



Legal Services Act 2007

2007 CHAPTER 29

PART 6

LEGAL COMPLAINTS

The Office for Legal Complaints

121 Performance targets and monitoring

- (1) The Board may—
 - (a) set one or more performance targets relating to the performance by the OLC of any of its functions, or
 - (b) direct the OLC to set one or more performance targets relating to the performance by the OLC of any of its functions.
- (2) A direction under subsection (1)(b) may impose conditions with which the performance targets must conform.
- (3) The Board must publish any target set or direction given by it under this section.
- (4) The OLC must publish any target set by it pursuant to a direction under subsection (1)(b).
- (5) The Board may take such steps as it regards as appropriate to monitor the extent to which any performance target set under this section is being, or has been, met.

Changes to legislation:

There are currently no known outstanding effects for the Legal Services Act 2007, Section 121.