



# Scottish Public Services Ombudsman Act 2002

2002 asp 11

*[<sup>F1</sup>Listed authorities: complaints handling procedures*

**[<sup>F1</sup>16F    Complaints handling procedures: application of other enactments**

The duties in sections 16A(2) and (3) and 16C(2) do not apply to the extent that—

- (a) the listed authority lacks the necessary powers (other than by virtue of this Act) to ensure compliance with the duties, or
- (b) the duties are inconsistent with any other enactment.]

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**Textual Amendments**

- F1** Ss. 16A-16G and cross-heading inserted (1.8.2010) by [Public Services Reform \(Scotland\) Act 2010](#) (asp 8), **ss. 119**, 134(7); S.S.I. 2010/221, art. 3(2), sch.

**Changes to legislation:**

There are currently no known outstanding effects for the Scottish Public Services Ombudsman Act 2002, Section 16F.