies of those documents are set out below.

Article 12 to the Order

“Municipal Waste Management Strategies” is published by the DETR (5th March 2001). The document is available free of charge from DETR, free publications, PO Box 236, Wetherby, West Yorkshire, LS23 7NB.

Schedule 1 to the Order

- “Auditing Council Performance against the commission for Racial Equality’s Standard for local government—Racial equality means quality” compiled by Stella Dadzic and produced in association with the London Borough of Hammersmith and Fulham (1999) 112pp ISBN 1 85442 220 0. Cost £10. Copies can be obtained from Central Books, 99 Wallis Road, London E9 5LN, UK, telephone 0208 986 5488.

Schedules 3, 12 and 14 to the Order

“Best Value Performance Indicators 2001/2002” is published by the DETR (December 2000) and available free of charge from DETR, free publications, PO Box 236, Wetherby, West Yorkshire, LS23 7NB.

Schedule 7 to the Order

“Government’s Standard Assessment Procedure for Energy Rating of Dwellings”, 1988 Edition. Copies can be obtained, free of charge, from the enquiries bureau, Building Research Establishment, Garston, Watford WD2 7JR.

Schedule 8 to the Order

“Race Relations Code of Practice in Rented Housing, for the elimination of discrimination and the promotion of equal opportunities” is available from Central Books, 99 Wallis Road, London E9 5LN.

Schedule 16 to the Order

“Fire Service Circular 1985”, issued to fire authorities by the Home Office on 22 May 1985. Copies can be obtained, free of charge, from the Home Office, Room 636, Horseferry House, Dean Ryle Street, London, SW1P 2AW.

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