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**Changes to legislation:** Gas Act 1995, Cross Heading: Information to be given to customers about overall performance is up to date with all changes known to be in force on or before 18 September 2023. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) [View outstanding changes](#)

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## SCHEDULES

### SCHEDULE 3

#### OTHER AMENDMENTS OF PART I OF 1986 ACT

##### *Information to be given to customers about overall performance*

- 38 (1) In subsection (1) of section 33D of the 1986 Act (information to be given to customers about overall performance), for the words “public gas supplier” there shall be substituted the words “gas supplier”.
- (2) After subsection (2) of that section there shall be inserted the following subsection—
- “(3) Where the standards of performance mentioned in subsection (1) above relate to the provision of gas supply services to customers of a particular class or description, the reference in that subsection to the supplier’s customers shall be construed as a reference to such of his customers as are of that class or description.”

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**Changes and effects yet to be applied to the whole Act associated Parts and Chapters:**

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- Sch. 3 para. 42(1)(a) para. 42(2)(a) repealed by [2000 c. 27 Sch. 8](#)