



# Public Services Ombudsman (Wales) Act 2005

## 2005 CHAPTER 10

### PART 2

#### INVESTIGATION OF COMPLAINTS

##### *Matters which may be investigated*

#### **10 Other excluded matters**

- (1) The Ombudsman may not investigate a matter specified in Schedule 2.
- (2) The Assembly may by order amend Schedule 2 by—
  - (a) adding an entry;
  - (b) removing an entry;
  - (c) changing an entry.
- (3) Before making an order under subsection (2), the Assembly must consult the Ombudsman.
- (4) Subsection (1) does not prevent the Ombudsman from investigating action of a listed authority in operating a procedure established to examine complaints or review decisions.