
SCOTTISH STATUTORY INSTRUMENTS

2016 No. 152

CHILDREN AND YOUNG PERSONS

**The Children and Young People (Scotland) Act
2014 (Part 4 and Part 5 Complaints) Order 2016**

Made - - - - 15th March 2016

Coming into force 31st August 2016

**THE CHILDREN AND YOUNG PEOPLE (SCOTLAND) ACT
2014 (PART 4 AND PART 5 COMPLAINTS) ORDER 2016**

1. Citation, commencement and interpretation
 2. Matters which may be the subject of a complaint
 3. Persons who may make a complaint
 4. Procedure for making a complaint
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 6. Investigation procedure
 7. Extension of timescales in special circumstances
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 9. Ombudsman's remit in relation to Part 4 and Part 5 complaints
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Explanatory Note