
STATUTORY RULES OF NORTHERN IRELAND

2009 No. 429

The Prison and Young Offenders Centre
(Amendment) Rules (Northern Ireland) 2009

Rule 79K (Complaints to the Ombudsman: submission of complaints)

42.—(1) Rule 79K (Complaints to the Ombudsman: submission of complaints) shall be amended as follows.

(2) In paragraph (1) after “complaint to him” insert “orally or”.

(3) In paragraph (4) after “complaint to him” insert “orally or”.

(4) After paragraph (6) insert—

“(7) A visitor submits a complaint to the Ombudsman by submitting a complaint to him orally or in writing.

(8) A visitor shall submit his complaint to the Ombudsman no more than 30 days after he has exhausted the procedure set out in rules 79HB to 79HE.

(9) If a visitor does not comply with paragraph (8) the Ombudsman may accept a complaint out of time if he is satisfied that it was not reasonably practicable for the visitor to comply with paragraph (8).”.