
STATUTORY RULES OF NORTHERN IRELAND

2011 No. 155

**The Gas and Electricity (Internal Markets)
Regulations (Northern Ireland) 2011**

PART VI

NATIONAL REGULATORY AUTHORITY

Authority's dispute resolution functions in relation to electricity

55. For paragraph (1) of Article 31A of the Electricity Order there shall be substituted the following paragraph—

“(1) Any person may make a complaint under this Article (hereinafter referred to as “a complaint”) if—

- (a) the subject matter of the complaint constitutes a dispute between the complainant and—
 - (i) the holder of a transmission licence;
 - (ii) the holder of a distribution licence; or
 - (iii) a distribution exemption holder;
- (b) it is wholly or mainly a complaint against that holder regarding an obligation imposed upon him pursuant to the Directive; and
- (c) the subject matter of the complaint—
 - (i) does not fall to be dealt with under Article 26 or Article 42A; and
 - (ii) is not capable of being determined pursuant to any other provision of this Order.”.

Commencement Information

II Reg. 55 in operation at 15.4.2011, see [reg. 1](#)

Changes to legislation:

There are currently no known outstanding effects for the The Gas and Electricity (Internal Markets) Regulations (Northern Ireland) 2011, Section 55.