
Changes to legislation: Scottish Public Services Ombudsman Act 2002 is up to date with all changes known to be in force on or before 25 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

SCHEDULE 1

(introduced by section 1)

THE SCOTTISH PUBLIC SERVICES OMBUDSMAN

Disqualification

- 1 (1) A person is disqualified from appointment, and from holding office, as Ombudsman or deputy Ombudsman if that person is—
- (a) a member of the House of Commons,
 - (b) a member of the Scottish Parliament,
 - (c) a listed authority (within the meaning of section 3(1)),
 - (d) a member, officer or member of staff of a listed authority,
 - (e) disqualified from election as a member of the Scottish Parliament or as a member of a local authority.
- (2) A person holding office as Ombudsman or deputy Ombudsman—
- (a) is disqualified from appointment or, as the case may be, election as—
 - (i) the holder of any office which is a listed authority, or
 - (ii) a member, officer or member of staff of a listed authority,
 - (b) is not entitled to become a family health service provider or an independent provider (within the meaning of paragraph 5 or, as the case may be, 6 of schedule 2), and
 - (c) is disqualified from appointment to any paid office by a listed authority.
- [^{F1}(3) A person who has ceased to hold office as Ombudsman or deputy Ombudsman may not, without the approval of the Parliamentary corporation—
- (a) be appointed or, as the case may be, elected as—
 - (i) the holder of any office which is a listed authority, or
 - (ii) a member, officer or member of staff of a listed authority,
 - (b) be appointed to any paid office by a listed authority, or
 - (c) hold any other office, employment, or appointment or engage in any other occupation, being an office, employment, appointment or occupation which, by virtue of paragraph 4(2E)(a), that person could not have held or, as the case may be, engaged in when Ombudsman or, as the case may be, Deputy Ombudsman.
- (3A) The restriction in sub-paragraph (3)—
- (a) starts when the person ceases to hold office as Ombudsman or, as the case may be, deputy Ombudsman, and
 - (b) ends on the expiry of the financial year following the one in which it started.
- (3B) In sub-paragraph (3), a “paid office” is one where the holder is entitled to remuneration or expenses or any combination of them.]
- (4) Sub-paragraph (3)(a)(ii) does not disqualify any person who has ceased to hold office as Ombudsman or deputy Ombudsman from election as a member of any local authority.
- (5) In this paragraph, references to a member of a listed authority include any member by co-option of any committee of a listed authority.

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- (6) For the purposes of sub-paragraphs (2)(c) and (3)(b) an office is a paid office where the holder of the office is entitled to remuneration or expenses.

Textual Amendments

- F1** Sch. 1 para. 1(3)-(3B) substituted for sch. 1 para. 1(3) (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), **sch. 3 para. 11** (with s. 31(6), sch. 7)

Status

- 2 (1) The Ombudsman, deputy Ombudsmen and Ombudsman's staff are not to be regarded as servants or agents of the Crown or as having any status, immunity or privilege of the Crown; and the Ombudsman's property is not to be regarded as property of, or property held on behalf of, the Crown.
- (2) The Ombudsman, in the exercise of that officer's functions, is not subject to the direction or control of—
- (a) any member of the Parliament,
 - (b) any member of the Scottish Executive,
 - (c) the Parliamentary corporation.
- [^{F2}2A] The Ombudsman is, as such, to be regarded as a juristic person distinct from the natural person holding the office.]
- (3) Sub-paragraph (2) is subject to section 17(3) and [^{F3}paragraphs 9(4), 10(3), 12(3), 12A, 12B, 12D and] 15(1) of this schedule.

Textual Amendments

- F2** Sch. 1 para. 2(2A) inserted (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), **sch. 3 para. 12(a)** (with s. 31(6), sch. 7)
- F3** Words in sch. 1 para. 2(3) substituted (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), **sch. 3 para. 12(b)** (with s. 31(6), sch. 7)

Validity of actings

- 3 The validity of any actings of the Ombudsman or a deputy Ombudsman is not affected by—
- (a) any defect in the nomination by the Parliament for that officer's appointment, or
 - (b) any disqualification from appointment as Ombudsman or, as the case may be, deputy Ombudsman.

Term of office and tenure

- 4 (1) The Ombudsman and a deputy Ombudsman each—
- (a) holds office for such period not exceeding [^{F4}eight] years as the Parliamentary corporation, at the time of appointment, may determine,
 - (b) may be relieved of office by Her Majesty at the request of the officer in question,

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^{F5}(c)

[^{F6}(d) may be removed from office by Her Majesty if sub-paragraph (2C) applies.]

(e) in other respects, holds office on such terms and conditions as the Parliamentary corporation may determine.

[^{F7}(2A) A person who has held office as Ombudsman or deputy Ombudsman is ineligible for reappointment at any time.

(2B) Such a person is, however, eligible for appointment to the other office, but may not hold that office beyond the expiry of the period for which the person was first appointed.]

[^{F8}(2C) This sub-paragraph applies if—

- (a) the Parliamentary corporation is satisfied that the Ombudsman has breached the terms and conditions of office and the Parliament resolves that the Ombudsman should be removed from office for that breach, or
- (b) the Parliament resolves that it has lost confidence in the Ombudsman's willingness, suitability or ability to perform the functions of the Ombudsman,

and, in either case, the resolution is voted for by a number of members not fewer than two thirds of the total number of seats for members of the Parliament.

(2D) Sub-paragraph (2C) applies in respect of a deputy Ombudsman as it applies in respect of the Ombudsman.

(2E) The terms and conditions of office referred to in sub-paragraph (1)(e) may, without prejudice to paragraph 1—

- (a) prohibit the Ombudsman or deputy Ombudsman from holding any other specified office, employment or appointment or engaging in any other specified occupation,
- (b) provide that the Ombudsman's or deputy Ombudsman's holding of any such office, employment or appointment or engagement in any such occupation is subject to the approval of the Parliamentary corporation.

(2F) In sub-paragraph (2E), “specified” means specified in the terms and conditions of office or within a description so specified.]

^{F7}(3)

Textual Amendments

- F4** Word in sch. 1 para. 4(1)(a) substituted (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), [sch. 3 para. 13\(a\)\(i\)](#) (with s. 31(6), sch. 7)
- F5** Sch. 1 para. 4(1)(c) repealed (1.10.2006) by [The Employment Equality \(Age\) Regulations 2006 \(S.I. 2006/1031\)](#), reg. 1(1), [Sch. 9](#) (with regs. 44-46)
- F6** Sch. 1 para. 4(1)(d) substituted (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), [sch. 3 para. 13\(a\)\(ii\)](#) (with s. 31(6), sch. 7)
- F7** Sch. 1 para. 4(2A)(2B) substituted for sch. 1 para. 4(2)(3) (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), [sch. 3 para. 13\(b\)](#) (with s. 31(6), sch. 7)
- F8** Sch. 1 para. 4(2C)-(2F) inserted (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), [sch. 3 para. 13\(c\)](#) (with s. 31(6), sch. 7)

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Vacancy in office of Ombudsman

- 5 (1) Where the office of Ombudsman is vacant, the Parliamentary corporation may appoint a person (whether or not a deputy Ombudsman or a member of the Ombudsman’s staff) to discharge the Ombudsman’s functions until a new Ombudsman is appointed; and a person so appointed is referred to in this Act as an “acting Ombudsman”.
- (2) A person who is disqualified from appointment as Ombudsman is also disqualified from appointment as acting Ombudsman.
- (3) A person appointed to be acting Ombudsman—
- (a) may be relieved of office at that person’s request,
 - (b) may be removed from office by the Parliamentary corporation by notice in writing given by it,
 - (c) in other respects, holds office on such terms and conditions as the Parliamentary corporation may determine,
 - (d) while holding that office, is to be treated for all purposes, except those of paragraphs 3(a), 4, 7 and 8, as the Ombudsman.

Vacancy in office of deputy Ombudsman

- 6 (1) Where there is a vacancy in the office of deputy Ombudsman, the Parliamentary corporation may appoint a person (whether or not a member of the Ombudsman’s staff) to be an acting deputy Ombudsman until a deputy Ombudsman is appointed to fill the vacancy.
- (2) For the purposes of sub-paragraph (1), there is a vacancy in the office of deputy Ombudsman if—
- (a) there are fewer than 3 deputy Ombudsmen (whether or not as a consequence of one or more deputies ceasing to hold office as such), and
 - (b) the Parliamentary corporation reasonably believes that the Parliament is likely to nominate a person for appointment by Her Majesty as a deputy Ombudsman.
- (3) A person who is disqualified from appointment as a deputy Ombudsman is also disqualified from appointment as an acting deputy Ombudsman.
- (4) A person appointed to be an acting deputy Ombudsman—
- (a) may be relieved of office at that person’s request,
 - (b) may be removed from office by the Parliamentary corporation by notice in writing given by it,
 - (c) in other respects, holds office on such terms and conditions as the Parliamentary corporation may determine,
 - (d) while holding that office, is to be treated for all purposes, except those of paragraphs 3(a), 4, 7 and 8, as a deputy Ombudsman.

Remuneration

- 7 (1) The Ombudsman and a deputy Ombudsman are each entitled to—
- (a) a salary of such amount, and
 - (b) such allowances,
- as the Parliamentary corporation may determine.

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- (2) The salary payable to a person holding office as Ombudsman or deputy Ombudsman is to be abated by the amount of any pension payable to that person in respect of any public office in the United Kingdom or elsewhere to which that person was previously elected or appointed.

Pensions etc.

- 8 (1) The Parliamentary corporation may make arrangements for the payment of pensions, allowances or gratuities to, or in respect of, any person who has ceased to hold office as Ombudsman or deputy Ombudsman and (without prejudice to that generality) may—
- (a) make contributions or payments towards provision for such pensions, allowances or gratuities, and
 - (b) establish and administer one or more pension schemes.
- (2) The references in sub-paragraph (1) to pensions, allowances and gratuities include references to, as the case may be, pensions, allowances or gratuities by way of compensation for loss of office.

Staff

- 9 (1) The Ombudsman may appoint such staff, on such terms and conditions, as the Ombudsman may determine.
- (2) The Ombudsman may make arrangements for the payment of pensions, allowances or gratuities to, or in respect of, any person who has ceased to be a member of staff and (without prejudice to that generality) may—
- (a) make contributions or payments towards provision for such pensions, allowances or gratuities, and
 - (b) establish and administer one or more pensions schemes.
- (3) References in sub-paragraph (2) to pensions, allowances and gratuities include references to, as the case may be, pensions, allowances or gratuities by way of compensation for loss of employment.
- (4) A determination under sub-paragraph (1) and arrangements under sub-paragraph (2) require the approval of the Parliamentary corporation.

Advisers and other services

- [^{F9}10 (1) The Ombudsman may obtain advice, assistance or any other service from any person who, in the opinion of the Ombudsman, is qualified to give it.
- (2) The Ombudsman may pay to that person such fees and allowances as the Ombudsman determines.
- (3) Any payment under sub-paragraph (2) is subject to the approval of the Parliamentary corporation.]

Textual Amendments

- F9** Sch. 1 para. 10 substituted (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), [sch. 3 para. 14](#) (with s. 31(6), sch. 7)

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Delegation

- 11 (1) Any function of the Ombudsman may be exercised on the Ombudsman's behalf—
- (a) by any person (whether or not a deputy Ombudsman or a member of the Ombudsman's staff) authorised by the Ombudsman to do so, and
 - (b) to the extent so authorised.
- (2) Sub-paragraph (1) does not affect the responsibility of the Ombudsman for the exercise of that officer's functions.

General powers

- 12 (1) The Ombudsman may do anything which appears necessary or expedient for the purpose of, or in connection with, or which appears conducive to, the exercise of the Ombudsman's functions.
- (2) Without prejudice to that generality, the Ombudsman may in particular—
- (a) acquire and dispose of land and other property, and
 - (b) enter into contracts.
- [^{F10}(3) The exercise of the power to acquire or dispose of land is subject to the approval of the Parliamentary corporation.]

Textual Amendments

F10 Sch. 1 para. 12(3) inserted (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), [sch. 3 para. 15](#) (with s. 31(6), sch. 7)

Location of office

- [^{F11}12A The Ombudsman must comply with any direction given by the Parliamentary corporation as to the location of the Ombudsman's office.

Textual Amendments

F11 Sch. 1 paras. 12A-12C inserted (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), [sch. 3 para. 16](#) (with s. 31(6), sch. 7)

Sharing of premises, staff, services and other resources

- 12B The Ombudsman must comply with any direction given by the Parliamentary corporation as to the sharing of premises, staff, services or other resources with any other officeholder or any public body.

Textual Amendments

F11 Sch. 1 paras. 12A-12C inserted (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), [sch. 3 para. 16](#) (with s. 31(6), sch. 7)

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Charges for services

- 12C (1) The Ombudsman may determine and charge reasonable sums for anything done or provided by the Ombudsman in the performance of, or in connection with, the Ombudsman's functions.
- (2) Any sums received by the Ombudsman by virtue of sub-paragraph (1) are to be retained by the Ombudsman and applied to meet expenditure incurred in doing or providing whatever is charged for.]

Textual Amendments

F11 Sch. 1 paras. 12A-12C inserted (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), **sch. 3 para. 16** (with s. 31(6), sch. 7)

Budget

- [^{F12}12D] (1) The Ombudsman must, before the start of each financial year, prepare proposals for the Ombudsman's use of resources and expenditure during the year (a “budget”) and, by such date as the Parliamentary corporation determines, send the budget to the Parliamentary corporation for approval.
- (2) The Ombudsman may, in the course of a financial year, prepare a revised budget for the remainder of the year and send it to the Parliamentary corporation for approval.
- (3) In preparing a budget or revised budget, the Ombudsman must ensure that the resources of the Ombudsman will be used economically, efficiently and effectively.
- (4) A budget or revised budget must contain a statement that the Ombudsman has complied with the duty under sub-paragraph (3).]

Textual Amendments

F12 Sch. 1 para. 12D inserted (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), **sch. 3 para. 17** (with s. 31(6), sch. 7)

Financial provision

- 13 [^{F13}(1) The Parliamentary corporation is to pay—
- (a) the salary and allowances of the Ombudsman and any deputy Ombudsman,
 - (b) any expenses [^{F14}properly] incurred by the Ombudsman in the exercise of the functions of the Ombudsman [^{F15}so far as those expenses are not met out of sums received and applied by the Ombudsman under paragraph 12C(2)] ,
 - (c) any sums payable by virtue of paragraph 5(3)(a) to (c) or 6(4)(a) to (c) to, or in respect of, a person who—
 - (i) is appointed as acting Ombudsman or, as the case may be, acting deputy Ombudsman, or
 - (ii) has ceased to hold such office.]
- [^{F16}(2) Sub-paragraph (1)(b) does not require the Parliamentary corporation to pay any expenses which exceed or are otherwise not covered by a budget or, as the case may be, a revised budget approved under paragraph 12D.

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- (3) However, the Parliamentary corporation may pay those expenses.
- (4) The Parliamentary corporation is to indemnify the Ombudsman in respect of any liabilities incurred in the exercise of the functions of the Ombudsman.]

Textual Amendments

- F13** Sch. 1 para. 13 renumbered as sch. 1 para. 13(1) (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), [sch. 3 para. 19](#) (with s. 31(6), sch. 7)
- F14** Word in sch. 1 para. 13(1)(b) inserted (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), [sch. 3 para. 18\(a\)](#) (with s. 31(6), sch. 7)
- F15** Words in sch. 1 para. 13(1)(b) inserted (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), [sch. 3 para. 18\(b\)](#) (with s. 31(6), sch. 7)
- F16** Sch. 1 para. 13(2)-(4) inserted (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), [sch. 3 para. 19](#) (with s. 31(6), sch. 7)

Accountable officer

- 14 (1) The Parliamentary corporation is to designate the Ombudsman, a deputy Ombudsman or a member of the Ombudsman's staff as the accountable officer for the purposes of this paragraph.
- (2) The functions of the accountable officer are—
- (a) those specified in sub-paragraph (3), and
 - (b) where the accountable officer is not the Ombudsman, the duty set out in sub-paragraph (4),
- and the accountable officer is answerable to the Parliament for the exercise of those functions.
- (3) The functions referred to in sub-paragraph (2)(a) are—
- (a) signing the accounts of the expenditure and receipts of the Ombudsman,
 - (b) ensuring the propriety and regularity of the finances of the Ombudsman,
 - (c) ensuring that the resources of the Ombudsman are used economically, efficiently and effectively.
- (4) The duty referred to in sub-paragraph (2)(b) is a duty, where the accountable officer is required to act in some way but considers that to do so would be inconsistent with the proper performance of the functions specified in sub-paragraph (3), to—
- (a) obtain written authority from the Ombudsman before taking the action, and
 - (b) send a copy of that authority as soon as possible to the Auditor General for Scotland.

Accounts and audit

- 15 (1) The Ombudsman must—
- (a) keep accounts, and
 - (b) prepare annual accounts in respect of each financial year,
- in accordance with such directions as the Scottish Ministers may give.
- (2) The Ombudsman must send a copy of the annual accounts to the Auditor General for Scotland for auditing.

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- (3) The financial year of the Ombudsman is—
- (a) the period beginning with the date on which the first Ombudsman is appointed and ending with 31st March next following that date, and
 - (b) each successive period of twelve months ending with 31st March.
- (4) If requested by any person, the Ombudsman must make available at any reasonable time, and without charge, in printed or in electronic form, the audited accounts, so that they may be inspected by that person.

SCHEDULE 2

(introduced by section 3)

LISTED AUTHORITIES

PART 1

ENTRIES NOT AMENDABLE BY ORDER IN COUNCIL

Scottish Parliament and Scottish Administration

- 1 The Parliamentary corporation.
- 2 Any member of the Scottish Executive.
- 3 Any other office-holder in the Scottish Administration.

Health service

- 4 Any health service body, that is to say—
 - (a) any Health Board,
 - (b) any Special Health Board,
 - (c) any National Health Service trust,
 - (d) the Common Services Agency for the Scottish Health Service,
 - (e) the Scottish Dental Practice Board,
 - (f) the Mental Welfare Commission for Scotland.
 - [^{F17}(g) Healthcare Improvement Scotland]

Textual Amendments

F17 Sch. 2 para. 4(g) added (1.10.2010 for specified purposes, 1.4.2011 in so far as not already in force) by [Public Services Reform \(Scotland\) Act 2010 \(asp 8\)](#), s. 134(7), [sch. 17 para. 25](#); S.S.I. 2010/321, art. 3, sch.; S.S.I. 2011/122, art. 2, sch.

- 5 Any person who is, or was at the time of the matter complained of, a family health service provider, that is to say—
 - [^{F18}(a) a person (whether an individual or a body) providing primary medical services under a general medical services contract (within the meaning of the National Health Service (Scotland) Act 1978) or general dental services under Part II of that Act.]

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- (b) a person (whether an individual or a body) undertaking to provide in Scotland general ophthalmic services or pharmaceutical services under that Part of that Act, or
- (c) an individual performing in Scotland [^{F19}primary medical services] or personal dental services in accordance with—
 - (i) arrangements made under section 17C of that Act, or
 - (ii) a pilot scheme under Part I of the National Health Service (Primary Care) Act 1997 (c.46),
 (except as an employee of, or otherwise on behalf of, a health service body or an independent provider).

Textual Amendments

- F18** Sch. 2 para. 5(a) substituted (1.4.2004) by [Primary Medical Services \(Scotland\) Act 2004 \(asp 1\)](#), s. 9(1), [sch. para. 4\(2\)\(a\)](#); S.S.I. 2004/58, art. 2(3)
- F19** Words in sch. 2 para. 5(c) substituted (1.4.2004) by [Primary Medical Services \(Scotland\) Act 2004 \(asp 1\)](#), s. 9(1), [sch. para. 4\(2\)\(b\)](#); S.S.I. 2004/58, art. 2(3)

- 6 Any person who is, or was at the time of the matter complained of, an independent provider, that is to say a person (whether an individual or a body)—
- (a) providing services of any kind in Scotland under arrangements with a health service body or family health service provider, and
 - (b) not being a health service body or a family health service provider.

Local government etc.

- 7 Any local authority.
- 8 Any committee, joint committee or joint board the members of which, other than ex officio members, are appointed by one or more local authorities.
- 9 Any person who, by virtue of section 56(1) of the Local Government (Scotland) Act 1973 (c.65), discharges any of the functions of a local authority.
- 10 Any licensing board [^{F20}continued in existence by or established under section 5 of the Licensing (Scotland) Act 2005 (asp 16)] .

Textual Amendments

- F20** Words in sch. 2 para. 10 substituted (1.5.2007) by [Licensing \(Scotland\) Act 2005 \(asp 16\)](#), s. 150(2), [sch. 6 para. 9](#) (with s. 143); S.S.I. 2007/129, art. 3, sch.

- 11 The Strathclyde Passenger Transport Authority.
- [^{F21}11A Any Transport Partnership created under the Transport (Scotland) Act 2005 (asp 12)]

Textual Amendments

- F21** Sch. 2 para. 11A inserted (10.10.2005) by [Transport \(Scotland\) Act 2005 \(asp 12\)](#), s. 54(2), [sch. 1 para. 19](#); S.S.I. 2005/454, art. 2, Sch. 2

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- 12 Any National Park authority.
[^{F22}13 The Scottish Fire and Rescue Service.]

Textual Amendments

F22 Sch. 2 para. 13 substituted (1.10.2012) by [Police and Fire Reform \(Scotland\) Act 2012 \(asp 8\)](#), s. 129(2), [sch. 7 para. 62](#); S.S.I. 2012/253, art. 2, sch.

- ^{F23}14

Textual Amendments

F23 Sch. 2 para. 14 repealed (1.4.2013) by [Police and Fire Reform \(Scotland\) Act 2012 \(asp 8\)](#), s. 129(2), [sch. 8 Pt. 1](#); S.S.I. 2013/51, art. 2 (with transitional provisions and savings in S.S.I. 2013/121)

- 15 Any Children’s Panel Advisory Committee formed under paragraph 3, or joint advisory committee formed under paragraph 8, of Schedule 1 to the Children (Scotland) Act 1995 (c.36).

- 16 Any joint committee, for the administration of superannuation schemes for persons employed in local government service or teachers, established by regulations under section 7 or 9 of the Superannuation Act 1972 (c.11) respectively.

- [^{F24}16A Scottish Water.]

Textual Amendments

F24 Sch. 2 para. 16A inserted (15.8.2011) by [Public Services Reform \(Scotland\) Act 2010 \(asp 8\)](#), [ss. 3\(2\), 134\(7\)\(8\)](#); S.S.I. 2011/278, art. 2(a)

Housing

- 17 Any person who is, or was at the time of the matter complained of, a registered social landlord.

Prisons

- [^{F25}17A Any person who is, or was at the time of the matter complained of—
(a) the governor of a prison appointed under section 3 of the Prisons (Scotland) Act 1989 (c. 45),
(b) a medical officer of a prison appointed under section 3A or (if appointed before 1 January 1998) section 3(1) of that Act, or
(c) in relation to a contracted out prison (within the meaning of section 106(4) of the Criminal Justice and Public Order Act 1994 (c. 33)—
(i) the director appointed under section 107(1) of that Act, or
(ii) a registered medical practitioner or other person providing appropriate medical services under section 107(6) of that Act,
(but only to the extent that the action taken by or on behalf of that person is not a matter liable to investigation under this Act by virtue of paragraph 2 of this schedule).]

Changes to legislation: Scottish Public Services Ombudsman Act 2002 is up to date with all changes known to be in force on or before 25 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

Textual Amendments

- F25** Sch. 2 para. 17A inserted (1.10.2010) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(4), [sch. 3 para. 20](#) (with s. 31(6), sch. 7)

Crown Estate

[^{F26}17B [^{F27}Crown Estate Scotland].]

Textual Amendments

- F26** Sch. 2 para. 17B and cross-heading inserted (16.2.2017) by [The Crown Estate Scotland \(Interim Management\) Order 2017 \(S.S.I. 2017/36\)](#), arts. 1(1), [21\(3\)](#)
- F27** Words in sch. 2 para. 17B substituted (1.4.2020) by [Scottish Crown Estate Act 2019 \(asp 1\)](#), s. 46(2), [sch. 1 para. 3](#); S.S.I. 2020/77, reg. 2(1), sch. 1

PART 2

ENTRIES AMENDABLE BY ORDER IN COUNCIL

Scottish public authorities

- 18 The Accounts Commission for Scotland.
- 19 Audit Scotland.
- 20 The Auditor General for Scotland.
- 20A [^{F28}Bòrd na Gàidhlig]

Textual Amendments

- F28** Words in sch. 2 Pt. 2 inserted (13.2.2006) by [Gaelic Language \(Scotland\) Act 2005 \(asp 7\)](#), s. 13(2), [sch. 2 para. 2](#); S.S.I. 2006/31, art. 2

[^{F29}20AA Boundaries Scotland]

Textual Amendments

- F29** Sch. 2 para. 20AA inserted (14.5.2021) by [Scottish Elections \(Reform\) Act 2020 \(asp 12\)](#), s. 35, [sch. para. 4\(a\)](#); S.S.I. 2021/124, reg. 2, sch.

[^{F30}20B The British Waterways Board.]

Textual Amendments

- F30** Sch. 2 para. 20B inserted (2.7.2012) by [The British Waterways Board \(Transfer of Functions\) Order 2012 \(S.I. 2012/1659\)](#), art. 1(2), [Sch. 3 para. 24](#) (with arts. 4-6)

Changes to legislation: Scottish Public Services Ombudsman Act 2002 is up to date with all changes known to be in force on or before 25 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

^{F31}21

Textual Amendments

F31 Sch. 2 para. 21 repealed (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), [sch. 1 para. 10](#) (with s. 31(6), sch. 7)

[^{F32}21ZZA Children’s Hearings Scotland.]

Textual Amendments

F32 Sch. 2 para. 21ZZA inserted (16.2.2012) by [The Scottish Public Services Ombudsman Act 2002 Amendment Order 2012 \(S.S.I. 2012/43\)](#), arts. 1(2), [2\(a\)](#)

21ZA The Commissioner for Ethical Standards in Public Life in Scotland in the performance of the Commissioner’s functions under the Ethical Standards in Public Life etc. (Scotland) Act 2000 (asp 7)^{F33} ... the Public Appointments and Public Bodies etc. (Scotland) Act 2003 (asp 4)^{F34} and the Lobbying (Scotland) Act 2016].

Textual Amendments

F33 Word in sch. 2 para. 21ZA repealed (12.03.2018) by [Lobbying \(Scotland\) Act 2016 \(asp 16\)](#), s. [39\(a\)](#); [S.S.I. 2018/73](#), [reg. 2](#)

F34 Words in sch. 2 para. 21ZA inserted (12.03.2018) by [Lobbying \(Scotland\) Act 2016 \(asp 16\)](#), s. [39\(b\)](#); [S.S.I. 2018/73](#), [reg. 2](#)

[^{F35}21A A community justice authority.]

Textual Amendments

F35 Sch. 2 para. 21A inserted (3.4.2006) by [Management of Offenders etc. \(Scotland\) Act 2005 \(asp 14\)](#), [ss. 21\(11\)](#), [24\(2\)](#); [S.S.I. 2006/48](#), art. 3(2), sch. Pt. 2

^{F36}21B

Textual Amendments

F36 Sch. 2 para. 21B repealed (15.8.2011) by [Public Services Reform \(Scotland\) Act 2010 \(asp 8\)](#), s. [134\(7\)\(8\)](#), [sch. 2 para. 21](#); [S.S.I. 2011/278](#), art. 2(d)

[^{F37}21ZZC Community Justice Scotland.]

Textual Amendments

F37 Sch. 2 para. 21ZZC inserted (1.4.2017) by [Community Justice \(Scotland\) Act 2016 \(asp 10\)](#), s. [41\(2\)](#), [sch. 1 para. 14\(2\)](#); [S.S.I. 2017/33](#), [reg. 2\(3\)](#)

[^{F38}21ZZD Consumer Scotland.]

Changes to legislation: Scottish Public Services Ombudsman Act 2002 is up to date with all changes known to be in force on or before 25 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

Textual Amendments

F38 Sch. 2 para. 21ZZD inserted (1.4.2022) by Consumer Scotland Act 2020 (asp 11), s. 29(2), **sch. 2 para. 2**; S.S.I. 2021/464, reg. 2

[^{F39}21ZC The Convener of the School Closure Review Panels.]

Textual Amendments

F39 Sch. 2 para. 21ZC inserted (9.1.2015) by Children and Young People (Scotland) Act 2014 (asp 8), **ss. 81(10), 102(3)**; S.S.I. 2014/353, art. 2(1)(b)

[^{F40}21C Creative Scotland.]

Textual Amendments

F40 Sch. 2 para. 21C inserted (1.7.2010) by Public Services Reform (Scotland) Act 2010 (asp 8), s. 134(7), **sch. 10 para. 2(a)**; S.S.I. 2010/221, art. 3(1)

22 The Crofters Commission.

[^{F41}22A Food Standards Scotland.]

Textual Amendments

F41 sch. 2 para. 22A inserted (1.4.2015) by Food (Scotland) Act 2015 (asp 1), **ss. 17(2), 63(2)** (with s. 62); S.S.I. 2015/99, art. 2

^{F42}23

Textual Amendments

F42 Sch. 2 Pt. 2 entry repealed (1.8.2010) by Public Services Reform (Scotland) Act 2010 (asp 8), s. 134(7), **sch. 1 para. 29**; S.S.I. 2010/221, art. 3(2), sch.

^{F43}24

Textual Amendments

F43 Sch. 2 para. 24 omitted (2.4.2012) by virtue of The Scottish Public Services Ombudsman Act 2002 Amendment (No. 2) Order 2012 (S.S.I. 2012/85), arts. 1, 2

25 Highlands and Islands Enterprise.

[^{F44}25ZA Historic Environment Scotland.]

Textual Amendments

F44 sch. 2 Pt. 2 para. 25ZA inserted (27.2.2015) by Historic Environment Scotland Act 2014 (asp 19), s. 31(2), **sch. 6 para. 2(a)** (with ss. 29, 30); S.S.I. 2015/31, art. 2, sch.

Changes to legislation: Scottish Public Services Ombudsman Act 2002 is up to date with all changes known to be in force on or before 25 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

[^{F45}25ZB ILF Scotland.]

Textual Amendments

F45 sch. 2 Pt. 2 para. 25ZB inserted (16.7.2015) by [The Scottish Public Services Ombudsman Act 2002 Amendment Order 2015 \(S.S.I. 2015/286\)](#), arts. 1, 2

[^{F46}25ZC An integration joint board established by order under section 9(2) of the Public Bodies (Joint Working) (Scotland) Act 2014.]

Textual Amendments

F46 Sch. 2 para. 25ZC inserted (16.3.2016) by [The Scottish Public Services Ombudsman Act 2002 Amendment Order 2016 \(S.S.I. 2016/155\)](#), art. 2

[^{F47}25A The Judicial Appointments Board for Scotland.]

Textual Amendments

F47 Sch. 2 para. 25A inserted (1.6.2009) by [Judiciary and Courts \(Scotland\) Act 2008 \(asp 6\)](#), s. 76(1), **sch. 1 para. 20(1)**; S.S.I. 2009/192, art. 2, sch.

26 Learning and Teaching Scotland.

27 Any local enterprise company, that is to say any company ([^{F48}as defined in section 1(1) of the Companies Act 2006])—

- (a) which is a wholly owned subsidiary ([^{F49}as defined in section 1159 of that Act]) of Scottish Enterprise or Highlands and Islands Enterprise, and
- (b) with which an agreement (not being one which has terminated) has been made in pursuance of section 19 of the Enterprise and New Towns (Scotland) Act 1990 (c.35) by Scottish Enterprise or Highlands and Islands Enterprise for the discharge by that company of any of the functions of Scottish Enterprise or, as the case may be, Highlands and Islands Enterprise.

Textual Amendments

F48 Words in sch. 2 para. 27 substituted (1.10.2009) by [The Companies Act 2006 \(Consequential Amendments, Transitional Provisions and Savings\) Order 2009 \(S.I. 2009/1941\)](#), art. 1(2), **Sch. 1 para. 201(a)** (with art. 10)

F49 Words in sch. 2 para. 27(a) substituted (1.10.2009) by [The Companies Act 2006 \(Consequential Amendments, Transitional Provisions and Savings\) Order 2009 \(S.I. 2009/1941\)](#), art. 1(2), **Sch. 1 para. 201(b)** (with art. 10)

^{F50}28

Textual Amendments

F50 Sch. 2 para. 28 repealed (14.5.2021) by [Scottish Elections \(Reform\) Act 2020 \(asp 12\)](#), s. 35, **sch. para. 4(b)**; S.S.I. 2021/124, reg. 2, sch.

Changes to legislation: Scottish Public Services Ombudsman Act 2002 is up to date with all changes known to be in force on or before 25 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

[^{F51}28A The National Convener of Children’s Hearings Scotland.]

Textual Amendments
F51 Sch. 2 para. 28A inserted (16.2.2012) by [The Scottish Public Services Ombudsman Act 2002 Amendment Order 2012 \(S.S.I. 2012/43\)](#), arts. 1(2), **2(b)**

29 The Board of Trustees for the National Galleries of Scotland.

30 [^{F52}The National Library of Scotland] .

Textual Amendments
F52 Words in sch. 2 para. 30 substituted (1.2.2013) by [National Library of Scotland Act 2012 \(asp 3\)](#), s. 12(3), **sch. 2 para. 5**; S.S.I. 2013/1, art. 2

31 The Board of Trustees of the National Museums of Scotland.

32 The Parole Board for Scotland.

[^{F53}32A The Police Investigations and Review Commissioner.]

Textual Amendments
F53 Sch. 2 para. 32A substituted (1.4.2013) by [Police and Fire Reform \(Scotland\) Act 2012 \(asp 8\)](#), s. 129(2), **sch. 7 para. 19(2)**; S.S.I. 2013/51, art. 2 (with transitional provisions and savings in S.S.I. 2013/121)

[^{F54}32AA The Principal Reporter.]

Textual Amendments
F54 Sch. 2 para. 32AA inserted (24.6.2013) by [The Scottish Public Services Ombudsman Act 2002 Amendment Order 2012 \(S.S.I. 2012/43\)](#), arts. 1(3), **2(c)** (see S.S.I. 2013/195, art. 2)

[^{F55}32AB Redress Scotland.]

Textual Amendments
F55 Sch. 2 para. 32AB inserted (28.6.2021) by [Redress for Survivors \(Historical Child Abuse in Care\) \(Scotland\) Act 2021 \(asp 15\)](#), s. 109(2), **sch. 1 para. 19**; S.S.I. 2021/234, reg. 2, sch.

^{F56}32B

Textual Amendments
F56 Sch. 2 para 32B omitted (1.7.2013) by [The Public Services Reform \(Commissioner for Ethical Standards in Public Life in Scotland etc.\) Order 2013 \(S.S.I. 2013/197\)](#), art. 1, Sch. 2 para 9(b)

^{F57}32C

Changes to legislation: *Scottish Public Services Ombudsman Act 2002 is up to date with all changes known to be in force on or before 25 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes*

Textual Amendments

F57 Sch. 2 para 32C omitted (1.7.2013) by [The Public Services Reform \(Commissioner for Ethical Standards in Public Life in Scotland etc.\) Order 2013 \(S.S.I. 2013/197\)](#), art. 1, **Sch. 2 para 9(b)**

33 The Board of Trustees of the Royal Botanic Garden, Edinburgh.

^{F58}34

Textual Amendments

F58 sch. 2 Pt. 2 para. 34 repealed (1.10.2015) by [Historic Environment Scotland Act 2014 \(asp 19\)](#), s. 31(2), **sch. 6 para. 2(b)** (with ss. 29, 30); S.S.I. 2015/196, art. 2, sch.

35 The Scottish Agricultural Wages Board.

^{F59}36

Textual Amendments

F59 Sch. 2 para. 36 repealed (1.7.2010) by [Public Services Reform \(Scotland\) Act 2010 \(asp 8\)](#), s. 134(7), **sch. 10 para. 2(b)**; S.S.I. 2010/221, art. 3(1)

[^{F60}36A The Scottish Biometrics Commissioner.]

Textual Amendments

F60 Sch. 2 para. 36A inserted (1.12.2020) by [Scottish Biometrics Commissioner Act 2020 \(asp 8\)](#), s. 40(2), **sch. 2 para. 1**; S.S.I. 2020/250, reg. 2

37 The Scottish Children’s Reporter Administration.

[^{F61}37B The Scottish Commission for Human Rights.]

Textual Amendments

F61 Sch. 2 para. 37B inserted (1.4.2008) by [Scottish Commission for Human Rights Act 2006 \(asp 16\)](#), s. 22(3), **sch. 1 para. 16** (with s. 22(2)); S.S.I. 2008/112, art. 2

^{F62}38

Textual Amendments

F62 Sch. 2 para. 38 repealed (1.10.2010 for specified purposes, 1.4.2011 in so far as not already in force) by [Public Services Reform \(Scotland\) Act 2010 \(asp 8\)](#), s. 134(7), sch. 14 para. 11(a); S.S.I. 2010/321, art. 3, sch.; S.S.I. 2011/122, art. 2, sch.

39 Scottish Enterprise.

40 The Scottish Environment Protection Agency.

[^{F63}40A The Scottish Further and Higher Education Funding Council.]

Changes to legislation: Scottish Public Services Ombudsman Act 2002 is up to date with all changes known to be in force on or before 25 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

Textual Amendments

F63 Sch. 2 para. 40A inserted (3.10.2005) by [Further and Higher Education \(Scotland\) Act 2005 \(asp 6\)](#), s. 36(2), [sch. 3 para. 11\(a\)](#); S.S.I. 2005/419, art. 2(1)

^{F64}41

Textual Amendments

F64 Sch. 2 para. 41 repealed (3.10.2005) by [Further and Higher Education \(Scotland\) Act 2005 \(asp 6\)](#), s. 36(2), [sch. 3 para. 11\(b\)](#); S.S.I. 2005/419, art. 2(1)

42 The Scottish Further Education Unit.

^{F65}43

Textual Amendments

F65 Sch. 2 para. 43 repealed (3.10.2005) by [Further and Higher Education \(Scotland\) Act 2005 \(asp 6\)](#), s. 36(2), [sch. 3 para. 11\(b\)](#); S.S.I. 2005/419, art. 2(1)

^{F66}44

Textual Amendments

F66 sch. 2 para. 44 repealed (20.11.2014) by [Housing \(Scotland\) Act 2014 \(asp 14\)](#), s. 104(3), [sch. 2 para. 12](#); S.S.I. 2014/264, art. 2, sch.

45 The Scottish Hospital Endowments Research Trust.

[^{F67}45A The Scottish Information Commissioner.]

Textual Amendments

F67 Sch. 2 Pt. II para. 45A inserted (30.9.2002) by [Freedom of Information \(Scotland\) Act 2002 \(asp 13\)](#), s. 71(1); S.S.I. 2002/437, art. 2

46 The Scottish Legal Aid Board.

^{F68}47

Textual Amendments

F68 Words in Sch. 2 Pt. 2 repealed (1.4.2004) by [Public Appointments and Public Bodies etc. \(Scotland\) Act 2003 \(asp 4\)](#), s. 21(2), [Sch. 4 para. 16\(a\)](#); S.S.I. 2004/148, art. 2(c)

48 Scottish Natural Heritage.

49 The Scottish Qualifications Authority.

^{F69}50

Changes to legislation: Scottish Public Services Ombudsman Act 2002 is up to date with all changes known to be in force on or before 25 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

Textual Amendments

F69 Sch. 2 para. 50 repealed (1.7.2010) by [Public Services Reform \(Scotland\) Act 2010 \(asp 8\)](#), s. 134(7), [sch. 10 para. 2\(b\)](#); S.S.I. 2010/221, art. 3(1)

[^{F70}50A The Scottish Sentencing Council.]

Textual Amendments

F70 sch. 2 Pt. 2 para. 50A inserted (19.10.2015) by [Criminal Justice and Licensing \(Scotland\) Act 2010 \(asp 13\)](#), s. 206(1), [sch. 1 para. 13](#); S.S.I. 2015/336, art. 2(b)

51 The Scottish Social Services Council.

52 The Scottish Sports Council.

[^{F71}52A Social Care and Social Work Improvement Scotland.]

Textual Amendments

F71 Sch. 2 para. 52A inserted (1.10.2010 for specified purposes, 1.4.2011 in so far as not already in force) by [Public Services Reform \(Scotland\) Act 2010 \(asp 8\)](#), s. 134(7), [sch. 14 para. 11\(b\)](#); S.S.I. 2010/321, art. 3, sch.; S.S.I. 2011/122, art. 2, sch.

[^{F72}52B South of Scotland Enterprise.]

Textual Amendments

F72 Sch. 2 para. 52B inserted (16.10.2019) by [South of Scotland Enterprise Act 2019 \(asp 9\)](#), s. 24(2), [sch. 2 para. 2](#); S.S.I. 2019/308, reg. 2

53 The Scottish Tourist Board.

54 The Standards Commission for Scotland.

[^{F73}54A VisitScotland.]

Textual Amendments

F73 Words in sch. 2 Pt. 2 inserted (1.4.2007) by [Tourist Boards \(Scotland\) Act 2006 \(asp 15\)](#), s. 5(1), [sch. 2 para. 7\(b\)](#); S.S.I. 2007/47, art. 2

55 The Water Industry [^{F74}Commission] for Scotland.

Textual Amendments

F74 Word in Sch. 2 para. 55 substituted (1.7.2005) by [Water Services etc. \(Scotland\) Act 2005 \(asp 3\)](#), s. 37(2), [sch. 5 para. 8\(b\)](#) (with s. 36); S.S.I. 2005/351, art. 2, sch. 2 (with art. 3(3))

56 Any holder of an office—
(a) established by or under any enactment, and

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- (b) appointments to, or designations of, which are made by a listed authority mentioned in paragraph 7 or 8 of Part 1 of this schedule.

Cross-border public authorities

- 57 British Library Board.
 58 British Potato Council.
 59 British Tourist Authority.
 60 British Wool Marketing Board.
 61 Central Bureau for Educational Visits and Exchanges.
 F75 62

Textual Amendments

F75 Sch. 2 para. 62 repealed (1.10.2006) by [Natural Environment and Rural Communities Act 2006 \(c. 16\)](#), s. 107, Sch. 11 para. 171, [Sch. 12](#); S.I. 2006/2541, art. 2 (with Sch.)

- 63 Community Development Foundation.
 64 Construction Industry Training Board.
 F76 65

Textual Amendments

F76 Sch. 2 para. 65 repealed (1.10.2006) by [Natural Environment and Rural Communities Act 2006 \(c. 16\)](#), s. 107, Sch. 11 para. 171, [Sch. 12](#); S.I. 2006/2541, art. 2 (with Sch.)

- F77 66

Textual Amendments

F77 Words in sch. 2 Pt. 2 omitted (11.6.2009) by virtue of [The Scottish Public Services Ombudsman Act 2002 \(Amendment\) Order 2009 \(S.S.I. 2009/236\)](#), arts. 1, 2

- 67 The Criminal Injuries Compensation Authority.
 68 Design Council.
 69 Engineering Construction Industry Training Board.
 F78 70

Textual Amendments

F78 sch. 2 Pt. 2 para. 70 repealed (18.7.2014) by [The Public Bodies \(Abolition of Food from Britain\) Order 2014 \(S.I. 2014/1924\)](#), art. 1(3), [Sch.](#)

- 71 Forestry Commissioners.
 72 Home-Grown Cereals Authority.

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- 73 Horticultural Development Council.
- 74 Intervention Board for Agricultural Produce.
- 75 Joint Nature Conservation Committee.
- 76 The licensing authority designated under section 1(1) of the Activity Centres (Young Persons' Safety) Act 1995 (c.15).
- 77 Meat and Livestock Commission.
- 78 Milk Development Council.
- F7979

Textual Amendments

F79 sch. 2 Pt. 2 para. 79 omitted (1.4.2014) by virtue of [The Public Bodies \(Abolition of the National Consumer Council and Transfer of the Office of Fair Trading's Functions in relation to Estate Agents etc\) Order 2014 \(S.I. 2014/631\)](#), art. 1(3), **Sch. 1 para. 16** (with Sch. 1 para. 28, 2 paras. 13-15)

- F8080

Textual Amendments

F80 Sch. 2 para. 80 repealed (1.4.2005) by [Health Protection Agency Act 2004 \(c. 17\)](#), s. 12(1), **Sch. 4**; [S.I. 2005/121](#), art. 2(2)

- F8181

Textual Amendments

F81 Sch. 2 para. 81 repealed (1.4.2007) by [Police and Justice Act 2006 \(c. 48\)](#), s. 53(1), **Sch. 15 Pt. 1(A)**; [S.I. 2007/709](#), art. 3(q) (with art. 6)

- F8282

Textual Amendments

F82 Sch. 2 para. 82 repealed (24.7.2005) by [Railways Act 2005 \(c. 14\)](#), s. 60(2), **Sch. 13 Pt. 1** (with s. 14(4)(5), Sch. 11 para. 11(2)); [S.I. 2005/1909](#), art. 2, Sch.

- 83 Scottish Consumer Council.
- 84 Sea Fish Industry Authority.
- 85 The Theatres Trust.
- 86 F83

Textual Amendments

F83 Sch. 2 Pt. 2: entry relating to "Traffic Commissioner for the Scottish Traffic Area" omitted (23.10.2002) by virtue of [S.I. 2002/468](#), **art. 2**

Changes to legislation: Scottish Public Services Ombudsman Act 2002 is up to date with all changes known to be in force on or before 25 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- 87 The Trustees of the National Heritage Memorial Fund.
88 United Kingdom Sports Council.
89 Unrelated Live Transplant Regulatory Authority.

[^{F84}Other bodies]

^{F85}90

Textual Amendments

F85 Sch. 2 para. 90 omitted (1.4.2013) by virtue of [Health and Social Care Act 2012 \(c. 7\)](#), s. 306(4), [Sch. 7 para. 15](#); [S.I. 2013/160](#), art. 2(2) (with arts. 7-9)

[^{F86}91 The Security Industry Authority.]

Textual Amendments

F86 Sch. 2 para. 91 added (6.7.2006) by [Serious Organised Crime and Police Act 2005 \(c. 15\)](#), [ss. 171\(2\), 178\(6\)\(b\)](#); [S.S.I. 2006/381](#), art. 2(b)(iv)

[^{F87}91A The Statistics Board.]

Textual Amendments

F87 Sch. 2 para. 91A inserted (1.4.2008) by [Statistics and Registration Service Act 2007 \(c. 18\)](#), [ss. 63\(6\), 74\(1\)](#); [S.I. 2008/839](#), art. 2

[^{F88}91B The Committee on Climate Change.]

Textual Amendments

F88 Sch. 2 para. 91B inserted (26.11.2008) by [Climate Change Act 2008 \(c. 27\)](#), s. 100(1), [Sch. 1 para. 34\(3\)](#)

[^{F89}91BA The Electoral Commission.]

Textual Amendments

F89 Sch. 2 para. 91BA inserted (29.6.2011) by [Local Electoral Administration \(Scotland\) Act 2011 \(asp 10\)](#), [ss. 18\(b\), 21\(1\)](#); [S.S.I. 2011/277](#), art. 2(b)

[^{F90}91C Architecture and Design Scotland]

Textual Amendments

F90 Sch. 2 para. 91C inserted (17.3.2011) by [The Scottish Public Services Ombudsman Act 2002 Amendment Order 2011 \(S.S.I. 2011/208\)](#), arts. 1, [2\(2\)](#)

Changes to legislation: *Scottish Public Services Ombudsman Act 2002 is up to date with all changes known to be in force on or before 25 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes*

Textual Amendments

- F84** Sch. 7 para. 90 and cross-heading inserted (1.4.2005) by [Health Protection Agency Act 2004 \(c. 17\)](#), s. 12(1), [Sch. 3 para. 18\(3\)](#); S.I. 2005/121, art. 2(2)
- F85** Sch. 2 para. 90 omitted (1.4.2013) by virtue of [Health and Social Care Act 2012 \(c. 7\)](#), s. 306(4), [Sch. 7 para. 15](#); S.I. 2013/160, art. 2(2) (with arts. 7-9)
- F86** Sch. 2 para. 91 added (6.7.2006) by [Serious Organised Crime and Police Act 2005 \(c. 15\)](#), [ss. 171\(2\)](#), 178(6)(b); S.S.I. 2006/381, art. 2(b)(iv)
- F87** Sch. 2 para. 91A inserted (1.4.2008) by [Statistics and Registration Service Act 2007 \(c. 18\)](#), [ss. 63\(6\)](#), 74(1); S.I. 2008/839, art. 2
- F88** Sch. 2 para. 91B inserted (26.11.2008) by [Climate Change Act 2008 \(c. 27\)](#), s. 100(1), [Sch. 1 para. 34\(3\)](#)
- F89** Sch. 2 para. 91BA inserted (29.6.2011) by [Local Electoral Administration \(Scotland\) Act 2011 \(asp 10\)](#), [ss. 18\(b\)](#), 21(1); S.S.I. 2011/277, art. 2(b)
- F90** Sch. 2 para. 91C inserted (17.3.2011) by [The Scottish Public Services Ombudsman Act 2002 Amendment Order 2011 \(S.S.I. 2011/208\)](#), arts. 1, [2\(2\)](#)

[^{F91}PART 3

OTHER ENTRIES AMENDABLE BY ORDER IN COUNCIL

Textual Amendments

- F91** Sch. 2 Pt. 3 added (3.10.2005) by [Further and Higher Education \(Scotland\) Act 2005 \(asp 6\)](#), [ss. 27\(3\)](#), 36(2); S.S.I. 2005/419, art. 2(1)

Further and Higher Education

- 92 (1) Any fundable body within the meaning of the [Further and Higher Education \(Scotland\) Act 2005 \(asp 6\)](#) [^{F92}and any college of further education which is assigned to such a fundable body by order made under section 7C(1) of that Act].
- (2) Sub-paragraph (1) does not include the Open University (so far as it is a fundable body).

Textual Amendments

- F92** Words in sch. 2 para. 92(1) inserted (3.3.2014) by [Post-16 Education \(Scotland\) Act 2013 \(asp 12\)](#), s. 23(2), [sch. para. 5\(3\)](#); S.S.I. 2014/21, art. 2, sch. 1

- 93 The Scottish Agricultural College.]

SCHEDULE 3

(introduced by sections 6 and 7)

SPECIFIED TRIBUNALS FOR THE PURPOSES OF SECTIONS 6 AND 7

^{F93}1

.....

Changes to legislation: Scottish Public Services Ombudsman Act 2002 is up to date with all changes known to be in force on or before 25 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

Textual Amendments
F93 Sch. 3 para. 1 repealed (6.4.2007) by [The Dairy Produce \(Miscellaneous Provisions\) Regulations 2007 \(S.I. 2007/477\)](#), reg. 1, **Sch. Pt. 1**

^{F94}2

Textual Amendments
F94 Sch. 3 para. 2 repealed (31.12.2005) by [School Education \(Ministerial Powers and Independent Schools\) \(Scotland\) Act 2004 \(asp 12\)](#), s. 9(2), **sch. 2**; S.S.I. 2005/10, art. 3(d) (with art. 3(2))

- 3 The Lands Tribunal for Scotland.
- 4 Any Meat Hygiene Appeals Tribunal constituted under—
 - (a) the Fresh Meat (Hygiene and Inspection) Regulations 1995 (S.I. 1995/539),
 - (b) the Poultry Meat, Farmed Game Birds Meat and Rabbit Meat (Hygiene and Inspection) Regulations 1995 (S.I. 1995/540), or
 - (c) the Wild Game Meat (Hygiene and Inspection) Regulations 1995 (S.I. 1995/2148),
 any of whose members was appointed by the Secretary of State for Scotland or by a member of the Scottish Executive.

[^{F95}4A The Mental Health Tribunal for Scotland.]

Textual Amendments
F95 Sch. 3 para. 4A inserted (5.10.2005) by [Mental Health \(Care and Treatment\) \(Scotland\) Act 2003 \(asp 13\)](#), s. 333(2), **sch. 4 para. 13**; S.S.I. 2005/161, art. 3 (as substituted (1.7.2005) by S.S.I. 2005/375, art. 2 and as amended (22.9.2005) by S.S.I. 2005/459, art. 2)

^{F96}5

Textual Amendments
F96 Sch. 3 para. 5 omitted (1.12.2016) by virtue of [The First-tier Tribunal for Scotland \(Transfer of Functions of the Private Rented Housing Committees\) Regulations 2016 \(S.S.I. 2016/337\)](#), reg. 1(2), **sch. 2 para. 4(2)** (with sch. 1)

- 6 The Plant Varieties and Seeds Tribunal.
- 7 The Scottish Land Court.

SCHEDULE 4
(introduced by section 8)

MATTERS WHICH THE OMBUDSMAN MUST NOT INVESTIGATE

- 1 Action taken—
 - (a) by or with the authority of a member of the Scottish Executive, or

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- ^{F97}(b)
- [^{F98}(c) by the Police Investigations and Review Commissioner,]
for the purposes of or in connection with the investigation or prevention of crime or the protection of the security of the State.

Textual Amendments

- F97** Sch. 4 para. 1(b) repealed (1.4.2013) by [Police and Fire Reform \(Scotland\) Act 2012 \(asp 8\)](#), s. 129(2), [sch. 8 Pt. 1](#); S.S.I. 2013/51, art. 2 (with transitional provisions and savings in S.S.I. 2013/121)
- F98** Sch. 4 para. 1(c) substituted (1.4.2013) by [Police and Fire Reform \(Scotland\) Act 2012 \(asp 8\)](#), s. 129(2), [sch. 7 para. 19\(3\)](#); S.S.I. 2013/51, art. 2 (with transitional provisions and savings in S.S.I. 2013/121)

- 2 [^{F99}(1) The commencement or conduct of—
(a) civil or criminal proceedings before any court of law, or
(b) proceedings before any international court or tribunal.]
- (2) The reference in sub-paragraph (1) to civil proceedings includes a reference to inquiries under the [^{F100}Inquiries into Fatal Accidents and Sudden Deaths etc. (Scotland) Act 2016].

Textual Amendments

- F99** Sch. 4 para. 2 renumbered as sch. 4 para. 2(1) (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), [sch. 3 para. 21\(a\)](#) (with s. 31(6), sch. 7)
- F100** Words in sch. 4 para. 2(2) substituted (15.6.2017) by [Inquiries into Fatal Accidents and Sudden Deaths etc. \(Scotland\) Act 2016 \(asp 2\)](#), s. 42(2), [sch. 2 para. 9](#); S.S.I. 2017/155, reg. 2 (with regs. 4(2), 5)

- 3 Action taken by any office-holder in, or member of the staff of, the Scottish Administration appointed to be an officer, or a member of the administrative staff, of any court or tribunal, so far as that action is taken at the direction, or on the authority (whether express or implied), of any person acting in a judicial capacity or in the capacity of a member of the tribunal.
- 4 Action taken by a member of the administrative staff of any tribunal specified in schedule 3 so far as that action is taken at the direction, or on the authority (whether express or implied), of any person acting in the capacity of a member of the tribunal.
- 5 Action taken by a person appointed under section 5(3)(c) of the Criminal Injuries Compensation Act 1995 (c.53), so far as that action is taken at the direction, or on the authority (whether express or implied), of any person acting in the capacity of an adjudicator appointed under that section to determine appeals.
- 6 Any exercise of the prerogative of mercy or of the power of a member of the Scottish Executive to make a reference in respect of any person to the High Court of Justiciary.
- 7 (1) Action taken in matters [^{F101}arising from concluded] contractual or other commercial transactions of a listed authority.
- (2) The action referred to in sub-paragraph (1) does not include any action taken by or on behalf of a health service body, a family health service provider or an independent provider in matters—

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- (a) relating to NHS contracts (as defined by section 17A of the National Health Service (Scotland) Act 1978 (c.29)),
 - (b) arising from arrangements between a health service body and an independent provider for the provision of services by the provider,
 - (c) arising from arrangements between a family health service provider and an independent provider for the provision of services by the independent provider.
- (3) The transactions referred to in sub-paragraph (1) include, in particular, transactions relating to the operation of public passenger transport, the carrying on of a dock or harbour undertaking, the provision of entertainment, or the provision and operation of industrial establishments and of markets.
- (4) The transactions referred to in sub-paragraph (1) do not include—
- (a) any transaction relating to the acquisition or disposal of land,
 - (b) any transaction (not being a transaction mentioned in sub-paragraph (3)) in the discharge of functions exercisable under any public general Act, other than a transaction required for the procurement of the goods or services necessary to discharge those functions.

Textual Amendments

F101 Words in sch. 4 para. 7(1) substituted (1.4.2011) by [Scottish Parliamentary Commissions and Commissioners etc. Act 2010 \(asp 11\)](#), s. 31(5), **sch. 3 para. 21(b)** (with s. 31(6), sch. 7)

- 8 Action taken in respect of appointments or removals, pay, discipline, superannuation or other personnel matters.
- 9 The grant of honours, awards or privileges within the gift of the Crown, including the grant of Royal Charters.
- 10 Action concerning—
- (a) the giving of instruction, whether secular or religious, or
 - (b) conduct, curriculum or discipline,
- in any educational establishment under the management of an education authority.
- [^{F102}10A Action taken by or on behalf of any body falling within Part 3 of schedule 2 in the exercise of academic judgement relating to an educational or training matter.]

Textual Amendments

F102 Sch. 4 para. 10A inserted (3.10.2005) by [Further and Higher Education \(Scotland\) Act 2005 \(asp 6\)](#), **ss. 27(4), 36(2)**; [S.S.I. 2005/419](#), **art. 2(1)**

- 11 Action taken by the Mental Welfare Commission for Scotland under—
- [^{F103}(a) section 51 (Commission’s power to revoke short term detention certificate or extension certificate) of the Mental Health (Care and Treatment) (Scotland) Act 2003;
 - (b) section 81 (Commission’s power to revoke order) of that Act;
 - (ba) section 143 (Commission’s power to revoke compulsion order) of that Act;]

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- (c) section 50 (orders discharging patients from guardianship) of that Act (before the repeal of that section by the Adults with Incapacity (Scotland) Act 2000 (asp 4)), or
- (d) section 73 (recall of powers of guardian) of that Act of 2000.

Textual Amendments

F103 Sch. 4 para. 11(a)-(ba) substituted for Sch. 4 para. 11(a)(b) (27.9.2005) by [Mental Health \(Care and Treatment\) \(Scotland\) Act 2003 \(Modification of Enactments\) Order 2005 \(S.S.I. 2005/465\)](#), art. 1, **Sch. 1 para. 31(2)**

- 12 Action which has been, or is, the subject of an inquiry under section 76 of the National Health Service (Scotland) Act 1978 (c.29) (general powers to hold inquiries).
- 13 Action taken by a Health Board in the exercise of its functions under the National Health Service (Service Committees and Tribunal) (Scotland) Regulations 1992 (S.I. 1992/434), or any instrument amending or replacing those regulations.
- 14 Action taken by a Health Board in the exercise of its functions under regulations made under section ^[F104]17P], 25(2), 26(2) or 27(2) of the National Health Service (Scotland) Act 1978 (c.29) by virtue of section 17 of the Health and Medicines Act 1988 (c.49).

Textual Amendments

F104 Word in sch. 4 para. 14 substituted (1.4.2004) by [Primary Medical Services \(Scotland\) Act 2004 \(asp 1\)](#), s. 9(1), **sch. para. 4(3)**; S.S.I. 2004/58, art. 2(3)

- 15 Action relating to the determination of the amount of any rent or service charge.
- ^{F105}16

Textual Amendments

F105 Sch. 4 para. 16 repealed (1.4.2013) by [Police and Fire Reform \(Scotland\) Act 2012 \(asp 8\)](#), s. 129(2), **sch. 8 Pt. 1**; S.S.I. 2013/51, art. 2 (with transitional provisions and savings in S.S.I. 2013/121)

SCHEDULE 5
(introduced by section 20)

DISCLOSURE OF INFORMATION BY THE OMBUDSMAN

<i>Person or body</i>	<i>Matter</i>
The Information Commissioner	1. A matter in respect of which the Commissioner could exercise any power conferred by— (a) ^{F106} sections 142 to 154, 160 to 164 or 174 to 176 of, or Schedule 15 to, the Data

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	Protection Act 2018 (certain provisions relating to enforcement),] (b) section 48 (practice recommendations) of the Freedom of Information Act 2000 (c.36), or (c) Part IV (enforcement) of that Act [F107]2. The commission of an offence under— (a) a provision of the Data Protection Act 2018 other than paragraph 15 of Schedule 15 (obstruction of execution of warrant etc), or (b) section 77 of the Freedom of Information Act 2000 (offence of altering etc records with intent to prevent disclosure).]
[F108]The Scottish Information Commissioner]	[F108]1. A matter in respect of which the Commissioner could exercise any power conferred by— (a) section 44 (recommendations as to good practice) of the Freedom of Information (Scotland) Act 2002 (asp 13); or (b) Part 4 (enforcement) of that Act 2. The commission of an offence under section 65 (offence of altering etc. records with intent to prevent disclosure) of that Act]
The Auditor General for Scotland	1. The audit of an account under sections 21 and 22 of the Public Finance and Accountability (Scotland) Act 2000 (asp 1) (“the 2000 Act”) 2. A matter in respect of which the Auditor General could exercise the power conferred by subsection (1) (power to initiate economy, efficiency and effectiveness examinations) of section 23 of that Act 3. An examination under that section
A person appointed to audit an account under sections 21 and 22 of the 2000 Act	The audit of an account under those sections
A person appointed to carry out an examination under section 23 of the 2000 Act	An examination under that section
The Scottish Commission for Public Audit	A matter in respect of which the Commission could exercise the power conferred by section 25(4) (power to initiate economy, efficiency and effectiveness examinations in relation to Audit Scotland) of the 2000 Act
A person appointed to audit an account of Audit Scotland under subsection (1) of section 25 of the 2000 Act	The audit of an account under that subsection
A person appointed to carry out an examination under subsection (4) of section 25 of the 2000 Act	An examination under that subsection

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The Accounts Commission for Scotland	A matter in respect of which the Commission could exercise any function conferred by section 97A (studies for improving economy etc. in services), 102(1) (power of Commission to require Controller of Audit to make a report), 103 (action by Commission on reports by Controller of Audit) or 105A (studies of benefit administration at request of Secretary of State) of the Local Government (Scotland) Act 1973 (c.65) (“the 1973 Act”)
The Controller of Audit appointed under section 97(4) of the 1973 Act	A matter in respect of which the Controller of Audit could exercise any function conferred by section 102 (reports to Commission by Controller of Audit) of the 1973 Act
An auditor within the meaning of section 97(6) of the 1973 Act	The audit of an account under Part VII of the 1973 Act
[^{F109} The Common Services Agency for the Scottish Health Service]	[^{F109} 1. The Agency’s function of providing information, advice and management services in support of the functions of the Scottish Ministers, Health Boards and Special Health Boards 2. Fraud or another irregularity in relation to the health service (as defined in section 108(1) of the National Health Service (Scotland) Act 1978)]
[^{F109} Healthcare Improvement Scotland]	[^{F109} A matter of relevance to furthering improvement in the quality of health care (as defined in section 10A(2) of the National Health Service (Scotland) Act 1978)]
[^{F109} NHS Education for Scotland]	[^{F109} The education or training of persons providing, or intending to provide, services under the National Health Service (Scotland) Act 1978]
[^{F109} The Mental Welfare Commission for Scotland]	[^{F109} 1. An investigation under section 11 or 12 of the Mental Health (Care and Treatment) (Scotland) Act 2003 2. Circumstances of a kind mentioned in paragraph (a) or (d) to (f) of section 11(2) of that Act]
[^{F110} The Scottish Social Services Council]	A matter in respect of which the Scottish Social Services Council could exercise any power conferred by— <ul style="list-style-type: none">(a) section 46 (grant or refusal of registration),(b) section 47 (variation etc. of conditions in relation to registration),

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<p>[^{F110}Social Care and Social Work Improvement Scotland</p>	<p>(c) section 49 (removal etc. from the register),</p> <p>of the Regulation of Care (Scotland) Act 2001]</p> <p>A matter in respect of which Social Care and Social Work Improvement Scotland could exercise any power conferred by—</p> <p>(a) chapter 2 (social services: inspections),</p> <p>(b) chapter 3 (care services; registration etc.),</p> <p>(c) chapter 4 (local authority adoption and fostering services etc.),</p> <p>of Part 5 of the Public Services Reform (Scotland) Act 2010]</p>
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Textual Amendments

- F106** Words in sch. 5 substituted (25.5.2018) by [Data Protection Act 2018 \(c. 12\)](#), s. 212(1), [Sch. 19 para. 87\(2\)](#) (with ss. 117, 209, 210, [Sch. 20 para. 47\(1\)](#)); S.I. 2018/625, reg. 2(1)(g)
- F107** Words in sch. 5 substituted (25.5.2018) by [Data Protection Act 2018 \(c. 12\)](#), s. 212(1), [Sch. 19 para. 87\(3\)](#) (with ss. 117, 209, 210, [Sch. 20 para. 47\(2\)](#)); S.I. 2018/625, reg. 2(1)(g)
- F108** Words in sch. 5 inserted (1.1.2005) by [Freedom of Information \(Scotland\) Act 2002 \(asp 13\)](#), s. 75(1), [sch. 4 para. 2](#); S.S.I. 2004/203, art. 3(2)
- F109** Words in sch. 5 inserted (8.1.2020) by [The Public Services Reform \(The Scottish Public Services Ombudsman\) \(Healthcare Whistleblowing\) Order 2020 \(S.S.I. 2020/5\)](#), arts. 2, [3\(7\)](#)
- F110** Words in sch. 5 inserted (1.4.2017) by [The Public Services Reform \(Social Work Complaints Procedure\) \(Scotland\) Order 2016 \(S.S.I. 2016/157\)](#), arts. 1, [4](#)

SCHEDULE 6

(introduced by section 25)

MODIFICATION OF ENACTMENTS

Local Government (Scotland) Act 1975 (c.30)

- 1 Part II (local administration) of, and Schedules 4 and 5 to, the Local Government (Scotland) Act 1975 are repealed.

Local Government (Scotland) Act 1978 (c.4)

- 2 Section 4 (payments to Commissioner for Local Administration in Scotland and his officers) of the Local Government (Scotland) Act 1978 is repealed.

Local Government Act 1978 (c.39)

- 3 In section 1 (power for authorities to incur expenditure to remedy injustices caused by maladministration) of the Local Government Act 1978, the words “and section 29 of the Local Government (Scotland) Act 1975” are repealed.

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Local Government, Planning and Land Act 1980 (c.65)

- 4 Section 184(2) (disclosure of information to Commissioner for Local Administration in Scotland) of the Local Government, Planning and Land Act 1980 is repealed.

Local Government (Miscellaneous Provisions) (Scotland) Act 1981 (c.23)

- 5 Schedule 1 (powers of Commissioner for Local Administration in Scotland) to the Local Government (Miscellaneous Provisions) (Scotland) Act 1981 is repealed.

Mental Health (Scotland) Act 1984 (c.36)

F1116

Textual Amendments

F111 Sch. 6 para. 6 repealed (5.10.2005) by [Mental Health \(Care and Treatment\) \(Scotland\) Act 2003 \(asp 13\)](#), s. 333(2), [sch. 5 Pt. 1](#); [S.S.I. 2005/161](#), art. 3 (as substituted (1.7.2005) by [S.S.I. 2005/375](#), art. 2 and as amended (22.9.2005) by [S.S.I. 2005/459](#), art. 2)

Hospital Complaints Procedure Act 1985 (c.42)

- 7 In section 1 (hospital complaints procedure) of the Hospital Complaints Procedure Act 1985, in subsection (2), for “Health Service Commissioners Act 1993” substitute “ Scottish Public Services Ombudsman Act 2002 (asp 11) ”.

Law Reform (Miscellaneous Provisions) (Scotland) Act 1985 (c.73)

- 8 Section 55 (power of Commissioner to investigate SSHA and new town development corporations) of the Law Reform (Miscellaneous Provisions) (Scotland) Act 1985 is repealed.

Legal Aid (Scotland) Act 1986 (c.47)

- 9 In section 34 (confidentiality of information) of the Legal Aid (Scotland) Act 1986, in subsection (2), after paragraph (c) insert—
“(d) for the purposes of any investigation by the Scottish Public Services Ombudsman under the Scottish Public Services Ombudsman Act 2002 (asp 11).”

Local Government Act 1988 (c.9)

- 10 In Schedule 3 (local government administration) to the Local Government Act 1988, paragraphs 11 to 17 are repealed.

Housing (Scotland) Act 1988 (c.43)

- 11 In Schedule 2 (amendments consequential on establishing of Scottish Homes and abolition of SSHA) to the Housing (Scotland) Act 1988, paragraph 4 is repealed.

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Official Secrets Act 1989 (c.6)

- 12 In Schedule 1 (consequential amendments) to the Official Secrets Act 1989, paragraph 1(f) is repealed.

Local Government and Housing Act 1989 (c.42)

- 13 In the Local Government and Housing Act 1989, the following provisions are repealed—
- (a) section 23(2) (advice and guidance by Commissioner),
 - (b) section 27 (implementation of recommendations of Commissioner),
 - (c) section 29 (consideration of adverse reports: Scotland), and
 - (d) in Schedule 11 (minor and consequential amendments), paragraphs 44 to 46.

Health Service Commissioners Act 1993 (c.46)

- 14 The Health Service Commissioners Act 1993 is repealed.

Local Government etc. (Scotland) Act 1994 (c.39)

- 15 In Schedule 13 (minor and consequential amendments) to the Local Government etc. (Scotland) Act 1994, in paragraph 100, sub-paragraphs (6) and (7) are repealed.

Children (Scotland) Act 1995 (c.36)

- 16 In Schedule 4 (minor and consequential amendments) to the Children (Scotland) Act 1995, paragraph 25 is repealed.

Town and Country Planning (Scotland) Act 1997 (c.8)

- 17 In Schedule 4 (determination of certain appeals by person appointed by Scottish Ministers) to the Town and Country Planning (Scotland) Act 1997, in paragraph 8(2), for the words from “an officer” to the end substitute “ a member of the staff of the Scottish Administration shall be treated for the purposes of the Scottish Public Services Ombudsman Act 2002 (asp 11) as functions conferred on the Scottish Ministers. ”

Planning (Listed Buildings and Conservation Areas) (Scotland) Act 1997 (c.9)

- 18 In Schedule 3 (determination of certain appeals by person appointed by Scottish Ministers) to the Planning (Listed Buildings and Conservation Areas) (Scotland) Act 1997, in paragraph 7(2), for the words from “an officer” to the end substitute “ a member of the staff of the Scottish Administration shall be treated for the purposes of the Scottish Public Services Ombudsman Act 2002 (asp 11) as functions conferred on the Scottish Ministers. ”

Planning (Hazardous Substances) (Scotland) Act 1997 (c.10)

- 19 In the Schedule (determination of certain appeals by person appointed by Scottish Ministers) to the Planning (Hazardous Substances) (Scotland) Act 1997, in paragraph 7(2), for the words from “an officer” to the end substitute “ a member of the staff of the Scottish Administration shall be treated for the purposes of the Scottish Public

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Services Ombudsman Act 2002 (asp 11) as functions conferred on the Scottish Ministers.”

Scottish Legal Services Ombudsman and Commissioner for Local Administration in Scotland Act 1997 (c.35)

- 20 Part II (Commissioner for Local Administration in Scotland) of the Scottish Legal Services Ombudsman and Commissioner for Local Administration in Scotland Act 1997 is repealed.

Ethical Standards in Public Life etc. (Scotland) Act 2000 (asp 7)

- 21 In section 8 (Standards Commission for Scotland) of the Ethical Standards in Public Life etc. (Scotland) Act 2000, in subsection (8)—
- (a) for paragraph (b) substitute—
“ (b) the Scottish Public Services Ombudsman,”
 - and
 - (b) for “Commissioner” in the second place where it occurs substitute “Ombudsman”.

National Parks (Scotland) Act 2000 (asp 10)

- 22 In schedule 5 (modification of enactments) to the National Parks (Scotland) Act 2000, paragraph 5 is repealed.

Freedom of Information Act 2000 (c.36)

- 23 (1) The Freedom of Information Act 2000 is amended as follows.
- (2) In section 76(1)(disclosure of information between Commissioner and ombudsmen), in the table—
- (a) the entries relating to—
 - (i) the Health Service Commissioner for Scotland,
 - (ii) the Commissioner for Local Administration in Scotland, and
 - (iii) the Scottish Parliamentary Commissioner for Administration,are repealed,
 - (b) after the entry relating to a Local Commissioner as defined by section 23(3) of the Local Government Act 1974, insert—

“The Scottish Public Services
Ombudsman

The Scottish Public Services
Ombudsman Act 2002 (asp 11)”.

- (3) In Schedule 7 (disclosure of information by ombudsmen), paragraph 13 is repealed.

Regulation of Care (Scotland) Act 2001 (asp 8)

- 24 Section 66 (maladministration) of the Regulation of Care (Scotland) Act 2001 is repealed.

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SCHEDULE 7

(introduced by section 26)

TRANSFER OF STAFF, PROPERTY AND LIABILITIES AND UNDETERMINED COMPLAINTS

Interpretation

- 1 (1) In this schedule—
- “the 1975 Act” means the Local Government (Scotland) Act 1975 (c.30),
 - “the 1993 Act” means the Health Service Commissioners Act 1993 (c.46),
 - “the 1999 Order” means the Scotland Act 1998 (Transitory and Transitional Provisions) (Complaints of Maladministration) Order 1999 (S.I. 1999/1351),
 - “the HAOS” means the employee of Scottish Homes appointed by it to be the Housing Association Ombudsman for Scotland,
 - “the Terms of Reference” means the Terms of Reference for the exercise of the functions of the HAOS adopted by Scottish Homes on 7th March 1994 and as amended from time to time.
- (2) References in this schedule to an existing Commissioner are references to any of the following office-holders, namely—
- (a) the Commissioner for Local Administration in Scotland, established by section 21 of the 1975 Act,
 - (b) the Health Service Commissioner for Scotland, continued in existence by section 1 of the 1993 Act,
 - (c) the Scottish Parliamentary Commissioner for Administration appointed under article 4 of the 1999 Order.
- (3) References in this schedule to an existing complaints enactment are references to any of the following enactments, namely—
- (a) Part II of the 1975 Act,
 - (b) the 1993 Act,
 - (c) the 1999 Order.

Transfer of staff of existing Commissioners and Scottish Homes

- 2 (1) On the date on which this schedule comes into force, each person who was, immediately before that date—
- (a) employed as an officer or member of staff of an existing Commissioner, or
 - (b) an employee of Scottish Homes assigned to assist the HAOS in the exercise of the functions of the HAOS,
- transfers to and becomes a member of the staff of the Ombudsman.
- (2) The contract of employment of such a person—
- (a) is not terminated by the transfer, and
 - (b) has effect from the date of transfer as if originally made between that person and the Ombudsman.
- (3) Without prejudice to sub-paragraph (2), where a person becomes a member of the staff of the Ombudsman under sub-paragraph (1)—
- (a) all the rights, powers, duties and liabilities of the transferor under or in connection with that person’s contract of employment are by virtue of this

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- sub-paragraph transferred to the Ombudsman on the date on which this schedule comes into force, and
- (b) anything done before that date by or in relation to the transferor in respect of that contract of employment or that person is to be treated from that date as having been done by, or in relation to, the Ombudsman.
- (4) This paragraph does not prejudice any right of any person to terminate that person's contract of employment if the terms and conditions of employment are changed substantially to the detriment of the person; but such a change is not to be taken to have occurred by reason only that the identity of that person's employer changes by virtue of this paragraph.
- (5) In this paragraph, "transferor" in relation to a person who is transferred to the Ombudsman by virtue of sub-paragraph (1), means (as the case may be)—
- (a) the existing Commissioner from whom that person is so transferred, or
 - (b) Scottish Homes, where that person is so transferred from Scottish Homes.

Transfer of property etc. of existing Commissioners and Scottish Homes

- 3 (1) On the date on which this schedule comes into force, all property and liabilities—
- (a) to which an existing Commissioner was entitled or subject immediately before that date, or
 - (b) to which Scottish Homes was entitled or subject immediately before that date and which were held, used or, as the case may be, incurred by Scottish Homes wholly for the purposes of or in connection with the functions of the HAOS,
- transfer to and vest in the Ombudsman.
- (2) Sub-paragraph (1) has effect in relation to property and liabilities to which it applies despite any provision (of whatever nature) which would otherwise prevent, penalise or restrict the transfer of the property or liabilities.

Transfer of undetermined statutory complaints

- 4 (1) This paragraph applies in relation to any complaint (an "undetermined statutory complaint")—
- (a) made to an existing Commissioner under an existing complaints enactment in relation to a person who is a listed authority for the purposes of this Act, and
 - (b) which has not been determined by the Commissioner before the repeal or revocation of the enactment by or by virtue of this Act.
- (2) For the purpose of enabling an undetermined statutory complaint to continue to be dealt with, the existing complaints enactment under which the complaint was made continues in force despite its repeal or revocation and has effect as it had effect immediately before its repeal or revocation but—
- (a) as if any reference in it to the existing Commissioner were a reference to the Ombudsman, and
 - (b) subject to such further modifications (if any) as may be made by virtue of section 24(1) or 26(2).
- (3) For the purposes of this paragraph—

Changes to legislation: Scottish Public Services Ombudsman Act 2002 is up to date with all changes known to be in force on or before 25 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (a) a complaint is determined by an existing Commissioner if the Commissioner—
 - (i) has decided to conduct an investigation pursuant to the complaint and the investigation is concluded, or
 - (ii) has decided not to conduct an investigation pursuant to the complaint,
 - (b) an investigation is concluded if the existing Commissioner has reported the results of that investigation in accordance with the existing complaints enactment under which the complaint was made.
- (4) Nothing in this paragraph affects the validity of anything done (or having effect as if done) by or in relation to an undetermined statutory complaint by an existing Commissioner under an existing complaints enactment before that enactment's repeal or revocation by or by virtue of this Act.
- (5) Anything (including legal proceedings) which, at that time, is in the process of being done by or in relation to an existing Commissioner may, so far as it relates to an undetermined statutory complaint, be continued by or in relation to the Ombudsman.
- (6) Anything done (or having effect as if done) by or in relation to an existing Commissioner for the purposes of or in connection with an undetermined statutory complaint, if in force at that time, has effect as if done by or in relation to the Ombudsman in so far as that is required for continuing its effect on or after that time.

Transfer of undetermined housing complaints

- 5 (1) This paragraph applies in relation to any complaint (an “undetermined housing complaint”)—
- (a) made to the HAOS under the Terms of Reference in relation to a registered social landlord, and
 - (b) which has not been determined by the HAOS before the date on which this schedule comes into force.
- (2) For the purpose of enabling an undetermined housing complaint to continue to be dealt with, the Terms of Reference (other than any provision relating to the appointment of the HAOS) continue in force and have effect after the date on which this schedule comes into force as they had effect immediately before that date but—
- (a) as if any reference to the HAOS were a reference to the Ombudsman, and
 - (b) subject to such further modifications (if any) as may be made by virtue of section 24(1) or 26(2).
- (3) For the purposes of this paragraph—
- (a) a complaint is determined by the HAOS if the HAOS—
 - (i) has decided to conduct an investigation pursuant to the complaint and the investigation is concluded, or
 - (ii) has decided not to conduct an investigation pursuant to the complaint,
 - (b) an investigation is concluded if the HAOS has reported the results of that investigation in accordance with the Terms of Reference.
- (4) Nothing in this paragraph affects the validity of anything done (or having effect as if done) by or in relation to an undetermined housing complaint by the HAOS under the Terms of Reference before the date on which this schedule comes into force.

Changes to legislation: Scottish Public Services Ombudsman Act 2002 is up to date with all changes known to be in force on or before 25 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) [View outstanding changes](#)

- (5) Anything (including legal proceedings) which, at that date, is in the process of being done by or in relation to the HAOS may, so far as it relates to an undetermined housing complaint, be continued by or in relation to the Ombudsman.
- (6) Anything done (or having effect as if done) by or in relation to the HAOS for the purposes of or in connection with an undetermined housing complaint, if in force at that date, has effect as if done by or in relation to the Ombudsman in so far as that is required for continuing its effect on or after that time.

Changes to legislation:

Scottish Public Services Ombudsman Act 2002 is up to date with all changes known to be in force on or before 25 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations.

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Changes and effects yet to be applied to :

- sch. 2 para. 21A inserted by [2003 asp 4 sch. 4 para. 16\(b\)](#) (This amendment not applied to legislation.gov.uk. Sch. 4 para. 16(b) repealed (1.4.2011) by 2010 asp 11, ss. 2(5), 31(5), Sch. 1 para. 18)
- sch. 2 para. 4(c) repealed by [2004 asp 7 sch. 2](#)
- sch. 2 Pt. 2 words inserted by [2009 asp 12 sch. 2 para. 4](#)
- sch. 4 para. 14 words substituted by [2005 asp 13 sch. 2 para. 6](#)
- sch. 5 words inserted by [2023 asp 6 sch. 2 para. 1\(3\)](#)

Changes and effects yet to be applied to the whole Act associated Parts and Chapters:

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- Sch. 2 para. 37A inserted by [2007 asp 3 Sch. 5 para. 27](#) (This amendment not applied to legislation.gov.uk. Sch. 5 para. 27 repealed (31.1.2011) by 2010 asp 8, sch. 4 Pt. 2; S.S.I. 2011/30, art. 3(1), Sch. 1)
- sch. 2 para. 32ZA inserted by [2023 asp 6 sch. 2 para. 1\(2\)](#)