

## SCHEDULES

### SCHEDULE 1

Section 13

#### CONDITIONS TO BE MET BY OPERATOR OF STUDENT COMPLAINTS SCHEME

##### *Introduction*

- 1 This Schedule sets out the conditions referred to in section 13(3)(a) (and other provisions of Part 2 of this Act).

##### *Suitability*

- 2 Condition A is that the body corporate is a suitable person to be the designated operator.

##### *Capability*

- 3 Condition B is that the body corporate is capable of providing in an effective manner, on and after the effective date, a scheme for the review of qualifying complaints which meets all of the conditions set out in Schedule 2.