



Social Services and Well-being (Wales) Act 2014

2014 anaw 4

PART 2

GENERAL FUNCTIONS

Local arrangements

17 Provision of information, advice and assistance

- (1) A local authority must secure the provision of a service for providing people with—
 - (a) information and advice relating to care and support, and
 - (b) assistance in accessing care and support.
- (2) In subsection (1)(a), “information” includes, but is not limited to, financial information (including information about direct payments).
- (3) The local authority must seek to ensure that the service—
 - (a) is sufficient to enable a person to make plans for meeting needs for care and support that might arise, and
 - (b) provides information, advice and assistance to a person in a manner which is accessible to that person.
- (4) The service must include, as a minimum, the publication of information and advice on the following matters—
 - (a) the system provided for by this Act and how the system operates in the authority’s area,
 - (b) the types of care and support available in the authority’s area,
 - (c) how to access the care and support that is available, and
 - (d) how to raise concerns about the well-being of a person who appears to have needs for care and support.

Status: This is the original version (as it was originally enacted).

- (5) A Local Health Board or an NHS Trust providing services in the area of a local authority must, for the purposes of this section, provide that local authority with information about the care and support it provides in the local authority's area.
- (6) Two or more local authorities may jointly secure the provision of a service under this section for their combined area; and where they do so—
 - (a) references in this section to a local authority are to be read as references to the authorities acting jointly, and
 - (b) references in this section to a local authority's area are to be read as references to the combined area.
- (7) In this section, "care and support" includes support for carers.