



# Armed Forces (Service Complaints and Financial Assistance) Act 2015

## 2015 CHAPTER 19

### *Service complaints*

#### **1 Creation of office of Service Complaints Ombudsman**

(1) After section 365A of the Armed Forces Act 2006 insert—

#### *“Service Complaints Ombudsman*

##### **365B Service Complaints Ombudsman**

- (1) The office of Service Complaints Ombudsman is established.
  - (2) The Ombudsman is to be appointed by Her Majesty on the recommendation of the Secretary of State.
  - (3) A person may not be appointed as the Ombudsman if the person is—
    - (a) a member of the regular or reserve forces, or
    - (b) employed in the civil service of the State.
  - (4) The Ombudsman holds and vacates office in accordance with the terms of his or her appointment.
  - (5) The Ombudsman may authorise a person working for the Ombudsman to exercise any function of the Ombudsman on his or her behalf.
  - (6) The Ombudsman is not to be regarded—
    - (a) as the servant or agent of the Crown, or
    - (b) as enjoying any status, immunity or privilege of the Crown.”
- (2) The office of Service Complaints Commissioner is abolished.

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*Status: This is the original version (as it was originally enacted).*

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- (3) Accordingly, in the Armed Forces Act 2006, omit section 366 and the italic cross-heading immediately preceding it.