

# Social Services and Wellbeing (Wales) Act 2014

# SOCIAL SERVICES AND WELL-BEING (WALES) ACT 2014

#### PART 1

# INTRODUCTION

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1 Overview of this Act

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- 3 Meaning of "adult", "child", "carer" and "disabled"
- 4 Meaning of "care and support"

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- 12 Power to help local authorities to comply with the code's requirements
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Changes to legislation: Social Services and Well-being (Wales) Act 2014 is up to date with all changes known to be in force on or before 30 July 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

#### Local arrangements

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69 Charging for preventative services and assistance

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123	Services for children notified to a local authority						
	Moving looked after children to live outside the jurisdiction						
124	Arrangements to assist children to live outside England and Wales						
	Death of a looked after child						
125	Death of children being looked after by local authorities						
	Jurisdiction and procedure						
125A	Jurisdiction of courts						
125B	Rules of court						
Privacy for children involved in proceedings under this Part 125D (1) A person must not publish to the public at							
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	Adults at risk						
126 127 128 129	Adults at risk Adult protection and support orders Duty to report adults at risk Abolition of local authority's power to remove persons in need of care and attention						
	Children at risk						
130	Duty to report children at risk						
	Guidance						
131	Guidance about adults at risk and children at risk						
	National Independent Safeguarding Board						
132 133	The National Independent Safeguarding Board Regulations about the National Board						
	Safeguarding Children Boards and Safeguarding Adults Boards						
134	Safeguarding Children Boards and Safeguarding Adults Boards						
135	Functions and procedures of Safeguarding Boards						
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137	Supply of information requested by Safeguarding Boards						
138 139	Funding of Safeguarding Boards Safeguarding Boards: supplementary						
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141	Procedure for orders under section 140						
142	Interpretation of Part 7						

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Changes to legislation: Social Services and Well-being (Wales) Act 2014 is up to date with all changes known to be in force on or before 30 July 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

	Local authorities							
1.10								
143 144	Social services functions of local authorities							
144 144A	Directors of social services Annual reports							
144B	Local market stability reports							
טדדו	Local market stability reports							
	General duty of the Welsh Ministers							
144C	General duty of the Welsh Ministers							
	Codes							
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146								
147	Departure from requirements in codes							
148	1							
149	Directions to require compliance with codes of practice							
	Reviews							
149A	Reviews of studies and research							
149B	Reviews of local authority social services functions							
149C	Fees							
149D	General considerations							
	Intervention by central government							
150	Grounds for intervention							
151	Warning notice							
152	Power of Welsh Ministers to intervene							
153	Power to require local authority to obtain advisory services							
154	Power to require performance of functions by other persons on behalf of authority							
155	Power to require performance of functions by Welsh Ministers or							
	nominee							
156	Power to direct exercise of other social services functions							
157	General power to give directions and take steps							
158	Intervention: duty to report							
159	Directions							
160	Duty to co-operate							
	Enforcement							
161	Powers of entry and inspection							
161A	Code of practice about inspections							
161B	Power to require information							
161C	Offences							

# PART 9

# CO-OPERATION AND PARTNERSHIP

# Co-operation

Arrangements to promote co-operation: adults with needs for care and support and carers

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163	Arrangements	to	promote	co-o	neration.	children

- Duty to co-operate and provide information in the exercise of social services functions
- 164A Duty of other persons to co-operate and provide information
  - Promoting integration of care and support with health services etc

#### Partnership arrangements

- 166 Partnership arrangements
- 167 Resources for partnership arrangements
- 168 Partnership boards
- 169 Guidance about partnership arrangements

#### Adoption

170 Adoption service: joint arrangements

#### **PART 10**

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#### **CHAPTER 1**

#### COMPLAINTS AND REPRESENTATIONS ABOUT SOCIAL SERVICES

- 171 Complaints about social services
- 172 Complaints about social services: supplementary
- 173 Assistance for complainants
- 174 Representations relating to certain children etc
- 175 Representations relating to certain children etc: further provision
- 176 Representations relating to former looked after children etc
- 177 Further consideration of representations
- 178 Assistance for persons making representations

# **CHAPTER 2**

# COMPLAINTS ABOUT PRIVATE SOCIAL CARE AND PALLIATIVE CARE

- 179 Investigation of complaints about privately arranged or funded social care and palliative care
- 180 Independent advocacy services for complaints about privately arranged or funded palliative care

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- 181 Provision of advocacy services
- 182 Provision of advocacy services: restrictions
- 183 Publicising advocacy services in care homes

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Changes to legislation: Social Services and Well-being (Wales) Act 2014 is up to date with all changes known to be in force on or before 30 July 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

#### Miscellaneous

- 184 Research and provision of information
- 185 Adults in prison, youth detention accommodation or bail accommodation etc
- 186 Children in youth detention accommodation, prison or bail accommodation etc
- 187 Persons in prison, youth detention accommodation or bail accommodation etc
- 188 Interpretation of sections 185 to 187
- 189 Provider failure: temporary duty on local authority
- 190 Provider failure: exception to temporary duty
- 191 Provider failure: supplementary
- 192 Amendment of the National Assistance Act 1948

# **Supplementary**

- 193 Recovery of costs between local authorities
- 194 Ordinary residence
- 195 Disputes about ordinary residence and portability of care and support
- 195A Offences committed by bodies or partnerships

#### General

- 196 Orders and regulations
- 197 General interpretation and index of defined expressions
- 198 Power to make consequential and transitional provision etc
- 199 Commencement
- 200 Short title

SCHEDULE A1 — Direct payments: after-care under the Mental Health Act 1983

#### General

1 Sections 50 (direct payments to meet an adult's needs), 51...

#### Modifications to section 50

- 2 For subsection (1) of section 50 substitute—
- 3 In subsection (3) of that section—(a) in paragraph (a),...
- 4 In subsection (4) of that section— (a) in paragraph (a),...
- 5 In subsection (5) of that section—(a) in paragraph (a),...
- 6 In subsection (6)(b) of that section, for "A's needs for...

# *Modifications to section 51*

- 7 For subsection (1) of section 51 substitute—
- 8 In subsection (3)(a) and (b) of that section, for "who...
- 9 In subsection (5)(a) of that section, for "meeting the child's...

#### Modifications to section 53

- 10 In subsection (1) of section 53— (a) in the opening...
- 11 Omit subsections (2) to (8) of that section.

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- After subsection (8) of that section insert—
- 13 In subsection (9) of that section—(a) for ", 51...
- In subsection (10) of that section, for "care and support...

# SCHEDULE 1 — CONTRIBUTIONS TOWARDS MAINTENANCE OF LOOKED AFTER CHILDREN

#### Liability to contribute

(1) Where a local authority is looking after a child...

# Agreed contributions

(1) Contributions towards a child's maintenance may only be recovered...

#### Contribution orders

(1) Where a contributor has been served with a contribution...

# Enforcement of contribution orders etc

CONTRIBUTIONS TOWARDS MAINTENANCE OF LOOKED AFTER CHILDREN

#### Regulations

Regulations may provide for— (a) the considerations which a local...

# Service of contribution notice

(1) A contribution notice required under this Schedule to be...

#### SCHEDULE 2 — SOCIAL SERVICES FUNCTIONS

- SCHEDULE 3 INVESTIGATION OF COMPLAINTS ABOUT PRIVATELY ARRANGED OR FUNDED SOCIAL CARE AND PALLIATIVE CARE
  - PART 1 NEW PARTS 2A AND 2B FOR THE PUBLIC SERVICES OMBUDSMAN (WALES) ACT 2005
- The Public Services Ombudsman (Wales) Act 2005 is amended as...
- After Part 2 (investigation of complaints) insert—PART 2A INVESTIGATION...
- Until the coming into force of Part 5 of the...
- After Schedule 3 (listed authorities) insert—SCHEDULE 3A EXCLUDED MATTERS:...

# PART 2 — MINOR AND CONSEQUENTIAL AMENDMENTS RELATING TO THE OMBUDSMAN

# Local Government Act 1974

- The Local Government Act 1974 is amended as follows.
- In section 29 (investigations: further provisions), in subsection (5), for...
- In section 33 (consultation between Local Commissioner, the Parliamentary Commissioner...

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- 8 In section 34G (investigations: further provisions), in subsection (2), for...
- 9 In section 34M (consultation with other Commissioners), in subsection (7),...

#### Local Government Act 2000

- 10 The Local Government Act 2000 is amended as follows.
- 11 Section 67 (consultation with ombudsmen) has effect, until the repeal...
- 12 In section 70 (investigations: further provisions), in subsection (2), in...

# Public Services Ombudsman (Wales) Act 2005

- 13 The Public Services Ombudsman (Wales) Act 2005 is amended as...
- 14 In the heading to Part 2 (investigation of complaints), after...
- 15 In section 2 (power of investigation)—(a) in subsection (1),...
- 16 In section 4 (who can complain), in subsection (1)—
- 17 In section 7 (matters which may be investigated), in subsection...
- 18 In section 9 (exclusion: other remedies)—(a) in subsection (1),...
- 19 In section 10 (other excluded matters), in subsection (1), after...
- 20 In section 14 (information, documents, evidence and facilities), before subsection
- 21 In section 23 (special reports: supplementary)—(a) in subsection (1),...
- Omit the italic cross-heading before section 25 (consultation and cooperation)....
- 23 Omit sections 25 to 25B (consultation and co-operation).
- 24 Omit the italic cross-heading before section 26 (disclosure).
- 25 Omit sections 26 and 27 (disclosure of information).
- 26 Omit section 32 (protection from defamation claims).
- 27 In section 41 (interpretation), in subsection (1)—
- 28 In the heading to section 42 (former health care providers...
- 29 (1) Section 42 (former health care providers and social landlords:...
- 30 (1) Schedule 1 (Public Services Ombudsman for Wales: appointment etc)...
- 31 In the title to Schedule 2, after "MATTERS" insert "...

# Commissioner for Older People (Wales) Act 2006

- 32 The Commissioner for Older People (Wales) Act 2006 is amended...
- 33 In section 18 (power to disclose information), in subsection (1),...
- 34 In Schedule 4 (minor and consequential amendments), in paragraph 2,...

#### Government of Wales Act 2006

35 In Schedule 10 to the Government of Wales Act 2006...

# Welsh Language (Wales) Measure 2011

36 (1) Schedule 3 to the Welsh Language (Wales) Measure 2011...

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#### Changes and effects yet to be applied to:

- s. 18(10)(b) words substituted by 2018 c. 12 Sch. 19 para. 188(b) (This amendment not applied to legislation.gov.uk. This is a change to the Welsh text only, which at present we are unable to apply.)
- s. 21(3)(b) words substituted by 2016 anaw 2 Sch. 3 para. 61 (This amendment not applied to legislation.gov.uk. This is a change to the Welsh text only, which at present we are unable to apply.)
- s. 32(1) expiry of earlier affecting provision 2020 c. 7, Sch. 12 para. 22(4)(a) by S.I. 2021/850 reg. 2(a)
- s. 32(1) words omitted (temp.) by 2020 c. 7 Sch. 12 para. 22(4)(a) (Amendment to Welsh text)
- s. 32(1)(b) expiry of earlier affecting provision 2020 c. 7, Sch. 12 para. 22(4)(b) by
   S.I. 2021/850 reg. 2(a)
- s. 32(1)(b) words omitted (temp.) by 2020 c. 7 Sch. 12 para. 22(4)(b) (Amendment to Welsh text)
- s. 40(3) expiry of earlier affecting provision 2020 c. 7, Sch. 12 para. 27(b) by S.I.
   2021/850 reg. 2(a)
- s. 40(3) substituted (temp.) by 2020 c. 7 Sch. 12 para. 27(b) (Amendment to Welsh text)
- s. 46(2) substituted for s. 46(2)(3) by 2016 c. 19 Sch. 11 para. 45
- s. 46(3) words substituted by 2016 anaw 2 Sch. 3 para. 63 (This amendment not applied to legislation.gov.uk. This is a change to the Welsh text only, which at present we are unable to apply.)
- s. 47(10) words substituted by 2022 c. 31 Sch. 1 para. 25(b)(i) (Amendment to Welsh text)
- s. 47(10) words substituted by 2022 c. 31 Sch. 1 para. 25(b)(ii) (Amendment to Welsh text)
- s. 47(10) words substituted by 2022 c. 31 Sch. 4 para. 219(b)(i) (Amendment to Welsh text)
- s. 47(10) words substituted by 2022 c. 31 Sch. 4 para. 219(b)(ii) (Amendment to Welsh text)
- s. 50 power to modify conferred by 2014 c. 23 Sch. 1 para. 9(2)(a)
- s. 52 power to modify conferred by 2014 c. 23 Sch. 1 para. 9(2)(a)
- s. 53(11) inserted by 2014 c. 23 s. 75(8)
- s. 53(11) omitted by S.I. 2016/413 reg. 297(a) (S. 53(11) is inserted by 2014 c. 23, s. 75(8) on 6.4.2016 and then repealed by W.S.I. 2016/413, reg 297(a) on 6.4.2016.
  S. 53(11) is then inserted again (identical text) by W.S.I. 2016/413, reg 297(b) on 6.4.2016.)
- s. 77(2)(c)(i) words substituted by 2020 c. 17 Sch. 24 para. 303(3)(a) (This amendment not applied to legislation.gov.uk. It relates to the Welsh text version only)
- s. 77(2)(c)(ii) words substituted by 2020 c. 17 Sch. 24 para. 303(3)(b) (This amendment not applied to legislation.gov.uk. It relates to the Welsh text version only)
- s. 77(3) substituted by 2020 c. 17 Sch. 24 para. 303(5) (This amendment not applied to legislation.gov.uk. It relates to the Welsh text version only)
- s. 77(4)(b)(ii) words substituted by 2022 c. 31 Sch. 1 para. 26(b) (Amendment to Welsh text)
- s. 77(4)(b)(ii) words substituted by 2022 c. 31 Sch. 4 para. 220(b) (Amendment to Welsh text)

- s. 104(3)(d)(ii) words substituted by 2022 c. 31 Sch. 1 para. 27(b) (Amendment to Welsh text)
- s. 104(3)(d)(ii) words substituted by 2022 c. 31 Sch. 4 para. 221(b) (Amendment to Welsh text)
- s. 118(2)(c) words substituted by 2022 c. 31 Sch. 1 para. 28(b) (Amendment to Welsh text)
- s. 118(2)(c) words substituted by 2022 c. 31 Sch. 4 para. 222(b) (Amendment to Welsh text)
- s. 147(3) word inserted by 2016 anaw 2 Sch. 3 para. 64 (This amendment not applied to legislation.gov.uk. This is a change to the Welsh text only, which at present we are unable to apply.)
- s. 162(4)(g) words substituted by 2022 asc 1 Sch. 4 para. 30(2)(a)
- s. 164A(4) words substituted by 2022 c. 31 Sch. 1 para. 29(b) (Amendment to Welsh text)
- s. 164A(4)(d) words substituted by 2022 c. 31 Sch. 4 para. 223(b) (Amendment to Welsh text)
- s. 188(1) words substituted by 2020 c. 17 Sch. 24 para. 304(2) (This amendment not applied to legislation.gov.uk. It relates to the Welsh text version only)
- s. 193(4)(c) words substituted by 2022 c. 31 Sch. 1 para. 30(b) (Amendment to Welsh text)
- s. 193(4)(c) words substituted by 2022 c. 31 Sch. 4 para. 224(b) (Amendment to Welsh text)
- s. 194(6)(c) words substituted by 2020 c. 17 Sch. 24 para. 305(2) (This amendment not applied to legislation.gov.uk. It relates to the Welsh text version only)
- s. 197(1) words inserted by 2022 c. 31 Sch. 4 para. 225(b)(ii) (Amendment to Welsh text)
- s. 197(1) words omitted by 2022 c. 31 Sch. 4 para. 225(b)(i) (Amendment to Welsh text)
- s. 197(1) words substituted by 2022 c. 31 Sch. 1 para. 31(b) (Amendment to Welsh text)
- Sch. A1 inserted by 2014 c. 23 Sch. 4 Pt. 2
- Sch. A1 omitted by S.I. 2016/413 reg. 322 (This amendment comes into force immediately after the amendment to the Social Services and Well-being (Wales) Act 2014, which inserts into that Act, Schedule A1, made by paragraph 1 of Part 2 of Schedule 4 to the Care Act 2014, comes into force. That amending paragraph was brought into force on 6.4.2016 by S.I. 2016/464, art. 2(d))
- Sch. 1 para. 1(8)(c) substituted by 2020 c. 17 Sch. 24 para. 306(2) (This amendment not applied to legislation.gov.uk. It relates to the Welsh text version only)
- Sch. 2 Table 1 words omitted by 2022 c. 31 s. 91(4)(c)(ii) (Amendment to Welsh text)

# Changes and effects yet to be applied to the whole Act associated Parts and Chapters: Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- s. 162(4)(ga) inserted by 2022 asc 1 Sch. 4 para. 30(2)(b)
- s. 163(4A) inserted by 2014 c. 23 s. 75(10) (Effect inserting (4) not applied at s. 163 as it appears to relate to s. 194 in view of the title of the section as cited i.e. "ordinary residence". In s. 194 another (4), identically worded, is inserted on the same date by S.I. 2016/413, regs. 2(1), 316(a))