



Education Act 2005

2005 CHAPTER 18

PART 1

SCHOOL INSPECTIONS AND OTHER INSPECTIONS BY SCHOOL INSPECTORS

CHAPTER 1

SCHOOL INSPECTORS AND SCHOOL INSPECTIONS: ENGLAND

[^{F1}Investigation of complaints

[^{F1}11A Power of Chief Inspector to investigate complaints about schools

- (1) The Chief Inspector may investigate a qualifying complaint if he thinks it is appropriate to do so—
 - (a) for the purpose of determining whether it is or may be appropriate to have regard to the matters raised by the complaint in carrying out any of his functions in relation to schools in England, and
 - (b) in particular, for the purpose of determining, in the light of the complaint—
 - (i) when to carry out an inspection under section 5 (insofar as the timing of such an inspection is within his discretion), and
 - (ii) whether it would be appropriate to carry out an inspection under section 8(2).
- (2) A complaint is a qualifying complaint if—
 - (a) it is about a matter relating to a relevant school and that matter—
 - (i) falls within a prescribed description, and
 - (ii) does not fall within any prescribed exception,
 - (b) it is made in writing to the Chief Inspector, and
 - (c) it is made by a person who satisfies prescribed conditions.

Changes to legislation: There are currently no known outstanding effects for the Education Act 2005, Section 11A. (See end of Document for details)

- (3) The conditions prescribed for the purposes of subsection (2)(c) may, in particular, require that the person has, before making the complaint to the Chief Inspector, taken advantage of other procedures of a prescribed description for dealing with the complaint.
- (4) Regulations may enable the Chief Inspector to determine that a condition prescribed for the purposes of subsection (2)(c) by virtue of subsection (3) is not to apply in relation to a person making a complaint.
- (5) In this section, “ relevant school ” means any of the schools mentioned in paragraphs (a) to (g) of section 5(2).]

Textual Amendments

- F1** Ss. 11A-11C and preceding cross-heading inserted (28.3.2007) by [Education and Inspections Act 2006](#) (c. 40), [ss. 160, 188](#); [S.I. 2007/935](#), [art. 3](#)

Changes to legislation:

There are currently no known outstanding effects for the Education Act 2005, Section 11A.