
SCOTTISH STATUTORY INSTRUMENTS

2012 No. 153

The Licensed Legal Services (Complaints and Compensation Arrangements) (Scotland) Regulations 2012

PART 3

Complaints about approved regulators

Notification to the Scottish Ministers

3.—(1) This regulation applies only where the Scottish Ministers have delegated, to the Scottish Legal Complaints Commission, their functions under section 79(4) of the 2010 Act (complaints about regulators)(1).

(2) Where the Commission upholds a complaint under that section, it must—

(a) give notice in writing to the Scottish Ministers specifying—

(i) that it has upheld a complaint; and

(ii) the reasons for doing so; and

(b) provide the Scottish Ministers with any other information regarding the complaint that the Commission considers may be helpful, or the Scottish Ministers may request, to assist them in making and implementing the decision referred to in section 79(6)(b) of the 2010 Act.

(1) The Scottish Ministers may delegate to the Commission their functions under section 79(4) of the Act by virtue of section 79(7) of the Act.