



Consumers, Estate Agents and Redress Act 2007

2007 CHAPTER 17

PART 1

THE NATIONAL CONSUMER COUNCIL

Other functions of the Council

20 Duty to enter into co-operation arrangements

(1) It is the duty of the Council and each designated body to enter into co-operation arrangements under this section.

(2) In this section—

“co-operation arrangements” means arrangements made by the Council and a designated body with a view to securing co-operation between them, including—

- (a) the exchange of information between them,
- (b) the co-ordination of any activities they carry on in connection with their functions relating to the provision of advice or information to consumers, and
- (c) consistent treatment of matters which affect both of them;

“designated body” means—

- (a) the Office of Fair Trading;
- (b) the Consumer Panel established by the Financial Services Authority under the Financial Services and Markets Act 2000 (c. 8) (“the Financial Services Consumer Panel”);
- (c) the Consumer Panel established by the Office of Communications under the Communications Act 2003 (c. 21) (“the OFCOM Consumer Panel”);
- (d) a person designated by the Secretary of State by order for the purposes of this section.

Status: This is the original version (as it was originally enacted).

- (3) The co-operation arrangements must set out—
 - (a) in the case of the Financial Services Consumer Panel, the procedure for consulting and making nominations for the purposes of paragraph 1(4)(a) of Schedule 1 to this Act and section 10(5A) of the Financial Services and Markets Act 2000 (c. 8);
 - (b) in the case of the OFCOM Consumer Panel, the procedure for consulting and making nominations for the purposes of paragraph 1(4)(b) of Schedule 1 to this Act and section 17(4A) of the Communications Act 2003.
- (4) As soon as practicable after agreement is reached between the Council and a designated body on co-operation arrangements, the Council and the body must prepare a memorandum setting them out and send a copy of it to the Secretary of State.
- (5) The Council and a designated body must keep under review any co-operation arrangements entered into by them under this section.
- (6) As soon as practicable after agreement is reached on any changes to co-operation arrangements, the Council and the designated body to which they relate must revise their memorandum and send a copy of the revised memorandum to the Secretary of State.
- (7) The Secretary of State must lay a copy of any document received under this section before each House of Parliament.