

SCHEDULES

SCHEDULE 2

CONDITIONS TO BE MET BY STUDENT COMPLAINTS SCHEME

Recommendation of reviewer if complaint justified

- 6 Condition E is that the scheme provides that, in a case where a reviewer decides that a qualifying complaint is to any extent justified, the reviewer—
- (a) may recommend the governing body of the institution to which the complaint relates—
 - (i) to do anything specified in the recommendation (which may include the payment of sums so specified), and
 - (ii) to refrain from doing anything so specified, but
 - (b) may not require any person to do, or refrain from doing, anything.