



Armed Forces (Service Complaints and Financial Assistance) Act 2015

2015 CHAPTER 19

Service complaints

1 Creation of office of Service Complaints Ombudsman

(1) After section 365A of the Armed Forces Act 2006 insert—

“Service Complaints Ombudsman

365B Service Complaints Ombudsman

- (1) The office of Service Complaints Ombudsman is established.
 - (2) The Ombudsman is to be appointed by Her Majesty on the recommendation of the Secretary of State.
 - (3) A person may not be appointed as the Ombudsman if the person is—
 - (a) a member of the regular or reserve forces, or
 - (b) employed in the civil service of the State.
 - (4) The Ombudsman holds and vacates office in accordance with the terms of his or her appointment.
 - (5) The Ombudsman may authorise a person working for the Ombudsman to exercise any function of the Ombudsman on his or her behalf.
 - (6) The Ombudsman is not to be regarded—
 - (a) as the servant or agent of the Crown, or
 - (b) as enjoying any status, immunity or privilege of the Crown.”
- (2) The office of Service Complaints Commissioner is abolished.

Changes to legislation: There are currently no known outstanding effects for the Armed Forces (Service Complaints and Financial Assistance) Act 2015, Section 1. (See end of Document for details)

- (3) Accordingly, in the Armed Forces Act 2006, omit section 366 and the italic cross-heading immediately preceding it.

Commencement Information

- II** [S. 1](#) in force at 1.1.2016 by [S.I. 2015/1957](#), [reg. 2](#) (with savings and transitional provisions in [S.I. 2015/1969](#))

Changes to legislation:

There are currently no known outstanding effects for the Armed Forces (Service Complaints and Financial Assistance) Act 2015, Section 1.