



Utilities Act 2000

CHAPTER 27

UTILITIES ACT 2000

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- 16 Exceptions from the general duties under 1989 Act.

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- 53 Powers of electricity licence holders.

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83 Modification following Competition Commission report.
84 The gas code.
85 Transfer of gas licences.

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- 86 Exemptions from gas licensing.
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- 88 Altering activities requiring gas licence.

Gas performance standards

- 89 Repeal of section 10(2) to (5) of Gas Act 1995.
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- 91 Overall standards of performance.
- 92 Standards of performance: procedures.
- 93 Information with respect to levels of performance.
- 94 Information to be given to customers.

Enforcement of obligations

- 95 Financial penalties.
- 96 Licence enforcement.

Remuneration and service standards

- 97 Links between directors' remuneration and gas service standards.

Miscellaneous

- 98 Help for disadvantaged groups of gas customers.
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SCHEDULES

SCHEDULE 1 — The Gas and Electricity Markets Authority

Membership

- 1 (1) The Authority shall consist of a chairman, and no...

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Terms of appointment, remuneration, pensions etc.

- 2 (1) Subject to this Schedule, the chairman and other members...
3 (1) An appointment of a person to hold office as...
4 (1) The Authority shall pay to the chairman and other...

Staff

- 5 The Authority may, with the approval of the Minister for...

Committees

- 6 (1) The Authority may establish committees and any committee of...

Proceedings etc.

- 7 (1) The Authority may regulate its own procedure (including quorum)....
8 (1) The application of the seal of the Authority to...

Performance of functions

- 9 (1) Anything authorised or required to be done by the...
10 The Statutory Instruments Act 1946 shall apply to any power...

Supplementary powers

- 11 (1) The Authority has power to do anything which is...

SCHEDULE 2 — The Gas and Electricity Consumer Council

Membership of Council

- 1 (1) The Council shall consist of a chairman and such...
2 (1) A person holding office as chairman or other member...

Terms of appointment, remuneration, pensions etc.

- 3 The Council shall pay to the chairman and other members...
4 (1) If the Secretary of State so determines in the...

Staff

- 5 (1) The Council shall, with the approval of the Secretary...

Annual reports

- 6 (1) As soon as practicable after the end of each...

Financial provisions and accounts

- 7 It shall be the duty of the Council to comply...
8 (1) The Council shall prepare, in respect of each financial...
9 The Secretary of State shall pay to the Council such...

Regional and other committees and sub-committees

- 10 The Council may establish committees (in addition to the regional...
11 (1) The Council shall not establish or abolish a regional...
12 (1) A regional or other committee of the Council shall...

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- 13 The Council may pay to the chairman and other members...
14 (1) If the Secretary of State so determines in the...

Performance of functions of the Council

- 15 Anything authorised or required to be done by the Council...
16 The validity of anything done by the Council is not...

Supplementary powers

- 17 (1) The Council shall have power to do anything which...

SCHEDULE 3 — Further provision about transfers of functions, property etc.

Preliminary

- 1 In this Schedule— “transfer” means— a transfer of functions under...

Contents of transfer schemes

- 2 (1) The property, rights and liabilities which may be transferred...
3 A transfer scheme may define the property, rights and liabilities...
4 A transfer scheme may include such supplementary, incidental, transitional and...

Modification of transfer scheme after appointed day

- 5 (1) If, after the day appointed by a transfer scheme,...

Effect of transfers

- 6 (1) Anything done by the transferor for the purpose of...
7 There may be continued by or in relation to the...
8 The transferee shall be substituted for the transferor in any...

Continuity of employment, etc. of transferred employees

- 9 (1) Where a person employed in the civil service of...

SCHEDULE 4 — Schedule to be substituted for Schedule 6 to the 1989 Act

SCHEDULE 5 — Electricity metering

- 1 Schedule 7 to the 1989 Act (use etc. of electricity)...
2 (1) For the expression “electricity supplier” in each place it...
3 (1) Paragraph 1 (consumption to be ascertained by appropriate meter)...
4 In paragraph 3 (offences relating to use of meter), after...
5 In paragraph 5(3) (certification without examination or testing of certain...
6 In paragraph 6 (apparatus for testing etc. meters)—
7 In paragraph 10 (meters to be kept in proper order)—...
8 In paragraph 12 (pre-payment meters) for sub-paragraph (2) there is...

SCHEDULE 6 — Minor and consequential amendments

Part I — GAS ACT 1986

- 1 The Gas Act 1986 is amended as follows.
2 (1) In the following provisions, for “public gas transporter”, in...

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- 3 In section 5 (prohibition on unlicensed activities), in subsection (1)(a)...
- 4 In section 7 (licensing of public gas transporters), in subsections...
- 5 In section 7B (general provisions about licences), subsection (4)(d)
(which...
- 6 In section 7B(9)— (a) in paragraph (b)—
- 7 In section 15A (billing disputes)— (a) for “domestic customer” (in...
- 8 (1) Section 24 (modification references to Competition Commission) is
amended...
- 9 In section 27(3) and (4) (modification by order under other...
- 10 In section 27A(1) (determination of certain disputes) for “domestic
customer”...
- 11 In section 28(5)(a) (circumstances in which the Authority may not...
- 12 In section 28 (orders for securing compliance with certain provisions),...
- 13 In section 33A (standards of performance in individual cases)—
- 14 In section 33C (information with respect to levels of performance),...
- 15 Section 33E (procedures for dealing with complaints) shall cease to...
- 16 In section 36(2) (keeping of register), in paragraph (c)—
- 17 In section 38 (power to require information etc.)—
- 18 In section 46(3), for “his authorised area” there is substituted...
- 19 In section 48(1) (interpretation of Part I)—
- 20 In section 62, after subsection (2A) there is inserted—
- 21 In section 64(2) (orders) after “section” there is inserted “...
- 22 In section 66 (interpretation)— (a) after the definition of “the...
- 23 In Schedule 2B (the gas code), in paragraph 8—
Part II — ELECTRICITY ACT 1989
- 24 The Electricity Act 1989 is amended as follows.
- 25 In section 12(7) (matters to which the Competition Commission is...
- 26 (1) Section 23 (determination of disputes) is amended as follows...
- 27 In section 25(5)(a) (circumstances in which the Authority may not...
- 28 In section 25 (orders for securing compliance with certain provisions),...
- 29 (1) Section 28 (power to require information etc.) is amended...
- 30 (1) Section 29 (regulations relating to supply and safety of...
- 31 (1) Section 30 (electrical inspectors) is amended as follows.
- 32 In section 39 (standards of performance in individual cases)—
- 33 In section 40 (overall standards of performance)—
- 34 In section 42 (information with respect to levels of performance)—...
- 35 Section 42B (procedures for dealing with complaints) shall cease to...
- 36 (1) Section 44A (billing disputes) is amended as follows.
- 37 In section 59 (making of false statements etc.) in subsection...
- 38 (1) Section 64(1) (interpretation of Part I) is amended as...
- 39 In section 106(2) (regulations and orders), in paragraph (b), after...
- 40 In section 111(1) (interpretation)— (a) after the definition of “Area...
Part III — OTHER ACTS

Rights of Entry (Gas and Electricity Boards) Act 1954 (c. 21)

- 41 (1) The Rights of Entry (Gas and Electricity Boards) Act...

Public Records Act 1958 (c. 51)

- 42 In Schedule 1 to the Public Records Act 1958 (definition...

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Parliamentary Commissioner Act 1967 (c. 13)

- 43 In Schedule 2 to the Parliamentary Commissioner Act 1967 (departments...

Superannuation Act 1972 (c. 11)

- 44 (1) In Schedule 1 to the Superannuation Act 1972, in...

House of Commons Disqualification Act 1975 (c. 24)

- 45 In Part II of Schedule 1 to the House of...

Bankruptcy (Scotland) Act 1985 (c. 66)

- 46 In section 70 of the Bankruptcy (Scotland) Act 1985 (supplies...

Insolvency Act 1986 (c. 45)

- 47 (1) The Insolvency Act 1986 is amended as follows.

SCHEDULE 7 — Transitional provisions and savings

Part I — SEPARATION OF ELECTRICITY SUPPLY AND DISTRIBUTION

Application and purpose of Part I

- 1 (1) This paragraph applies to any holder of an existing...

Nominations and transfer schemes

- 2 (1) Before such date as the Secretary of State may...
3 (1) If the supplier is a supplier to whom paragraph...
4 The Secretary of State may, on the application of a...

Secretary of State's powers in relation to transfer schemes

- 5 (1) A transfer scheme shall not take effect unless it...

Effect of transfer scheme

- 6 (1) Subject to the provisions of paragraph 7, on the...

Supplementary provisions as to transfers

- 7 (1) The provisions of Schedule 10 to the 1989 Act...

Shares issued in pursuance of a transfer scheme

- 8 Any shares issued to the supplier or to an associate...

Statutory accounts

- 9 (1) This paragraph has effect for the purposes of any...

Consequential modifications of rating provisions

- 10 (1) This paragraph applies where any transfer effected by paragraph...

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Interpretation

11 In this Part of this Schedule— “effective date” has the...

12 (1) For the purposes of this Part of this Schedule...

Part II — SECRETARY OF STATE’S LICENSING SCHEMES

Existing electricity supply licences

13 (1) This paragraph applies to any holder of an existing...

14 (1) The Secretary of State shall as soon as practicable...

15 (1) The Secretary of State shall as soon as practicable...

16 (1) The Secretary of State shall as soon as practicable...

17 (1) Subject to sub-paragraph (2), a scheme under paragraph 13,...

Existing generation and transmission licences

18 (1) The Secretary of State may, before the day on...

Existing gas licences

19 (1) The Secretary of State may, before the day on...

Effect of licensing schemes

20 (1) On the day on which a scheme under this...

Provision of information by licence holders

21 (1) It shall be the duty of each holder of...

Consultation by Secretary of State

22 The Secretary of State shall not exercise any function conferred...

Part III — FORMER TARIFF CUSTOMERS

23 (1) This paragraph applies where immediately before the commencement date...

Part IV — OTHER TRANSITIONAL PROVISIONS AND SAVINGS

Compensation for members of abolished consumer bodies

24 The Secretary of State may pay to any person who...

Consultation by Council before establishing regional committees

25 The requirements in paragraph 11(2) to (4) of Schedule 2...

First financial years of Authority and Council

26 (1) In this paragraph “the body” means the Authority or...

First forward work programmes of Authority and Council

27 The Authority’s first forward work programme required by section 4(1)...

28 (1) The Council’s first forward work programme required by section...

Last annual reports of the Directors

29 (1) After the abolition of the offices of Director General...

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Last annual report of the Gas Consumers' Council

- 30 (1) After the abolition of the Gas Consumers' Council, any...

Investigations being carried out under the 1986 Act

- 31 (1) This paragraph applies to any matter—

Investigations being carried out under the 1989 Act

- 32 (1) This paragraph applies to any matter—

SCHEDULE 8 — Repeals

Changes to legislation:

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Changes and effects yet to be applied to :

- s. 2 repealed by 2007 c. 17 Sch. 8
- s. 3(6) repealed by 2007 c. 17 Sch. 8
- s. 4(1) text amended by 2007 c. 17 Sch. 7 para. 19(a) Sch. 8
- s. 4(3) text amended by 2007 c. 17 Sch. 7 para. 19(b) Sch. 8
- s. 4(4) text amended by 2007 c. 17 Sch. 7 para. 19(c) Sch. 8
- s. 4(5) text amended by 2007 c. 17 Sch. 7 para. 19(d) Sch. 8
- s. 4(7) repealed by 2007 c. 17 Sch. 7 para. 19(e) Sch. 8
- s. 8(2) text amended by 2007 c. 17 Sch. 1 para. 29(2)
- s. 8(3) text amended by 2007 c. 17 Sch. 1 para. 29(3)(a)
- s. 8(3)(a) text amended by 2007 c. 17 Sch. 1 para. 29(3)(b)
- s. 8(3)(b) and word repealed by 2007 c. 17 Sch. 1 para. 29(3)(c) Sch. 8
- s. 8(3A)(3B) inserted by 2007 c. 17 Sch. 1 para. 29(4)
- s. 8(4)(a)(b) substituted by 2007 c. 17 Sch. 1 para. 29(5)
- s. 8(5) substituted by 2007 c. 17 Sch. 1 para. 29(6)
- s. 8(6) text amended by 2007 c. 17 Sch. 1 para. 29(7)
- s. 8(7) repealed by 2007 c. 17 Sch. 1 para. 29(8) Sch. 8
- s. 8(8) substituted by 2007 c. 17 Sch. 1 para. 29(9)
- s. 8(9) text amended by 2007 c. 17 Sch. 1 para. 29(10)
- s. 8(10) inserted by 2007 c. 17 Sch. 1 para. 29(11)
- s. 17 repealed by 2007 c. 17 Sch. 8
- s. 17(1) text amended by 2004 c. 20 s. 179(2)(3)
- s. 18(1)-(4) repealed by 2007 c. 17 Sch. 8
- s. 18(7) repealed by 2007 c. 17 Sch. 8
- s. 19 repealed by 2007 c. 17 Sch. 8
- s. 20(1)-(4) repealed by 2007 c. 17 Sch. 8
- s. 21-27 repealed by 2007 c. 17 Sch. 8
- s. 28(3)(b) repealed by 2004 c. 20 Sch. 23 Pt. 1
- s. 33(1) text amended by 2004 c. 20 Sch. 19 para. 20(a)(c)
- s. 33(1) text amended by 2004 c. 20 Sch. 19 para. 20(b) Sch. 23 Pt. 1
- s. 33(1) text amended by 2010 c. 27 Sch. para. 12
- s. 33(1) word omitted by 2011 c. 16 s. 22(7)(a)
- s. 33(1) words inserted by 2011 c. 16 s. 98(9)
- s. 33(1)(a) text amended by 2006 c. 19 s. 7(a)
- s. 33(1)(b) text amended by 2008 c. 32 Sch. 5 para. 13(a) Sch. 6
- s. 33(1)(c) and word inserted by 2006 c. 19 s. 7(b)
- s. 33(1)(d) and word inserted by 2008 c. 32 Sch. 5 para. 13(b)
- s. 33(1)(e) and word inserted by 2010 c. 27 Sch. para. 12(b)
- s. 33(1)(f) and word inserted by 2011 c. 16 s. 22(7)(b)
- s. 33(1)(f) words inserted by 2011 c. 16 s. 77(5)
- s. 33(1)(za) inserted by S.I. 2011/2704 reg. 50(2)
- s. 53(5) repealed by 2004 c. 20 Sch. 23 Pt. 1
- s. 67(1)(c) text amended by 2008 c. 32 s. 39
- s. 69 omitted by 2010 c. 27 Sch. para. 13
- s. 81(2) text amended by 2004 c. 20 s. 168(10)
- s. 81(2) text amended by 2008 c. 32 Sch. 5 para. 14
- s. 81(2) text amended by 2010 c. 27 Sch. para. 14
- s. 81(2) words inserted by 2011 c. 16 s. 22(8)(b)
- s. 81(2) words inserted by 2011 c. 16 s. 77(6)
- s. 81(2) words inserted by 2011 c. 16 s. 98(10)
- s. 81(2) words inserted by S.I. 2011/2704 reg. 49(2)
- s. 81(2) words substituted by 2011 c. 16 s. 22(8)(a)

- s. 98 omitted by 2010 c. 27 Sch. para. 15
- s. 103 sidenote text amended by 2006 c. 19 Sch. para. 7(2)
- s. 103(1) words substituted by 2011 c. 16 Sch. 1 para. 8(2)(a)
- s. 103(1)(a)(b) text amended by 2006 c. 19 Sch. para. 7(3)
- s. 103(1)(b) text amended by 2008 c. 27 Sch. 8 para. 6(2)
- s. 103(1)(b) word omitted by 2011 c. 16 Sch. 1 para. 8(2)(b)
- s. 103(1A) inserted by 2008 c. 27 Sch. 8 para. 6(3)
- s. 103(2) words substituted by 2011 c. 16 Sch. 1 para. 8(3)(a)
- s. 103(2)(b) text amended by 2008 c. 27 Sch. 8 para. 6(4)
- s. 103(2)(b) words omitted by 2011 c. 16 Sch. 1 para. 8(3)(b)
- s. 103(3) text amended by 2006 c. 19 Sch. para. 7(4)
- s. 103(3) words substituted by 2011 c. 16 Sch. 1 para. 8(4)
- s. 103(4) text amended by 2008 c. 27 Sch. 8 para. 6(5)
- s. 103(4) words omitted by 2011 c. 16 Sch. 1 para. 8(5)
- s. 104(1) extended by 2004 c. 20 s. 176(a)
- s. 104(1)(a) word repealed by 2003 c. 37 s. 53(1)(a)(4) Sch. 9 Pt. 2
- s. 104(1)(a) words substituted by S.I. 2011/2704 reg. 45(3)(a)
- s. 104(1)(b) text amended by S.I. 2005/3172 Sch. para. 4(a)
- s. 104(1)(b) words substituted by S.I. 2011/2704 reg. 45(3)(b)
- s. 104(1)(c) and words inserted by 2003 c. 37 s. 53(1)(b)(4)
- s. 104(1)(d) and word added by S.I. 2005/3172 Sch. para. 4(b)
- s. 105 restricted by 2003 c. 20 s. 115
- s. 105 words substituted by 2003 c. 20 Sch. 2 para. 19(s)
- s. 105(1) excluded by 2004 c. 20 s. 140(4)
- s. 105(1) text amended by 2010 c. 27 Sch. para. 16(a)
- s. 105(1)(a) text amended by 2004 c. 20 s. 186(a)
- s. 105(1)(a) text amended by 2008 c. 32 Sch. 5 para. 15(a)
- s. 105(3)(a) text amended by 2004 c. 20 s. 186(b)
- s. 105(3)(a) text amended by 2008 c. 32 Sch. 5 para. 15(b)
- s. 105(3)(a) text amended by 2010 c. 27 Sch. para. 16(b)
- s. 105(3)(ab) inserted by 2011 c. 16 Sch. 1 para. 9
- s. 105(4)(b) text amended by S.I. 2008/960 Sch. 3
- s. 105(5) text amended by 2007 c. 17 Sch. 7 para. 20(a) Sch. 8
- s. 105(5)(d) substituted by 2003 c. 21 Sch. 17 para. 163(2)
- s. 105(5)(e) substituted by 2003 c. 37 Sch. 7 para. 34(a)
- s. 105(5)(m) and word inserted by 2007 c. 17 Sch. 7 para. 20(a)
- s. 105(6) modified by S.I. 2006/1391 Sch. para. 7(3)(g)
- s. 105(6)(k) repealed by S.I. 2008/1277 Sch. 2 para. 61(a) Sch. 4 Pt. 1
- s. 105(6)(l) text amended by S.I. 2006/3336 (N.I.) Sch. 12 para. 42
- s. 105(6)(l) words inserted by 2003 c. 37 Sch. 7 para. 34(b)
- s. 105(6)(u) inserted by 2005 c. 14 Sch. 12 para. 16
- s. 105(6)(v)(w) inserted by S.I. 2008/1277 Sch. 2 para. 61(b)
- s. 105(6)(x) inserted by 2007 c. 17 Sch. 7 para. 20(b)
- s. 105(8)(a) text amended by 2007 c. 17 Sch. 7 para. 20(c)(i) Sch. 8
- s. 105(8)(a) text amended by 2008 c. 32 Sch. 5 para. 15(c)
- s. 105(8)(c) text amended by 2007 c. 17 Sch. 7 para. 20(c)(ii) Sch. 8
- s. 105(11A) inserted by 2007 c. 17 Sch. 7 para. 20(d)
- s. 105(11B) inserted by S.I. 2011/2704 reg. 36(2)
- s. 106(1) text amended by 2007 c. 17 s. 30(4)(d)
- s. 106(1) words inserted by S.I. 2011/2704 reg. 25
- Sch. 1 para. 2A inserted by S.I. 2011/2704 reg. 24(2)
- Sch. 1 para. 3 substituted by S.I. 2011/2704 reg. 24(3)
- Sch. 2 repealed by 2007 c. 17 Sch. 8
- Sch. 6 para. 31(2)(a) repealed by 2004 c. 20 Sch. 23 Pt. 1
- Sch. 6 para. 12(f) and word repealed by 2007 c. 17 Sch. 8
- Sch. 6 para. 22(b) repealed by 2007 c. 17 Sch. 8
- Sch. 6 para. 40(b) repealed by 2007 c. 17 Sch. 8
- Sch. 6 para. 42 repealed by 2007 c. 17 Sch. 8

- Sch. 7 para. 24 repealed by 2007 c. 17 Sch. 8
- Sch. 7 para. 25 repealed by 2007 c. 17 Sch. 8
- Sch. 7 para. 28 repealed by 2007 c. 17 Sch. 8
- Sch. 7 para. 30 repealed by 2007 c. 17 Sch. 8
- Sch. 7 para. 31 repealed by 2007 c. 17 Sch. 8
- Sch. 7 para. 32 repealed by 2007 c. 17 Sch. 8
- Sch. 7 para. 26(1) text amended by 2007 c. 17 Sch. 8

Changes and effects yet to be applied to the whole Act, associated Parts and Chapters:

- Blanket amendment text amended by S.I. 2011/1043 art. 3 6
- Act transfer of functions by 2007 c. 17 s. 30(3)(a)

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- s. 3A inserted by S.I. 2011/2704 reg. 22
- s. 5A inserted by 2003 c. 30 s. 6
- s. 5ZA inserted by S.I. 2011/2704 reg. 23
- s. 103A inserted by 2011 c. 16 s. 70
- s. 103B inserted by 2011 c. 16 s. 71
- s. 105A inserted by S.I. 2011/2704 reg. 36(3)

Commencement Orders yet to be applied to the Utilities Act 2000:

Commencement Orders bringing legislation that affects this Act into force:

- S.I. 2003/766 art. 2 commences (2002 c. 40)
- S.I. 2003/1397 art. 2 commences (2002 c. 40)
- S.I. 2003/1900 art. 2 commences (2003 c. 21)
- S.I. 2003/2681 art. 2 commences (2003 c. 20)
- S.I. 2003/3142 art. 2-4 commences (2002 c. 11 and 2003 c. 21)
- S.I. 2004/641 art. 2-5 commences (2003 c. 37)
- S.I. 2004/827 art. 2-4 commences (2003 c. 20)
- S.I. 2004/2184 art. 2 commences (2004 c. 20)
- S.I. 2005/877 art. 2 commences (2004 c. 20)
- S.I. 2005/1444 art. 2 commences (2005 c. 14)
- S.I. 2005/2714 art. 2-4 commences (2003 c. 37)
- S.I. 2005/2965 art. 2-4 commences (2004 c. 20)
- S.I. 2007/538 art. 2 commences (2006 c. 19)
- S.I. 2007/3546 art. 3 Sch. commences (2007 c. 17)
- S.I. 2008/2550 art. 2 Sch. commences (2007 c. 17)
- S.I. 2009/45 art. 2-4 Commencement Order
- S.R. 2007/194 art. 2 commences (S.I. 2006/3336 (N.I.))