SCHEDULE 2 – Conditions to be met by student complaints scheme

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Changes to legislation: Higher Education Act 2004, Cross Heading: Reviewers to notify parties of decisions, recommendations etc. is up to date with all changes known to be in force on or before 21 March 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

# SCHEDULES

### **SCHEDULE 2**

#### CONDITIONS TO BE MET BY STUDENT COMPLAINTS SCHEME

Reviewers to notify parties of decisions, recommendations etc.

- Condition F is that the scheme requires a reviewer to notify the parties to a qualifying complaint in writing of—
  - (a) the decision the reviewer has made,
  - (b) the reviewer's reasons for making that decision, and
  - (c) if the reviewer makes a recommendation—
    - (i) that recommendation, and
    - (ii) the reviewer's reasons for making that recommendation.

#### **Commencement Information**

- II Sch. 2 para. 7 in force for E. at 1.11.2004 by S.I. 2004/2781, art. 2
- I2 Sch. 2 para. 7 in force for W. at 1.12.2004 by S.I. 2004/3144, Sch. Pt. 1

#### **Changes to legislation:**

Higher Education Act 2004, Cross Heading: Reviewers to notify parties of decisions, recommendations etc. is up to date with all changes known to be in force on or before 21 March 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. View outstanding changes

## Changes and effects yet to be applied to the whole Act associated Parts and Chapters:

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- s. 11(1) s. 11 renumbered as s. 11(1) by 2022 asc 1 s. 128(2)(a)
- s. 11(1)(a) words substituted by 2022 asc 1 Sch. 4 para. 16(2)
- s. 11(2)-(5) inserted by 2022 asc 1 s. 128(2)(b)
- s. 12(2A) inserted by 2022 asc 1 s. 128(3)(a)
- Sch. 2 para. 3(2)(d) inserted by 2023 c. 16 Sch. para. 19