Status: This is the original version (as it was originally made). This item of legislation is currently only available in its original format.

SCHEDULE

Letting Agent Code of Practice

SECTION 8

Handling landlords' and tenants' money, and insurance arrangements

Debt recovery

129. When you contact landlords, tenants or guarantors who owe you money, you or any third party acting on your behalf must not act intimidatingly or threateningly. Nor must you knowingly or carelessly misrepresent your authority and/or the correct legal position.