



Enterprise Act 2016

2016 CHAPTER 12

PART 1

THE SMALL BUSINESS COMMISSIONER

Complaints scheme

8 Confidentiality

- (1) The Commissioner may not make a disclosure of information that the Commissioner considers is likely to cause someone to think that a particular person has made a complaint under the SBC complaints scheme, except where subsection (2) applies.
- (2) This subsection applies if—
 - (a) the Commissioner has obtained the consent of the person concerned,
 - (b) the disclosure is made by the Commissioner to the respondent in relation to the complaint or in a report published under section 6,
 - (c) the disclosure is required for the purposes of any EU obligation,
 - (d) the disclosure is required, under rules of court or rules of a tribunal, or an order of a court or tribunal, for the purposes of legal proceedings of any description, or
 - (e) the information has already been made available to the public from other sources.