

SCHEDULE

Letting Agent Code of Practice

SECTION 1

Introduction

What if a letting agent does not comply with the Code?

9. If the Tribunal decides a letting agent has failed to comply with the Code, it must issue an enforcement order setting out the steps the letting agent must take to rectify the problem and by when. These steps may include issuing revised documents and making changes to previously agreed terms of business. An enforcement order may also require a letting agent to pay compensation.