SCOTTISH STATUTORY INSTRUMENTS

2015 No. 444

The Victims' Rights (Scotland) Regulations 2015

Complaints process for victims

3. After section 3 of the Act, insert—

"Complaints

Complaints

- **3A.**—(1) A competent authority must provide a complaints process by which a person who is or appears to be a victim in relation to an offence or alleged offence, may challenge—
 - (a) an alleged breach by that competent authority of that person's rights under this Act, or
 - (b) an alleged breach of that competent authority's obligations under this Act.
- (2) The obligation in subsection (1) does not apply where the competent authority is subject to a complaints process, provided in or under any enactment, which would allow a person who is or appears to be a victim in relation to an offence or alleged offence to challenge the matters in subsection (1)(a) and (b)."