



2011 CHAPTER 6

PART 1

GAS

Standards of performance

Standards of performance in individual cases: disputes

2.—(1) Any dispute arising under section 1 or regulations made under that section—

- (a) may be referred to the Authority by either party or, with the agreement of either party, by the General Consumer Council; and
- (b) on such a reference, shall be determined by order made by the Authority.

(2) The Authority shall include in the order its reasons for reaching its decision with respect to the dispute.

(3) The practice and procedure to be followed in connection with any such determination shall be such as may be prescribed by regulations made by the Department.

(4) An order under subsection (1) shall be final and shall be enforceable as if it were a judgment of a county court.