

## SCHEDULES

### SCHEDULE 3

#### OTHER AMENDMENTS OF PART I OF 1986 ACT

##### *Procedures for dealing with complaints*

- 39 (1) In subsection (1) of section 33E of the 1986 Act (procedures for dealing with complaints)—
- (a) for the words “public gas supplier” there shall be substituted the words “gas supplier who is authorised to supply gas to domestic customers and whose licence incorporates the standard conditions”; and
  - (b) for the words “tariff customers or potential tariff customers” there shall be substituted the words “domestic customers or potential domestic customers”.
- (2) In subsections (2), (3), (4) and (6) of that section, for the words “public gas supplier”, in each place where they occur, there shall be substituted the words “gas supplier”.