STATUTORY RULES OF NORTHERN IRELAND

2014 No. 60

GAS

The Gas (Individual Standards of Performance) Regulations (Northern Ireland) 2014

Made - - - - 3rd March 2014
Coming into operation 1st April 2014

THE GAS (INDIVIDUAL STANDARDS OF PERFORMANCE) REGULATIONS (NORTHERN IRELAND) 2014

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PART II

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SCHEDULE 2 Standards of Performance – Practice and Procedures for Determinations

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5. Timetable for determination of multiple disputes
6. Procedure for the determination of multiple disputes
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10. Customer representatives for multiple disputes
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Explanatory Note