



Legal Services Act 2007

2007 CHAPTER 29

PART 6

LEGAL COMPLAINTS

Jurisdiction and operation of the ombudsman scheme

135 Notification requirements

- (1) This section applies where a complaint—
- (a) is excluded from the jurisdiction of the ombudsman scheme under section 126, or by virtue of scheme rules made under section 127;
 - (b) is dismissed, or referred to another body, by virtue of scheme rules;
 - (c) is settled, withdrawn or abandoned (or treated as withdrawn or abandoned by virtue of scheme rules).
- (2) The ombudsman must notify—
- (a) the complainant;
 - (b) the respondent;
 - (c) any relevant authorising body, in relation to the respondent, notified of the complaint in accordance with rules within section 133(3)(k),
- and, in a case within subsection (1)(a) or (b), must give reasons for the exclusion, dismissal or referral.