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STATUTORY INSTRUMENTS

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**2010 No. 2960**

**CONSUMER PROTECTION**

**The Timeshare, Holiday Products, Resale  
and Exchange Contracts Regulations 2010**

*Made - - - - 11th December 2010*  
*Laid before Parliament 15th December 2010*  
*Coming into force 23rd February 2011*

**THE TIMESHARE, HOLIDAY PRODUCTS, RESALE  
AND EXCHANGE CONTRACTS REGULATIONS 2010**

PART 1

GENERAL

1. Citation and Commencement
2. Interpretation

PART 2

KEY DEFINITIONS

3. Regulated contract
4. Holiday accommodation contracts
5. Holiday accommodation contracts to which these Regulations apply
6. Excluded arrangements
7. Timeshare contracts
8. Long-term holiday product contracts
9. Resale contracts
10. Exchange contracts
11. “Consumer” and “trader”

PART 3

PRE-CONTRACTUAL MATTERS

12. Key information
13. Completing the standard information form
14. Marketing and sales

**Changes to legislation:** There are currently no known outstanding effects for the The Timeshare, Holiday Products, Resale and Exchange Contracts Regulations 2010. (See end of Document for details)

#### PART 4

##### REGULATED CONTRACT: FORMALITIES

15. Form of contract
16. Obligations of trader
17. Language of the contract
18. Translation of contract
19. Conflict with contractual terms

#### PART 5

##### TERMINATION OF REGULATED CONTRACTS

20. Rights of withdrawal
21. The withdrawal period
22. Effect of exercising right of withdrawal
23. Automatic termination of credit agreement
24. Termination of long-term holiday product contracts

#### PART 6

##### PAYMENTS

25. Advance consideration
26. Payment schedule: long-term holiday product contracts

#### PART 7

##### OFFENCES: PENALTIES ETC

27. Penalties for offences
28. Offences committed by bodies of persons
29. Offences due to the default of another person
30. Due diligence defence
31. Innocent publication of advertisement defence

#### PART 8

##### ENFORCEMENT

32. Enforcement authorities
33. Powers of officers
34. Obstruction of authorised officers
35. Civil proceedings

#### PART 9

##### SUPPLEMENTARY

36. Repeals, revocations, amendments and transitional and savings provisions
37. Application of the Package Travel and Linked Travel Arrangements Regulations 2018  
Signature

Part 1

Part 2

Part 3

Acknowledgement of receipt of information:

Signature of the consumer:

SCHEDULE 2 — Standard Information Form for Long-Term Holiday Product Contracts

Part 1

Part 2

Part 3

Acknowledgement of receipt of information:

Signature of the consumer:

SCHEDULE 3 — Standard Information Form for Resale Contracts

Part 1

Part 2

Part 3

Acknowledgement of receipt of information:

Signature of the consumer:

SCHEDULE 4 — Standard Information Form for Exchange Contracts

Part 1

Part 2

Part 3

Acknowledgement of receipt of information:

Signature of the consumer:

SCHEDULE 5 — Separate Standard Withdrawal Form to facilitate the Right of Withdrawal

Acknowledgement of receipt of information:

Signature of the consumer:

SCHEDULE 6 — Consequential Amendments

1. Local Government Finance Act 1988
2. Criminal Justice and Police Act 2001
3. Enterprise Act 2002
4. Regulatory Enforcement and Sanctions Act 2008
5. Consumer Credit (Agreements) Regulations 1983
6. Consumer Protection (Distance Selling) Regulations 2000
7. Financial Services and Markets Act 2000 (Regulated Activities) Order 2001
8. Financial Services and Markets Act 2000 (Collective Investment Schemes) Order 2001
9. Enterprise Act 2002 (Part 8 Community Infringements Specified UK Laws) Order 2003
10. Enterprise Act 2002 (Part 8 Notice to OFT of Intended Prosecution, Specified Enactments, Revocation and Transitional Provision) Order 2003
11. Enterprise Act 2002 (Part 8 Domestic Infringements) Order 2003
12. Enterprise Act 2002 (Part 9 Restrictions on Disclosure of Information) (Amendment and Specification) Order 2003
13. Financial Services (Distance Marketing) Regulations 2004
14. Legislative and Regulatory Reform (Regulatory Functions) Order 2007

**Changes to legislation:** There are currently no known outstanding effects for the The Timeshare, Holiday Products, Resale and Exchange Contracts Regulations 2010. (See end of Document for details)

15. Co-ordination of Regulatory Enforcement (Regulatory Functions in Scotland and Northern Ireland) Order 2009

SCHEDULE 7 — Transitional and Savings Provisions

1. Enterprise Act 2002 (Part 8 Community Infringements Specified UK Laws) Order 2003
2. Enterprise Act 2002 (Part 8 Notice to OFT of Intended Prosecution, Specified Enactments, Revocation and Transitional Provision) Order 2003
3. Enterprise Act 2002 (Part 8 Domestic Infringements) Order 2003
4. Disclosure of information

SCHEDULE 8 — Repeals and Revocations

PART 1 — Repeals

PART 2 — Revocations

Explanatory Note

**Changes to legislation:**

There are currently no known outstanding effects for the The Timeshare, Holiday Products, Resale and Exchange Contracts Regulations 2010.