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DRAFT STATUTORY INSTRUMENTS

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**2013 No.**

**The Redress Schemes for Lettings Agency Work and Property Management Work (Approval and Designation of Schemes) (England) Order 2013**

**Satisfactory provision**

6.—(1) In deciding whether a redress scheme, or any conditions mentioned in articles 4 or 5 are satisfactory, the Secretary of State must have regard to—

- (a) the interests of members of the scheme;
- (b) where the scheme applies to lettings agency work, the interests of prospective landlords and prospective tenants;
- (c) where the scheme applies to persons who engage in property management work, the interests of—
  - (i) any person (C) who instructs another person (A) to engage in property management work, and
  - (ii) any person with a relevant tenancy who occupies a dwelling-house in premises in relation to which C has instructed A to engage in property management work; and
- (d) such principles as—
  - (i) in the opinion of the Secretary of State constitute generally accepted principles of best practice in relation to consumer redress schemes; and
  - (ii) it is reasonable to regard as applicable to the scheme.

(2) In considering the interests mentioned in paragraph (1), the Secretary of State may have regard to the number of other redress schemes which are (or are likely to become) approved schemes or government administered redress schemes.