

Changes to legislation: Gas Act 1995, Cross Heading: Procedures for dealing with complaints is up to date with all changes known to be in force on or before 18 September 2023. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

SCHEDULES

SCHEDULE 3

OTHER AMENDMENTS OF PART I OF 1986 ACT

Procedures for dealing with complaints

- 39 (1) In subsection (1) of section 33E of the 1986 Act (procedures for dealing with complaints)—
- (a) for the words “public gas supplier” there shall be substituted the words “ gas supplier who is authorised to supply gas to domestic customers and whose licence incorporates the standard conditions ”; and
 - (b) for the words “tariff customers or potential tariff customers” there shall be substituted the words “ domestic customers or potential domestic customers ”.
- (2) In subsections (2), (3), (4) and (6) of that section, for the words “public gas supplier”, in each place where they occur, there shall be substituted the words “ gas supplier ”.

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Changes and effects yet to be applied to the whole Act associated Parts and Chapters:

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- Sch. 3 para. 42(1)(a)para. 42(2)(a) repealed by [2000 c. 27 Sch. 8](#)