
SCOTTISH STATUTORY INSTRUMENTS

2012 No. 127

The Scottish Secure Tenancies (Proceedings for Possession) (Pre-Action Requirements) Order 2012

Requirement to make reasonable efforts to provide advice and assistance

3. In complying with the pre-action requirement contained in section 14A(3) (requirement to make reasonable efforts to provide advice and assistance) of the 2001 Act the landlord must—

- (a) make reasonable efforts to contact the tenant in order to identify whether the tenant requires advice and assistance on the tenant's eligibility to receive housing benefit and other types of financial assistance;
- (b) provide the tenant with details of persons or bodies who may be able to provide the tenant with such advice and assistance; and
- (c) provide the tenant with reasonable assistance with claiming housing benefit, if requested to do so by the tenant.