S C H E D U L E S

SCHEDULE 7

GROUNDWATER DAMAGE PROTECTION

Complaints procedure

27   (1) The Secretary of State shall appoint a person to be known as the Independent Groundwater Complaints Administrator who shall, subject to sub-paragraph (2) below, consider complaints which are made to him concerning the exercise by the Development Corporation of any of the functions conferred or imposed on them by this Schedule.

(2) The Administrator shall not consider a complaint which amounts to a dispute required to be determined in accordance with paragraph 25 above or to be referred to and determined by the Lands Tribunal.

(3) The Administrator shall in the case of any complaint which is required to be considered by him either—
   (a)   reject the complaint, or
   (b)   recommend to the Development Corporation steps which he considers should be taken by them with a view to resolving the matter complained of;

and if the Development Corporation do not take the steps recommended he may issue a direction requiring them to take such steps as may be specified in it.

(4) The Development Corporation shall—
   (a)   furnish such information,
   (b)   disclose such documents,
   (c)   provide such technical or other assistance, and
   (d)   afford such facilities,

as the Administrator may reasonably require for the purpose of exercising his functions.

(5) The Administrator shall hold and vacate office in accordance with the terms of his appointment; and there shall—
   (a)   be paid to him such remuneration as the Secretary of State may determine,
   (b)   be paid to or in respect of him such pension, allowances or gratuities, or be made to or in respect of him such payments towards the provision of a pension, as the Secretary of State may determine, and
   (c)   be paid to him appropriate travelling and other allowances.

(6) Payments under this paragraph shall be made, and expenditure incurred under this paragraph by the Administrator shall be met, by the Development Corporation.