
STATUTORY RULES OF NORTHERN IRELAND

2009 No. 429

**The Prison and Young Offenders Centre
(Amendment) Rules (Northern Ireland) 2009**

Rule 79I (Complaints to the Ombudsman: exhaustion of internal procedure)

40.—(1) Rule 79I (complaints to the Ombudsman: exhaustion of internal procedure) shall be amended as follows.

(2) After paragraph (2) insert—

“(2A) If a visitor has exhausted the procedure set out in rules 79HB to 79HE he may submit a complaint to the Ombudsman.”.

(3) In paragraph (4)(a) for “78(5)” substitute “77(5)”.

(4) In paragraph (4)(b) for “78(5)” substitute “77(5)”, for “11” substitute “14” and for “78(1)” substitute “77(1)”.

(5) In paragraph (4)(c) for “either” to the end substitute “rule 76(5)”.

(6) In paragraph (4)(d) for “11” substitute “14” and for “either” to the end substitute “rule 76(1)”.

(7) After paragraph (4)(h) insert—

- “(i) a visitor has received a response to his complaint under rule 79HB(5);
- (j) a visitor has not received a response to his complaint under rule 79HB(5) and 22 days have passed since he submitted his complaint under rule 79HB(1);
- (k) rule 79HF applies to the visitor’s complaint and he has received a response from the governor or the member of the Senior Civil Service under rule 79HB(5);
- (l) rule 79HF applies to the visitor’s complaint and 22 working days have passed since the visitor submitted his written complaint under rule 79HB(1);
- (m) a visitor has received a response to his complaint under rule 79HE(3).”.