SCOTTISH STATUTORY INSTRUMENTS

2002 No. 199

TRANSPORT

The Bus User Complaints Tribunal Regulations 2002

Made---22nd April 2002Coming into force23rd April 2002

THE BUS USER COMPLAINTS TRIBUNAL REGULATIONS 2002

- 1. Citation and commencement
- 2. Interpretation
- 3. Establishment of the Bus User Complaints Tribunal
- 4. Procedure-general
- 5. Making a complaint
- 6. Action upon receipt of notice of complaint
- 7. Further representations
- 8. Determining the complaint
- 9. Appeal from Tribunal's determination
- 10. Compensation
- 11. Miscellaneous powers of the Tribunal
- 12. Sending of documents
- 13. Tenure of office
- 14. Reports to the Scottish Ministers
- 15. Laying reports before the Scottish Parliament
- Reports to the Traffic Commissioner Signature Explanatory Note