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DRAFT SCOTTISH STATUTORY INSTRUMENTS

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**2011 No.**

**The Healthcare Improvement Scotland (Requirements as  
to Independent Health Care Services) Regulations 2011**

**Welfare of users**

3. A provider must—
- (a) make proper provision for the health, welfare and safety of service users;
  - (b) provide services in a manner which respects the privacy and dignity of service users;
  - (c) ensure that no service user is subject to restraint unless it is the only practicable means of securing the welfare and safety of that or any other service user and there are exceptional circumstances; and
  - (d) have appropriate systems, processes and procedures for all aspects of care and treatment carried out by the independent health care service including in particular—
    - (i) the prevention and control of infection;
    - (ii) the decontamination of equipment;
    - (iii) the management of clinical and other waste;
    - (iv) the management of medication; and
    - (v) the use of Class 3B or Class 4 laser and intense light source equipment.