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STATUTORY INSTRUMENTS

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**1999 No. 2083**

**CONSUMER PROTECTION**

**The Unfair Terms in Consumer Contracts Regulations 1999**

<i>Made</i>	- - - -	<i>22nd July 1999</i>
<i>Laid before Parliament</i>		<i>22nd July 1999</i>
<i>Coming into force</i>		<i>1st October 1999</i>

**THE UNFAIR TERMS IN CONSUMER  
CONTRACTS REGULATIONS 1999**

1. Citation and commencement
  2. Revocation
  3. Interpretation
  4. Terms to which these Regulations apply
  5. Unfair Terms
  6. Assessment of unfair terms
  7. Written contracts
  8. Effect of unfair term
  9. Choice of law clauses
  10. Complaints – consideration by Director
  11. Complaints – consideration by qualifying bodies
  12. Injunctions to prevent continued use of unfair terms
  13. Powers of the Director and qualifying bodies to obtain documents and information
  14. Notification of undertakings and orders to Director
  15. Publication, information and advice
- Signature

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SCHEDULE 1 — QUALIFYING BODIES

PART ONE

1. The Data Protection Registrar.
2. The Director General of Electricity Supply.
3. The Director General of Gas Supply.
4. The Director General of Electricity Supply for Northern Ireland.
5. The Director General of Gas for Northern Ireland.
6. The Director General of Telecommunications.

**Changes to legislation:** There are outstanding changes not yet made by the legislation.gov.uk editorial team to The Unfair Terms in Consumer Contracts Regulations 1999. Any changes that have already been made by the team appear in the content and are referenced with annotations. (See end of Document for details) [View outstanding changes](#)

7. The Director General of Water Services.
8. The Rail Regulator.
9. Every weights and measures authority in Great Britain.
10. The Department of Economic Development in Northern Ireland.

PART TWO

11. Consumers' Association.

SCHEDULE 2 — INDICATIVE AND NON-EXHAUSTIVE LIST OF TERMS  
WHICH MAY BE REGARDED AS UNFAIR

1. Terms which have the object or effect of—
2. Scope of paragraphs 1(g), (j) and (l)

Explanatory Note

### Changes to legislation:

There are outstanding changes not yet made by the legislation.gov.uk editorial team to The Unfair Terms in Consumer Contracts Regulations 1999. Any changes that have already been made by the team appear in the content and are referenced with annotations.

[View outstanding changes](#)

### Changes and effects yet to be applied to :

- sch 1 am (with transtl provns) by S.I. 2006/523 reg 2
- Sch. 1 para. 1 coming into force by S.I. 1999/2083 reg. 1
- Sch. 1 para. 2 coming into force by S.I. 1999/2083 reg. 1
- Sch. 1 para. 3 coming into force by S.I. 1999/2083 reg. 1
- Sch. 1 para. 4 coming into force by S.I. 1999/2083 reg. 1
- Sch. 1 para. 5 coming into force by S.I. 1999/2083 reg. 1
- Sch. 1 para. 6 coming into force by S.I. 1999/2083 reg. 1
- Sch. 1 para. 7 coming into force by S.I. 1999/2083 reg. 1
- Sch. 1 para. 8 coming into force by S.I. 1999/2083 reg. 1
- Sch. 1 para. 9 coming into force by S.I. 1999/2083 reg. 1
- Sch. 1 para. 10 coming into force by S.I. 1999/2083 reg. 1
- Sch. 1 para. 11 coming into force by S.I. 1999/2083 reg. 1
- Sch. 1 para. 10 words substituted by S.I. 2013/472 Sch. 2 para. 26(c)
- Sch. 2 para. 1 coming into force by S.I. 1999/2083 reg. 1
- Sch. 2 para. 2 coming into force by S.I. 1999/2083 reg. 1
- Regulations applied (temp.) by 2015 c. 15 s. 91(8)
- Regulations revoked by 2015 c. 15 Sch. 4 para. 34
- reg. 1 coming into force by S.I. 1999/2083 reg. 1
- reg. 2 coming into force by S.I. 1999/2083 reg. 1
- reg. 3 coming into force by S.I. 1999/2083 reg. 1
- reg. 3 words inserted by S.I. 2013/783 art. 10(2)(a)
- reg. 3 words inserted by S.I. 2013/783 art. 10(2)(b)
- reg. 3 words inserted by S.I. 2013/783 art. 10(2)(c)
- reg. 3(1) word omitted by S.I. 2014/549 Sch. 1 para. 26(2)(a)
- reg. 3(1) words inserted by S.I. 2014/549 Sch. 1 para. 26(2)(b)
- reg. 4 coming into force by S.I. 1999/2083 reg. 1
- reg. 5 coming into force by S.I. 1999/2083 reg. 1
- reg. 6 coming into force by S.I. 1999/2083 reg. 1
- reg. 7 coming into force by S.I. 1999/2083 reg. 1
- reg. 8 coming into force by S.I. 1999/2083 reg. 1
- reg. 9 coming into force by S.I. 1999/2083 reg. 1
- reg. 10 coming into force by S.I. 1999/2083 reg. 1
- reg. 10 substituted by S.I. 2013/783 art. 10(3)
- reg. 10 heading words substituted by S.I. 2014/549 Sch. 1 para. 26(3)(b)
- reg. 11 coming into force by S.I. 1999/2083 reg. 1
- reg. 11 omitted by S.I. 2013/783 art. 10(4)
- reg. 12 coming into force by S.I. 1999/2083 reg. 1
- reg. 12 word substituted by S.I. 2014/549 Sch. 1 para. 26(4)
- reg. 13 coming into force by S.I. 1999/2083 reg. 1
- reg. 13 heading word substituted by S.I. 2014/549 Sch. 1 para. 26(5)(d)
- reg. 13(1) word substituted by S.I. 2014/549 Sch. 1 para. 26(5)(a)(i)
- reg. 13(1) word substituted by S.I. 2014/549 Sch. 1 para. 26(5)(a)(ii)
- reg. 13(1) words inserted by S.I. 2013/783 art. 10(5)(a)
- reg. 13(1)(a) words omitted by S.I. 2013/783 art. 10(5)(b)
- reg. 13(2) words inserted by S.I. 2013/783 art. 10(5)(c)
- reg. 13(2)(a) words omitted by S.I. 2013/783 art. 10(5)(b)
- reg. 13(3) word substituted by S.I. 2014/549 Sch. 1 para. 26(5)(b)(i)
- reg. 13(3) word substituted by S.I. 2014/549 Sch. 1 para. 26(5)(b)(ii)
- reg. 13(6) word substituted by S.I. 2014/549 Sch. 1 para. 26(5)(c)
- reg. 14 coming into force by S.I. 1999/2083 reg. 1

- reg. 14 word substituted by S.I. 2014/549 Sch. 1 para. 26(6)(a)
- reg. 14 heading words substituted by S.I. 2014/549 Sch. 1 para. 26(6)(b)
- reg. 15 coming into force by S.I. 1999/2083 reg. 1
- reg. 15(1) word substituted by S.I. 2014/549 Sch. 1 para. 26(7)(a)(i)
- reg. 15(1) word substituted by S.I. 2014/549 Sch. 1 para. 26(7)(a)(ii)
- reg. 15(1) word substituted by S.I. 2014/549 Sch. 1 para. 26(7)(a)(iii)
- reg. 15(2) word substituted by S.I. 2014/549 Sch. 1 para. 26(7)(b)(i)
- reg. 15(2) word substituted by S.I. 2014/549 Sch. 1 para. 26(7)(b)(ii)
- reg. 15(3) word substituted by S.I. 2014/549 Sch. 1 para. 26(7)(c)(i)
- reg. 15(3) word substituted by S.I. 2014/549 Sch. 1 para. 26(7)(c)(ii)
- reg. 15(3) word substituted by S.I. 2014/549 Sch. 1 para. 26(7)(c)(iii)

**Changes and effects yet to be applied to the whole Instrument associated Parts and Chapters:**

Whole provisions yet to be inserted into this Instrument (including any effects on those provisions):

- Sch. 1 Pt. 1 words substituted by S.I. 2003/3182 art. 2(2)
- Sch 1 Pt One subst by S.I. 2001/1186 reg 2(b)
- reg. 3(1A)(1B) inserted by S.I. 2004/2095 reg. 24(2)
- reg. 5(6)(7) inserted by S.I. 2004/2095 reg. 24(3)
- reg. 5(7) words substituted by S.I. 2013/472 Sch. 2 para. 26(a)
- reg. 8(3) inserted by S.I. 2013/1865 reg. 13(6)
- reg. 10(1)-(5) word substituted by S.I. 2014/549 Sch. 1 para. 26(3)(a)
- reg 16 added by S.I. 2001/1186 reg 2(a)
- art. 16 words substituted by S.I. 2001/3649 art. 583
- reg. 16 words substituted by S.I. 2013/472 Sch. 2 para. 26(b)